

January 15, 2015

BY HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
December 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act (HSA) monthly report for December 2014.

On November 14, 2014, the PUC requested that when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for December 2014. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (the Company).

Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698	5,224	5,022	5,564	5,743	6,017	6,156	6,377	6,581	6,690	6,654	5,966
Customers Newly Added to HSA Agreement	168	163	258	414	1034	678	577	575	570	735	405	374	5951
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	4	15	6	25
Customers Removed - Defaulted	381	243	545	601	440	399	240	306	442	314	148	296	4355
Customers Removed - Cancelled	34	44	62	45	62	50	49	60	74	87	79	59	705
Total Customer Payments	\$493,347.95	\$587,086.43	\$566,499.64	\$475,490.11	\$558,481.19	\$562,748.00	\$635,834.57	\$547,739.61	\$600,066.50	\$622,737.67	\$489,196.64	\$563,556.68	\$6,702,784.99
Agreement Amount For All Customers	\$294,744.54	\$311,235.26	\$494,329.75	\$709,085.72	\$1,814,078.15	\$1,198,961.96	\$985,429.44	\$970,674.99	\$873,779.63	\$1,094,036.00	\$714,958.20	\$607,859.08	\$839,097.73
Average Agreement Amount For All Customers	\$100.34	\$109.09	\$190.35	\$282.65	\$650.74	\$414.74	\$322.28	\$309.37	\$266.71	\$329.12	\$217.47	\$184.20	\$281.42
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96	\$5,218.00	\$7,539.19	\$18,948.66	\$12,439.27	\$10,191.33	\$10,058.68	\$9,046.30	\$11,328.25	\$7,624.28	\$6,472.51	\$8,775.25
Average Installment Amount For All Customers	\$1.07	\$1.14	\$2.00	\$2.99	\$6.79	\$4.30	\$3.33	\$3.19	\$2.75	\$3.40	\$2.32	\$1.95	\$2.94
Average Arrearage Amount	\$58.26	\$61.86	\$108.54	\$162.36	\$367.24	\$232.47	\$180.05	\$173.14	\$149.12	\$184.38	\$125.42	\$106.03	\$159.07
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%	56%	58%	58%	57%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99	\$281,768.26	\$407,115.50	\$1,023,224.47	\$671,716.58	\$550,336.47	\$543,165.23	\$488,500.81	\$611,727.99	\$411,712.61	\$349,508.08	\$473,861.80
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,785.02	\$4,780.20	\$2,879.47	\$10,444.69
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	4	15	6	25
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$696.00	\$598.00	\$480.00	\$147.83
Number of Participants Receiving LIHEAP	0	0	258	414	1034	678	577	575	0	0	0	0	3536
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.9%	16.5%	37.1%	23.4%	18.9%	18.4%	0.0%	0.0%	0.0%	0.0%	0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38	\$10,972.40	\$33,586.00	\$8,120.82	\$10,676.00	\$240.00	\$0.00	\$0.00	\$0.00	\$0.00	\$97,991.60

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013	2,746	2,610	2,887	3,015	3,193	3,330	3,517	3,683	3,748	3,746	3,216
Customers Newly Added to HSA Agreement	96	90	127	215	561	407	361	363	366	463	228	222	3499
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	4	15	6	25
Customers Removed - Defaulted	195	134	289	341	266	236	142	153	242	140	75	161	2374
Customers Removed - Cancelled	18	26	35	28	31	27	39	37	47	55	43	34	420
Total Customer Payments	\$266,363.56	\$320,492.59	\$291,303.87	\$267,602.06	\$322,281.10	\$338,719.35	\$351,807.27	\$355,760.17	\$378,206.53	\$400,605.40	\$302,994.89	\$340,280.07	\$3,936,416.86
Agreement Amount For All Customers	\$160,975.02	\$168,221.44	\$231,876.07	\$360,050.22	\$990,024.70	\$709,345.01	\$651,294.82	\$636,688.98	\$593,929.24	\$657,969.66	\$349,303.86	\$322,615.48	\$486,024.54
Average Agreement Amount For All Customers	\$51.91	\$55.83	\$84.44	\$137.95	\$342.92	\$235.27	\$203.97	\$191.19	\$168.87	\$178.65	\$93.19	\$86.12	\$152.53
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68	\$2,427.45	\$3,777.17	\$10,211.26	\$7,296.57	\$6,705.38	\$6,588.59	\$6,146.32	\$6,721.56	\$3,674.32	\$3,405.38	\$5,036.06
Average Installment Amount For All Customers	\$0.55	\$0.58	\$0.88	\$1.44	\$3.53	\$2.42	\$2.10	\$1.97	\$1.74	\$1.82	\$0.98	\$0.90	\$1.58
Average Arrearage Amount	\$29.89	\$31.57	\$47.73	\$78.14	\$190.99	\$130.68	\$113.40	\$106.84	\$94.37	\$98.55	\$52.94	\$49.08	\$85.35
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%	55%	57%	57%	56%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98	\$131,079.55	\$203,966.76	\$551,402.99	\$394,011.72	\$362,094.42	\$355,781.84	\$331,902.67	\$362,966.49	\$198,448.73	\$183,888.14	\$271,949.11
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,785.02	\$4,780.20	\$2,879.47	\$10,444.69
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	4	15	6	25
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$696.00	\$598.00	\$480.00	\$147.83
Number of Participants Receiving LIHEAP	0	0	127	\$199.00	561	407	361	363	0	0	0	0	2018
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.6%	8.2%	19.4%	13.5%	11.3%	10.9%	0.0%	0.0%	0.0%	0.0%	0

