

Rhode Island Energy Efficiency and Resources Management Council (EERMC) - Residential Survey and Commercial/ Industrial On - Sites Appendix G.



KEMA, Inc., Burlington, Massachusetts, August 26, 2010





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1. Residential Survey Results

Introduction

KEMA is pleased to present the results of the 2009 Rhode Island EERMC Residential Survey designed to assist in understanding the quantity and types of appliances owned by customers located in National Grid's Rhode Island service territory. The survey was designed to provide National Grid with current data to support resource planning, program planning and improved characterization of the residential market including:

- Saturation of energy end-uses by type
- Penetration of energy efficient equipment by end use
- Trends in energy efficiency purchase behavior
- Awareness and interest in National Grid program offerings

This report only addresses the residential sector. This data is critical to the development of upto-date energy use information by fuel, sector and end-use necessary to determine the baseline conditions and develop an estimate of the potential savings from energy efficiency in National Grid's service territory.

This report is based on a computer assisted telephone interview (CATI) administered to 300 residential households in National Grid's Rhode Island service territory during June of 2009. The survey sought to determine the following characteristics of residential housing:

- Dwelling type along a variety of indices including ownership, age and size
- Insulation
- Windows
- Space heating & cooling
- Water heating
- Dehumidifiers
- Lighting
- Appliances including refrigerators, freezers, dishwashers, cooking, laundry
- Pool
- Electric plug loads (e.g., computers, office machines, televisions, fans, hybrid vehicles)

The survey also sought to determine respondents' awareness of and attitudes towards:



- National Grid energy efficiency programs
- Energy Star branding and equipment

Additionally, the survey included basic questions on household demographics to allow for segmentation of results along these lines.

Section 2 of this report discusses the methodology used in the study. Section 3 is a summary of findings on homes and equipment. Section 4 presents the demographic data of the respondents. Section 5 is an appendix containing the survey instrument.



2. Methodology

National Grid retained KEMA to oversee all facets of the 2009 Rhode Island EERMC Residential Survey. These aspects included sample design, survey design (i.e., item generation, coding, computer programming), data analysis and report preparation. Drafts of the Rhode Island EERMC Residential Survey were reviewed and approved by National Grid officials.

National Grid provided KEMA with a list of 56,520 residential electricity customers obtained from a 2008 billing database. KEMA used simple random sampling to randomly select 3,000 addresses from this revised list. In simple random sampling each house in the population is given an equal chance to be selected into the sample. Results are calculated for the sample, which serve as an unbiased estimator of the population. Results for the sample are then projected back to the population to estimate the savings potential for the population. Simple random sampling is well suited for residential sample designs because the projects do not vary substantially in size.

This information was then sent to a CATI vendor in order to obtain completed surveys from 300 electric customers to provide a statistically valid representation of the NIPSCO residential service territory. As a point of reference, The *Rhode Island EERMC Residential Survey* experienced a 10% response rate on the CATI survey. This percentage is representative of most CATI surveys conducted with residential households having response rates under 25%. The average time to complete the survey was 24 minutes.

Table 2-1 provides an overview of the principal data collection and analysis efforts for the study.

Population / Summary of Topics Covered	Sample Frame	Sample Size and Other Details
Residential DSM Potential Survey	2008 National Grid	300: Represents a margin
Estimate saturation of key electric end-uses	billing database	for error of +/- 4% at the midpoint of a 90%
Assess awareness and interest of National Grid energy efficiency programs		confidence level. KEMA believes that estimates with this precision are usable for
Assess awareness and purchasing of ENERGY STAR brand appliances		resource and program planning purposes.

 Table 2-1: Summary of Research and Analysis Efforts



3. Summary of Findings

Readers are reminded that this section summarizes the information collected from a random sample telephone survey conducted among National Grid electric customers in Rhode Island.

3.1 Housing Characteristics

All respondents were initially asked to indicate the type of home in which they live. The majority of respondents (74%) indicate living in a single family detached home.

Home type	Frequency (N)	Percent (%)
Single family detached home	221	74%
Apartment or Condominium (2 to 4 units)	14	15%
Apartment or Condominium (5 or more units)	46	5%
Townhouse, Duplex, or Row House	15	5%
Mobile Home	2	1%
Other	2	1%
Total	300	100%

Table 3-1: Home Type



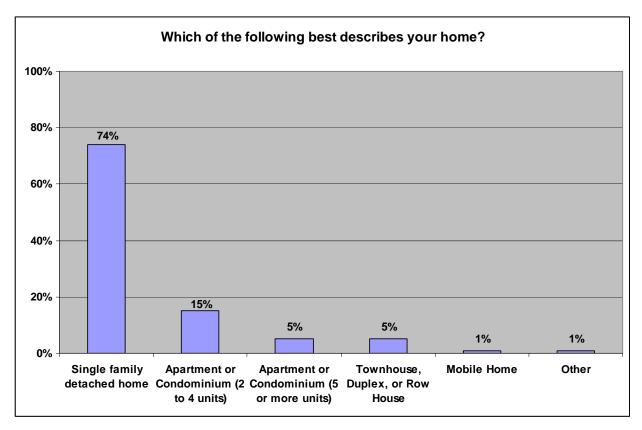


Figure 3-1: Home Type

Ownership is a strong indicator of the willingness to invest in energy efficiency, or any other capital improvements. The survey asked about ownership and discovered that 81% of residents owned their dwelling.

Table	3-2:	Home	Ownership
-------	------	------	-----------

Do you own or rent your	Single Family		Multi-Family		Total	
home?	N	%	N	%	N	%
Own	209	94%	33	42%	242	81%
Rent	13	6%	44	56%	57	19%
Other	0	0%	1	1%	1	0%
Total	222	100%	78	100%	300	100%

Looking at Figure 3-2, it appears that residential home ownership is much more likely to occur for single family homes than multi-family homes.



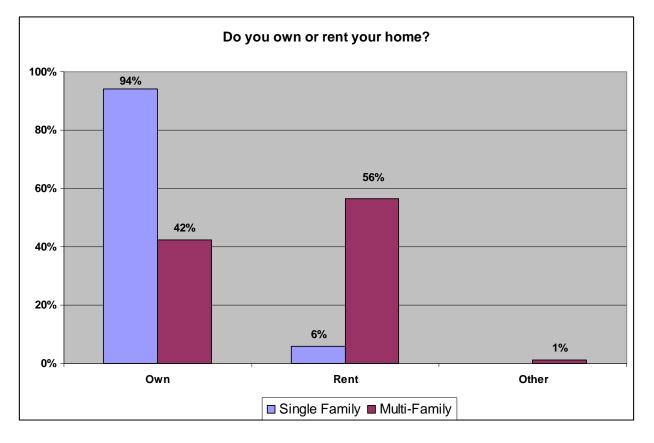


Figure 3-2: Home Ownership

All respondents were asked to report the year in which their home was constructed. The results indicate that about half of the homes (41%) were built prior to 1960. The significant majority of homes (77%) were built prior to 1990.



Year home was constructed	Single Family		Multi-Family		Total	
	N	%	N	%	N	%
Before 1930	36	16%	31	40%	67	22%
1930 to 1939	10	5%	2	3%	12	4%
1940 to 1949	18	8%	1	1%	19	6%
1950 to 1959	24	11%	3	4%	27	9%
1960 to 1969	30	14%	6	8%	36	12%
1970 to 1979	30	14%	4	5%	34	11%
1980 to 1989	30	14%	5	6%	35	12%
1990 to 1999	18	8%	1	1%	19	6%
2000 to 2003	8	4%	1	1%	9	3%
2004-2009	5	2%	2	3%	7	2%
Don't know	13	6%	22	28%	35	12%
Total	222	100%	78	100%	300	100%

Table 3-3 : Date of Home Construction



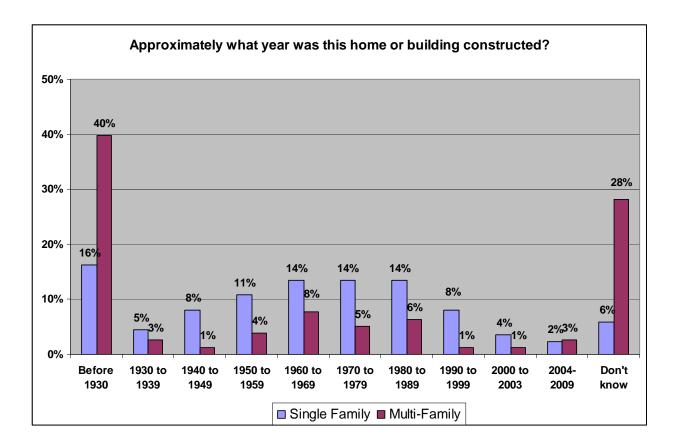


Figure 3-3: Date of Home Construction

Respondents were asked to indicate if their home is occupied year-round or if it is a seasonal residence. Nearly all residents (96%) occupy their homes on a year-round basis.

Year-Round or	Sing	Single Family		Multi-Family		Total	
Seasonal Residence?	N	%	N	%	N	%	
Year-round	213	96%	75	96%	288	96%	
Seasonal	9	4%	3	4%	12	4%	
Total	222	100%	78	100%	300	100%	



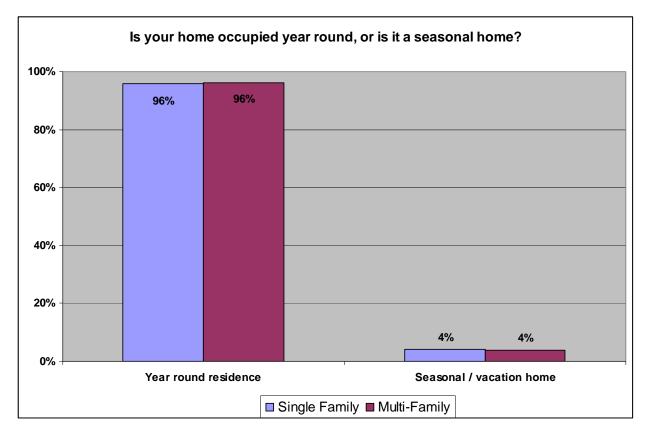


Figure 3-4: Home Occupancy Schedule

Respondents were also asked to indicate the length of residency at their current address.

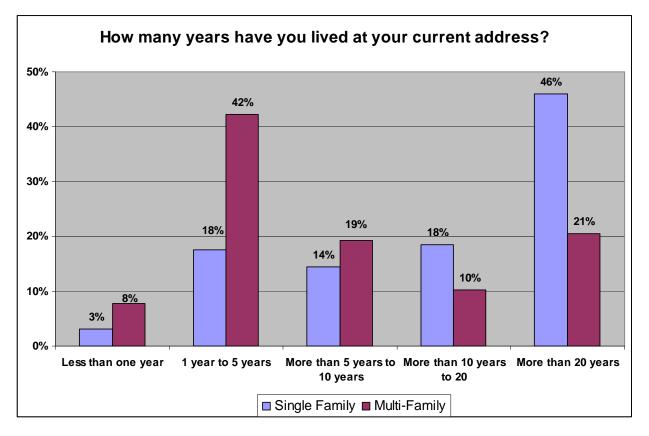
The majority of single family residents (64%) report a length of residency *greater than* 10 years. In contrast, the majority of multi-family respondents (69%) indicate a length of residency of 10 years or *less*.



Years at current address	Single Family		Multi-Family		Total	
	N	%	N	%	N	%
Less than one year	7	3%	6	8%	13	4%
1 year to 5 years	39	18%	33	42%	72	24%
More than 5 years to 10 years	32	14%	15	19%	47	16%
More than 10 years to 20	41	18%	8	10%	49	16%
More than 20 years	102	46%	16	21%	118	39%
Refused	1	0%	0	0%	1	0%
Total	222	100%	78	100%	300	100%

Table 3-5: Length of Residency

Figure 3-5: Length of Residency





Respondents were asked to report the approximate square footage of their home. Estimates of home size were widely distributed. Over one third of residents surveyed (37%) report not knowing an estimate of the size of their home.

		-	-			
Size of home	Single Family		Multi	Multi-Family		n/
	N	%	Ν	%	N	%
Less than 800 square feet	4	2%	10	13%	14	5%
800 to 1,199 square feet	22	10%	15	19%	37	12%
1,200 – 1,599 square feet	36	16%	5	6%	41	14%
1,600 – 1,999 square feet	28	13%	6	8%	34	11%
2,000 – 2,499 square feet	26	12%	0	0%	26	9%
2,500 – 3,000 square feet	15	7%	4	5%	19	6%
Over 3,000 square feet	13	6%	3	4%	16	5%
Don't know	77	35%	35	45%	112	37%
Refused to answer	1	0%	0	0%	1	0
Total	222	100%	78	100%	300	100%

Table 3-6: Square Footage



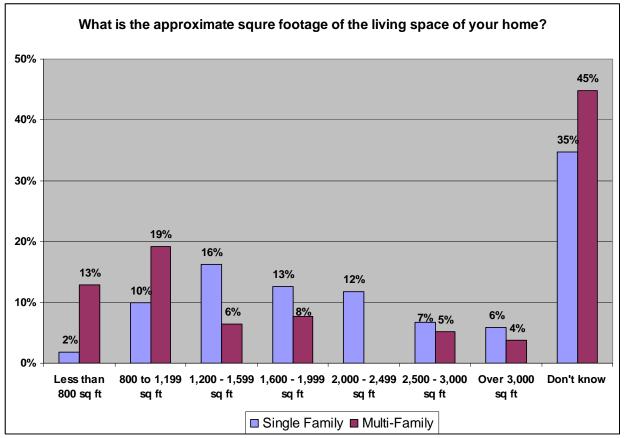


Figure 3-6: Square Footage

The head of the household in both single and multi-family homes almost always pays the electric bill (99%), without a landlord providing disbursement.

Table	3-7:	Electric	Bill	Responsibility
-------	------	----------	------	----------------

Who is responsible for	Sin	gle Family	Multi-Fai	To	Total	
paying the electric bill for your home or apartment?	N	%	N	%	N	%
Head of household pays electric bill	218	98%	78	100%	296	99%
Head of household and property owner/landlord each pay portion	2	1%	0	0%	2	1%
Property owner/landlord pays electric bill	1	0%	0	0%	1	0%
Refused	1	0%	0	0%	1	0%
Total	222	100%	78	100%	300	100%



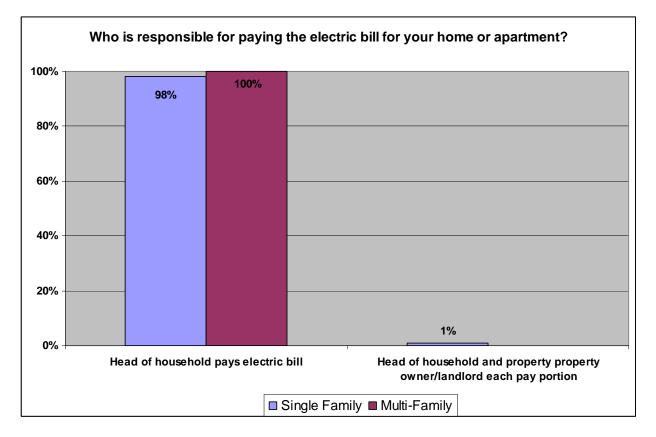


Figure 3-7: Electric Bill Responsibility

Respondents were also asked to indicate the dollar amount of their average monthly electric bill. Over a third of all respondents (39%) indicate their average monthly electric bill is between \$51 to \$100 and a quarter of residents surveyed report their average electric bill is between \$101 to \$200 per month.

