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September 1, 2011

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect October 1, 2011, tariff material consisting of:

PUC RI No. 15

| Part/Section | Revision of Pages | Original of Pages |
|--------------|-------------------|-------------------|
| C/6 | 4, 5, 6, 7, and 8 | N/A |
| M/3 | 13.2 and 13.3 | N/A |

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PUBLIC UTILITIES COMMISSION

Enhanced FlexGrow[®] Service is an intraexchange, multifunctional, digital service for business customers that provides voice and high-speed data services on an integrated basis over a single high-capacity T1 facility. Verizon proposes to grandfather this service effective October 1, 2011. As of that date, Enhanced FlexGrow Service is not available to new customers. Existing Enhanced FlexGrow customers may retain the service and add to the service at existing locations only.

Verizon RI files this change despite the recent amendment to R.I.G.L. § 39-3-10 in order to grandfather this service in accordance with a national schedule to accomplish the task in each Verizon jurisdiction. We continue to work toward posting on our website the rates, terms and conditions for certain business services and intend to withdraw such services from the tariff by notice to the Commission and the Division at the appropriate time.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

John L. Conroy (P6T)

John L. Conroy

Attachment

6. FlexGrow® Service
6.2 Enhanced FlexGrow® Service

Effective October 1, 2011, Enhanced FlexGrow Service is not available to new customers. Additions to this service are permitted at existing customer locations only. (C)
 (C)

| 6.2.1 Definitions | |
|-------------------|--|
| A. | DS0 describes transmission bandwidth of 64 kilobits per second (Kbps). |
| B. | 64 Kbps describes a clear channel digital data transmission utilizing the full bandwidth available on a DS0 channel. |
| C. | Grooming – Enhanced FlexGrow circuits may be groomed at a Hub to allow lower bandwidth channels to be grouped for higher bandwidth applications. |
| D. | Service Level Grooming bonds contiguous channels to attain greater transmission speeds. <ol style="list-style-type: none"> 1. Service Level 4 – bonds four DS0 channels together to attain a 256 Kbps speed. 2. Service Level 6 – bonds six DS0 channels together to attain a 384 Kbps speed. 3. Service Level 8 – bonds eight DS0 channels together to attain a 512 Kbps speed. 4. Service Level 12 – bonds twelve DS0 channels together to attain a 768 Kbps speed. |
| E. | Voice Grade Connectivity are channels which connect to either intraoffice or interoffice channels to reach a channel termination of a remote customer location or facility of a designated customer representative. |

| 6.2.2 General | |
|---------------|---|
| A. | Enhanced FlexGrow® Service is an intraexchange, multifunctional digital service for business customers that provides voice and high-speed data services on an integrated basis over a single high-capacity T1 facility. The service requires channel bank equipment on the customer's premises to terminate the T1 (DS1) facility. The customer premises equipment (CPE) is not part of the regulated service but must be compatible with the equipment in the serving central office of the customer. |
| B. | Enhanced FlexGrow® Service is offered in capacity increments of whole T1 lines, which can be used to transport analog voice grade signals over DS0 channels (64 Kbps capacity). High-speed data signals are available over bonded channels. At the customer's request, the Telephone Company will channelize the available bandwidth and will route voice grade and high-speed data circuits between the customer's premises and the customer's serving central office. The DS1 facility will terminate in a suitably equipped digital arrangement. |
| C. | The following types of network services are available on a channelized basis via Enhanced FlexGrow® Service: <ol style="list-style-type: none"> 1. Analog Voice Service (local Exchange lines, PBX trunks, Digital Centrex Plus, voice grade private lines). 2. Dedicated Access at speeds of 256 Kbps, 384 Kbps, 512 Kbps and 768 Kbps. |

