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September 30, 2011

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect November 1, 2011, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/7	1	N/A
A/15	9 and 14	N/A
M/1	25	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw the Talking Call Waiting ancillary feature on November 1, 2011. Currently, there are 118 customers subscribing to this service in the state of Rhode Island, and Verizon RI foresees a continuation of declining demand for this service as the marketplace is proliferated by inexpensive devices that perform the same functionality. Additionally, the existing equipment used to provision the service is obsolete and is no longer supported by the manufacturer.

Customers were notified of the Talking Call Waiting withdrawal by direct mail letter on August 4, 2011. Additionally, Verizon RI will follow-up with a reminder call by our Automatic Notification Announcement (ANA) system to all subscribing customers on October 13, 2011. A second ANA reminder call will be initiated on October 26, 2011.

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PUBLIC UTILITIES COMMISSION

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Frances O'Neill-Cunha".

for John L. Conroy

Attachments

7. Auxiliary Exchange Services

7.1 Custom Calling Service

Rates and charges for services explained herein are contained in Part M, Section 1.7.

7.1.1	Description
Following are features which comprise Custom Calling service.	
A.	Call Waiting signals a customer talking on the line that another call has been placed to the line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.
B.	Talking Call Waiting – Effective November 1, 2011, Talking Call Waiting is withdrawn from this tariff, and the Telephone Company will no longer provide this service as of that date.
C.	Call Forwarding permits a customer to forward all incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded. No assurance can be given that transmission will be fully satisfactory during call forwarding service calls.
D.	Call Forwarding Busy Line provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy. When Call Forwarding Busy Line Custom Calling service is provisioned in a 1A ESS central office, the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Busy Line service calls. 1. Call Forwarding Busy Line custom calling services may be resold by customers subject to Section 1.3.2. 2. Call Forwarding Busy Line is not provided on a line equipped with call waiting custom calling service
E.	Call Forwarding Don't Answer provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number does not answer within a determined number of rings. When Call Forwarding Don't Answer Custom Calling service is provisioned in a 1A ESS central office, the preselected forwarded to telephone number must be within the same central office control group. No assurance can be given that transmission will be fully satisfactory during Call Forwarding Don't Answer service calls. 1. Call Forwarding Don't Answer custom calling services may be resold by customers subject to Section 1.3.2.

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Verizon New England Inc.

15. Service Packages

15.6 Package Bonus Discount

15.6.1 Description	
A.	The Package bonus discount is a billing arrangement that provides eligible one-party residence customers that purchase the following service(s) with a discount.
1.	
2.	Call Intercept Service
B.	To be eligible for the package bonus discount, the customer must subscribe to Verizon Local Package Extra sm or Verizon Regional Package Extra sm . In addition, customers of record on or before October 18, 2002, who subscribe to Verizon Local Package sm will continue to be eligible for the package bonus discount.
C.	Verizon Local Package Extra sm and Verizon Local Package sm are provided subject to their individual service regulations specified elsewhere in the tariff.

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15.6.2 Application of Rates and Charges	
A.	A percent discount applies to the monthly rate for each service specified in 15.6.1.A.
B.	A one-time charge does not apply to establish package bonus discount.

Verizon New England Inc.

15. Service Packages

15.9 Verizon Regional Package ExtraSM

15.9.1	Description
A.	Verizon Regional Package Extra SM is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.
B.	Verizon Regional Package Extra SM includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following.
1.	Call Waiting
2.	
3.	Call Forwarding
4.	Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer
5.	Three-Way Calling
6.	Speed Dialing 30 Codes
7.	Distinctive Ring – Package I
8.	Distinctive Ring – Package II
9.	Busy Redial
10.	Caller ID or Caller ID – Number Only or Call Waiting ID With Name or Call Waiting ID Deluxe
11.	*69
12.	Anonymous Call Rejection
13.	Call Intercept
C.	Availability
1.	Verizon Regional Package Extra SM is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines.
2.	Verizon Regional Package Extra SM is not available in conjunction with any other local or intraLATA toll calling plans or packages.
3.	Verizon Regional Package Extra SM is not available to customers receiving a lifeline reduction in monthly basic exchange service rates.
4.	Verizon Regional Package Extra SM is not available to customers with ISDN, Centrex, or Student Centrex service.
5.	Verizon Regional Package Extra SM does not qualify for other discount plans offered elsewhere in this tariff with the exception of the following discount(s):
a.	Multi-Line Package Bonus Discount applies to Verizon Regional Package Extra SM customers as specified in 15.3.1.A.4.

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Verizon New England Inc.

1. Exchange and Network Services
1.7 Auxiliary Exchange Services

1.7.1 Custom Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Call Waiting	Residence - Monthly - Each line equipped	6.00	ESX
		Business - Monthly - Each line equipped	7.75	ESX
		S&E - Each line equipped	3.20	ESX
	Call Forwarding	Residence - Monthly - Each line equipped	6.00	ESM
		Business - Monthly - Each line equipped	7.75	ESM
		S&E - Each line equipped	3.20	ESM
	Call Forwarding Busy Line	Residence - Monthly - Each line equipped	3.50	U
		Business - Monthly - Each line equipped	4.00	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Don't Answer	Residence - Monthly - Each line equipped	3.50	U
		Business - Monthly - Each line equipped	4.00	U
		S&E - Each line equipped	3.20	U
	Call Forwarding Busy Line Don't Answer	Residence - Monthly - Each line equipped	4.00	U
		Business - Monthly - Each line equipped	6.00	U
		S&E - Each line equipped	3.20	U
	Three-Way Calling	Residence - Monthly - Each line equipped	6.00	ESC
		Business - Monthly - Each line equipped	7.75	ESC
		S&E - Each line equipped	3.20	ESC

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