Table 3-8: Monthly I	Electric Bill
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Monthly Electric Bill	Single	Single Family		-Family	Total	
	N	%	N	%	N	%
Less than \$25	8	4%	11	14%	19	6%
\$26 to \$50	29	13%	20	26%	49	16%
\$51 to \$100	86	39%	31	40%	117	39%
\$101 to \$200	63	29%	11	14%	74	25%
More than \$200	18	8%	3	4%	21	7%
Don't know	16	7%	2	3%	18	6%
Total	220	100%	78	100%	298	100%



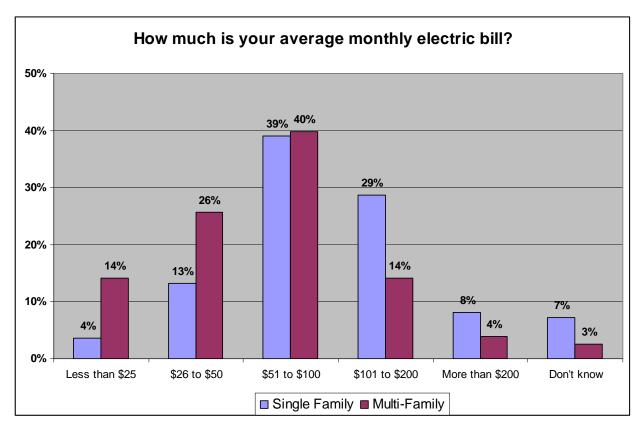


Figure 3-8: Monthly Electric Bill

In homes with gas, the head of the household in both single and multi-family homes almost always pays the gas bill, without a landlord providing disbursement. However, it is important to note that 39% of the sample reports not using gas.

Who is responsible for	Single Family		Multi-Fa	Total		
paying the gas bill for your home or apartment?	N	%	N	%	N	%
Head of household pays gas bill	122	55%	52	67%	174	58%
Head of household and property owner/landlord each pay portion	1	0%	3	4%	4	1%
Property owner/landlord pays gas bill	1	0%	3	4%	4	1%
Do not use gas (Not applicable)	98	44%	20	26%	118	39%
Total	222	100%	78	100%	300	100%



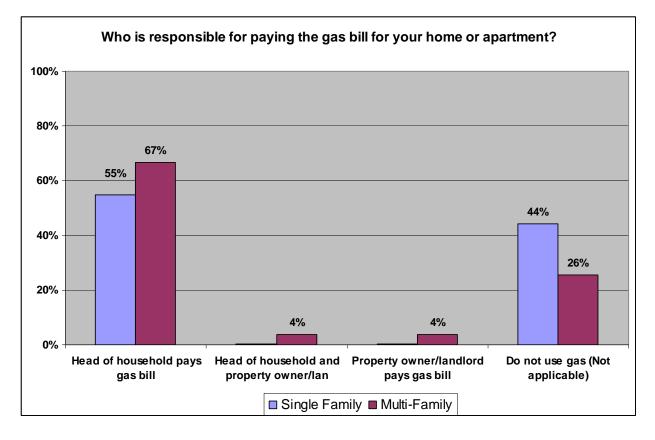


Figure 3-9: Gas Bill Responsibility

Respondents were also asked to indicate the dollar amount of their average monthly gas bill. Gas customers appear to pay higher monthly bills than electricity customers, as over a third of all respondents (34%) indicate their average monthly gas bill is between \$101 to \$200.

Table 3-10: Monthly Gas Bill

Monthly Gas Bill	Single Family		Multi-Far	Total		
	N	%	N	%	N	%
Less than \$25	13	11%	4	7%	17	10%
\$26 to \$50	13	11%	12	22%	25	14%
\$51 to \$100	19	15%	10	18%	29	16%
\$101 to \$200	40	33%	20	36%	60	34%
More than \$200	15	12%	7	13%	22	12%
Don't know	21	17%	2	4%	23	13%
Refused	2	2%	0	0%	2	1%
Total	123	100%	55	100%	178	100%



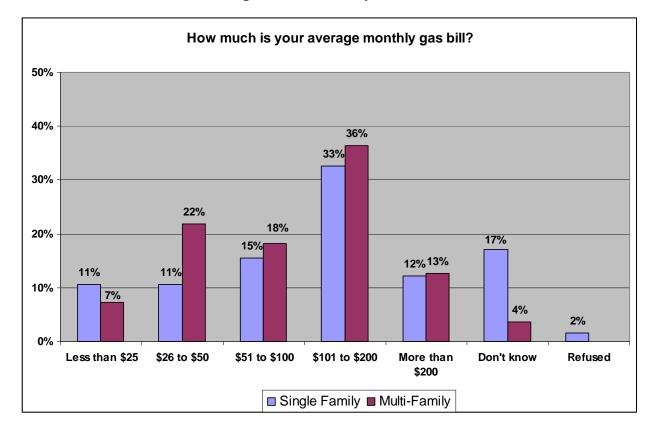


Figure 3-10: Monthly Gas Bill

If a respondent indicated that they own their home <u>and</u> that it was constructed in 2004 or more recently, they were asked if their dwelling is an Energy Star labeled home. Out of the six homes in the sample constructed in 2004 or more recently, four of them are reported to be Energy Star labeled homes (67%).

Table 3-11: Energy Star Labeled/Certified Home	•
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Is your home an Energy Star	Single Family		Multi-Fan	Total		
labeled or Energy star certified Home?	Ν	%	N	%	N	%
Yes	3	60%	1	100%	4	67%
No	2	40%	0	0%	2	33%
Total	5	100%	1	100%	6	100%



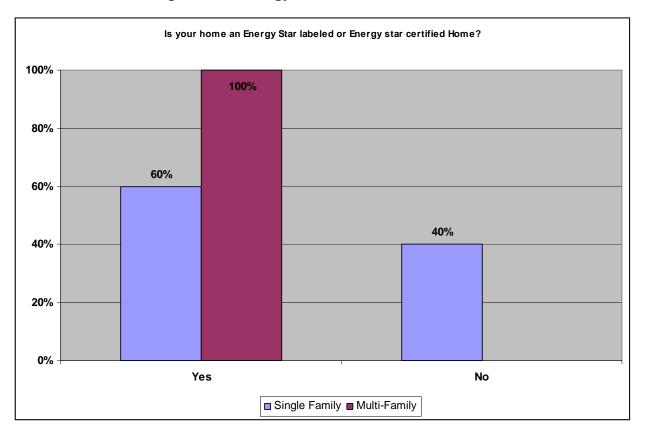


Figure 3-11: Energy Star Labeled/Certified Home

3.2 **Program Awareness**

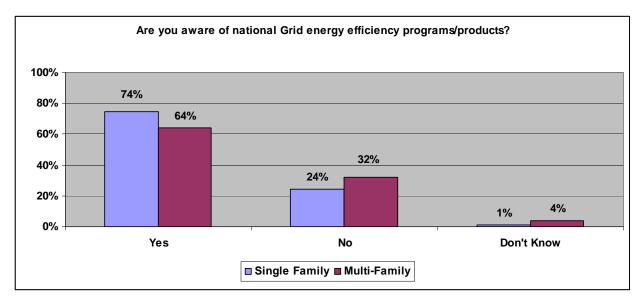
The next section of the survey aimed to assess awareness of, and participation in, National Grid energy efficiency programs and products. First, respondents were asked if they are aware of National Grid energy efficiency programs or products that offer incentives or rebates. The majority of respondents, in both single family (74%) and multi-family residences (64%), report they are aware of National Grid energy efficiency programs or products.



Aware of National Grid Energy Efficiency Programs/Products?	Single Family		Multi-F	Total		
	N	%	N	%	N	%
Yes	165	74%	50	64%	215	72%
No	54	24%	25	32%	79	26%
Don't Know	3	1%	3	4%	6	2%
Total	222	100%	78	100%	300	100%

Table 3-12: Program Awareness

Figure 3-12: Program Awareness



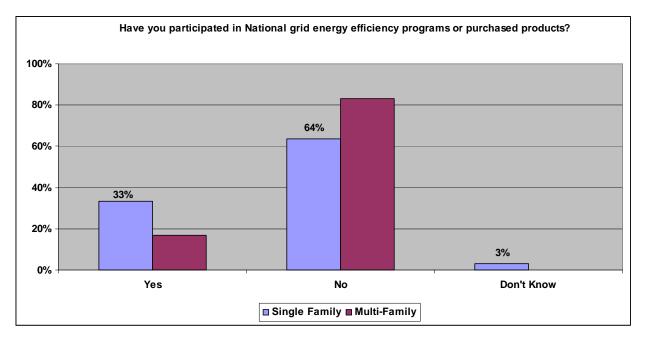
Next, those respondents who indicated some level of awareness of the National Grid energy efficiency programs (n=221) were asked if they had participated in any of the programs or purchased any of the promoted products while living in their current home. Despite significant awareness of National Grid energy efficiency programs, most participants (68%) did not participate in the energy efficiency programs.



While in your current home, have	Single F	Single Family		Multi-Family		otal
<i>rou participated in National Grid</i> Energy Efficiency Programs/Products?	N	%	N	%	N	%
Yes	56	33%	9	17%	65	29%
No	107	64%	44	83%	151	68%
Don't Know	5	3%	0	0%	5	2%
Total	168	100%	53	100%	221	100%

Table 3-13: Program Participation

Figure 3-13: Program Participation



Of those respondents who participated in National Grid energy efficiency programs (n=65), the majority (86%) indicate they would participate in the program or purchase the promoted product again if they have the opportunity (see Table 3-14).

Six respondents indicate they would not participate again if they have the opportunity.

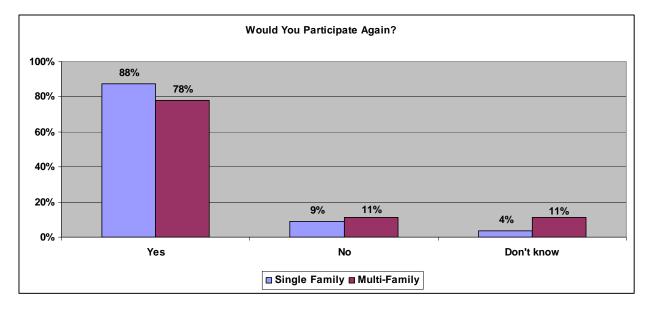
- Three respondents report they do not need to make any additional energy efficiency improvements
- One respondent felt that she/he was overcharged by the program
- One respondent indicated that she/he can't afford to participate in the program again



Table 3-14: Repeat Participation

Would you participate	Single Family		Mult	i-Family	Total	
again?	N	%	N	%	N	%
Yes	49	88%	7	78%	56	86%
No	5	9%	1	11%	6	9%
Don't Know	2	4%	1	11%	3	5%
Total	56	100%	9	100%	65	100%

Figure 3-14: Repeat Participation



3.3 Energy Star Awareness

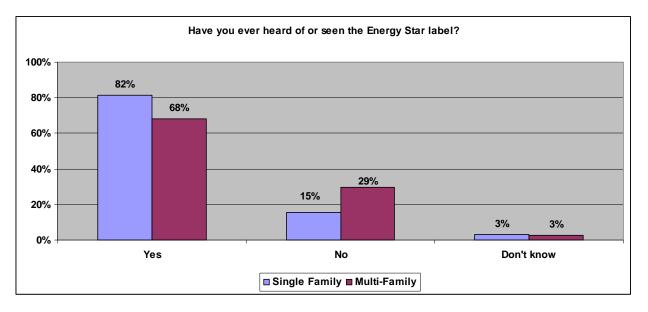
Next, respondents were asked about their awareness of the Energy Star label. The majority of respondents (78%) have heard of and/or seen the Energy Star label.



Table	3-15:	Energy	Star	Awareness
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Heard of or seen the Energy Star label?	Single Family		Mult	i-Family	Total	
Star label?	N	%	N	%	N	%
Yes	181	82%	53	68%	234	78%
No	34	15%	23	29%	57	19%
Don't Know	7	3%	2	3%	9	3%
Total	222	100%	78	100%	300	100%

Figure 3-15: Energy Star Awareness



Respondents were also asked to indicate whether or not they owned appliances with the Energy Star label. If so, they were asked to indicate the number of each type of Energy Star appliance they owned. Figure 3-16 shows the percentage of respondents that own at least one of the identified Energy Star appliances.

It is interesting to note that stoves, ovens and microwaves were frequently reported as "other" Energy Star appliances owned by respondents. However, there is no Energy Star label for residential ovens, ranges, or microwave ovens at this time.



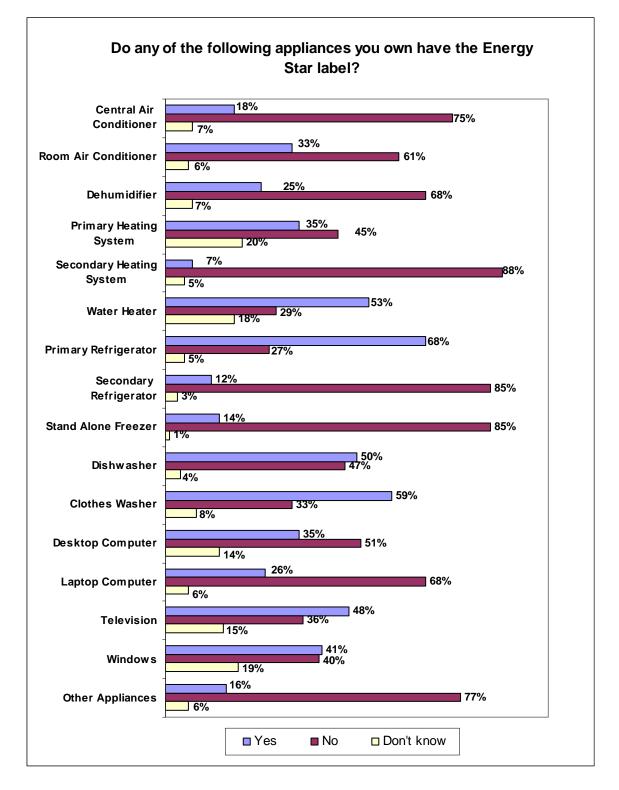


Figure 3-16: Energy Star Appliance Ownership

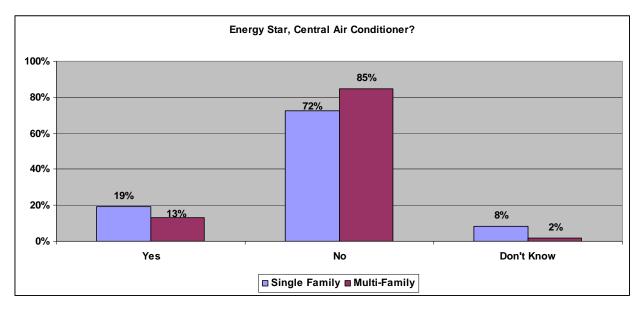


Less than a quarter of respondents who are aware of the Energy Star label (18%) indicate they own an Energy Star central air conditioner.

Energy Star Central Air Conditioner	Single Family		Multi-Family		Total	
Conditioner	N	SF%	N	MF%	N	%
Yes	35	19%	7	13%	42	18%
No	131	72%	45	85%	176	75%
Don't Know	15	8%	1	2%	16	7%
Total	181	100%	53	100%	234	100%

Table 3-16: Energy Star Central Air Conditioner Ownership





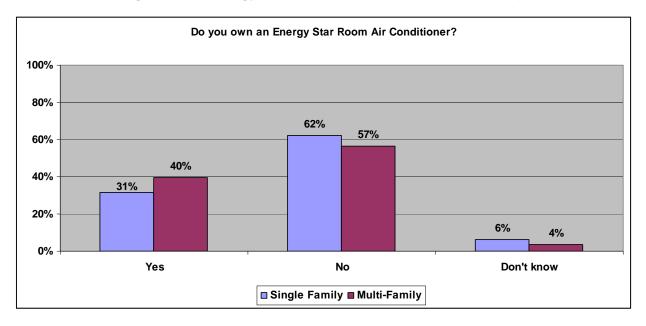
One-third of respondents who are aware of the Energy Star label indicate they own an energy efficient room air conditioner.



Energy Star Room Air Conditioner	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Yes	57	31%	21	40%	78	33%
No	113	62%	30	57%	143	61%
Don't know	11	6%	2	4%	13	6%
Total	181	100%	53	100%	234	100%

Table 3-17: Energy Star Room Air Conditioner Ownership

Figure 3-18: Energy Star Room Air Conditioner Ownership



Few single or multi-family homes have more than three Energy Star room air conditioner units.

