nationalgrid

Celia B. O'Brien
Assistant General Counsel and Director

April 15, 2015

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI   02888

> **RE: Docket 4290 – Henry Shelton Act – Monthly Report**
> **March 2015**

Dear Ms. Massaro:

On behalf of National Grid,[1] I have enclosed the Henry Shelton Act (HSA) monthly report for March 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for March 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,

Celia B. O'Brien

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Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

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[1] The Narragansett Electric Company d/b/a National Grid (the Company).

Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED

	2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,492	6,293	6,049										6,278
Customers Newly Added to HSA Agreement	339	263	384										986
Customers Removed - Complete	6	8	9										23
Customers Removed - Defaulted	390	361	501										1252
Customers Removed - Cancelled	51	31	54										136
Total Customer Payments	$586,104.71	$687,016.19	$756,657.78										$2,029,778.68
Agreement Amount For All Customers	$497,132.05	$423,404.09	$620,201.67										$513,579.27
Average Agreement Amount For All Customers	$154.48	$133.70	$202.42										$163.53
Total Installment Amount For All Customers	$5,239.79	$4,401.17	$6,487.71										$5,376.22
Average Installment Amount For All Customers	$1.62	$1.38	$2.11										$1.70
Average Arrearage Amount	$88.25	$75.14	$114.59										$92.66
Average Arrearage Amount as a % of Total Balance	57%	56%	57%										57%
Total Amount of Arrears Outstanding	$282,948.92	$237,662.74	$350,336.19										$290,315.95
Forgiveness Credits Applied in Current Month	$7,786.96	$9,971.31	$9,134.37										$26,892.64
Total Forgiveness Credits (count)	6	8	9										23
Average Forgiveness Credit	$1,297.83	$1,246.41	$1,014.93										$1,186.39
Number of Participants Receiving LIHEAP	0	0	384										384
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%										0
Total LIHEAP Payments	$0.00	$0.00	$153,039.02										$153,039.02

ELECTRIC ONLY

	2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,703	3,616	3,496										3,605
Customers Newly Added to HSA Agreement	223	173	244										640
Customers Removed - Complete	3	1	2										6
Customers Removed - Defaulted	201	207	284										692
Customers Removed - Cancelled	30	20	38										88
Total Customer Payments	$331,152.90	$390,788.21	$434,627.03										$1,156,568.14
Agreement Amount For All Customers	$268,386.93	$252,059.39	$383,309.77										$301,252.03
Average Agreement Amount For All Customers	$72.47	$69.70	$109.64										$83.94
Total Installment Amount For All Customers	$2,760.14	$2,600.70	$3,965.11										$3,108.65
Average Installment Amount For All Customers	$0.74	$0.71	$1.13										$0.86
Average Arrearage Amount	$40.25	$38.83	$61.24										$46.77
Average Arrearage Amount as a % of Total Balance	56%	56%	56%										56%
Total Amount of Arrears Outstanding	$149,050.88	$140,436.43	$214,115.96										$167,867.76
Forgiveness Credits Applied in Current Month	$3,824.55	$571.56	$1,488.49										$5,884.60
Total Forgiveness Credits (count)	3	1	2										6
Average Forgiveness Credit	$1,274.85	$571.56	$744.25										$863.55
Number of Participants Receiving LIHEAP	0	0	244										244
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%										0

Gas Only

	2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	2,789	2,677	2,553										2,673
Customers Newly Added to HSA Agreement	116	90	140										346
Customers Removed - Complete	3	7	7										17
Customers Removed - Defaulted	189	154	217										560
Customers Removed - Cancelled	21	11	16										48
Total Customer Payments	$254,951.81	$296,227.98	$322,030.34										$873,210.34
Agreement Amount For All Customers	$228,745.12	$171,344.70	$236,891.90										$212,327.24
Average Agreement Amount For All Customers	$82.01	$64.00	$92.78										$79.60
Total Installment Amount For All Customers	$2,479.65	$1,800.47	$2,522.60										$2,267.57
Average Installment Amount For All Customers	$0.88	$0.67	$0.98										$0.84
Average Arrearage Amount	$48.00	$36.31	$53.35										$45.89
Average Arrearage Amount as a % of Total Balance	59%	57%	58%										58%
Total Amount of Arrears Outstanding	$133,898.04	$97,226.31	$136,220.23										$122,448.19
Forgiveness Credits Applied in Current Month	$3,962.41	$9,399.75	$7,645.88										$21,008.04
Total Forgiveness Credits (count)	3	7	7										17
Average Forgiveness Credit	$1,320.80	$1,342.82	$1,092.27										$1,251.96
Number of Participants Receiving LIHEAP	0	0	140										140
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%										0