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685	2,478	2,412	2,677	2,728	2,824	2,826	2,860	2,898	2,942	2,908	2,750
Customers Newly Added to HSA Agreement	72	73	131	199	473	271	216	212	204	272	177	152	2452
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	0	0	0	0
Customers Removed - Defaulted	186	109	256	260	174	163	98	153	200	174	73	135	1981
Customers Removed - Cancelled	16	18	27	17	31	23	10	23	28	32	36	25	286
Total Customer Payments	\$266,984.39	\$266,593.84	\$275,195.77	\$207,888.05	\$236,200.09	\$224,028.65	\$284,027.30	\$191,979.44	\$221,859.97	\$222,132.27	\$186,201.75	\$223,286.61	\$2,806,378.13
Agreement Amount For All Customers	\$133,769.52	\$143,013.82	\$262,453.68	\$349,035.50	\$824,053.45	\$489,616.95	\$334,134.62	\$333,986.01	\$279,850.39	\$436,066.34	\$365,654.44	\$285,243.60	\$353,073.19
Average Agreement Amount For All Customers	\$48.43	\$53.26	\$105.91	\$144.70	\$307.82	\$179.47	\$118.31	\$118.18	\$97.84	\$150.47	\$124.28	\$98.08	\$128.90
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28	\$2,790.55	\$3,762.02	\$8,737.40	\$5,142.70	\$3,485.95	\$3,470.09	\$2,899.98	\$4,606.69	\$3,949.36	\$3,067.13	\$3,739.14
Average Installment Amount For All Customers	\$0.52	\$0.56	\$1.12	\$1.55	\$3.26	\$1.88	\$1.23	\$1.22	\$1.01	\$1.58	\$1.34	\$1.05	\$1.36
Average Arrearage Amount	\$28.37	\$30.29	\$60.81	\$84.22	\$176.25	\$101.79	\$66.65	\$66.30	\$54.75	\$85.83	\$72.48	\$56.95	\$73.72
Average Arrearage Amount as a % of Total Balance	59%	57%	57%	58%	57%	57%	56%	56%	56%	57%	58%	58%	57%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01	\$150,688.71	\$203,148.74	\$471,821.48	\$277,704.86	\$188,242.05	\$187,383.39	\$156,598.14	\$248,763.50	\$216,263.89	\$165,619.94	\$202,162.86
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	0	0	0	0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Number of Participants Receiving LIHEAP	0	0	131	215	473	271	216	212	0	0	0	0	1518
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.3%	8.3%	17.7%	9.9%	7.6%	7.5%	0.0%	0.0%	0.0%	0.0%	0