How many Room Air Conditioners?	Single Family		Multi-Family		Total	
	N	SF%	Ν	MF%	N	%
1	16	28%	7	33%	23	29%
2	17	30%	5	24%	22	28%
3	15	26%	6	29%	21	27%
4	7	12%	1	5%	8	10%
5	2	4%	2	10%	4	6%
Total	57	100%	21	100%	78	100%



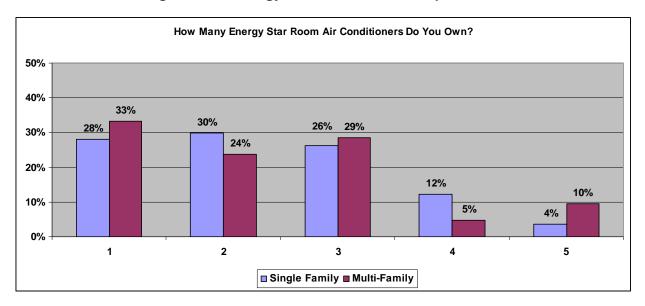


Figure 3-19: Energy Star Room A/C Units per Home

One quarter of all respondents who are aware of the Energy Star label report owning an energy efficient dehumidifier. However, ownership is more likely to occur in single family homes (29%) than multi-family homes (13%).

<i>Do you own an Energy Star Dehumidifier?</i>	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	52	29%	7	13%	59	25%
No	115	64%	44	83%	159	68%
Don't know	14	8%	2	4%	16	7%
Total	181	100%	53	100%	234	100%

Table 3-19: Energy Star Dehumidifier Ownership



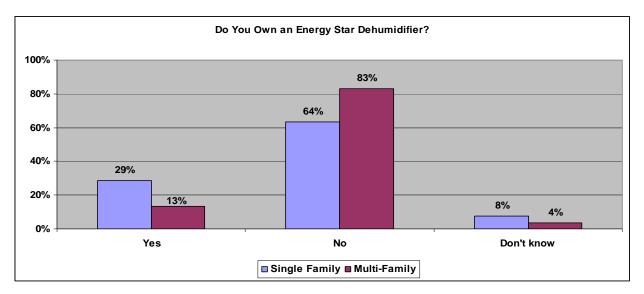


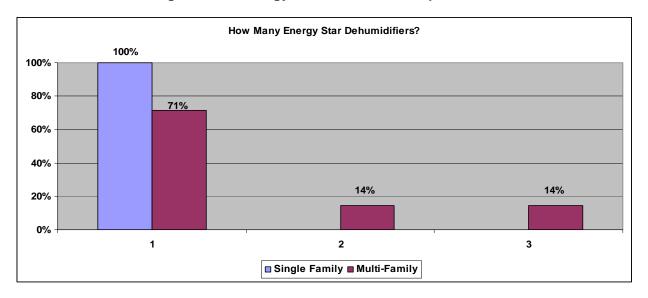
Figure 3-20: Energy Star Dehumidifier Ownership

Nearly all respondents (97%) who own an Energy Star dehumidifier report having just one in their home.

How many Dehumidifiers?	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
1	52	100%	5	71%	57	97%
2	0	0%	1	14%	1	2%
3	0	0%	1	14%	1	2%
Total	52	100%	7	100%	59	100%

Table 3-20: Energy Star Dehumidifiers per Home







Over a third of all respondents (35%) who are aware of the Energy Star label report having an energy efficient primary heating system in their home. Single family homes report a higher rate of ownership of Energy Star primary heating systems (39%) than multi-family homes (23%).

Is your Primary Heating System	Single	Single Family		Family	Total	
Energy Star?	N	SF%	N	MF%	N	%
Yes	71	39%	12	23%	83	35%
No	78	43%	27	51%	105	45%
Don't Know	32	18%	14	26%	46	20%
Total	181	100%	53	100%	234	100%

Table 3-21: Energy Star Primary Heating System



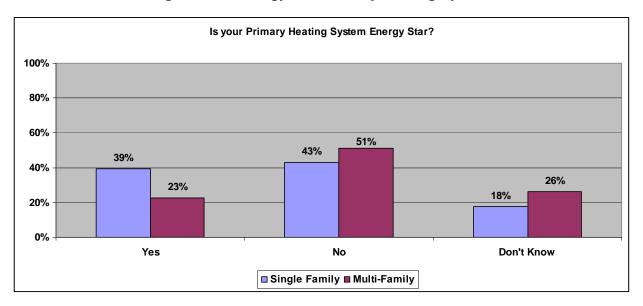


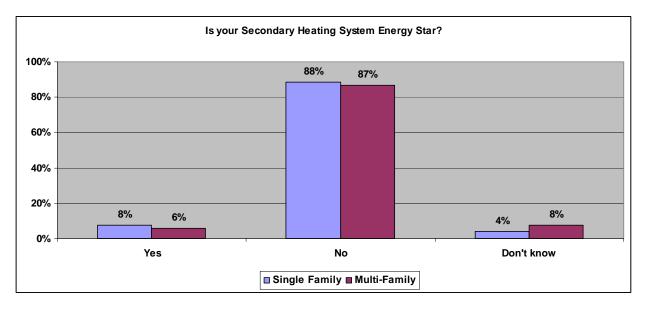
Figure 3-22: Energy Star Primary Heating System

Respondents report few instances of ownership of Energy Star rated secondary heating systems.

Energy Star Secondary Heating	Single Family		Multi-	Family	Total	
System?	Ν	SF%	N	MF%	N	%
Yes	14	8%	3	6%	17	7%
No	160	88%	46	87%	206	88%
Don't know	7	4%	4	8%	11	5%
Total	181	100%	53	100%	234	100%

Table 3-22: Energy Star Secondary Heating Systems







The majority of respondents who report owning an Energy Star secondary heating system indicate having just one energy efficient secondary heating system (71%).

How many Secondary Heating	Single Family		Multi-	Family	Total	
Systems?	Ν	SF%	N	MF%	N	%
1	10	71%	2	67%	12	71%
2	3	21%	1	33%	4	24%
3	1	7%	0	0%	1	6%
Total	14	100%	3	100%	17	101%

Table 3-23: Energy Star Secondary Heating Systems per Home



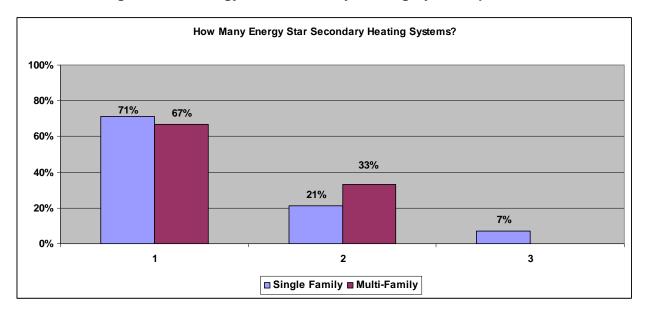


Figure 3-24: Energy Star Secondary Heating Systems per Home

The majority of respondents (53%) who are aware of the Energy Star label report having an energy efficient water heater.

Energy Star Water Heater?	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	100	55%	24	45%	124	53%
No	55	30%	14	26%	69	29%
Don't know	26	14%	15	28%	41	18%
Total	181	100%	53	100%	234	100%



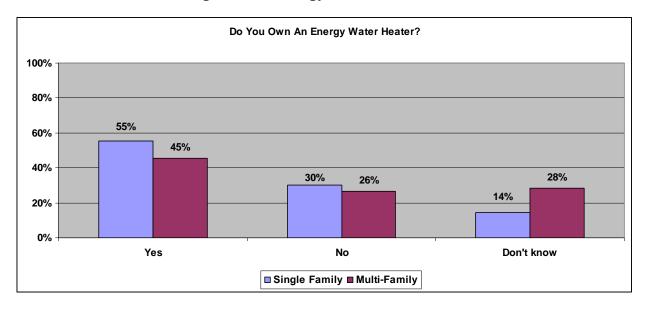


Figure 3-25: Energy Star Water Heaters

The number of Energy Star water heaters per home appears to depend upon the house type. Virtually all single family respondents (99%) report owning just one Energy Star label water heater. In contrast, 37% of multi-family respondents report owning two or more Energy Star water heaters.

How many Water Heaters?	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
1	99	99%	15	63%	114	92%
2	0	0%	7	29%	7	6%
3	0	0%	1	4%	1	1%
4	0	0%	1	4%	1	1%
Don't know	1	1%	0	0%	1	1%
Total	100	100%	24	100%	124	100%

Table	3-25:	Energy	Star	Water	Heaters	per Home
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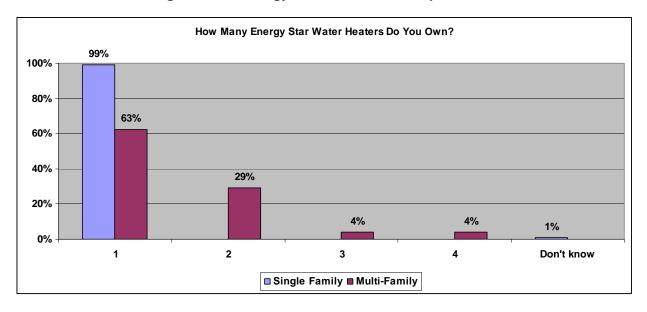


Figure 3-26: Energy Star Water Heaters per Home

The majority of all respondents (68%) who are aware of the Energy Star label report having an energy efficient primary refrigerator.

Energy Star Primary	Single Family		Multi-	Family	Total	
Refrigerator?	N	SF%	Ν	MF%	N	%
Yes	127	70%	32	60%	159	68%
No	44	24%	20	38%	64	27%
Don't know	10	6%	1	2%	11	5%
Total	181	100%	53	100%	234	100%

Table 3-26: Energy Star Primary Refrigerator Ownership



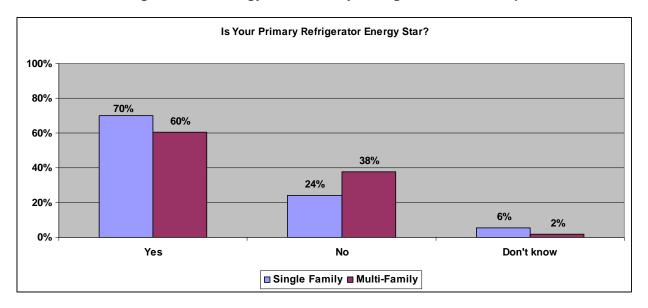


Figure 3-27: Energy Star Primary Refrigerator Ownership

The majority of respondents (85%) who are aware of the Energy Star label report that their secondary refrigerator is not Energy Star rated.

Secondary Refrigerator(s)	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	19	10%	8	15%	27	12%
No	154	85%	45	85%	199	85%
Don't know	8	4%	0	0%	8	3%
Total	181	100%	53	100%	234	100%

Table 3-27: Energy Star Secondary Refrigerator



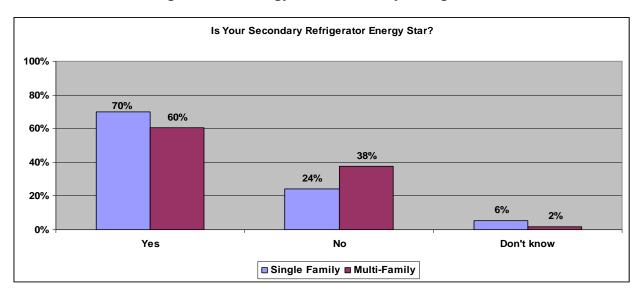


Figure 3-28: Energy Star Secondary Refrigerator

Most respondents (85%) who are aware of the Energy Star label report their stand alone freezer is not Energy Star rated.

Stand alone freezer	Single Family		Multi-I	Family	Total	
	N	SF%	Ν	MF%	N	%
Yes	27	15%	5	9%	32	14%
No	151	83%	48	91%	199	85%
Don't know	3	2%	0	0%	3	1%
Total	181	100%	53	100%	234	100%

Table 3-28: Energy Star Stand Alone Freezer



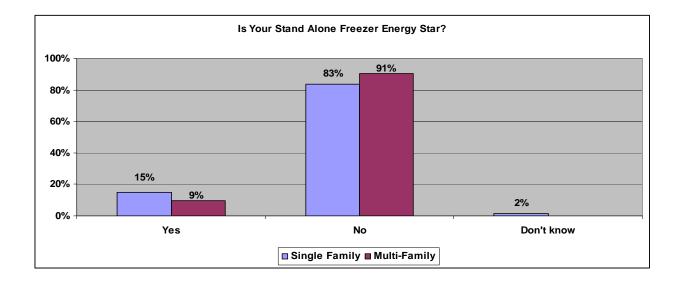


Figure 3-29: Energy Star Stand Alone Freezer

Few respondents (6%) report having more than one stand alone Energy Star freezer.

How many stand alone	Single	Single Family		Family	Total	
freezers?	N	SF%	N	MF%	N	%
1	26	96%	4	80%	30	94%
2	1	4%	1	20%	2	6%
Total	27	100%	5	100%	32	100%

Table 3-29: Energy Star Stand Alone Freezers per Home



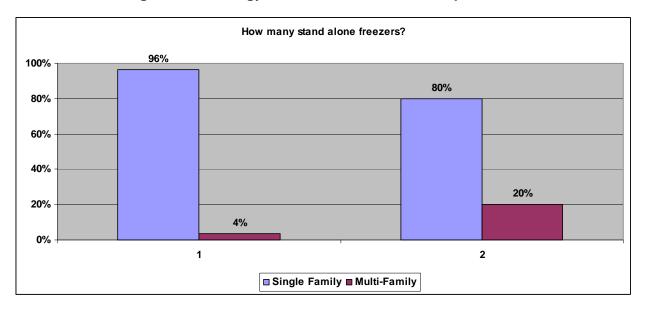


Figure 3-30: Energy Star Stand Alone Freezers per Home

The ownership rate of Energy Star dishwashers appears to occur predominantly in single family homes. Over half of single family respondents (56%) who are aware of the Energy Star label report owning an energy efficient dishwasher compared to less than a third of multi-family respondents (28%).

Dishwasher	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	101	56%	15	28%	116	50%
No	71	39%	38	72%	109	46%
Don't know	9	5%	0	0%	9	4%
Total	181	100%	53	100%	234	100%

Table 3-30: Energy Star Dishwashers



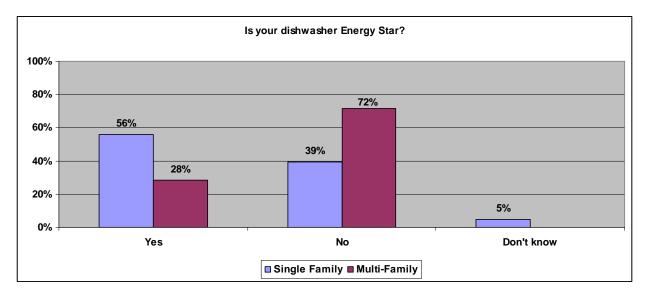


Figure 3-31: Energy Star Dishwashers

The majority of respondents (59%) who are aware of the Energy Star label report they own an energy efficient clothes washer. Similar to dishwashers, single family homes report a higher rate of ownership (63%) for Energy Star clothes washers in comparison to multi-family homes (45%).

Clothes Washer	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	114	63%	24	45%	138	59%
No	49	27%	28	53%	77	33%
Don't know	18	10%	1	2%	19	8%
Total	181	100%	53	100%	234	100%



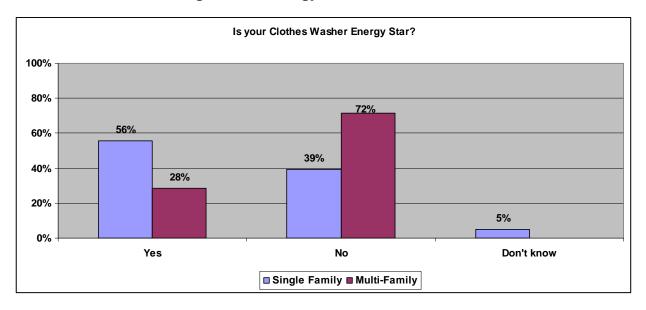


Figure 3-32: Energy Star Clothes Washer

Slightly over a third of respondents (35%) who are aware of the Energy Star label report they own an energy efficient desktop computer. The percentage of Energy Star ownership appears to be relatively similar for single and multi-family homes.