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| 6.2.2 General | |
|---------------|---|
| D. | The Telephone Company will, if necessary, further route private line or dedicated services within the same Local Access Transport Area (LATA) between the digital hubbing arrangement in the customer's serving central office and a suitable digital hubbing arrangement in a remote central office. At either the customer's serving central office or the remote central office, the private line or dedicated channels which are terminated in a digital hubbing arrangement can be electronically connected to compatible channels designated by the customer or authorized representative. Initial service activation is required for a DS1 facility. Additional activity subsequent to the initial installation is required on a DS0 basis if capacity is available. |
| E. | Feature Packages – Discounted billing arrangements are available for business customers who subscribe to one of the following feature packages for a minimum of one year. |
| 1. | Package No. 1 — Call Waiting, Call Forwarding and Call Waiting ID with Name |
| 2. | Package No. 2 — Call Waiting, Call Forwarding and Caller ID |
| 3. | Package No. 3 — Call Forwarding, Three-way Calling and Caller ID |
| 4. | Package No. 4 — Call Waiting, Three-way Calling and Call Waiting ID with Name |
| 5. | Package No. 5 — Call Waiting, Call Forwarding, Three-way Calling, and Caller ID |
| 6. | Package No. 6 — Call Waiting, Call Forwarding, Three-way Calling, and Call Waiting ID with Name |
| 7. | All features are subject to their individual service regulations specified elsewhere in this tariff. |
| F. | Both the feature packages described above and the features that are offered to subscribers of Centrex Plus service, described in Part H, Section 5 of this tariff, are available to Enhanced FlexGrow customers. |

| 6.2.3 Regulations | |
|-------------------|--|
| A. | Enhanced FlexGrow® Service is provided subject to the availability of facilities for a minimum service period of one year. |
| B. | Enhanced FlexGrow® Service is available on a digital basis at the network interface on the customer's premises. |
| C. | Enhanced FlexGrow® Service arrangements must have at least one DS0 channel activated. The total number channels activated by the customer may not at any time exceed the total Enhanced FlexGrow® Service capacity. |
| D. | Enhanced FlexGrow® Service must be channelized in a single equipment location on the customer's premises. Multiple customer locations must be served by one or more separate DS1 Enhanced FlexGrow System(s). |
| E. | Direct Inward Dialing capability is available on PBX trunks at the rates specified in Part M, Section 3 of this Tariff. |
| F. | Customers can elect one of four options at the time Enhanced FlexGrow is ordered. The service can be ordered (a) on a month-to-month basis, (b) under a two-year commitment, (c) under a three-year commitment, or (d) under a five-year commitment. |

Verizon New England Inc.

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| 6.2.3 Regulations | |
| G. | Temporary suspension of service is not available with this service. |

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| 6.2.4 Termination Liability | |
| A. | In the event the service is terminated by the customer prior to completion of the current term commitment period or the minimum service period for the month-to-month option, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example: $25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \text{Remainder of Term} = \text{Termination Charge.}$ |
| 1. | If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge. |
| B. | End of Term Options- Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term: <ul style="list-style-type: none"> - Renew their term commitment, - Commit to a new term period, - Arrange for a change of service, or, - Arrange for termination of the service. |
| 1. | In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date. |

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| 6.2.4 Termination Liability | |
|------------------------------------|--|
| C. | Early termination charges will not be assessed under the following circumstances: |
| 1. | The customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; |
| 2. | The customer attempts to move the existing service to a new location within the Company's service area, but the service is unavailable; |
| 3. | The customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or |
| 4. | The customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met: |
| a. | The value of the new term commitment is equal to or greater than the remaining value of the current term commitment, and |
| b. | The Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or Customer Specific Pricing Contract (CSP), or a Large System-Specific Pricing Plan (LSPP), and |
| c. | The order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time. |

| 6.2.5 Responsibility of the Customer | |
|---|---|
| A. | It is the responsibility of the customer (or any other party of interest such as the applicant for service or the owner or operator for the premises or the builder) to provide in a manner satisfactory to the Telephone Company and without cost to the Telephone Company a means of access to the facilities into the building; space for mounting the necessary terminals and equipment; an environment suitable for equipment; and, where required, a means to reach each floor and each suite or office on each floor where service is desired. |

| 6.2.6 Responsibility of the Telephone Company | |
|--|---|
| A. | The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer provided equipment. Customers must provide and maintain customer premises equipment at their own expense. |
| B. | The Telephone Company undertakes to maintain and repair the facilities which it furnishes in order to provide Enhanced FlexGrow® Service. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Telephone Company without prior written consent of the Telephone Company. |

