

nationalgrid

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Senior Counsel  
Rhode Island

April 30, 2012

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

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PUBLIC UTILITIES COMMISSION


**RE: Docket Nos. 4251 & 4252 – Soft-Off Policy  
Responses to Commission Data Requests (Set 2)**

Dear Ms. Massaro:

Enclosed are ten (10) copies National Grid's<sup>1</sup> responses to the Commission's Second Set of Data Requests in the above-captioned dockets.

Thank you for your attention to this transmittal. If you have any questions regarding this filing, please feel free to contact me at 401-784-7288.

Very truly yours,



Jennifer Brooks Hutchinson

Enclosures

cc: Dockets 4251 & 4252 Service Lists  
Leo Wold, Esq.  
Steve Scialabba  
James Lanni

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

The Narragansett Electric Company  
d/b/a National Grid  
Docket Nos. 4251 and 4252  
In re: Tariff Filings Proposing to Implement  
A Billing Termination ("Soft-Off")  
Practice for Gas and Electric Services  
Responses to Commission Data Requests – Set 2  
Issued April 17, 2012

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Commission 2-1

Request:

The response to Commission 1-8 indicates that approximately 78% of gas meters and approximately 77% of electric meters in an open "Soft-Off" status have been in that status for over 90 days. Please provide a breakdown of the number of days in excess of 90 days each of these meters has been in this status.

Response:

The number of meters in a "Soft-Off" status constantly changes with disconnect / connect activity and field order activity on existing cases. Therefore, the data previously provided in Commission 1-8 has been updated for purposes of this response.

The method of determining the age of the "Soft-Off" meter status is by interrogating the meter point status date, which on these meters indicates the date the meter went into the soft-off status.

There are currently 4,830 gas meters in an open "Soft-Off" status. Of these, 3,211 (67%) have been in this status for over 90 days, which includes meters with less than 35 ccf consumption. Attachment Commission 2-1-1 provides a breakdown of these 3,211 meters over 90 days.

There are currently 7,169 electric meters in the "Soft Off" status. Of these, 4,853 (68%) have been in this status for over 90 days, which includes meters with less than 250kwh consumption. Attachment Commission 2-1-2 provides a breakdown of these 4,853 meters over 90 days.

Prepared by or under the supervision of: Jeffrey P. Martin

Days in "Soft Off"	Meter Count
92	5
93	2
94	9
95	7
96	4
102	10
103	5
106	5
107	5
108	6
109	8
110	9
112	1
113	8
114	5
115	11
116	18
119	2
120	4
121	7
122	9
123	6
126	4
127	6
128	8
129	6
130	7
131	16
133	4
134	2
135	5
136	7
137	2
138	8
140	3
141	5
142	9
143	9
144	9
145	15
147	1
148	9
149	7
150	20
151	15
152	14
154	5
155	2
157	1
158	5
159	8

Days in "Soft Off"	Meter Count
161	3
162	5
163	8
164	7
165	5
166	11
168	2
169	3
170	5
171	4
172	9
173	14
175	2
176	7
177	6
178	9
179	8
180	9
182	3
183	10
184	7
185	6
186	6
187	8
189	5
190	6
191	7
192	5
193	4
194	8
196	2
197	6
198	3
199	5
200	10
201	6
203	4
204	7
205	6
206	5
207	8
208	18
210	6
211	16
212	13
213	8
214	3
215	7
217	1
218	4
219	7

Days in "Soft Off"	Meter Count
220	6
221	9
222	6
224	3
225	3
226	10
227	15
228	16
229	10
231	1
232	7
233	3
234	5
235	11
238	1
239	28
240	8
241	7
242	1
247	2
248	8
249	6
250	2
252	1
253	6
254	9
255	4
257	3
260	4
261	10
262	7
263	3
264	2
266	2
267	7
268	2
269	7
270	9
271	17
273	4
274	8
275	6
276	7
277	9
278	7
281	2
282	5
283	7
284	4
285	4
288	4

Days in "Soft Off"	Meter Count
289	10
290	3
291	12
292	8
294	1
295	2
296	5
297	5
298	14
301	3
302	8
303	12
304	5
305	5
306	6
308	3
309	10
310	8
311	8
312	4
313	9
315	2
316	12
317	6
318	9
319	11
320	5
323	3
324	9
325	11
326	5
327	6
329	3
330	7
331	3
332	11
333	22
336	2
337	17
338	9
339	9
340	22
341	16
343	3
344	9
345	8
346	3
347	5
348	9
350	2
351	7