Desktop Computer	Single Family		Multi-I	Family	Total	
	N	SF%	Ν	MF%	N	%
Yes	64	35%	18	34%	82	35%
No	89	49%	30	57%	119	51%
Don't know	28	15%	5	9%	33	14%
Total	181	100%	53	100%	234	100%



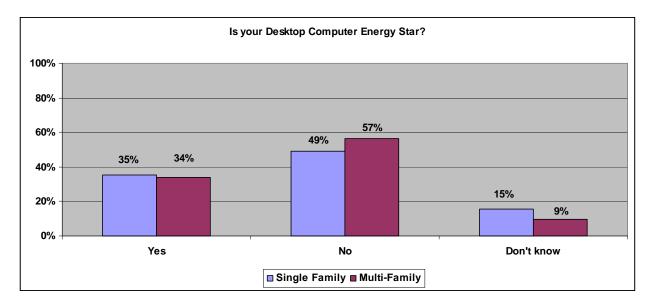


Figure 3-33: Energy Star Desktop Computer

Nearly a quarter of residents (24%) who are aware of the Energy Star label report owning two or more Energy Star desktop computers.

How many Desktop	Single Family		Multi-Family		Total	
Computers?	N	SF%	N	MF%	N	%
1	49	77%	13	72%	62	76%
2	12	19%	4	22%	16	19%
3	2	3%	1	6%	3	4%
5	1	2%	0	0%	1	1%
Total	64	100%	18	100%	82	100%

Table 3-33: Energy Star Desktop (Computers per Home
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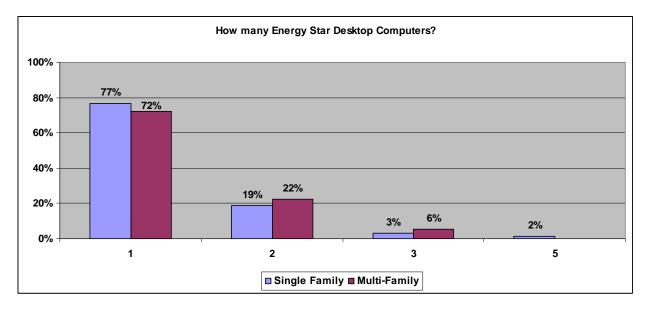


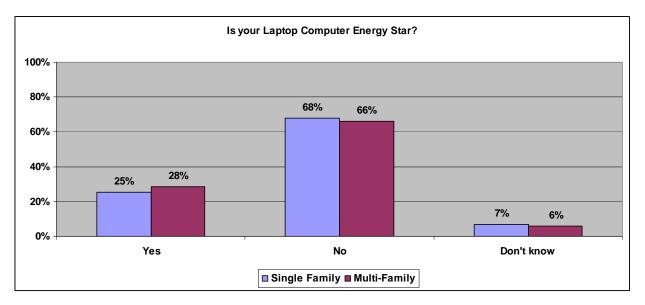
Figure 3-34: Number of Energy Star Desktop Computers

In regards to Energy Star laptops, slightly over a fourth of all respondents (26%) who are aware of the Energy Star label report they own this type of appliance.

Table 3-34: Energy Star Laptop	Computer Ownership
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Laptop Computer	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Yes	46	25%	15	28%	61	26%
No	123	68%	35	66%	158	68%
Don't know	12	7%	3	6%	15	6%
Total	181	100%	53	100%	234	100%







Nearly a half of residents (41%) who are aware of the Energy Star label report owning two or more Energy Star laptop computers.

How many Laptop Computers?	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
1	26	57%	10	67%	36	59%
2	15	33%	4	27%	19	31%
3	4	9%	1	7%	5	8%
4	1	2%	0	0%	1	2%
Total	46	100%	15	100%	61	100%

Table 3-35: Energy Star Laptops per Home



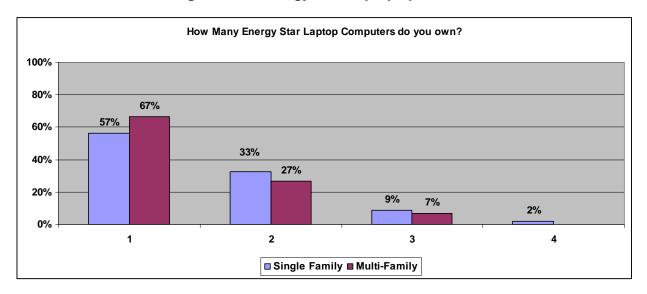


Figure 3-36: Energy Star Laptops per Home

Nearly half of all respondents (48%) who are aware of the Energy Star label report they own an energy efficient television.

Television	Single Family		Multi-I	Family	Total	
	N	SF%	N	MF%	N	%
Yes	88	49%	25	47%	113	48%
No	66	36%	19	36%	85	36%
Don't know	27	15%	9	17%	36	16%
Total	181	100%	53	100%	234	100%

Table 3-36: Energy Star Television Ownership



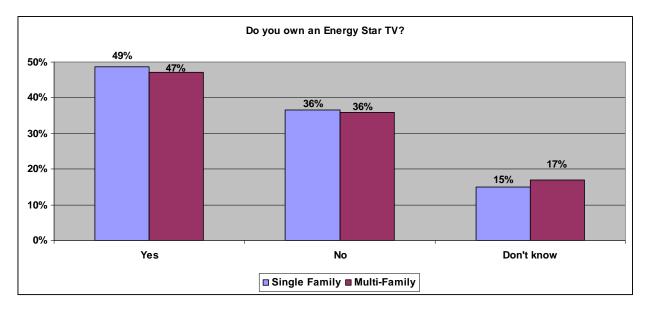


Figure 3-37: Energy Star Television Ownership

In terms of the number of Energy Star TVs per home, 84% of respondents who are aware of the Energy Star label indicate owning one to three of these televisions.

How many Televisions?	w many Televisions? Single Family Mul		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
1	27	31%	7	28%	34	30%
2	29	33%	11	44%	40	35%
3	18	20%	3	12%	21	19%
4	7	8%	3	12%	10	9%
5	3	3%	1	4%	4	4%
6	2	2%	0	0%	2	2%
7	1	1%	0	0%	1	1%
Don't know	1	1%	0	0%	1	1%
Total	88	100%	25	100%	113	100%



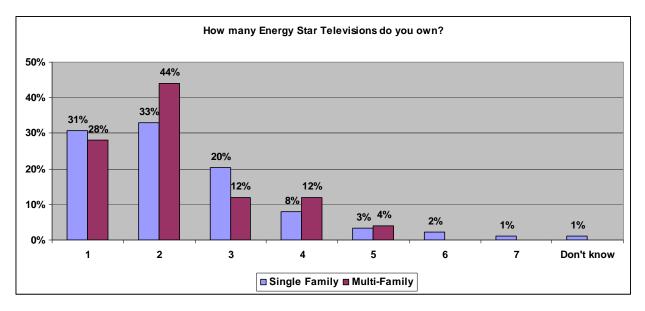


Figure 3-38: Number of Energy Star Televisions per Home

Nearly the same percentage of respondents indicate owning Energy Star windows (41%) as those who do not (40%). The potential to upgrade the windows of approximately half the population to Energy Star standards represents a significant energy efficiency and savings opportunity.

Windows	Single Family Multi-Fa		Single Family Multi-Family To		Multi-Family		Tota	Total	
	N	SF%	N	MF%	N	%			
Yes	78	43%	18	34%	96	41%			
No	69	38%	24	45%	93	40%			
Don't know	34	19%	11	21%	45	19%			
Total	181	100%	53	100%	234	100%			

Table 3-38: Energy Star Windows



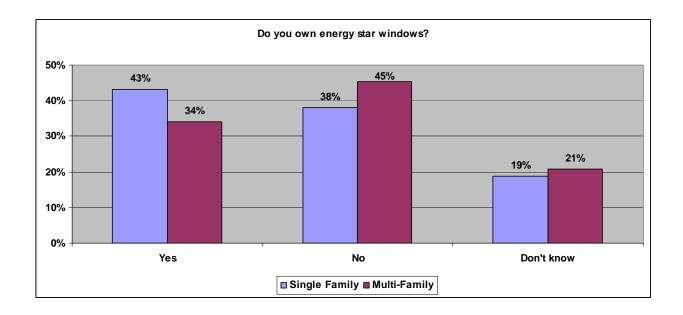


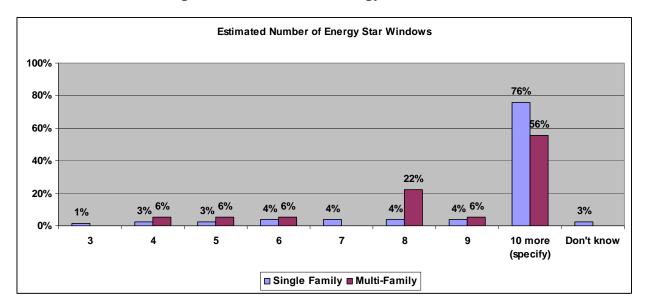
Figure 3-39: Energy Star Windows

The number of Energy Star windows in a home makes a difference in capturing the full energy savings potential. It is an encouraging sign that survey results show over three quarters of single family homes (76%) and over half of multi-family homes (56%) have ten or more Energy Star windows.

How many Windows? (Estimate	Single Family		Multi	-Family	Total	
is fine)	N	SF% N M		MF%	N	%
3	1	1%	0	0%	1	1%
4	2	3%	1	6%	3	3%
5	2	3%	1	6%	3	3%
6	3	4%	1	6%	4	4%
7	3	4%	0	0%	3	3%
8	3	4%	4	22%	7	7%
9	3	4%	1	6%	4	4%
10 or more	59	76%	10	56%	69	72%
Don't know	2	3%	0	0%	2	3
Total	78	100%	18	100%	96	100%

Table 3-39: Number of Energy Star Windows







3.4 Weatherization and Building Envelope

Respondents were asked whether their home's exterior walls, floor, and attic or ceiling were insulated. In virtually all categories, respondents living in single family homes indicate more home insulation than multi-family residences.

Single family homes report exterior insulation in all walls at a rate of 77% compared to multifamily homes which report a rate of 53%. This pattern is repeated with attic/ceiling insulation where 91% of single-family homes report insulation compared to 58% of multi-family homes.

Results are presented in Tables 3-40 through 3-43, according to residence type.



Table 3-40: Exterior Wall Insulation

Are your home's exterior	Single Family		Multi-Family		Total	
walls insulated?	N	SF%	N	MF%	N	%
Yes, all walls	172	77%	41	53%	213	71%
Yes, some walls	22	10%	13	17%	35	12%
No	13	6%	12	15%	25	8%
Don't know	15	7%	12	15%	27	9%
Total	222	100%	78	100%	300	100%

Figure 3-41: Exterior Wall Insulation

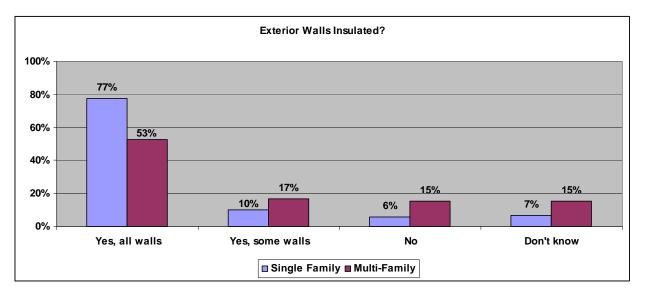


Table 3-41: Floor Insulation

Are your floors in your home	Single	Single Family		Multi-Family		Total
insulated?	N	SF%	N	MF%	N	%
Yes	87	39%	25	32%	112	37%
No	108	49%	28	36%	136	45%
Don't know	27	12%	25	32%	52	17%
Total	222	100%	78	100%	300	100%



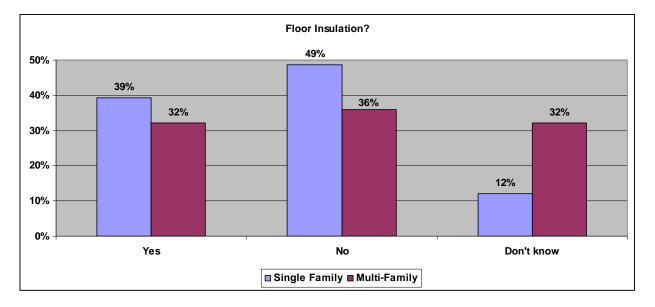


Figure 3-42: Floor Insulation

Table 3-42: Attic/Ceiling Insulation

Is your home s attic/ceiling insulated?	Single	Single Family		Multi-Family		Total
mounteer	N	SF%	N	MF%	N	%
Yes	201	91%	45	58%	246	82%
No	10	5%	14	18%	24	8%
Don't know	11	5%	19	24%	30	10%
Total	222	100%	78	100%	300	100%



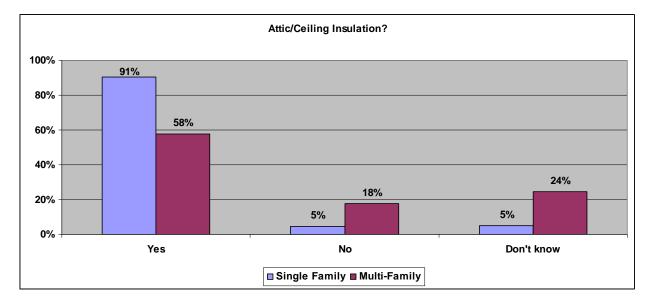


Figure 3-43: Attic/Ceiling Insulation

Respondents with attic or ceiling insulation were asked to estimate the number of inches of insulation present. The most common response (35%) was 4-6 inches of attic/ceiling insulation. Almost a third of residents (29%) did not know an estimate of the amount of insulation.

Table 3-43: Attic/Ceiling Insulation Thickness	

Inches of attic/ceiling	Single	Single Family			Total		
insulation?	ion? N % N		N	%	N	%	
0 to 3 inches	16	8%	3	7%	19	8%	
4 to 6 inches	69	34%	16	36%	85	35%	
7 to 10 inches	23	11%	5	11%	28	11%	
More than 10 inches	37	18%	5	11%	42	17%	
Don't know	56	28%	16	36%	72	29%	
Total	201	100%	45	100%	246	100%	



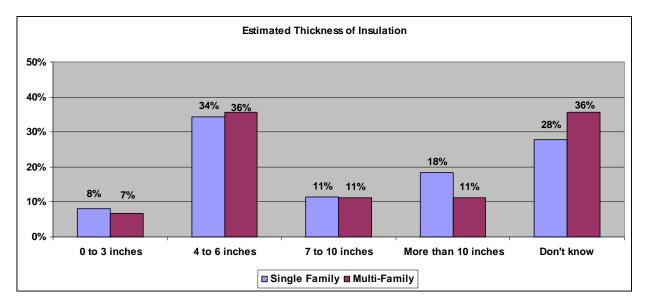


Figure 3-44: Attic/Ceiling Insulation Thickness

Next, respondents were asked to describe their home's windows. Most customers (64%) report having all or mostly double pane windows in their homes.

