

March 16, 2015

**VIA HAND DELIVERY AND ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report  
February 2015**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Henry Shelton Act (HSA) monthly report for February 2015.

Please be advised that the Company identified a double-counting error in the HSA Summary Report that has been provided to the Rhode Island Public Utilities Commission (PUC) since the first submittal of this report in response to Data Request PUC 1-4 issued by the PUC on November 14, 2014. The Company also identified that this double-counting error occurred in the subsequent December and January reports filed with the PUC. The Company has corrected this error in the Excel file that is being provided with the February 2015 report. The Company apologizes for any inconvenience this error may have caused.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List  
Steve Scialabba  
Leo Wold, Esq.  
James Lanni

---

<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

March 16, 2015

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement  
Charge Filing    Service List updated 10/08/14**

<b>Name/Address</b>	<b>E-mail Address</b>	<b>Phone</b>
Deborah A. Barclay, General Counsel Dept. of Human Services 57 Howard Avenue Cranston RI 02920	<a href="mailto:Deborah.barclay@ohhs.ri.gov">Deborah.barclay@ohhs.ri.gov</a>	401-462-6816
	<a href="mailto:SandraM.Powell@dhs.ri.gov">SandraM.Powell@dhs.ri.gov</a>	
Frederick Sneesby Dept. of Human Services	<a href="mailto:Lewis.Babbitt@dhs.ri.gov">Lewis.Babbitt@dhs.ri.gov</a>	
	<a href="mailto:Frederick.sneesby@dhs.ri.gov">Frederick.sneesby@dhs.ri.gov</a>	
Christopher Kearns RI Office of Energy Resources	<a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a>	
	<a href="mailto:Marion.Gold@energy.ri.gov">Marion.Gold@energy.ri.gov</a>	
	<a href="mailto:Nicholas.Ucci@energy.ri.gov">Nicholas.Ucci@energy.ri.gov</a>	
Raquel Webster, Esq. National Grid 280 Melrose St. Providence, RI 02907	<a href="mailto:Thomas.teehan@nationalgrid.com">Thomas.teehan@nationalgrid.com</a>	401-784-7667
	<a href="mailto:Celia.obrien@nationalgrid.com">Celia.obrien@nationalgrid.com</a>	
	<a href="mailto:Joanne.scanlon@nationalgrid.com">Joanne.scanlon@nationalgrid.com</a>	
	<a href="mailto:Raquel.webster@nationalgrid.com">Raquel.webster@nationalgrid.com</a>	
Leo Wold, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	<a href="mailto:Lwold@riag.ri.gov">Lwold@riag.ri.gov</a>	401-222-2424
	<a href="mailto:Steve.scialabba@dpuc.ri.gov">Steve.scialabba@dpuc.ri.gov</a>	
	<a href="mailto:John.spirito@dpuc.ri.gov">John.spirito@dpuc.ri.gov</a>	
	<a href="mailto:James.lanni@dpuc.ri.gov">James.lanni@dpuc.ri.gov</a>	
	<a href="mailto:dmacrae@riag.ri.gov">dmacrae@riag.ri.gov</a>	
	<a href="mailto:Jmunoz@riag.ri.gov">Jmunoz@riag.ri.gov</a>	
<b>File an original &amp; 10 copies w/:</b> Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a>	401-780-2107
	<a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a>	
	<a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a>	
	<a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a>	
Steven Hartford, Governor's Office Policy Dir.	<a href="mailto:steven.hartford@governor.ri.gov">steven.hartford@governor.ri.gov</a>	401-222-8135

Bob Bromley, Senate Finance	<a href="mailto:rbromley@rilin.state.ri.us">rbromley@rilin.state.ri.us</a>	
Henry Shelton The George Wiley Center	<a href="mailto:debbiec@georgewileycenter.org">debbiec@georgewileycenter.org</a>	
	<a href="mailto:b.flambeau@juno.com">b.flambeau@juno.com</a>	
	<a href="mailto:jrosiello@mgolaw.com">jrosiello@mgolaw.com</a>	
Elizabeth Morancy	<a href="mailto:emorancy@cox.net">emorancy@cox.net</a>	