Days in "Soft Off"	Meter Count
352	2
353	3
354	6
355	11
357	1
358	4
359	6
360	8
361	5
362	8
364	6
365	12
366	5
367	3
368	7
369	6
371	3
372	4
373	7
374	2
375	7
376	3
378	1
379	8
380	2
381	5
382	9
383	10
385	2
386	5
387	10
388	8
389	6
390	4
392	1
393	5
394	2
395	4
396	4
397	7
400	9
401	2
402	3
403	5
404	5
406	2
407	4
408	5
409	5
410	3
411	4

Days in "Soft Off"	Meter Count
413	1
415	4
416	5
417	3
418	9
421	2
422	8
423	8
424	10
425	8
427	2
428	5
429	2
430	5
431	3
432	3
435	3
436	7
437	1
438	2
439	3
441	2
442	5
443	4
444	5
445	4
446	3
448	1
449	9
450	5
451	3
452	2
453	3
455	3
456	1
457	3
458	2
459	4
460	7
462	1
463	3
464	2
465	4
466	5
467	5
470	2
472	1
474	3
477	3
478	3
479	8



Days in "Soft Off"	Meter Count
480	4
481	4
484	5
485	1
486	2
487	1
488	3
491	1
492	3
493	3
494	3
495	3
498	4
500	6
501	4
502	3
504	1
505	1
507	3
508	3
509	12
511	1
512	1
513	3
514	1
515	7
516	9
519	2
521	4
522	4
523	8
525	2
526	2
527	3
528	3
529	2
530	3
532	1
533	2
534	3
535	5
536	2
537	4
539	1
540	3
541	4
542	4
543	5
544	7
546	2
547	6

Days in "Soft Off"	Meter Count
548	2
549	3
550	5
551	9
554	2
555	2
556	4
557	3
558	4
561	3
562	1
563	3
564	4
565	2
568	1
569	5
570	9
571	6
572	4
574	1
575	6
576	8
577	4
578	5
579	8
582	2
583	1
584	1
585	2
586	8
588	1
589	3
590	7
591	2
592	4
593	2
595	1
596	3
597	5
598	5
599	4
600	3
602	2
603	3
604	5
605	7
606	7
607	8
609	2
610	6
611	4

Days in "Soft Off"	Meter Count
612	5
613	1
614	5
616	3
617	3
618	1
619	3
620	3
621	7
624	1
625	4
626	3
627	3
628	1
630	2
631	1
632	1
633	5
634	7
635	10
638	4
639	3
640	3
641	2
642	4
644	1
645	5
646	4
647	3
648	4
649	4
652	2
653	2
654	2
655	5
656	3
659	2
660	3
661	3
662	3
666	2
667	3
668	6
669	3
670	2
672	1
673	5
674	1
675	3
676	3
677	6

Days in "Soft Off"	Meter Count
680	4
681	1
682	1
683	5
684	3
686	2
687	4
688	1
689	4
690	3
691	4
694	5
695	4
696	3
697	5
698	1
701	5
702	5
703	5
704	6
705	5
708	3
709	4
710	4
711	2
712	3
715	3
716	3
717	1
718	5
719	3
722	2
723	2
724	1
725	5
726	5
728	1
729	1
730	2
731	2
732	5
733	2
737	1
738	2
739	3
743	1
744	4
745	4
747	4
750	3
751	1

Days in "Soft Off"	Meter Count
752	5
753	5
754	2
756	1
757	4
758	7
759	4
760	3
761	1
763	1
764	5
765	4
766	2
767	1
768	5
771	1
773	4
774	1
775	1
777	1
778	3
779	1
780	3
782	1
784	1
786	2
787	1
788	3
789	1
791	2
792	1
793	2
794	1
795	5
796	2
798	2
799	1
800	2
802	2
806	3
807	3
808	3
809	9
810	3
813	2
814	4
815	1
816	2
817	4
820	5
821	2

Days in "Soft Off"	Meter Count
823	1
824	2
826	1
827	2
828	3
829	1
830	1
833	1
834	2
835	3
836	3
837	4
838	4
840	1
841	5
842	3
844	4
850	2
851	2
852	1
858	1
859	1
861	1
862	3
864	2
865	1
866	2
869	1
870	4
871	1
872	2
873	4
877	2
878	4
879	2
880	5
885	1
886	4
887	2
889	2
890	2
891	1
892	5
893	2
894	2
897	1
898	2
900	5
901	3
904	1
907	5