Table 3-44: Window Type

Choose the statement that	Single	Single Family		Multi-Family		Total
best describes your windows.	N	SF%	N	MF%	N	%
All or most are single pane windows	47	21%	25	32%	72	24%
All or most are double pane windows	146	66%	45	58%	191	64%
Home is a mixture of single pane and double pane windows	19	9%	6	8%	25	8%
Other	3	1%	1	1%	4	1%
Don't know	7	3%	1	1%	8	3%
Total	222	100%	78	100%	300	100%



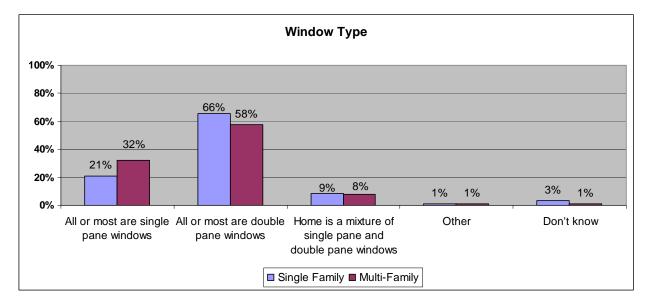


Figure 3-45: Window Type

Respondents with double pane windows were asked if all or most of their double pane windows were gas filled. Less than one third of residents (29%) indicate having gas filled double pane windows. It is important to note that almost half the respondents with double pane windows (46%) report not knowing if their windows are gas filled.

Table 3-45: Gas-filled Double Pane Windows

Are all or most of your double pane windows gas filled (e.g.,	Single Family Multi-Family		Multi-Family			Total
argon)?	N	SF%	N	MF%	N	%
Yes	50	30%	13	25%	63	29%
No	40	24%	13	25%	53	25%
Don't know	75	45%	25	49%	100	46%
Total	165	100%	51	100%	216	100%



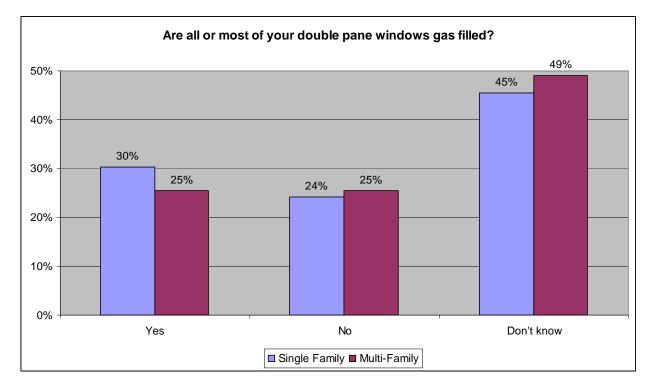


Figure 3-46: Gas-filled Double Pane Windows

All respondents were asked if they had any leaky ducts sealed within the last five years, and if so, they were asked about their reasons for doing so. Only a small minority of residents (6%) report sealing leaky ducts within the last five years.

Within the last 5 years, have	Single Family		Multi-	Family	Total		
you had leaky ducts sealed?	N	SF%	N	MF%	N	%	
Yes	12	5%	5	6%	17	6%	
No	195	88%	68	87%	263	88%	
Don't know	15	7%	5	6%	20	7%	
Total	222	100%	78	100%	300	100%	

Table 3-46: Sealing of Leaky Ducts



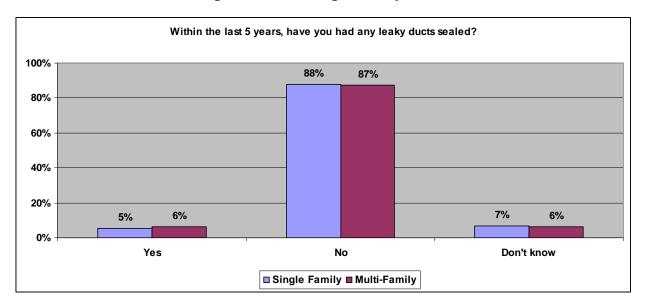


Figure 3-47: Sealing of Leaky Ducts

Respondent's reasons for sealing leaky ducts are presented in Figure 3-47. High seasonal utility bills and rooms that are difficult to heat and/or cool is the most frequently cited reason for sealing leaky ducts.



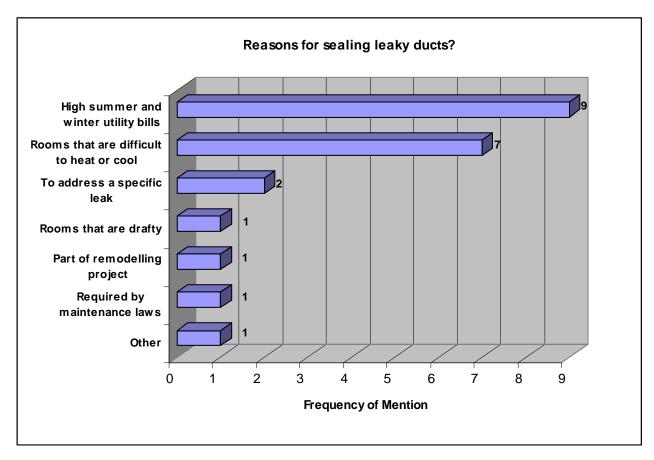


Figure 3-48: Reasons for Sealing Leaky Ducts

3.5 Home Cooling

Respondents were asked to report if they had central air conditioning in their home.

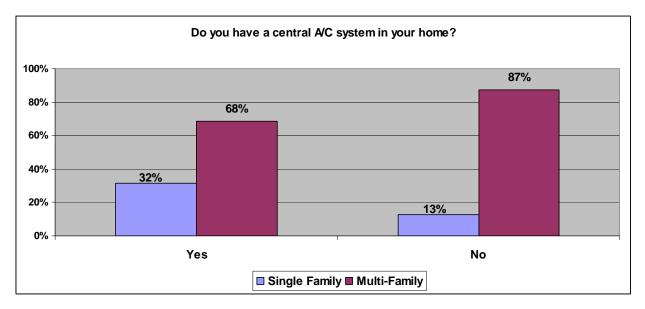
Most residents (73%) indicate not having central-air conditioning systems.



Do you have a central-air conditioning system in your home?	Single Family		Multi-Family		Total	
	N	%	N	%	N	%
Yes	70	32%	10	13%	80	27%
No	152	68%	68	87%	220	73%
Total	222	100%	78	100%	300	100%

Table 3-47: Central Air-Conditioning

Figure 3-49: Central Air-Conditioning



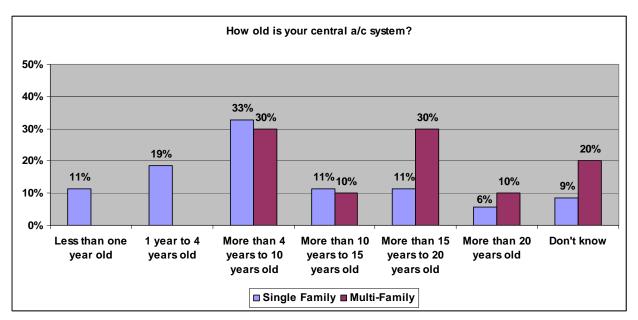
Those respondents with central air conditioning (n=80) were asked in a follow-up question to report on the age of their air-conditioning systems. Systems aged 4 to 10 years of age was the most frequently endorsed response (33%).



How old is your central air	Single Family		Multi	-Family	Total	
conditioning system?	Ν	SF%	Ν	MF%	Ν	%
Less than one year old	8	11%	0	0%	8	10%
1 year to 4 years old	13	19%	0	0%	13	16%
More than 4 years to 10 years old	23	33%	3	30%	26	33%
More than 10 years to 15 years old	8	11%	1	10%	9	11%
More than 15 years to 20 years old	8	11%	3	30%	11	14%
More than 20 years old	4	6%	1	10%	5	6%
Don't know	6	9%	2	20%	8	10%
Total	70	100%	10	100%	80	100%

Table 3-48: Age of Central Air Conditioning System

Figure 3-50: Age of Central Air Conditioning System



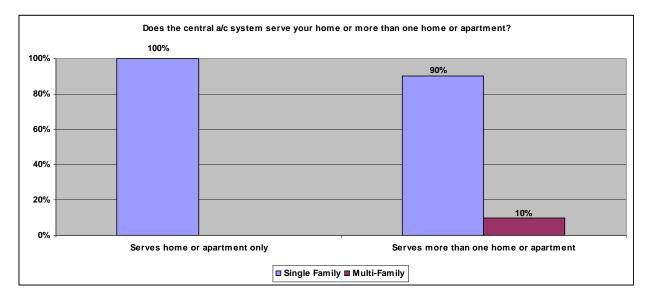
Customers with central air conditioning were also asked to indicate if their central airconditioning system serves more than one home or apartment. Virtually all respondents (99%) indicate their central air-conditioning system serves only one dwelling.



Does the central air conditioning system serve your home or more than one home or apartment?	Single Family		Multi-Family		Total	
	Ν	%	N	%	N	%
Serves home or apartment only	70	100%	9	90%	79	99%
Serves more than one home or apartment	0	0%	1	10%	1	1%
Total	70	100%	10	100%	80	100%

Table 3-49: Number of Homes Served by Central Air-Conditioning

Figure 3-51: Number of Homes Served by Central Air-Conditioning



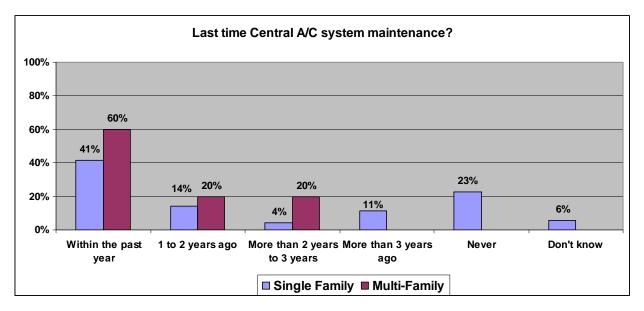
Almost half of respondents with central air-conditioning (44%) report they conducted maintenance on their system within the past year.



When was the last time you had	House Type						
maintenance done on the central air conditioning system in your home?	Single Family	SF%	Multi- Family	MF%	Total		
Within the past year	29	41%	6	60%	35	44%	
1 to 2 years ago	10	14%	2	20%	12	15%	
More than 2 years to 3 years	3	4%	2	20%	5	6%	
More than 3 years ago	8	11%	0	0%	8	10%	
Never	16	23%	0	0%	16	20%	
Don't know	4	6%	0	0%	4	5%	
Total	70	100%	10	100%	80	100%	

Table 3-50: Central A/C System Maintenance





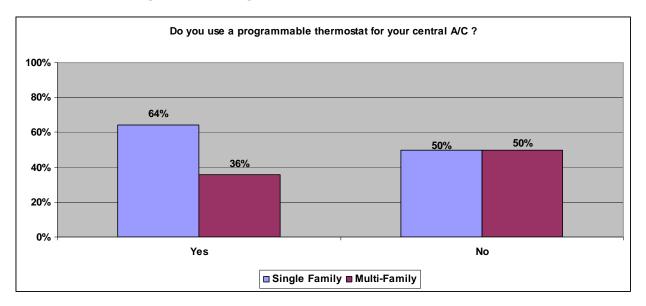
Customers were asked to indicate whether or not they use programmable thermostats for their central air conditioners. The majority of respondents (63%) use a programmable thermostat for their central air-conditioner. However, programmable thermostat use is noticeably higher in single-family (64%) than multi-family (50%) residences.



Do you use a programmable thermostat?	Single Family		Multi	-Family	Total	
	N	%	Ν	%	Ν	%
Yes	45	64%	5	50%	50	63%
No	25	36%	5	50%	30	38%
Total	70	100%	10	100%	80	100%

Table 3-51: Programmable Thermostat Use

Figure 3-53: Programmable Thermostat for Central A/C



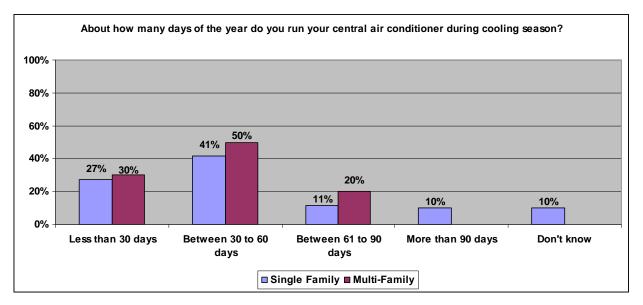
Regarding how often central air conditioning is used during the cooling season, 71% of customers indicate they run their central air conditioning 60 days or less.



About how many days of the year do you run your central air conditioner	Single F	Multi	-Family	Total		
during cooling season?	N	%	N	%	N	%
Less than 30 days	19	27%	3	30%	22	28%
Between 30 to 60 days	29	41%	5	50%	34	43%
Between 61 to 90 days	8	11%	2	20%	10	13%
More than 90 days	7	10%	0	0%	7	9%
Don't know	7	10%	0	0%	7	9%
Total	70	100%	10	100%	80	100%

Table 3-52: Central A/C Schedule (# of Days in Use)

Figure 3-54: Central A/C Schedule (# of Days in Use)



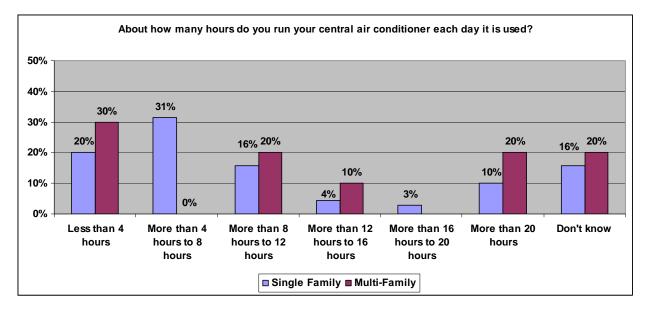
To further characterize how often respondents utilize their central air conditioning systems, customers were asked to indicate how often they run their central air conditioner each day it is used. Almost half the customers (49%) report using their central air conditioner up to 8 hours each day it used.



About how many hours do you run your central air conditioner each day	Single	Single Family		Multi-Family		otal
it is used?	Ν	%	N	%	N	%
Less than 4 hours	14	20%	3	30%	17	21%
More than 4 hours to 8 hours	22	31%	0	0%	22	28%
More than 8 hours to 12 hours	11	16%	2	20%	13	16%
More than 12 hours to 16 hours	3	4%	1	10%	4	5%
More than 16 hours to 20 hours	2	3%	0	0%	2	3%
More than 20 hours	7	10%	2	20%	9	11%
Don't know	11	16%	2	20%	13	16%
Total	70	100%	10	100%	80	21%

Table 3-53: Central A/C Schedule (# of Hours in Use)

Figure 3-55: Central A/C Schedule (# of Hours in Use)



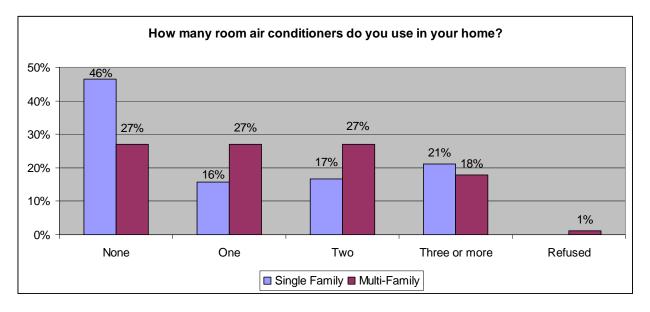
In addition to central air conditioning systems, customers were asked to report on the number of room conditioners in their residences. Even though almost half the respondents (41%) report not using a room air conditioner in their home, 20% indicate using three or more.



How many room air conditioners	Single Family		Multi-Family		Total	
do you use in your home?	N	%	N	%	N	%
None	103	46%	21	27%	124	41%
One	35	16%	21	27%	56	19%
Two	37	17%	21	27%	58	19%
Three or more	47	21%	14	18%	61	20%
Refused	0	0%	1	1%	1	0%
Total	222	100%	78	100%	300	100%

Table 3-54: Quantity of Room Air Conditioners

Figure 3-56: Quantity of Room Air Conditioners



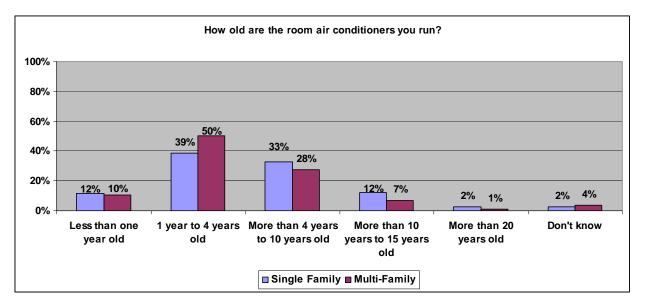
Those respondents with room air conditioning (n=175) were asked in a follow-up question to report on the age of their room air-conditioning systems. Systems aged 1 to 4 years of age was the most frequently endorsed response (42%). Only 12% of room air-conditioners are older than 10 years.



