



Theresa L. O'Brien
Vice President – Regulatory Affairs

234 Washington Street
Providence, RI 02903

Phone 401 525-3060
Fax 401 525-3064
theresa.obrien@verizon.com

March 18, 2011

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

RECEIVED
2011 MAR 18 AM 10:24
PUBLIC UTILITIES COMMISSION

Dear Ms. Massaro:

We are filing, herewith, for effect April 17, 2011, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/15	36, 37 and 38	N/A
M/1	67	N/A

In this filing, Verizon Rhode Island (“Verizon RI”) is proposing to introduce a Multi-line Discount that will apply to the Solutions for Business Bundle Additional Bundle Line – Plus or the Additional Bundle Line – Unlimited lines when the total lines in the bundle equal four or more. The discounts are provided beginning with the fourth line, up to the bundle maximum of 25 lines. The main line and lines 2 and 3 are not eligible for the discount.

The Multi-line Discount will be as follows:

Solutions for Business Bundle – Multi-line Discount		
Solutions for Business Bundle – Month-to-Month Option and Two-Year Term Commitment	Additional Bundle Line – Plus Monthly Discount – Per Line	8.00
	Additional Bundle Line – Unlimited – Monthly Discount – Per Line	10.00

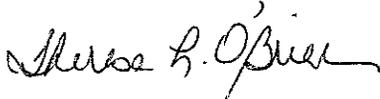
Verizon certifies that the rates for the Solutions for Business Bundle with the Multi-line Discount are not less than the Long-run Incremental Costs of providing the service.

Additionally, Verizon is withdrawing the one-year and three-year term plans for the Solutions for Business Bundle. The one-year and three-year plans were grandfathered in a previous filing that became effective on August 22, 2010. There are no customers subscribing to these term plans in Rhode Island; therefore, no customers are impacted by this withdrawal.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401-525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Theresa L. O'Brien".

Theresa L. O'Brien

Attachments

Verizon New England Inc.

15. Service Packages

15.17 Solutions for Business Bundle

15.17.1	Description
A.	The Solutions for Business Bundle is an optional business package that includes a Business Exchange Service Line or CustoPAK Line, calling features and Voice Messaging Service offered as a month-to-month or two-year term commitment. Subscribers to the Solutions for Business Bundle may also subscribe to Solutions for Business Bundle Additional Lines which are offered on a month-to-month basis.
1.	The Solutions for Business Bundle includes the following: <ul style="list-style-type: none"> - One (1) Business Exchange Service Line or CustoPAK line - Unlimited local and intraLATA toll calling - Choice of any or all of the following calling features: <ul style="list-style-type: none"> Call Waiting, Three-Way Calling, Call Forwarding, Caller ID, and/or a Voice Messaging Service - An additional credit will apply to the two-year term commitment once Verizon Broadband service is provisioned with the package.
2.	The Solutions for Business Bundle Additional Lines are as follows:
a.	The Additional Bundle Line includes:
b.	The Additional Bundle Line – Plus includes:
c.	The Additional Bundle Line – Unlimited includes:
	<ul style="list-style-type: none"> - One (1) CustoPAK Line - Caller ID and Voice Messaging Service
	<ul style="list-style-type: none"> - One (1) CustoPAK Line - Caller ID and Voice Messaging Service - Unlimited Local and intraLATA Toll Calling
	<ul style="list-style-type: none"> - An additional credit will apply once Verizon Broadband service is provisioned with the Additional Bundle Line – Unlimited.
3.	Multi-line customers subscribing to the Solutions for Business Bundle will be provisioned with CustoPAK service.
4.	Multi-line Discount – A discount applies to the Additional Bundle Line – Plus or the Additional Bundle Line – Unlimited as described below:
a.	The Multi-line Discount is provided on the Additional Bundle Line – Plus or the Additional Bundle Line – Unlimited lines when the total lines in the bundle equal four or more. The discounts are provided beginning with the fourth line, up to the bundle maximum of 25 lines. The main line and lines 2 and 3 are not eligible.
b.	Customers with Solutions for Business Bundles prior to April 17, 2011, must add a new line to their Solutions bundle in order to qualify for the Multi-line Discount.
c.	Only one Multi-line Discount applies per line, and if any lines are removed from the Solutions Bundle such that the account has less than four lines, the Multi-line Discount will be removed.

(D)
 (D)
 (D)
 (D)
 (N)
 (N)

Verizon New England Inc.