Days in "Soft Off"	Meter Count
908	3
910	2
911	2
912	3
913	4
914	2
915	1
918	1
919	6
920	2
921	3
922	4
925	2
926	4
927	2
928	1
929	3
932	1
933	1
934	2
935	2
936	3
939	1
940	1
941	4
942	1
943	2
947	2
948	3
949	3
952	1
953	2
954	3
955	1
956	4
957	3
959	1
960	4
961	5
963	4
968	2
969	3
970	3
971	2
974	1
975	3
976	2
977	4
978	4
981	3
982	1

Days in "Soft Off"	Meter Count
983	1
984	3
987	1
988	1
989	2
991	2
992	2
994	1
996	4
997	1
998	3
999	1
1001	2
1002	4
1003	4
1004	1
1005	2
1006	5
1009	2
1010	1
1011	3
1013	5
1015	3
1016	1
1018	3
1019	1
1020	2
1023	1
1024	3
1025	2
1027	4
1030	1
1032	3
1033	2
1036	1
1037	2
1038	2
1039	3
1041	1
1043	1
1044	1
1045	3
1047	3
1048	3
1051	2
1052	2
1053	2
1055	3
1060	6
1061	6
1062	8



Days in "Soft Off"	Meter Count
1064	1
1065	4
1066	4
1067	4
1068	3
1073	2
1074	1
1075	4
1076	1
1079	1
1081	2
1083	2
1086	1
1087	1
1088	1
1089	5
1090	5
1092	1
1093	1
1094	3
1095	3
1096	3
1097	2
1100	2
1102	2
1103	1
1104	4
1107	3
1108	6
1110	1
1111	3
1114	5
1115	2
1116	5
1117	1
1118	4
1121	2
1122	1
1123	2
1124	4
1125	7
1127	1
1128	1
1129	2
1130	4
1131	8
1132	4
1138	1
1149	1
1312	2
	3211

Days in "Soft Off"	Meter Count
92	8
93	12
94	10
95	15
96	21
97	4
98	6
100	9
101	8
102	12
103	33
104	2
106	17
107	7
108	10
109	8
110	17
113	15
114	18
115	11
116	24
118	23
119	1
120	12
121	12
122	13
123	10
125	1
127	6
128	4
129	7
130	12
131	14
132	3
133	2
134	12
135	11
136	3
137	6
138	16
139	5
141	19
142	13
143	12
144	17
145	24
146	11
147	2
148	13
149	22
150	28

Days in "Soft Off"	Meter Count
151	11
152	11
153	3
157	12
158	7
159	13
160	3
162	5
163	13
164	9
165	14
166	23
167	6
170	7
171	15
172	24
173	32
174	12
176	9
177	9
178	7
179	18
180	11
181	5
183	7
184	10
185	6
186	12
187	9
188	1
190	8
191	9
192	13
193	11
194	13
195	7
196	4
197	8
198	10
199	10
200	9
201	17
202	3
204	5
205	20
206	16
207	20
208	14
209	15
211	19
212	6

Days in "Soft Off"	Meter Count
213	11
214	18
215	7
216	1
218	6
219	5
220	12
221	10
222	12
223	2
225	17
226	12
227	7
228	7
229	20
230	7
232	5
233	10
234	17
235	53
237	1
239	7
240	6
241	20
242	4
243	1
244	3
246	5
247	6
248	9
249	7
250	7
251	1
253	7
254	6
255	8
256	18
257	10
258	4
260	7
261	9
262	6
263	6
264	14
265	3
267	18
268	11
269	20
270	30
271	20
272	8

Days in "Soft Off"	Meter Count
274	20
275	7
276	3
277	5
278	7
281	7
282	10
283	14
284	12
285	3
286	1
288	6
289	3
290	12
291	9
292	12
293	2
295	18
296	7
297	5
298	35
300	5
302	23
303	16
304	5
305	6
306	7
307	3
309	6
310	8
311	4
312	13
313	14
314	2
316	6
317	2
318	10
319	8
320	5
321	2
322	8
323	8
324	6
325	4
326	21
327	9
328	1
330	41
331	5
332	16
333	21

Days in "Soft Off"	Meter Count
335	1
337	6
338	2
339	6
340	1
341	8
342	3
344	5
345	9
346	4
347	6
348	10
349	2
351	12
352	3
353	5
354	6
355	10
356	1
358	14
359	5
360	10
361	9
362	15
363	8
365	11
366	3
367	9
368	10
369	3
372	2
373	4
374	6
375	4
376	7
377	1
379	11
380	5
381	6
382	4
383	6
384	2
386	8
387	17
388	4
389	9
390	2
391	2
393	5
394	16
395	4