How old are the room air	Single Family		Multi	Family	Total	
conditioners you run?	Ν	SF%	N	MF%	N	%
Less than one year old	29	12%	11	10%	40	11%
1 year to 4 years old	97	39%	53	50%	150	42%
More than 4 years to 10 years old	82	33%	29	28%	111	31%
More than 10 years to 15 years old	30	12%	7	7%	37	10%
More than 20 years old	6	2%	1	1%	7	2%
Don't know	6	2%	4	4%	10	3%
Total	250	100%	105	100%	355	100%

Table 3-55: Age of Room Air Conditioners

Figure 3-57: Age of Room Air Conditioning Systems

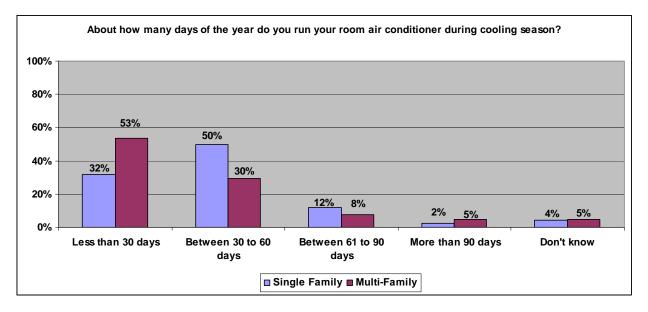


Regarding how often room air conditioning is used during the cooling season, 82% of customers indicate they run their central air conditioning up to 60 days.



About how many days of the year do you run your room air conditioner	Single F	Single Family		Multi-Family		Total	
during cooling season?	N	%	N	%	N	%	
Less than 30 days	79	32%	56	53%	135	38%	
Between 30 to 60 days	124	50%	31	30%	155	44%	
Between 61 to 90 days	30	12%	8	8%	38	11%	
More than 90 days	6	2%	5	5%	11	3%	
Don't know	11	4%	5	5%	16	5%	
Total	250	100%	105	100%	355	100%	

Figure 3-58: Room A/C Schedule



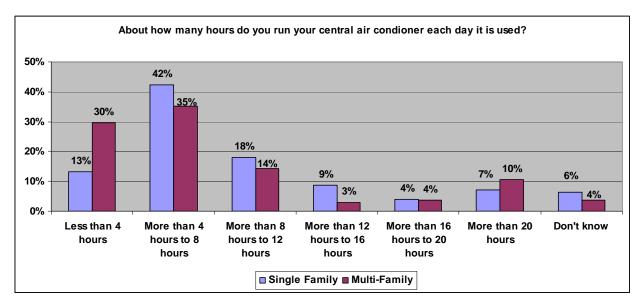
To further characterize how often respondents utilize their room air conditioning systems, customers were asked to indicate how often they run their room air conditioner each day it is used. Three quarters of residential customers surveyed report using their room air conditioners up to 12 hours each day it used.



About how many hours do you run your central air conditioner each day	Single F	Single Family		Multi-Family		otal
it is used?	Ν	%	N	%	Ν	%
Less than 4 hours	33	13%	31	30%	64	18%
More than 4 hours to 8 hours	106	42%	37	35%	143	40%
More than 8 hours to 12 hours	45	18%	15	14%	60	17%
More than 12 hours to 16 hours	22	9%	3	3%	25	7%
More than 16 hours to 20 hours	10	4%	4	4%	14	4%
More than 20 hours	18	7%	11	10%	29	8%
Don't know	16	6%	4	4%	20	6%
Total	250	100%	105	100%	355	100%

Table 3-57: Room A/C Schedule (# of Hours in Use)

Figure 3-59: Room A/C Schedule (# of Hours in Use)



3.6 Dehumidifiers

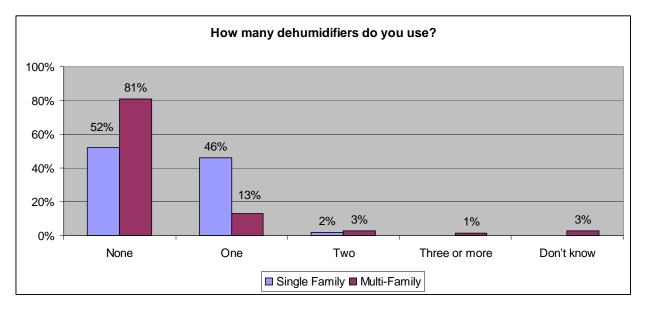
Customers were asked to report on the number of dehumidifiers they use. The majority of respondents (60%) do not use dehumidifiers.



Table 3-58:	Quantity	of Dehumidifiers

How many dehumidifiers do you use?	Single Family		Multi	i-Family	Total	
	N	%	N	%	N	%
None	116	52%	63	81%	179	60%
One	102	46%	10	13%	112	37%
Тwo	4	2%	2	3%	6	2%
Three or more	0	0%	1	1%	1	0%
Don't know	0	0%	2	3%	2	1%
Total	222	100%	78	100%	300	100%

Figure 3-60: Quantity of Dehumidifiers



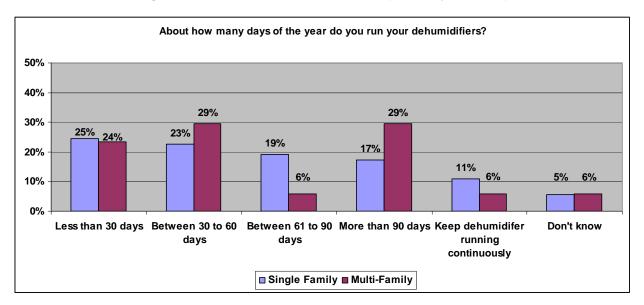
Customers with dehumidifiers (n=119) were asked to report on the number of days they are run each year. Almost half the respondents (48%) report running their dehumidifiers up to 60 days per year.



About how many days of the year do you run your dehumidifiers?	Single Family		Multi-Family		Total	
	Ν	%	N	%	N	%
Less than 30 days	27	25%	4	24%	31	24%
Between 30 to 60 days	25	23%	5	29%	30	24%
Between 61 to 90 days	21	19%	1	6%	22	17%
More than 90 days	19	17%	5	29%	24	19%
Keep dehumidifier running continuously	12	11%	1	6%	13	10%
Don't know	6	5%	1	6%	7	6%
Total	110	100%	17	100%	127	100%

Table 3-59: Dehumidifier Schedule	(# of Days in Use)
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Figure 3-61: Dehumidifier Schedule (# of Days in Use)



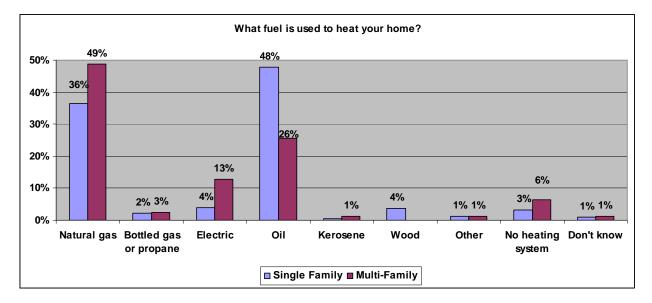
3.6 Home Heating

Respondents were asked to indicate the type of fuel they use to heat their home. The majority of single-family residences use oil for heating (48%), while the majority of multi-family residences use natural gas (49%). A complete list of responses is presented in the Table 3-60.



What fuel is used to heat your home?	Single	Family	Multi-Family		Total		
	N	%	N	%	N	%	
Oil	106	48%	20	26%	126	42%	
Natural gas	81	36%	38	49%	119	40%	
Electric	9	4%	10	13%	19	6%	
Wood	8	4%	0	0%	8	3%	
Bottled gas or propane	5	2%	2	3%	7	2%	
Kerosene	1	0%	1	1%	2	1%	
Other	3	1%	1	1%	4	1%	
No heating system	7	3%	5	6%	12	4%	
Don't know	2	1%	1	1%	3	1%	
Total	222	100%	78	100%	300	100%	

Figure 3-62: Heating Fuel Type



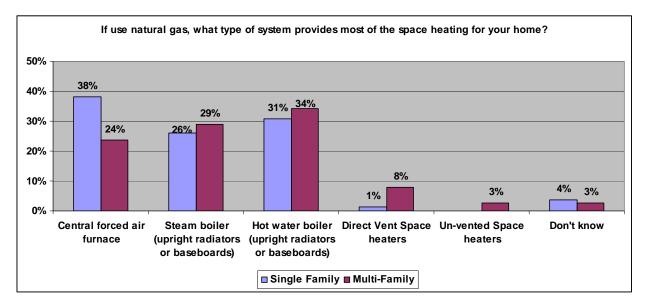
Central forced air furnaces (34%), hot water boilers (32%) and steam boilers (27%) were the most prevalent systems used by residential customers using natural gas as the main fuel to heat their home (n=119).



What type of system provides	Single	e Family	Multi-Family		Total	
most of the space heating for your home?	N	SF%	N	MF%	N	%
Central forced air furnace	31	38%	9	24%	40	34%
Steam boiler (upright radiators or baseboards)	21	26%	11	29%	32	27%
Hot water boiler (upright radiators or baseboards)	25	31%	13	34%	38	32%
Direct Vent Space heaters	1	1%	3	8%	4	3%
Un-vented Space heaters	0	0%	1	3%	1	1%
Don't know	3	4%	1	3%	4	3%
Total	81	100%	38	100%	119	100%

Table 3-61: Heating System Type, Natural Gas

Figure 3-63: Heating System Type, Natural Gas

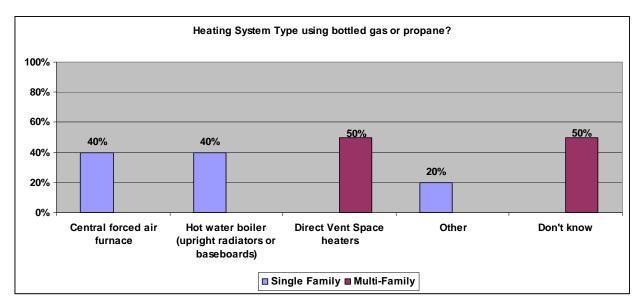


Central forced air furnaces (29%) and hot water boilers (29%) were the most prevalent systems used by residential customers using bottled gas or propane as the main fuel to heat their home (n=7).



If use bottled gas or propane,	Single Family		Multi-Family		Total	
what type of system provides most of the space heating for your home?	N	SF%	N	MF%	N	%
Central forced air furnace	2	40%	0	0%	2	29%
Hot water boiler (upright radiators or baseboards)	2	40%	0	0%	2	29%
Direct Vent Space heaters	0	0%	1	50%	1	14%
Other	1	20%	0	0%	1	14%
Don't know	0	0%	1	50%	1	14%
Total	5	100%	2	100%	7	100%

Figure 3-64: Heating System Type, Bottled Gas or Propane



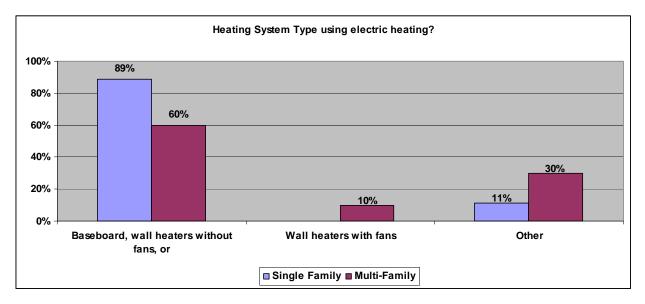
Baseboard, wall heaters without fans, or ceiling cables (74%) were the most prevalent systems used by residential customers using electric heating as the main fuel to heat their home (n=19).



If use electric heating, What	Single Family		Multi-	Family	Total	
type of system provides most of the space heating for your		SF%		MF%	N	
home?	N		N			%
Baseboard, wall heaters without fans, or ceiling cables	8	89%	6	60%	14	74%
Wall heaters with fans	0	0%	1	10%	1	5%
Other	1	11%	3	30%	4	21%
Total	9	100%	10	100%	19	100%

Table 3-63: Heating System Type, Electric Heating

Figure 3-65: Heating System Type, Electric Heating



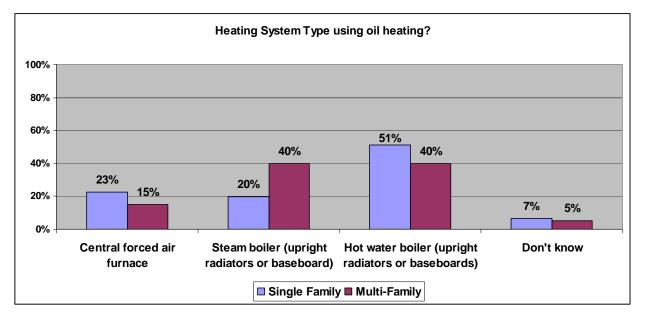
Hot water boilers (49%) were the most prevalent systems used by residential customers using oil as the main fuel to heat their home (n=126).



If use oil, What type of system	Single Family		Multi-Family		Total	
provides most of the space heating for your home?	N	SF%	N	MF%	N	%
Central forced air furnace	24	23%	3	15%	27	21%
Steam boiler (upright radiators or baseboard)	21	20%	8	40%	29	23%
Hot water boiler (upright radiators or baseboards)	54	51%	8	40%	62	49%
Don't know	7	7%	1	5%	8	6%
Total	106	100%	20	100%	126	100%

Table 3-64: Heating System Type, Oil Heating





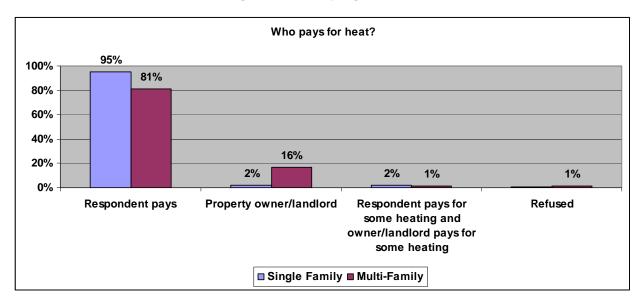
The head of the household reports almost always paying the heating bill (91%), without a landlord providing disbursement.



Table 3-65: Paying for Heat

Who is responsible for paying	Single	Family	Multi-Family		Total	
to heat your home?	N	SF%	N	MF%	N	%
Respondent pays	205	95%	59	81%	264	91%
Property owner/landlord	5	2%	12	16%	17	6%
Respondent pays for some heating and landlord pays for some heating	4	2%	1	1%	5	2%
Refused	1	0%	1	1%	2	1%
Total	215	100%	73	100%	288	100%

Figure 3-67: Paying for Heat



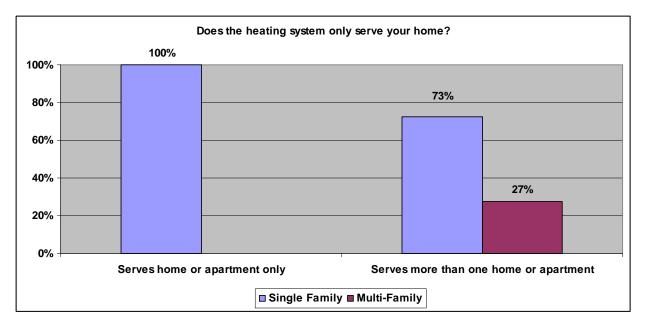
All single family respondents report their heating system serves *only* their home or apartment. In contrast, over a quarter of multi-family respondents (27%) report their heating system serves *more* than one home or apartment.