15. Service Packages

15.17 Solutions for Business Bundle

15.17.2 Regulations			
A.	The Solutions for Business Bundle is available only where facilities and conditions permit and is available only to customers who subscribe to Verizon for their local usage and intraLATA toll calls.		
B.	The Solutions for Business Bundle is available on a month-to-month basis or as a two-year term commitment.		
C.	The Solutions for Business Bundle is available only with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon high speed internet service or Verizon FiOS service.		
D.	The Solutions for Business Bundle is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per location.		
E.	A maximum of ten lines per customer location can have unlimited calling. Customers may not combine this package with the Unlimited Dial Tone Line (DTL) Package for Business, the Unlimited CustoPAK Package for Business, the Single Line Business PAK for Business, Unlimited Local Usage for Business, or Unlimited Local and Toll Usage for Business.		
F.	The Solutions for Business Bundle is not available with the following services: <ul style="list-style-type: none"> - Selective Calling Service - Corporate Rewards - Outward Toll Calling Plan - Customer Specific Pricing Contracts - Large System-Specific Pricing Plans - Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange and Foreign Zone Service - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital (A/D) Conversion PBX Services 		
G.	The Solutions for Business Bundle is not available in combination with other optional calling plans or virtual private network services.		
H.	The Solutions for Business Bundle may not be used in conjunction with the following services: <table style="width: 100%; border: none;"> <tr> <td style="vertical-align: top; width: 50%;"> <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls </td> <td style="vertical-align: top; width: 50%;"> <ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls </td> </tr> </table>	<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls
<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls 		

(X)
 (D)
 (D)
 (X)

Verizon New England Inc.

15. Service Packages

15.17 Solutions for Business Bundle

15.17.2 Regulations	
I.	Lines with unlimited calling are for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service.
J.	Call detail is not available with this service.

(X)
 ———
 (X)

15.17.3 Termination Liability	
A.	Early termination of a Solutions for Business Bundle term agreement by the customer during any month of the two-year term will result in a termination charge of \$50.00 per account except as noted in 15.17.3.B. and 15.17.3.C.
B.	Customer termination of the service within the first 30 days, starting on the Order Completion Date, will result in customer liability for the monthly charges for the first month. Termination liability will be waived.
C.	Early termination charges will not be assessed under the following circumstances: <ol style="list-style-type: none"> 1. The customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; 2. The customer renegotiates a new term commitment for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or, 3. The customer changes to another service or usage plan or upgrades service to a higher speed or capacity under a term commitment, provided the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; the Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or on a Customer Specific Pricing (CSP) agreement, or a Large System-Specific Pricing Plan (LSPP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time.
D.	At the end of the term period, customers not renewing their term commitment will continue to pay monthly charges equal to their current rate. Customers not re-subscribing to a term commitment will be subject to future rate changes applicable to the monthly charges associated with their original term commitment subscription.
E.	Solutions for Business Bundle Additional Lines are offered on a month-to-month basis, and the customer can add and delete additional lines without termination charges.

(C)
 (D)
 ———
 (D)

15.17.4 Application of Rates and Charges	
A.	Service and Equipment Charges are waived if a class of service change is required in order to have a Solutions for Business Bundle.
B.	Applicable non-recurring charges will be waived for customers subscribing to a two-year agreement.

Verizon New England Inc.

1. Exchange and Network Services
1.15 Service Packages

1.15.19 Solutions for Business Bundle				
ID	Service Category	Rate Element	Rate	USOC
	Solutions for Business Bundle – Month-to-Month & Two-Year Term Commitment	Business Exchange Service Line or CustopAK Line – Month-to-Month – Per Line	55.00	
		Business Exchange Service Line or CustopAK Line – Two-Year Term – Monthly – Per Line	55.00	
		Credit – Provisioned with Verizon Broadband – Monthly – Per Line with two-year term	10.00	
		Additional Bundle Line – Monthly – Per Line	20.00	
		Additional Bundle Line – Plus – Monthly – Per Line	30.00	
		Additional Bundle Line – Plus – Multi-line Discount – Monthly – Per Line	8.00	
		Additional Bundle Line – Unlimited – Monthly – Per Line	53.00	
		Credit – Provisioned with Verizon Broadband – Unlimited Monthly – Per Line	33.00	
		Additional Bundle Line – Unlimited – Multi-line Discount – Monthly – Per Line	10.00	

(D)

(D)

(N)

(N)

(N)

(N)

(N)

(D)

(D)