Days in "Soft Off"	Meter Count
396	3
397	5
398	1
400	4
401	3
402	3
403	4
404	1
407	2
409	2
410	11
411	17
414	3
415	1
416	2
417	4
418	2
419	1
421	6
422	5
423	9
424	5
425	7
426	1
428	2
429	1
430	8
431	10
432	2
435	11
436	4
437	2
438	8
439	5
440	2
441	1
442	2
443	6
444	3
445	6
446	5
447	2
449	12
450	17
451	5
452	5
453	10
456	3
457	2
458	1
459	6

Days in "Soft Off"	Meter Count
460	2
463	3
465	5
466	7
468	1
469	2
470	7
471	12
472	1
473	5
474	9
475	3
477	3
478	12
479	8
480	8
481	7
482	1
484	1
485	7
486	3
487	4
488	2
489	3
492	5
493	4
494	4
495	6
498	1
499	5
500	7
501	7
502	6
503	3
505	2
506	6
507	5
508	8
509	9
510	1
511	1
512	5
513	9
514	4
515	2
516	13
521	4
522	3
523	1
526	2
527	12



Days in "Soft Off"	Meter Count
528	5
529	7
530	3
533	1
534	1
535	4
536	8
537	3
540	11
541	2
542	9
543	10
544	14
545	4
547	5
548	4
549	3
550	4
551	3
554	6
556	3
557	7
558	7
559	1
561	4
562	7
563	2
564	4
565	4
568	8
569	8
570	5
571	9
572	11
573	1
575	6
576	6
577	6
578	6
579	2
580	2
582	5
583	1
584	1
585	5
586	11
587	1
589	3
590	2
591	6
592	4

Days in "Soft Off"	Meter Count
593	5
596	2
597	5
598	6
599	13
601	2
603	13
604	7
605	8
606	7
607	1
610	6
612	5
613	3
614	2
615	1
617	1
619	9
620	3
621	3
624	4
625	3
626	11
628	7
629	2
631	8
632	6
633	18
634	4
635	7
636	5
638	7
639	1
640	3
641	3
642	8
645	4
646	5
647	1
648	1
649	4
650	1
652	1
653	7
654	14
655	4
656	2
657	1
659	14
660	7
661	5

Days in "Soft Off"	Meter Count
662	12
664	2
665	1
666	2
667	5
668	6
669	9
670	4
673	3
674	4
676	4
677	4
680	1
681	2
682	4
684	9
687	1
688	1
689	5
690	3
691	5
692	1
693	1
694	4
695	21
696	7
697	5
701	5
702	1
705	2
706	1
708	2
709	2
710	2
711	5
712	1
713	1
715	3
716	5
717	3
718	4
719	4
722	6
723	3
724	9
725	7
726	2
727	3
729	1
730	3
732	3

Days in "Soft Off"	Meter Count
733	3
736	3
739	3
740	1
741	1
743	2
744	3
745	3
746	1
747	1
748	2
750	4
751	3
752	6
753	8
754	11
755	5
757	1
758	3
759	9
760	1
761	2
762	1
764	2
765	5
766	4
768	2
771	1
772	3
773	1
774	1
775	6
776	1
778	1
779	2
780	2
781	4
782	2
783	1
785	2
786	8
787	3
788	3
789	6
790	2
793	1
794	1
795	1
796	2
797	1
799	1

Days in "Soft Off"	Meter Count
800	1
803	2
807	1
808	2
809	8
810	2
813	3
814	6
815	2
816	2
817	5
818	1
820	2
821	4
822	4
823	5
824	1
827	2
830	1
831	1
834	2
835	3
836	1
837	3
838	3
839	1
841	6
842	2
843	4
844	1
845	3
846	1
849	1
850	1
851	3
852	9
858	1
859	5
860	1
861	1
862	4
864	1
865	2
869	2
870	2
871	3
872	1
873	6
874	1
876	2
877	2

Days in "Soft Off"	Meter Count
878	6
879	8
880	6
885	4
886	1
890	3
891	1
892	2
893	1
894	2
897	1
898	2
900	2
901	4
904	3
906	1
907	4
908	5
909	1
911	4
912	2
913	1
914	2
915	3
918	1
921	2
922	3
925	2
926	2
927	2
929	1
933	3
934	3
935	5
936	3
937	1
939	9
940	8
941	12
942	2
943	5
946	3
947	2
948	1
949	1
950	2
953	1
955	2
957	1
958	1
960	9