Does the heating system only	Single	Single Family		Multi-Family		n/
serve your home or more than one home or apartment?		SF%		MF%	N	
	N		N			%
Serves home or apartment only	215	100%	53	73%	268	93%
Serves more than one home or apartment	0	0%	20	27%	20	7%
Total	215	100%	73	100%	288	100%

Table 3-66: Homes on Heating System

Figure 3-68: Homes on Heating System



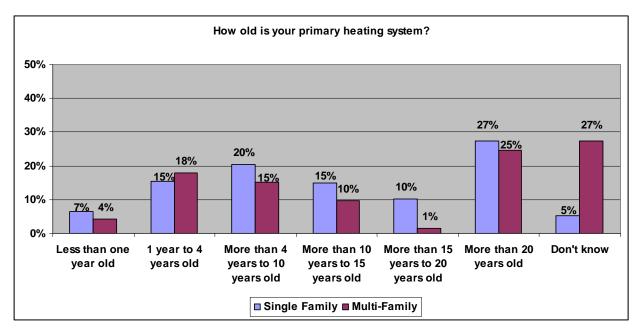
The majority of respondents (59%) report the age of their primary heating system is more than ten years old. Furthermore, over a quarter of respondents (27%) report their primary heating system is more than 20 years old. There is a strong likelihood that the potential energy savings via new systems or retrofits for primary heating systems in Rhode Island will be very large. In addition, over a quarter of multi-family respondents (27%) do not know the age of their primary heating system and it may be reasonable to assume that a significant percentage of these "unknown" systems are ready for replacement or retrofitting.



How old is your primary heating	Single	Family	Multi-Family		Total	
system?	Ν	SF%	N	MF%	N	%
Less than one year old	14	7%	3	4%	17	6%
1 year to 4 years old	33	15%	13	18%	46	16%
More than 4 years to 10 years old	44	20%	11	15%	55	19%
More than 10 years to 15 years old	32	15%	7	10%	39	13%
More than 15 years to 20 years old	22	10%	1	1%	23	8%
More than 20 years old	59	27%	18	25%	77	27%
Don't know	11	5%	20	27%	31	11%
Total	215	100%	73	100%	288	100%

Table 3-67: Age of Primary Heating System

Figure 3-69: Age of Primary Heating System



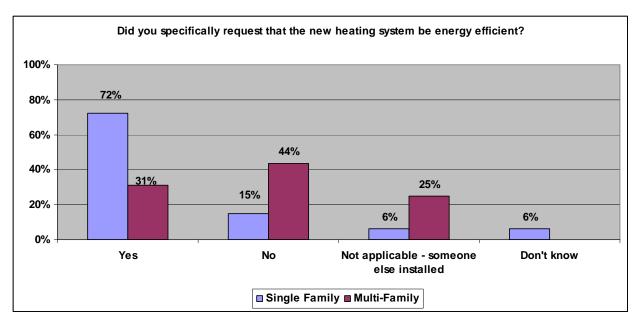
The majority of respondents (62%) report they specifically requested their new heating system be energy efficient. However, there is a clear demarcation between requests made by single family homes and multi-family homes. Nearly three quarters of single family respondents (72%) indicate they initiated a request for their new heating system to be energy efficient, whereas less than a third of multi-family respondents (31%) report making such a request.



Did you specifically request that	Single	Single Family		Multi-Family		a/
the new heating system be energy efficient?	N	SF%	N	MF%	N	%
Yes	34	72%	5	31%	39	62%
No	7	15%	7	44%	14	22%
Not applicable - someone else installed	3	6%	4	25%	7	11%
Don't know	3	6%	0	0%	3	5%
Total	47	100%	16	100%	63	100%

Table 3-68: Energy Efficient Heating System Requests

Figure 3-70: Energy Efficient Heating System Requests



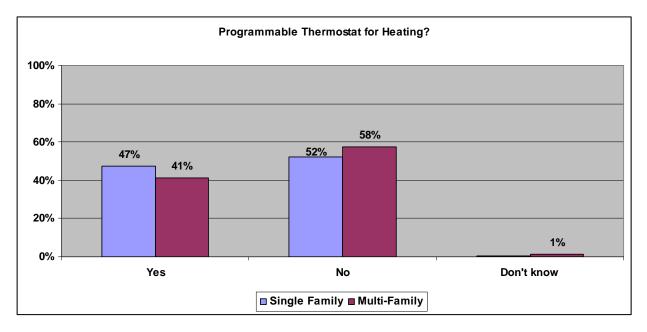
Slightly less than half of respondents (46%) report using a programmable thermostat for heating. The installation and/or greater usage of programmable thermostats represent an easy route to increase energy savings and incentives for this device are advisable and cost-effective.



Do you use a programmable	Single	Single Family		Multi-Family		h
thermostat for your main heating system?	N	SF%	N	MF%	N	%
Yes	102	47%	30	41%	132	46%
No	112	52%	42	58%	154	53%
Don't know	1	0%	1	1%	2	1%
Total	215	100%	73	100%	288	100%

Table 3-69: Programmable Thermostat for Heating

Figure 3-71: Programmable Thermostat for Heating



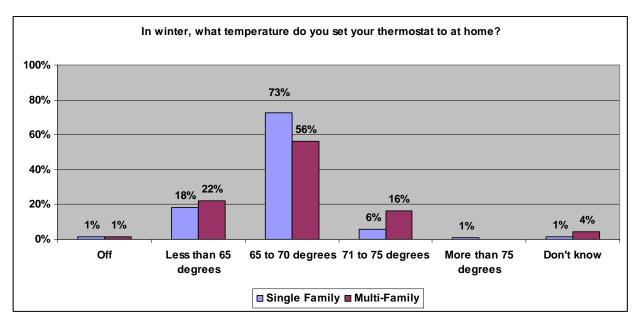
The majority of respondents (68%) report setting a temperature of 65 to 70 degrees during the winter. Almost one in five respondents (19%) indicate keeping the temperature set at less than 65 degrees during this time.



In the winter, what temperature	Single	Family	Multi-	Family	Tota	al 🛛
do you typically set your thermostat to when you are		SF%		MF%	N	
home?	N		N			%
Off	3	1%	1	1%	4	1%
Less than 65 degrees	39	18%	16	22%	55	19%
65 to 70 degrees	156	73%	41	56%	197	68%
71 to 75 degrees	12	6%	12	16%	24	8%
More than 75 degrees	2	1%	0	0%	2	1%
Don't know	3	1%	3	4%	6	2%
Total	215	100%	73	100%	288	100%

Table 3-70: Winter Temperature Settings

Figure 3-72: Winter Temperature Settings



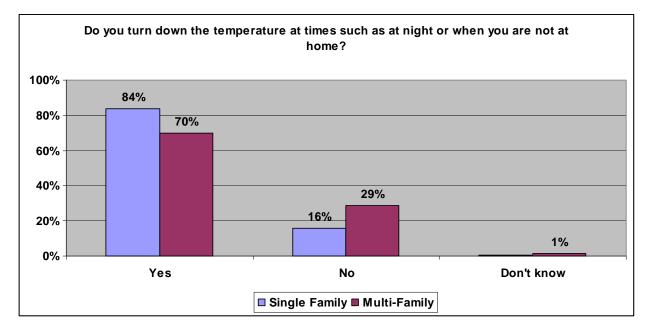
The majority of respondents (80%) report they typically turn down the heat at night or when they are not at home which can be seen as an indicator of an increased energy consciousness among the population during the winter months. In light of this data, incentives for programmable thermostats are an advisable option to further increase energy efficiency.



Do you turn down the	Single	Family	Multi-Family		Total	
temperature at times such as at night or when you are not at home?	N	SF%	N	MF%	N	%
Yes	180	84%	51	70%	231	80%
No	34	16%	21	29%	55	19%
Don't know	1	0%	1	1%	2	1%
Total	215	100%	73	100%	288	100%

Table 3-71: Heating at Night or Not Home

Figure 3-73: Heating at Night or Not Home



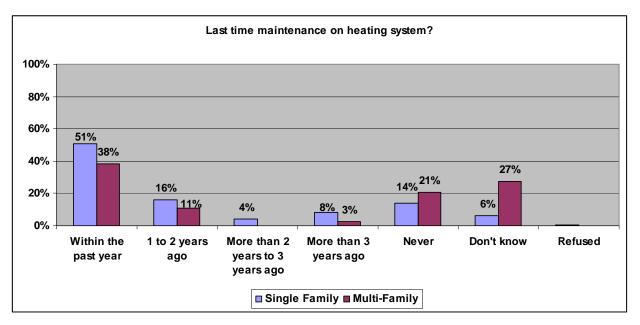
While nearly half of respondents (48%) report they had maintenance performed on their heating system the past year, nearly a fifth of residents surveyed (16%) report never having had any maintenance done. Single family respondents appear to be more aware of their heating system maintenance (only 6% report not knowing last time maintenance was conducted) than multi-family respondents (27% indicate not knowing).



When was the last time you had	Single	Family	Multi-	Family	Tota	al 🛛
maintenance done on your main heating system?	N	SF%	N	MF%	N	%
Within the past year	109	51%	28	38%	137	48%
1 to 2 years ago	35	16%	8	11%	43	15%
More than 2 years to 3 years ago	9	4%	0	0%	9	3%
More than 3 years ago	18	8%	2	3%	20	7%
Never	30	14%	15	21%	45	16%
Don't know	13	6%	20	27%	33	11%
Refused	1	0%	0	0%	1	0%
Total	215	100%	73	100%	288	100%

Table 3-72: Heating System Maintenance

Figure 3-74: Heating System Maintenance



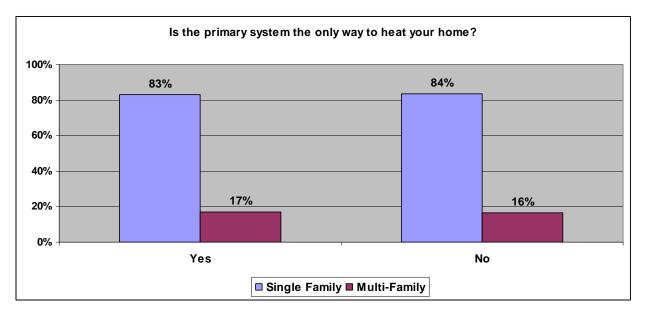
The majority of respondents (83%) report their primary heating system is the only means they use to heat their home. However, close to a fifth of respondents (17%) indicate they have more than one way to heat their home.



Is this system we've been	Single	Single Family		Multi-Family		a/
talking about the only way to heat your home?	N	SF%	N	MF%	N	%
Yes	179	83%	61	84%	240	83%
No	36	17%	12	16%	48	17%
Total	215	100%	73	100%	288	100%

Table 3-73: Primary Heating Systems

Figure 3-75: Primary Heating Systems



Over a quarter of respondents (27%) report they own some form of resistance heating in their home.

Table 3-74:	Resistance	Heating
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Resistance	Single	Single Family		Multi-Family		nl 👘
(baseboard/ceiling/floor/wall)	Ν	SF%	Ν	MF%	N	%
Yes	10	28%	3	25%	13	27%
No	25	69%	8	67%	33	69%
Don't know	1	3%	1	8%	2	4%
Total	36	100%	12	100%	48	100%



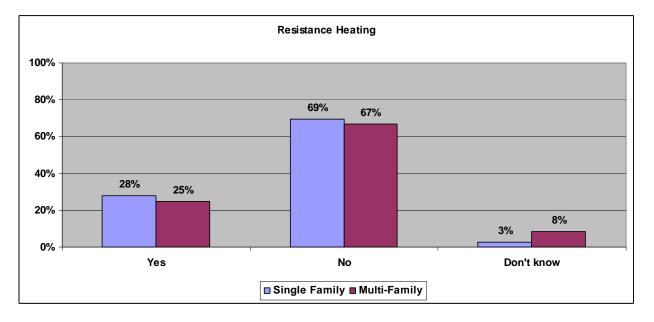


Figure 3-76: Resistance Heating

For respondents who make use of secondary heating (n=48), 13% report they own furnace heating.

Furnace (central forced air	Single Family		Multi-	Family	Total	
furnace)	N	SF%	N	MF%	N	%
Yes	5	14%	1	8%	6	13%
No	30	83%	11	92%	41	85%
Don't know	1	3%	0	0%	1	2%
Total	36	100%	12	100%	48	100%

Table 3-75: Furnace Heating



No

Total

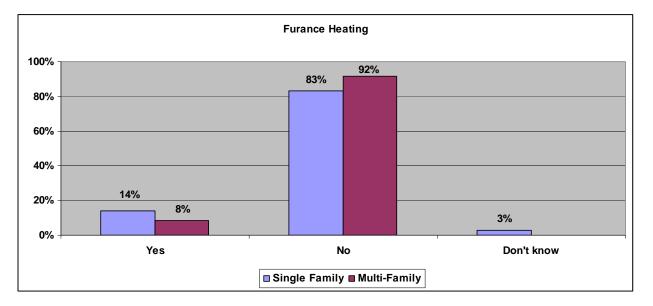


Figure 3-77: Furnace Heating

For respondents who make use of secondary heating (n=48), 15% report they use gas or boiler to heat their home.

Gas or oil boiler	Single	Family			
	N	SF%	N	MF%	
Yes	5	14%	2	17%	

86%

100%

10

12

83%

100%

31

36

Table 3-76: Gas or Boiler

Total

%

15%

85%

100%

Ν

7

41

48



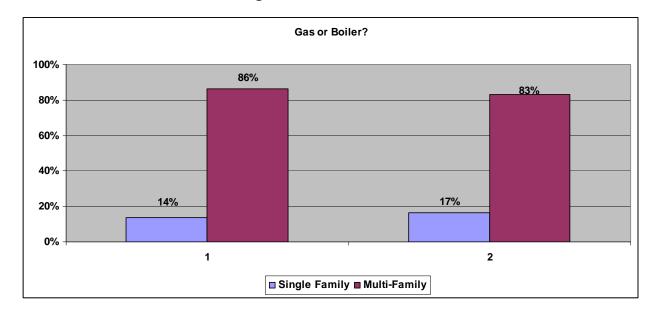


Figure 3-78: Gas or Boiler

For respondents who make use of secondary heating (n=48), very few (4%) report using a heat pump system.

Heat pump system	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Yes	2	6%	0	0%	2	4%
No	32	89%	10	83%	42	88%
Don't know	2	6%	2	17%	4	8%
Total	36	100%	12	100%	48	100%

Table 3-77: Heat Pump System



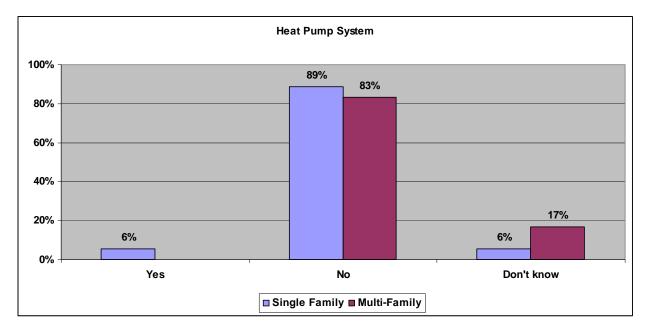


Figure 3-79: Heat Pump System

For respondents who make use of secondary heating (n=48), slightly over a fifth of respondents (23%) report they own a portable electric heater.

Table 3-78: Portable	Electric Heating
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Portable electric heaters	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Yes	5	14%	6	50%	11	23%
No	31	86%	6	50%	37	77%
Total	36	100%	12	100%	48	100%



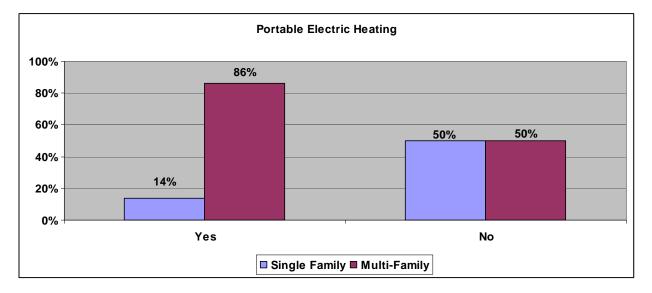


Figure 3-80: Portable Electric Heating

No respondents report using kerosene heating.