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

Note: Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	356	13	210	133	0
November	2011	332	12	224	96	0
December	2011	72	2	48	21	1
Total	2011	760	27	482	250	1
January	2012	232	0	153	71	8
February	2012	83	0	51	22	10
March	2012	171	0	119	45	7
April	2012	257	0	158	73	26
May	2012	1,664	0	1,071	476	117
June	2012	1,365	0	816	455	94
July	2012	1,178	0	760	324	94
August	2012	1,329	0	851	369	109
September	2012	1,021	0	641	299	81
October	2012	1,108	0	674	351	83
November	2012	703	0	411	233	59
December	2012	452	0	281	140	31
Total	2012	9,563	0	5,986	2,858	719
January	2013	328	0	176	117	35
February	2013	315	0	171	111	33
March	2013	338	0	189	108	41
April	2013	562	0	281	181	100
May	2013	1,048	0	557	341	150
June	2013	831	0	425	292	114
July	2013	816	0	462	230	124
August	2013	855	0	444	265	146
September	2013	627	0	306	169	152
October	2013	760	0	341	210	209
November	2013	347	0	133	110	104
December	2013	267	0	101	82	84
Total	2013	7,094	0	3,586	2,216	1,292
January	2014	220	0	58	80	82
February	2014	213	0	55	82	76
March	2014	337	0	90	89	158
April	2014	512	0	127	125	260
May	2014	1,184	0	260	230	694
June	2014	808	0	246	142	420
July	2014	667	0	79	118	470
August	2014	671	0	74	122	475
September	2014	752	0	129	118	505
October	2014	847	0	112	97	638
November	2014	454	0	42	36	376
December	2014	428	0	44	18	366
Total	2014	7,093	0	1,316	1,257	4,520
Cumulative Total		24,510	27	11,370	6,581	6,532

Henry Shelton Act Enrollments, Defaults, Cancellations by Month

Note: Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	183	0	124	52	7
February	2012	56	0	33	15	8
March	2012	145	0	103	35	7
April	2012	129	0	76	36	17
May	2012	815	0	517	222	76
June	2012	643	0	378	212	53
July	2012	553	0	351	153	49
August	2012	614	0	411	155	48
September	2012	420	0	268	117	35
October	2012	511	0	318	153	40
November	2012	351	0	204	116	31
December	2012	262	0	161	81	20
Total	2012	4,682	0	2,944	1,347	391
January	2013	152	0	82	54	16
February	2013	147	0	80	52	15
March	2013	168	0	93	54	21
April	2013	266	0	127	89	50
May	2013	488	0	224	177	87
June	2013	384	0	175	143	66
July	2013	322	0	187	78	57
August	2013	351	0	195	102	54
September	2013	228	0	110	55	63
October	2013	323	0	129	101	93
November	2013	150	0	57	49	44
December	2013	137	0	50	40	47
Total	2013	3,116	0	1,509	994	613
January	2014	94	0	22	32	40
February	2014	89	0	21	30	38
March	2014	169	0	44	43	82
April	2014	250	0	59	67	124
May	2014	545	0	127	99	319
June	2014	338	0	107	52	179
July	2014	243	0	33	29	181
August	2014	253	0	37	44	172
September	2014	275	0	60	34	181
October	2014	320	0	52	38	230
November	2014	201	0	20	19	162
December	2014	176	0	23	5	148
Total	2014	2,953	0	605	492	1,856
Cumulative Total		10,753	0	5,059	2,834	2,860

Henry Shelton Act Enrollments, Defaults, Cancellations by Month

Note: Shaded Cells Require Data Input

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	356	13	210	133	0
November	2011	331	12	224	95	0
December	2011	71	2	47	21	1
Total	2011	758	27	481	249	1
January	2012	49	0	29	19	1
February	2012	27	0	18	7	2
March	2012	26	0	16	10	0
April	2012	128	0	82	37	9
May	2012	849	0	554	254	41
June	2012	722	0	438	243	41
July	2012	625	0	409	171	45
August	2012	715	0	440	214	61
September	2012	601	0	373	182	46
October	2012	597	0	356	198	43
November	2012	352	0	207	117	28
December	2012	190	0	120	59	11
Total	2012	4,881	0	3,042	1,511	328
January	2013	176	0	94	63	19
February	2013	168	0	91	59	18
March	2013	170	0	96	54	20
April	2013	296	0	154	92	50
May	2013	560	0	333	164	63
June	2013	447	0	250	149	48
July	2013	494	0	275	152	67
August	2013	504	0	249	163	92
September	2013	399	0	196	114	89
October	2013	437	0	212	109	116
November	2013	197	0	76	61	60
December	2013	130	0	51	42	37
Total	2013	3,978	0	2,077	1,222	679
January	2014	126	0	36	48	42
February	2014	124	0	34	52	38
March	2014	168	0	46	46	76
April	2014	262	0	68	58	136
May	2014	639	0	133	131	375
June	2014	470	0	139	90	241
July	2014	424	0	46	89	289
August	2014	418	0	37	78	303
September	2014	477	0	69	84	324
October	2014	527	0	60	59	408
November	2014	253	0	22	17	214
December	2014	252	0	21	13	218
Total	2014	4,140	0	711	765	2,664
Cumulative Total		13,757	27	6,311	3,747	3,672