Days in "Soft Off"	Meter Count
961	2
962	2
963	4
967	4
968	8
969	2
970	4
971	2
974	2
975	1
976	3
978	4
981	1
983	4
984	1
985	3
988	1
989	2
990	3
991	2
992	2
996	3
997	3
998	7
999	4
1000	4
1002	3
1003	4
1004	3
1005	1
1006	4
1009	1
1010	2
1011	2
1012	2
1013	12
1016	6
1017	1
1018	2
1019	1
1020	3
1023	1
1025	3
1026	4
1027	7
1028	1
1032	1
1033	3
1034	2
1036	1
1039	3

Days in "Soft Off"	Meter Count
1040	2
1045	6
1047	1
1048	6
1051	3
1052	2
1053	3
1054	3
1059	2
1060	16
1061	4
1062	3
1066	1
1069	3
1072	2
1074	3
1075	1
1076	2
1079	2
1081	1
1082	2
1083	2
1087	2
1088	2
1089	12
1090	5
1093	3
1094	4
1096	2
1100	1
1101	2
1102	4
1103	3
1107	1
1108	2
1109	3
1110	2
1114	4
1115	2
1116	3
1117	1
1120	6
1121	5
1123	1
1124	7
1128	1
1130	1
1131	2
1135	5
1136	5
1138	1



Days in "Soft Off"	Meter Count
1142	4
1143	3
1145	3
1146	5
1149	2
1150	2
1151	7
1152	2
1153	1
1156	2
1157	1
1158	1
1159	1
1160	8
1161	1
1163	2
1164	3
1165	10
1166	2
1169	5
1170	1
1171	2
1174	3
1175	1
1179	1
1181	4
1184	4
1185	1
1186	1
1192	1
1194	1
1198	1
1200	1
1201	1
1202	2
1205	2
1206	1
1208	4
1209	3
1212	1
1214	3
1216	3
1219	2
1222	1
1223	1
1224	1
1226	1
1227	1
1232	1
1234	1
1235	1

Days in "Soft Off"	Meter Count
1236	2
1237	2
1240	3
1241	1
1242	1
1243	2
1244	1
1250	2
1251	1
1252	2
1254	3
1255	4
1256	2
1257	6
1258	1
1260	2
1261	3
1263	3
1265	2
1268	3
1269	2
1270	5
1271	9
1272	3
1275	1
1276	1
1277	2
1278	1
1282	1
1289	1
1291	1
1293	4
1297	2
1299	3
1300	3
1301	5
1302	4
1306	4
1307	2
1308	3
1310	2
1313	3
1314	6
1315	6
1316	3
1317	6
1320	1
1325	1
1331	1
1332	1
1333	1

Days in "Soft Off"	Meter Count
1334	2
1338	1
1341	2
1345	1
1347	2
1353	1
1354	1
1355	2
1356	1
1359	4
1360	1
1361	2
1363	1
1367	3
1369	1
1373	1
1375	2
1377	2
1382	2
1383	2
1387	1
1388	2
1389	1
1390	2
1391	1
1395	2
1396	2
1397	3
1398	2
1401	2
1402	1
1405	2
1408	4
1409	1
1411	2
1412	2
1415	2
1417	1
1419	1
1422	1
1425	2
1426	1
1427	3
1428	2
1430	1
1436	3
1437	2
1438	1
1439	2
1447	2
1452	3

Days in "Soft Off"	Meter Count
1453	1
1454	2
1456	1
1457	1
1458	2
1460	1
1464	1
1465	1
1470	1
1471	1
1472	1
1477	1
1485	1
1486	2
1488	1
1492	1
1493	1
1495	3
1499	2
1500	3
1501	1
1503	2
1507	3
1514	2
1515	1
1516	1
1520	1
1522	1
1536	1
1541	1
1543	2
1547	1
1549	1
1551	3
1552	3
	4853

The Narragansett Electric Company  
d/b/a National Grid  
Docket Nos. 4251 and 4252  
In re: Tariff Filings Proposing to Implement  
A Billing Termination ("Soft-Off")  
Practice for Gas and Electric Services  
Responses to Commission Data Requests – Set 2  
Issued April 17, 2012

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Commission 2-2

Request:

With regard to the meters identified above, please identify how many of those have less than 35 ccf or 250 kWh.

Response:

Of those 3,211 gas meters currently in a soft-off status for over 90 days, 2,289 show consumption of less than 35 ccf. Note that this information is based upon available meter readings from these meters.

Of those 4,853 electric meters currently in a soft-off status for over 90 days, 4,308 show consumption of less than 250 kWh. Note that this information is based upon available meter readings from these meters.

Prepared by or under the supervision of: Jeffrey P. Martin