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May 11, 2011

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

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PUBLIC UTILITIES COMMISSION

Dear Ms. Massaro:

We are filing, herewith, for effect June 10, 2011, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/5	21	N/A
A/15	25.3, 37, and 38	N/A

In this filing, Verizon Rhode Island (“Verizon RI”) proposes the following administrative changes to the tariff:

- In Part A, Section 5, Page 21 is corrected to reflect the appropriate page revision number. On February 14, 2011, this page was incorrectly filed as the Sixth Revision rather than the Fifth Revision.
- In Part A, Section 15, Page 25.3, clarification text regarding the availability of the Regional Essentials FiOS Bundle Discount II is added. The text was inadvertently omitted from a previous filing.
- In Part A, Section 15, Pages 37 and 38 are re-filed to incorporate supplemental material that was originally filed on March 18, 2011, and April 1, 2011.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401-525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,



for John L. Conroy

Attachments

Verizon New England Inc.

5. Exchange Service
5.6 Directory Assistance Service

5.6.1 Description	
A.	The Telephone Company furnishes directory assistance service to aid customers in determining telephone numbers. Directory assistance service provides the following types of information: <ol style="list-style-type: none"> 1. The requested telephone number when the customer furnishes a city, state and listed name. 2. The business name and telephone number when the customer does not provide a listed name and requests a category or type of business search (business category search).
B.	Rates apply to calls originated in Rhode Island that are placed to appropriate telephone numbers associated with the provision of directory assistance service for Rhode Island. Certain calls as described in Section 5.6.3 are exempt from the applicable rates.
C.	No more than two telephone numbers may be requested per call to directory assistance service for requested telephone numbers when the customer furnishes a city, state and listed name. No more than two business category searches may be requested per call to directory assistance service. For each business category search request, the operator may respond with up to three random listings. A listing is the name and telephone number. A request can be for either a local or a national business. Each request for a business category search is considered one call to directory assistance service for billing purposes.
D.	A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance, unless otherwise stated as an exemption in Section 5.6.3.

5.6.2 Call Allowance	
A.	In order to make allowance for a reasonable need for directory assistance service including newly assigned numbers not yet found in the directory, directory inaccessibility, and other similar conditions, an allowance consisting of a number of directly dialed calls is provided as follows. <ol style="list-style-type: none"> 1. One call for each residence exchange line, residence PBX trunk line, residence DCS line, or Student Centrex line per billing period. If the customer has two or more of such lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved. 2. A call allowance does not apply for each business exchange line, or business PBX trunk line per billing period. 3. A call allowance does not apply for each Centrex station line, per billing period.
B.	Calls to directory assistance via a local or MTS operator are not included in the customer's call allowance and are billed at the applicable rate.

Verizon New England Inc.

15. Service Packages

15.13 Regional Essentials

15.13.2 Application of Rates and Charges

G. FiOS Bundle Discount II – A customer is eligible to receive a monthly discount, at the rates specified in Part M of this tariff, on Regional Essentials when the customer also subscribes to an unlimited long distance calling plan and at least one of the following FiOS products month-to-month or with a 24-month term commitment.

- FiOS TV
- FiOS Internet

1. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service – Unlimited as found in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.
2. Discontinuance of any one of the services listed above will result in immediate termination of the discount.
3. Each product must be billed by Verizon Rhode Island.
4. The discount is not available in areas where alternative services are available from the Telephone Company.

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H. Voice Discount provides a discount to residential customers who agree to subscribe their primary line to Regional Essentials and a qualifying unlimited long distance calling plan as described below, for a 12-month term. The Voice Discount is available on a customer's primary line only and is not available on an additional line.

The Voice Discount is available to customers (i) who call Verizon Rhode Island to disconnect their Verizon primary dial tone service and agree to retain the service; or (ii) establish dial tone service with Verizon Rhode Island after disconnecting their dial tone service from another provider; or (iii) new customers; or (iv) customers responding to a marketing offer.

Customers will not automatically be enrolled in this offering. The Voice Discount will be provided to qualifying customers only upon customer request or upon customer acceptance of a suggestion, recommendation, or offer of the discount made by Verizon. In addition, offers made via direct mail will be honored up to 30 days from establishing service with Verizon.

1. The Voice Discount, as specified in Part M of this Tariff, will apply from the date it is implemented on a customer's account through the entire 12-month term of the customer's commitment.
2. At the conclusion of the 12-month term, the customer's Voice Discount will renew continuously at the renewal discounts specified in Part M of this Tariff.
3. If the eligible customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Regional Essentials Voice Discount.
4. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
5. Each product must be billed by Verizon Rhode Island.

15. Service Packages**15.17 Solutions for Business Bundle**

15.17.2 Regulations	
A.	The Solutions for Business Bundle is available only where facilities and conditions permit and is available only to customers who subscribe to Verizon for their local usage and intraLATA toll calls.
B.	The Solutions for Business Bundle is available on a month-to-month basis or as a two-year term commitment.
C.	The Solutions for Business Bundle is available only with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon high speed internet service or Verizon FIOS service.
D.	The Solutions for Business Bundle is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per location.
E.	A maximum of ten lines per customer location can have unlimited calling. Customers may not combine this package with the Unlimited Dial Tone Line (DTL) Package for Business, the Unlimited CustoPAK Package for Business, the Single Line Business PAK for Business, Unlimited Local Usage for Business, or Unlimited Local and Toll Usage for Business.
F.	The Solutions for Business Bundle is not available with the following services: <ul style="list-style-type: none"> - Selective Calling Service - Corporate Rewards - Outward Toll Calling Plan - Customer Specific Pricing Contracts - Large System-Specific Pricing Plans - Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange and Foreign Zone Service - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital (A/D) Conversion PBX Services
G.	The Solutions for Business Bundle is not available in combination with other optional calling plans or virtual private network services.
H.	The Solutions for Business Bundle may not be used in conjunction with the following services: <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls

Verizon New England Inc.

15. Service Packages

15.17 Solutions for Business Bundle

15.17.2 Regulations	
I.	Lines with unlimited calling may be used only for voice applications and incidental non-broadcast facsimile usage and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These lines may also not be used for autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service.
J.	Call detail is not available with this service.

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15.17.3 Termination Liability	
A.	Early termination of a Solutions for Business Bundle term agreement by the customer during any month of the two-year term will result in a termination charge of \$50.00 per account except as noted in 15.17.3.B. and 15.17.3.C.
B.	Customer termination of the service within the first 30 days, starting on the Order Completion Date, will result in customer liability for the monthly charges for the first month. Termination liability will be waived.
C.	Early termination charges will not be assessed under the following circumstances: <ol style="list-style-type: none"> 1. The customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; 2. The customer renegotiates a new term commitment for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or, 3. The customer changes to another service or usage plan or upgrades service to a higher speed or capacity under a term commitment, provided the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; the Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or on a Customer Specific Pricing (CSP) agreement, or a Large System-Specific Pricing Plan (LSPP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time.
D.	At the end of the term period, customers not renewing their term commitment will continue to pay monthly charges equal to their current rate. Customers not re-subscribing to a term commitment will be subject to future rate changes applicable to the monthly charges associated with their original term commitment subscription.
E.	Solutions for Business Bundle Additional Lines are offered on a month-to-month basis, and the customer can add and delete additional lines without termination charges.

15.17.4 Application of Rates and Charges	
A.	Service and Equipment Charges are waived if a class of service change is required in order to have a Solutions for Business Bundle.
B.	Applicable non-recurring charges will be waived for customers subscribing to a two-year agreement.