## Henry Shelton Act Monthly Report 2015

### GAS AND ELECTRIC COMBINED

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	6,492	6,293											6,393
Customers Newly Added to HSA Agreement	339	263											602
Customers Removed - Complete	6	8											14
Customers Removed - Defaulted	390	361											751
Customers Removed - Cancelled	51	31											82
Total Customer Payments	\$586,104.71	\$687,016.19											\$1,273,120.90
Agreement Amount For All Customers	\$497,132.05	\$423,404.09											\$460,268.07
Average Agreement Amount For All Customers	\$154.48	\$133.70											\$144.09
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17											\$4,820.48
Average Installment Amount For All Customers	\$1.62	\$1.38											\$1.50
Average Arrearage Amount	\$88.25	\$75.14											\$81.70
Average Arrearage Amount as a % of Total Balance	57%	56%											57%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74											\$260,305.83
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31											\$17,758.27
Total Forgiveness Credits (count)	6	8											14
Average Forgiveness Credit	\$1,297.83	\$1,246.41											\$1,272.12
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0
Total LIHEAP Payments	\$0.00	\$0.00											\$0.00

### ELECTRIC ONLY

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,703	3,616											3,660
Customers Newly Added to HSA Agreement	223	173											396
Customers Removed - Complete	3	1											4
Customers Removed - Defaulted	201	207											408
Customers Removed - Cancelled	30	20											50
Total Customer Payments	\$331,152.90	\$390,788.21											\$721,941.11
Agreement Amount For All Customers	\$268,386.93	\$252,059.39											\$260,223.16
Average Agreement Amount For All Customers	\$72.47	\$69.70											\$71.09
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70											\$2,680.42
Average Installment Amount For All Customers	\$0.74	\$0.71											\$0.73
Average Arrearage Amount	\$40.25	\$38.83											\$39.54
Average Arrearage Amount as a % of Total Balance	56%	56%											56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43											\$144,743.66
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56											\$4,396.11
Total Forgiveness Credits (count)	3	1											4
Average Forgiveness Credit	\$1,274.85	\$571.56											\$923.21
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0

### Gas Only

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,789	2,677											2,733
Customers Newly Added to HSA Agreement	116	90											206
Customers Removed - Complete	3	7											10
Customers Removed - Defaulted	189	154											343
Customers Removed - Cancelled	21	11											32
Total Customer Payments	\$254,951.81	\$296,227.98											\$551,179.79
Agreement Amount For All Customers	\$228,745.12	\$171,344.70											\$200,044.91
Average Agreement Amount For All Customers	\$82.01	\$64.00											\$73.01
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47											\$2,140.06
Average Installment Amount For All Customers	\$0.88	\$0.67											\$0.78
Average Arrearage Amount	\$48.00	\$36.31											\$42.16
Average Arrearage Amount as a % of Total Balance	59%	57%											58%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31											\$115,562.18
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75											\$13,362.16
Total Forgiveness Credits (count)	3	7											10
Average Forgiveness Credit	\$1,320.80	\$1,342.82											\$1,331.81
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0