Henry Shelton Act
Enrollments, Defaults, Cancellations by Month

Note: Green Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	**2011**	**628**	**28**	**434**	**166**	**0**
January	2012	197	8	134	55	0
February	2012	71	10	45	16	0
March	2012	149	2	104	38	5
April	2012	218	0	143	50	25
May	2012	1,427	0	960	352	115
June	2012	1,118	0	713	314	91
July	2012	1,006	0	677	238	91
August	2012	1,126	0	751	268	107
September	2012	858	0	557	222	79
October	2012	918	0	584	254	80
November	2012	574	0	357	158	59
December	2012	366	0	242	93	31
Total	**2012**	**8,028**	**20**	**5,267**	**2,058**	**683**
January	2013	279	0	158	88	33
February	2013	265	0	155	84	26
March	2013	278	0	174	77	27
April	2013	486	0	275	139	72
May	2013	899	0	535	253	111
June	2013	712	0	408	210	94
July	2013	694	0	418	173	103
August	2013	722	0	395	200	127
September	2013	535	0	309	122	104
October	2013	652	0	376	156	120
November	2013	296	0	154	84	58
December	2013	227	0	114	57	56
Total	**2013**	**6,045**	**0**	**3,471**	**1,643**	**931**
January	2014	194	0	87	62	45
February	2014	181	0	71	60	50
March	2014	302	0	128	71	103
April	2014	460	0	201	97	162
May	2014	1,100	0	399	193	508
June	2014	751	0	376	116	259
July	2014	638	0	318	120	200
August	2014	637	0	132	118	387
September	2014	717	0	131	119	467
October	2014	830	0	110	110	610
November	2014	450	0	44	53	353
December	2014	426	0	60	38	328
Total	**2014**	**6,686**	**0**	**2,057**	**1,157**	**3,472**
January	2015	380	0	41	38	301
February	2015	285	0	27	18	240
March	2015	422	0	19	19	384
April	2015	0	0	0	0	0

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Month	Year					
May	2015	0	0	0	0	0
June	2015	0	0	0	0	0
July	2015	0	0	0	0	0
August	2015	0	0	0	0	0
September	2015	0	0	0	0	0
October	2015	0	0	0	0	0
November	2015	0	0	0	0	0
December	2015	0	0	0	0	0
Total	**2015**	**1,087**	**0**	**87**	**75**	**925**
Cumulative Total		**22,474**	**48**	**11,316**	**5,099**	**6,011**

Note: Green Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	**2011**	**2**	**0**	**1**	**1**	**0**
January	2012	157	7	107	43	0
February	2012	49	8	31	10	0
March	2012	128	2	89	32	5
April	2012	113	0	72	25	16
May	2012	698	0	454	170	74
June	2012	529	0	324	154	51
July	2012	474	0	309	118	47
August	2012	518	0	354	117	47
September	2012	363	0	231	99	33
October	2012	422	0	271	111	40
November	2012	293	0	179	83	31
December	2012	212	0	136	56	20
Total	**2012**	**3,956**	**17**	**2,557**	**1,018**	**364**
January	2013	133	0	72	47	14
February	2013	127	0	72	43	12
March	2013	138	0	83	42	13
April	2013	229	0	123	74	32
May	2013	423	0	230	136	57
June	2013	323	0	171	101	51
July	2013	276	0	172	60	44
August	2013	293	0	162	83	48
September	2013	197	0	112	44	41
October	2013	279	0	142	79	58
November	2013	130	0	67	39	24
December	2013	114	0	50	30	34
Total	**2013**	**2,662**	**0**	**1,456**	**778**	**428**
January	2014	84	0	36	26	22
February	2014	82	0	29	26	27
March	2014	151	0	60	36	55
April	2014	225	0	96	56	73
May	2014	504	0	185	80	239

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June	2014	309	0	158	42	109
July	2014	237	0	131	35	71
August	2014	240	0	63	40	137
September	2014	264	0	59	40	165
October	2014	315	0	52	40	223
November	2014	198	0	20	25	153
December	2014	176	0	30	11	135
Total	**2014**	**2,785**	**0**	**919**	**457**	**1,409**
January	2015	126	0	11	8	107
February	2015	100	0	12	4	84
March	2015	155	0	8	7	140
April	2015					0
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	**2015**	**381**	**0**	**31**	**19**	**331**
Cumulative Total		**9,786**	**17**	**4,964**	**2,273**	**2,532**

Note: Green Shaded Cells Require Data Input

ELECTRIC						
A	**B**	**C**	**D**	**E**	**F**	**G**
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	**2011**	**626**	**28**	**433**	**165**	**0**
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	0	71	25	9
May	2012	729	0	506	182	41
June	2012	589	0	389	160	40
July	2012	532	0	368	120	44
August	2012	608	0	397	151	60
September	2012	495	0	326	123	46
October	2012	496	0	313	143	40
November	2012	281	0	178	75	28
December	2012	154	0	106	37	11
Total	**2012**	**4,072**	**3**	**2,710**	**1,040**	**319**
January	2013	146	0	86	41	19
February	2013	138	0	83	41	14
March	2013	140	0	91	35	14
April	2013	257	0	152	65	40
May	2013	476	0	305	117	54
June	2013	389	0	237	109	43
July	2013	418	0	246	113	59
August	2013	429	0	233	117	79
September	2013	338	0	197	78	63

Henry Shelton Act
Enrollments, Defaults, Cancellations by Month

October	2013	373	0	234	77	62
November	2013	166	0	87	45	34
December	2013	113	0	64	27	22
Total	**2013**	**3,383**	**0**	**2,015**	**865**	**503**
January	2014	110	0	51	36	23
February	2014	99	0	42	34	23
March	2014	151	0	68	35	48
April	2014	235	0	105	41	89
May	2014	596	0	214	113	269
June	2014	442	0	218	74	150
July	2014	401	0	187	85	129
August	2014	397	0	69	78	250
September	2014	453	0	72	79	302
October	2014	515	0	58	70	387
November	2014	252	0	24	28	200
December	2014	250	0	30	27	193
Total	**2014**	**3,901**	**0**	**1,138**	**700**	**2,063**
January	2015	254	0	30	30	194
February	2015	185	0	15	14	156
March	2015	267	0	11	12	244
April	2015					0
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
Total	**2015**	**706**	**0**	**56**	**56**	**594**
Cumulative Total		**12,688**	**31**	**6,352**	**2,826**	**3,479**