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October 21, 2010

Ms. Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

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PUBLIC UTILITIES COMMISSION

Dear Ms. Massaro:

We are filing, herewith, for effect November 20, 2010, tariff material consisting of:

**RI PUC No. 15**

Part/Section	Revision of Page(s)	Original of Page(s)
H/5	9	N/A

With this filing, Verizon Rhode Island (Verizon RI) proposes to eliminate the minimum requirement of two lines for Centrex Plus. This change will allow for the existence of a Single Line Centrex Business Product in Rhode Island.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401-525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon New England Inc.

**5. Digital Centrex Services**  
**5.2 Nynex Digital Centrex Plus (Centrex Plus) Service**

5.2.1	Description
A.	Centrex Plus is a business telecommunications system in which the controlling dial switching equipment is located at a Telephone Company digital central office that normally serves the principal premises of a customer.
1.	Centrex Plus is available with dial 9 or Assume Dial 9 – no access code dialing, also known as CustopAK.
a.	<b>Centrex Plus with dial 9</b> is available under Optional Payment Plan (OPP) term offerings of 1, 3, 5, 7, and 10 years.
b.	<b>Centrex Plus with Assume Dial 9</b> – is available with a month-to-month and 3-year term payment option. Centrex Plus with Assume Dial 9 lines cannot be equipped with Station-to-Station Dialing (dial intercommunications).
2.	This service is offered subject to the availability of facilities.
3.	Centrex Plus is available only on a measured service basis.
B.	Centrex Plus station lines may be either ground start or loop start. Transmission quality over ground start lines as received at the customer's equipment is not guaranteed. Additional transmission improvements requested by the customer due to specific equipment requirements will be provided by the Telephone Company at charges based on cost
C.	<b>Standard Features</b> provided on all lines, include the features described in Section 1 and as listed below.
1.	<b>Call Forwarding Busy Line</b> permits calls attempting to terminate to a busy line to be forwarded to a preselected line within the system or to a line external to the system.
2.	<b>Call Forwarding Don't Answer</b> provides for the forwarding of any incoming calls to a preselected line within the system or to a telephone number outside the system when the called line does not answer.
3.	<b>Call Forwarding</b> allows line to have incoming calls forwarded to another line within the system or to a telephone number outside the system.
4.	<b>Call Hold</b> enables a line user to place a call on hold for any length of time provided that neither party goes on-hook.
5.	<b>Call Pickup Group</b> allows a line user to answer incoming calls to another line within the Centrex Plus system by dialing a special code. One or more call pickup groups may be established.
6.	<b>Call Transfer All Calls</b> allows a line user to transfer any established call to another line inside or outside the customer group without the assistance of an attendant.
7.	<b>Conference Calling</b> enables a line user to establish voice connection involving the customer and two other parties. The line user, by switchhook operation is able to place an existing call on hold and dial the telephone number of a third-party, affecting a three-way call.
8.	<b>Hunting</b> permits the routing of calls to an idle line in a prearranged group when the called line is busy.
9.	<b>Touch Tone</b> provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

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