# Henry Shelton Act

## Enrollments, Defaults, Cancellations by Month

Note: Green Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
<b>Total</b>	<b>2011</b>	<b>628</b>	<b>28</b>	<b>434</b>	<b>166</b>	<b>0</b>
January	2012	197	8	133	55	1
February	2012	71	5	45	15	6
March	2012	149	0	104	38	7
April	2012	218	0	143	50	25
May	2012	1,427	0	960	352	115
June	2012	1,118	0	713	311	94
July	2012	1,006	0	677	236	93
August	2012	1,126	0	751	265	110
September	2012	858	0	557	220	81
October	2012	918	0	584	251	83
November	2012	574	0	357	158	59
December	2012	366	0	242	93	31
<b>Total</b>	<b>2012</b>	<b>8,028</b>	<b>13</b>	<b>5,266</b>	<b>2,044</b>	<b>705</b>
January	2013	279	0	158	88	33
February	2013	265	0	155	82	28
March	2013	278	0	174	77	27
April	2013	486	0	275	138	73
May	2013	899	0	535	251	113
June	2013	712	0	408	210	94
July	2013	694	0	418	172	104
August	2013	722	0	395	200	127
September	2013	535	0	309	120	106
October	2013	652	0	376	156	120
November	2013	296	0	154	84	58
December	2013	227	0	114	57	56
<b>Total</b>	<b>2013</b>	<b>6,045</b>	<b>0</b>	<b>3,471</b>	<b>1,635</b>	<b>939</b>
January	2014	194	0	87	61	46
February	2014	181	0	71	59	51
March	2014	302	0	127	69	106
April	2014	460	0	139	94	227
May	2014	1,100	0	241	180	679
June	2014	751	0	374	112	265
July	2014	638	0	93	110	435
August	2014	637	0	71	106	460
September	2014	717	0	127	105	485
October	2014	830	0	110	58	662
November	2014	450	0	44	43	363
December	2014	426	0	60	24	342
<b>Total</b>	<b>2014</b>	<b>6,686</b>	<b>0</b>	<b>1,544</b>	<b>1,021</b>	<b>4,121</b>
January	2015	380	0	41	24	315
February	2015	285	0	10	12	263
March	2015	0	0	0	0	0
April	2015	0	0	0	0	0

**Henry Shelton Act  
Enrollments, Defaults, Cancellations by Month**

May	2015	0	0	0	0	0
June	2015	0	0	0	0	0
July	2015	0	0	0	0	0
August	2015	0	0	0	0	0
September	2015	0	0	0	0	0
October	2015	0	0	0	0	0
November	2015	0	0	0	0	0
December	2015	0	0	0	0	0
<b>Total</b>	<b>2015</b>	<b>665</b>	<b>0</b>	<b>51</b>	<b>36</b>	<b>578</b>
<b>Cumulative Total</b>						
		<b>22,052</b>	<b>41</b>	<b>10,766</b>	<b>4,902</b>	<b>6,343</b>

Note: Green Shaded Cells Require Data Input

<b>GAS</b>						
<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>
<b>Month</b>	<b>Year</b>	<b>New Enrollments by Month</b>	<b>Number from Column "C" that Successfully Completed the Program</b>	<b>Number from Column "C" Defaulted</b>	<b>Number from Column "C" Canceled</b>	<b>Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)</b>
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
<b>Total</b>	<b>2011</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
January	2012	157	7	107	43	0
February	2012	49	4	31	10	4
March	2012	128	0	89	32	7
April	2012	113	0	72	25	16
May	2012	698	0	454	170	74
June	2012	529	0	324	153	52
July	2012	474	0	309	116	49
August	2012	518	0	354	116	48
September	2012	363	0	231	98	34
October	2012	422	0	271	111	40
November	2012	293	0	179	83	31
December	2012	212	0	136	56	20
<b>Total</b>	<b>2012</b>	<b>3,956</b>	<b>11</b>	<b>2,557</b>	<b>1,013</b>	<b>375</b>
January	2013	133	0	72	47	14
February	2013	127	0	72	43	12
March	2013	138	0	83	42	13
April	2013	229	0	123	74	32
May	2013	423	0	230	135	58
June	2013	323	0	171	101	51
July	2013	276	0	172	59	45
August	2013	293	0	162	83	48
September	2013	197	0	112	42	43
October	2013	279	0	142	79	58
November	2013	130	0	67	39	24
December	2013	114	0	50	30	34
<b>Total</b>	<b>2013</b>	<b>2,662</b>	<b>0</b>	<b>1,456</b>	<b>774</b>	<b>432</b>
January	2014	84	0	36	26	22
February	2014	82	0	29	26	27
March	2014	151	0	59	35	57
April	2014	225	0	63	53	109
May	2014	504	0	113	76	315