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| 6.2.7 Variable Term Payment Plan | |
|---|--|
| A. | The monthly rates for Enhanced FlexGrow are offered under the VTPP as described herein and in Part A, Section 1. The VTPP monthly rates are payable over the following Optional Payment Periods (OPP) as selected by the customer. |
| 1. | The available OPPs for Enhanced FlexGrow are month-to-month, 24 months, 36 months, and 60 months. |

| 6.2.8 Application of Rates and Charges | |
|---|--|
| A. | Enhanced FlexGrow monthly rate includes the monthly rate for the business basic exchange service line and/or the Centrex Plus line. |
| 1. | Usage rates apply as appropriate. |
| B. | Compatible optional features or optional Centrex Plus features which are not included herein are available at tariff rates specified within this tariff. |

3. Digital Communications Services
3.6 FlexGrow® Service

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 (C)

| 3.6.2 Enhanced FlexGrow® Service | | | | |
|----------------------------------|----------------------------|---|--------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | Enhanced FlexGrow® Service | Service Activation – NRC – Per Initial DS1 | 1.00 | |
| | | Service Activation – NRC – Per Each additional DS1 | 25.00 | |
| | | Service Activation – NRC – Per Subsequent Installation DS0 | 25.00 | |
| | | Service Activation – NRC – Per System Rearrangement | 200.00 | |
| | | Central Office Capacity of 24 Channels – OPP Month-to-Month – Per System | 180.00 | |
| | | Central Office Capacity of 24 Channels – OPP 24 Months – Monthly – Per System | 155.00 | |
| | | Central Office Capacity of 24 Channels – OPP 36 Months – Monthly – Per System | 130.00 | |
| | | Central Office Capacity of 24 Channels – OPP 60 Months – Monthly – Per System | 120.00 | |
| | | Analog Line/PBX Trunk/Centrex Plus - Monthly | 7.75 | |
| | | Direct Inward Dialing Capability to PBX Trunks – Monthly – Per Trunk | 18.00 | |
| | | Voice Grade Connectivity – Monthly – Per Channel | 1.00 | |
| | | Intraoffice Channel – Monthly – Per Channel | 7.00 | |
| | | Interoffice Channel – Monthly – Per Channel | 12.00 | |

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| 3.6.2 Enhanced FlexGrow® Service | | | | |
|----------------------------------|------------------|---|-------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | Service Grooming | Level 4 (256 Kbps) - Monthly | 2.00 | |
| | | Level 6 (384 Kbps) - Monthly | 3.00 | |
| | | Level 8 (512 Kbps) - Monthly | 3.00 | |
| | | Level 12 (768 Kbps) - Monthly | 3.00 | |
| | Centrex Plus | NRC – Centrex Plus system added subsequent to initial FlexGrow system installation – Per Line | 25.00 | |
| | | Basic Centrex Plus features – Monthly – Per Line | 5.00 | |
| | Feature Packages | NRC – Per Feature Package added subsequent to initial system installation – Per Line | 10.00 | |
| | | Feature Package No. 1 – Monthly – Per line equipped | 5.00 | |
| | | Feature Package No. 2 – Monthly – Per line equipped | 5.00 | |
| | | Feature Package No. 3 - Monthly – Per line equipped | 5.00 | |
| | | Feature Package No. 4 – Monthly – Per line equipped | 5.00 | |
| | | Feature Package No. 5 – Monthly – Per line equipped | 6.00 | |
| | | Feature Package No. 6 – Monthly – Per line equipped | 6.00 | |