

May 13, 2011

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4206 - Revenue Decoupling Mechanism Proposal
Response to Division Data Request 3-1

Dear Ms. Massaro:

Enclosed please find National Grid's response to Division Data Request 3-1 in the above-captioned proceeding.

Please be advised that the Company is seeking protective treatment of the confidential Attachment 1 in Excel format to Division Data Request 3-1, as permitted by Commission Rule 1.2(g) and by R.I.G.L. § 38-2-2(4)(i)(B). The Company is submitting this attachment pursuant to the Motion for Protective Treatment already on file with respect to the PDF version of this document. The Company is providing the Commission with three (3) CD-Roms containing the confidential version of Attachment 1.

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4206 Service List
Leo Wold, Esq.
Steve Scialabba, Division

Division 3-1

Request:

All of the following questions pertain to the Company's response to Div 1-8.

- a. Can a copy of the confidential version be provided in Excel format?
- b. Does the data provided cover all classes of electric service? If not, for what classes have data been included in the response?
- c. Why are there instances in which the initial posting date for a bill is lagged several months from the meter read date?
- d. Please explain why some accounts have two separate amounts billed for the same meter read date? Does this reflect multiple meters for the same account?
- e. How are cancellation and re-billed amounts factored into estimates of unbilled revenue?
- f. Where a negative amount is posted without an associated positive entry for the same account and meter read date, does that imply that an initial bill for a positive amount was rendered but not included in the listing provided? (See for example, Attachment 2, page 112, Account No. 1319571000, Meter Read Dates: 30-Nov-07 and 03-Jan-08.)

Response:

- a. Yes, please refer to Attachment 1, which is being provided pursuant to the request for protective treatment relative to the Company's previous response to this data request and subject to confidentiality agreement between the Company and the Division. The data base provided includes billing transactions extracted from the Company's Customer Service System ("CSS") for the period Jan 2008 through March 2011. Please note that the billing amounts indicated for each transaction represent the total billing charges, including delivery service charges and commodity service charges, as applicable.
- b. Yes, the data provided in our response to Division 1-8 includes billing adjustments applicable to all electric service rate classes
- c. The initial bill is typically rendered within 1 or 2 days of the meter read. The timestamp on the cancel record could be significantly later if there is a delay in discovering the error. The correcting bill will be issued after the cancel is implemented. In addition, for some bill occurrences that appear in the data provided, there may have been other associated interim

Division 3-1 (continued)

transactions that were not extracted because the meter reading dates were not identical to the original bill's meter reading date.

- d. Multiple bill occurrences on identical meter reading dates is not likely due to multiple meters. In general where there is a bill and a rebill, the meter read dates will be identical, but the usage amounts will be different if the source of the billing error is an incorrect meter read as opposed to a billing charge error. In addition, some bill occurrences included in the data base that appear to have more than one series of transactions (i.e. original bill, cancellation, rebill) may have encountered conversion issues at the time of the billing system conversion in 2008.
- e. The kWhs associated with the cancellation and rebilling of customer bills is reflected in the number of kWhs in the applicable daily cycle billing batch. There is no adjustment made to daily cycle sales prior to calculating unbilled revenue estimates.
- f. Rhode Island electric customers were billed in CIS up to January 17, 2008 and then converted to CSS. The data presented in this testimony was extracted from a data warehouse representation of the raw billing data in CSS. Therefore, no meter read data is available prior to January 17, 2008. The bills based on meter read dates 11/30/2007 and 1/30/2008 were originally rendered on those dates, billed in CIS and then partially or completely cancelled in CSS on 4/24/2008. Therefore, only the cancel records are shown in our response to Division 1-8.

Prepared by or under the supervision of: Jeanne A. Lloyd

REDACTED

Certificate of Service

I hereby certify that a copy of the cover letter and / or any materials accompanying this certificate has been electronically transmitted, sent via U.S. mail or hand-delivered to the individuals listed below.



Joanne M. Scanlon

May 13, 2011
Date

**Docket No. 4206 - National Grid (NGrid) – Revenue Decoupling Mechanism Filing
Service List as of 12/7/10**

Name/Address	E-mail Distribution	Phone/FAX
Thomas R. Teehan, Esq. National Grid. 280 Melrose St. Providence, RI 02907	Thomas.teehan@us.ngrid.com	401-784-7667 401-784-4321
	Joanne.scanlon@us.ngrid.com	
Leo Wold, Esq. (for Division) Dept. of Attorney General 150 South Main St. Providence, RI 02903	Lwold@riag.ri.gov	401-222-2424 401-222-3016
	Steve.scialabba@ripuc.state.ri.us	
	David.stearns@ripuc.state.ri.us	
	mcorey@riag.ri.gov	
	Dmacrae@riag.ri.gov	
Bruce Oliver Revilo Hill Associates 7103 Laketree Drive Fairfax Station, VA 22039	Boliver.rha@verizon.net	703-569-6480
Michael McElroy, Esq. (for TEC-RI) 21 Dryden Lane PO Box 6721 Providence, RI 02940-6721	McElroyMik@aol.com	401-351-4100 401-421-5696
William H. Ferguson, Executive Director The Energy Council of RI (TEC-RI) 436 Armistice Blvd. Pawtucket, RI 02861	Bferguson2010@cox.net	401-722-7352
Jeremy McDiarmid, Esq. Environment Northeast (ENE) 101 Tremont St., Suite 401 Boston, MA 02108	jmcdiarmid@env-ne.org	617-742-0054
	skrasnow@env-ne.org	
	aanthony@env-ne.org	
	rkoontz@env-ne.org	
Seth Handy, Esq. (for ENE) Chace Ruttenberg & Freedman, LLP One Park Row, Suite 300 Providence, RI 02903	shandy@crflp.com	401-453-6400 Ex. 18

Jerry Elmer, Esq. Conservation Law Foundation 55 Dorrance St. Providence, RI 02903	Jelmer@clf.org	401-351-1102 401-351-1130
Jean Rosiello, Esq. (for Wiley Ctr.) MacFadyen Gescheidt & O'Brien 101 Dyer St. Providence, RI 02903	jrosiello@mgolaw.com	401-751-5090 401-751-5096
	debbiec@georgewileycenter.org	
File original & 10 copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Lmassaro@puc.state.ri.us	401-780-2107 401-941-1691
	Anault@puc.state.ri.us	
	Adalessandro@puc.state.ri.us	
	Nucci@puc.state.ri.us	
	Dshah@puc.state.ri.us	