**Henry Shelton Act  
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	157	40	112
July	2014	237	0	38	32	167
August	2014	240	0	35	38	167
September	2014	264	0	58	33	173
October	2014	315	0	52	36	227
November	2014	198	0	20	23	155
December	2014	176	0	30	8	138
<b>Total</b>	<b>2014</b>	<b>2,785</b>	<b>0</b>	<b>690</b>	<b>426</b>	<b>1,669</b>
January	2015	126	0	11	6	109
February	2015	100	0	6	4	90
March	2015					0
April	2015					0
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
<b>Total</b>	<b>2015</b>	<b>226</b>	<b>0</b>	<b>17</b>	<b>10</b>	<b>199</b>
<b>Cumulative Total</b>		<b>9,631</b>	<b>11</b>	<b>4,721</b>	<b>2,224</b>	<b>2,675</b>

Note: Green Shaded Cells Require Data Input

<b>ELECTRIC</b>						
<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>
<b>Month</b>	<b>Year</b>	<b>New Enrollments by Month</b>	<b>Number from Column "C" that Successfully Completed the Program</b>	<b>Number from Column "C" Defaulted</b>	<b>Number from Column "C" Canceled</b>	<b>Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)</b>
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
<b>Total</b>	<b>2011</b>	<b>626</b>	<b>28</b>	<b>433</b>	<b>165</b>	<b>0</b>
January	2012	40	1	26	12	1
February	2012	22	1	14	5	2
March	2012	21	0	15	6	0
April	2012	105	0	71	25	9
May	2012	729	0	506	182	41
June	2012	589	0	389	158	42
July	2012	532	0	368	120	44
August	2012	608	0	397	149	62
September	2012	495	0	326	122	47
October	2012	496	0	313	140	43
November	2012	281	0	178	75	28
December	2012	154	0	106	37	11
<b>Total</b>	<b>2012</b>	<b>4,072</b>	<b>2</b>	<b>2,709</b>	<b>1,031</b>	<b>330</b>
January	2013	146	0	86	41	19
February	2013	138	0	83	39	16
March	2013	140	0	91	35	14
April	2013	257	0	152	64	41
May	2013	476	0	305	116	55
June	2013	389	0	237	109	43
July	2013	418	0	246	113	59
August	2013	429	0	233	117	79
September	2013	338	0	197	78	63

**Henry Shelton Act  
Enrollments, Defaults, Cancellations by Month**

October	2013	373	0	234	77	62
November	2013	166	0	87	45	34
December	2013	113	0	64	27	22
<b>Total</b>	<b>2013</b>	<b>3,383</b>	<b>0</b>	<b>2,015</b>	<b>861</b>	<b>507</b>
January	2014	110	0	51	35	24
February	2014	99	0	42	33	24
March	2014	151	0	68	34	49
April	2014	235	0	76	41	118
May	2014	596	0	128	104	364
June	2014	442	0	217	72	153
July	2014	401	0	55	78	268
August	2014	397	0	36	68	293
September	2014	453	0	69	72	312
October	2014	515	0	58	22	435
November	2014	252	0	24	20	208
December	2014	250	0	30	16	204
<b>Total</b>	<b>2014</b>	<b>3,901</b>	<b>0</b>	<b>854</b>	<b>595</b>	<b>2,452</b>
January	2015	254	0	30	18	206
February	2015	185	0	4	8	173
March	2015					0
April	2015					0
May	2015					0
June	2015					0
July	2015					0
August	2015					0
September	2015					0
October	2015					0
November	2015					0
December	2015					0
<b>Total</b>	<b>2015</b>	<b>439</b>	<b>0</b>	<b>34</b>	<b>26</b>	<b>379</b>
<b>Cumulative Total</b>		<b>12,421</b>	<b>30</b>	<b>6,045</b>	<b>2,678</b>	<b>3,668</b>