Table 3-79: Kerosene Heating

Kerosene heater	Single Family		Single Family Multi-Family		Single Family Multi-Family		Tota	n/
	N	SF%	N	MF%	N	%		
No	36	100%	12	100%	48	100%		
Total	36	100%	12	100%	48	100%		

For respondents who make use of secondary heating (n=48), virtually none (2%) report using a fixed gas space heater.

Table 3-80: Fixed gas space heater

Fixed gas space heater	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Yes	1	3%	0	0%	1	2%
No	35	97%	12	100%	47	98%
Total	36	100%	12	100%	48	100%

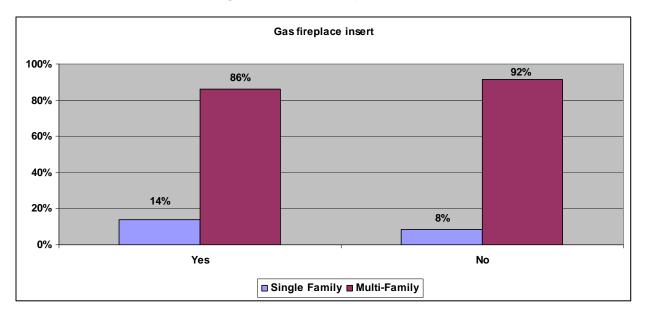


For respondents who make use of secondary heating (n=48), 14% report they own a gas fireplace insert.

Gas fireplace insert	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Yes	5	14%	1	8%	6	13%
No	31	86%	11	92%	42	88%
Total	36	100%	12	100%	48	100%

Table 3-81: Gas Fireplace insert

Figure 3-81: Gas fireplace insert



For respondents who make use of secondary heating (n=48), wood burning fireplaces appear to be prevalent in single family homes (31%), but not in multi-family locations.

 Table 3-82: Wood burning fireplace

Wood burning fireplace	Single Family		Multi-Family		Total	
	N	SF%	N MF%		N	%
Yes	11	31%	0	0%	11	23%
No	25	69%	12	100%	37	77%
Total	36	100%	12	100%	48	1%





Figure 3-82: Wood burning fireplace

For respondents who make use of secondary heating (n=48), over half of single family homes (53%) own a wood or coal stove, but this is the case in only 8% of multi-family residences.

Table 3-83: Wood or Coal Stove

Wood or coal stove	Single	le Family Multi-Family		Total		
	N	SF%	N	N MF%		%
Yes	19	53%	1	8%	20	42%
No	17	47%	11	92%	28	58%
Total	36	100%	12	100%	48	100%



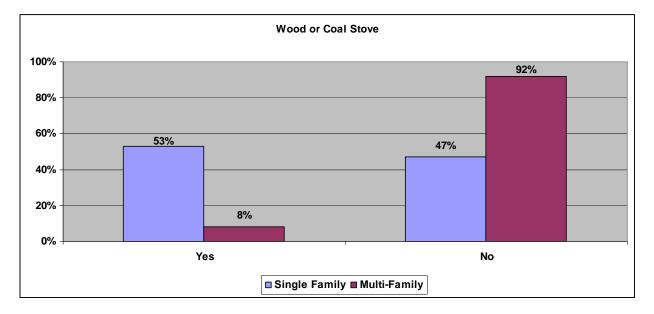


Figure 3-83: Wood or Coal Stove

Non-primary heating systems appear to be run frequently. Seventy percent of respondents use their non-primary heating system three or more days a week during the heating season, with 35% using the system every day.

Approximately how often do	Single Family Multi-Family		Total			
you use your non-primary heating system(s) during the heating season?	N	SF%	N	MF%		%
Every day	14	39%	3	25%	17	35%
3-5 days per week	15	42%	2	17%	17	35%
1-2 days per week	6	17%	2	17%	8	17%
Only a few days a year	1	3%	3	25%	4	8%
Don't know	0	0%	1	8%	1	2%
Refused	0	0%	1	8%	1	2%
Total	36	100%	12	100%	48	100%

Table 3-84: N	lon-primary	heating s	system use
		nouting .	System ase



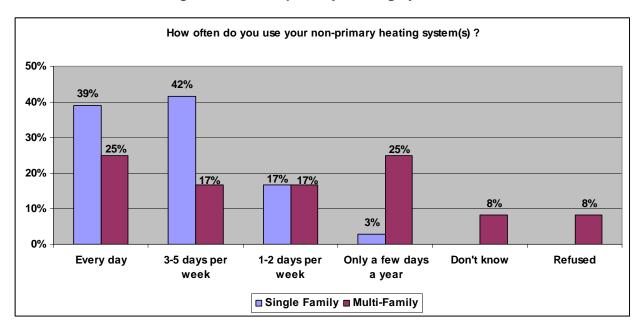


Figure 3-84: Non-primary heating system use

In terms of the area of a home heated by non-primary systems, responses differ by house type. Single family respondents report a relatively even distribution of area heated, ranging from a quarter or less of their house to three-quarters or more of their home. In contrast, 67% of multifamily respondents report that their non-primary systems primarily heat a quarter or less of their home.

What percent of your home is	Single Family		Multi	Multi-Family		tal
heated by your non-primary heating system(s)?	N	SF%	N	MF%	N	%
1 to 25%	11	31%	8	67%	19	40%
26 to 50%	9	25%	0	0%	9	19%
51 to 75%	5	14%	0	0%	5	10%
76 to 100%	10	28%	1	8%	11	20%
Don't know	1	3%	1	8%	2	4%
Refused	0	0%	2	17%	2	4%
Total	36	100%	12	100%	48	100%

Table 3-85: Percent of home heated by non-primary system



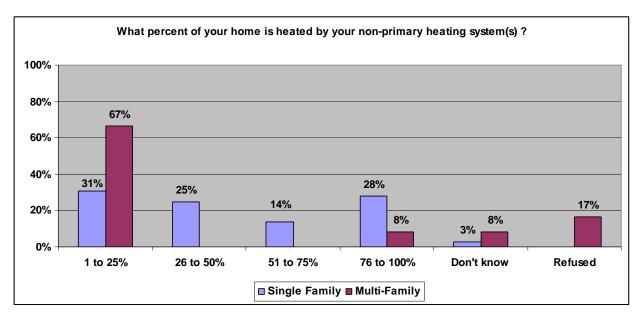


Figure 3-85: Percent of home heated by non-primary system

3.7 Water Heating

Respondents were asked to indicate how many water heaters are in their homes. The majority of respondents (80%) have one water heater in their home.

How many water heaters are in	Single Fam	ily	Multi	Multi-Family		Total
your home?	Ν	%	N	%	N	%
None	25	11%	4	5%	29	10%
One	192	86%	48	62%	240	80%
Тwo	3	1%	11	14%	14	5%
Three or more	1	0%	2	3%	3	1%
Don't know	1	0%	13	17%	14	5%
Total	222	100%	78	100%	300	100%



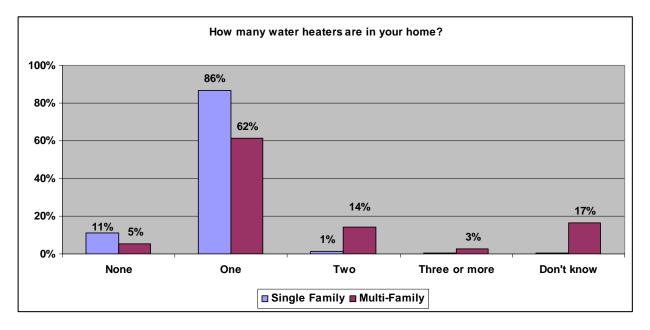


Figure 3-86: Quantity of Water Heaters

Respondents were asked to indicate the main fuel source for heating hot water in their homes. Similar to the fuel source used for space heating, the top three fuel sources to heat water are natural gas, oil and electricity.

 Table 3-87: Water Heating Fuel Type

What is the main type of fuel	Single Family		Multi-Family		Total	Total
you use to heat water in your home?	Ν	%	N	%	Ν	%
Natural gas	96	49%	39	64%	135	53%
Oil	57	29%	9	15%	66	26%
Electric	31	16%	9	15%	40	16%
Bottled gas or propane	8	4%	2	3%	10	4%
Don't know	4	2%	2	3%	6	2%
Total	196	100%	61	100%	257	100%



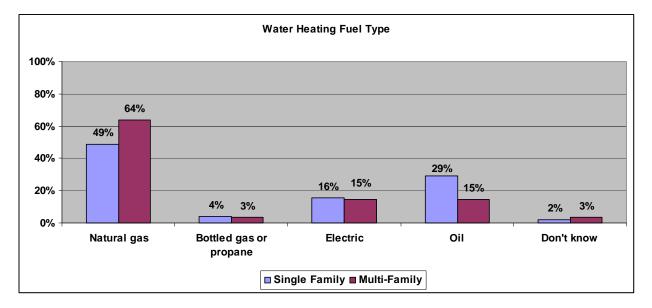


Figure 3-87: Water Heating Fuel Type

In an effort to profile the types of water heating systems in use, customers with water heaters were asked to identify the type of system in their homes. Traditional water heater tanks represent two-thirds of water heating systems installed.

What type of system is your	Single Family		Multi-Family		Total	Total
main water heater? Would you say it is a	Ν	%	N	%	N	%
Traditional water heater tank	129	66%	41	67%	170	66%
Indirect tank attached to a boiler	23	12%	7	11%	30	12%
Whole house tankless system	16	8%	3	5%	19	7%
High efficiency gas storage water heater	6	3%	2	3%	8	3%
Heat pump water heater	1	1%	0	0%	1	0%
Other	6	3%	0	0%	6	2%
Don't know	15	8%	8	13%	23	9%
Total	196	100%	61	100%	257	100%

Table 3-88: Water Heater Type



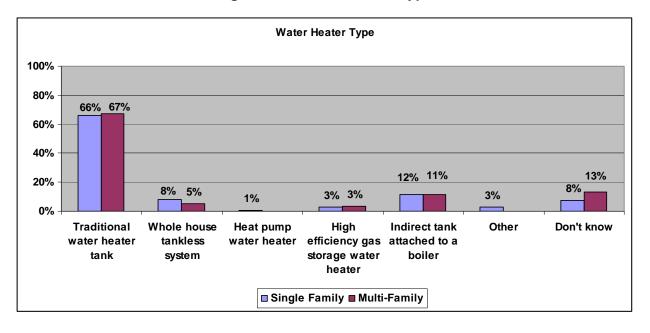


Figure 3-88: Water Heater Type

Respondents with water heaters were asked if they have an insulating wrap or blanket around their system. With only 25% of residential customers reporting making use of wraps or blankets, there is room for improvement.

Do you have an insulating	Single Family		Multi-Family		Total	Total
wrap or blanket around your hot water heater?	N	%	N	%	N	%
Yes	52	27%	11	18%	63	25%
No	140	71%	39	64%	179	70%
Don't know	4	2%	11	18%	15	6%
Total	196	100%	61	100%	257	100%



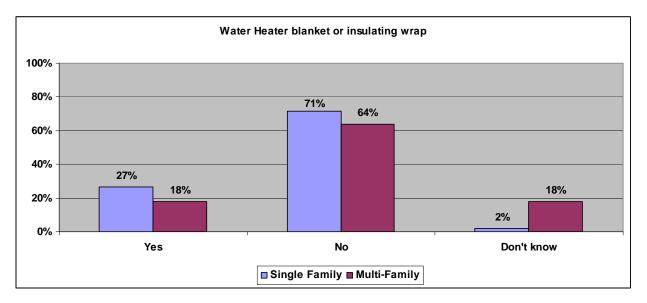


Figure 3-89: Incidence of Insulating Wrap or Blankets Around Hot Water Heaters

Customers with water heaters were asked if they have pipe wrapping around their hot water pipes. Even though 54% report making use of pipe wrapping, there is still room for improvement.

Table 3-90: Incidence of Pipe Wrapping Around He	ot Water Pipes
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Do you have pipe wrapping around your hot water pipes?	Single Family		Multi-Family		Total	Total
	Ν	%	N	%	N	%
Yes	114	58%	25	41%	139	54%
No	72	37%	20	33%	92	36%
Don't know	10	5%	16	26%	26	10%
Total	196	100%	61	100%	257	100%



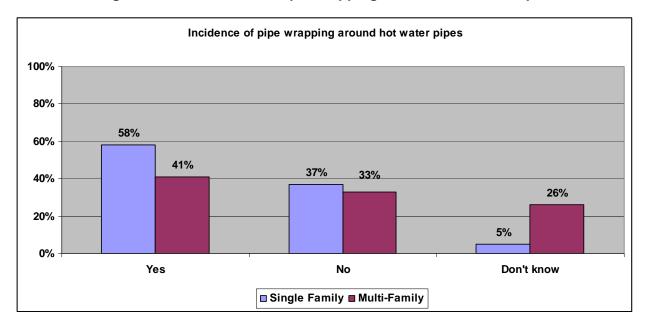


Figure 3-90: Incidence of Pipe Wrapping Around Hot Water Pipes

Most customers have their hot water heater located in their basement.

Table 3-91: Location of Hot Water	Heater
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Where is your hot water heater located?	Single Family		Multi-Family		Total	Total
	N	%	N	%	N	%
Basement	180	92%	50	82%	230	89%
Garage	3	2%	1	2%	4	2%
Outside of home	0	0%	1	2%	1	0%
Other	13	7%	8	13%	21	8%
Don't know	0	0%	1	2%	1	0%
Total	196	100%	61	100%	257	100%



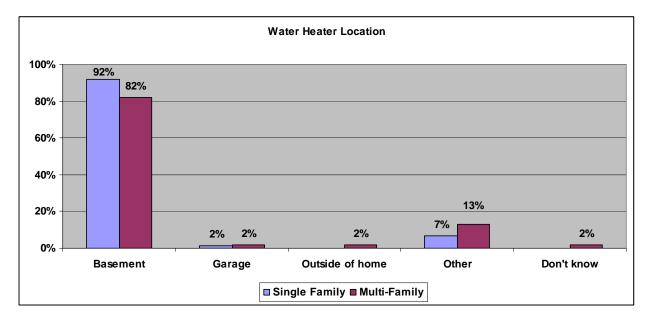


Figure 3-91: Location of Hot Water Heater

Respondents were asked to indicate the number of shower heads and sinks in their homes. Single family customers indicate a much higher percentage of two or more shower heads (50%) compared to multi-family residents (27%).

How many shower heads are	Single Family	Multi	-Family	Total	Total	
in your home?	N	%	Ν	%	N	%
1	1	0%	2	3%	3	1%
2	111	50%	55	71%	166	55%
3	93	42%	13	17%	106	35%
4	17	8%	8	10%	25	8%
Total	222	100%	78	100%	300	100%



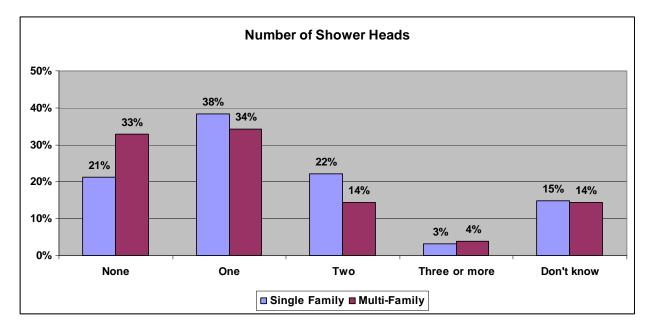


Figure 3-92: Quantity of Shower Heads

Respondents were then asked about whether or not they had installed low-flow shower heads. Low-flow showerheads use 2.5 gallons or less per minute and have been standard since 1993. Almost a quarter of residents surveyed (24%) reporting not having any low-flow showerheads indicates these devices should be more strongly promoted.

How many of these are low-flow	Single Fa	Multi	-Family	Total	Total	
shower heads?	N	%	N	%	N	%
None	47	21%	25	33%	72	24%
One	85	38%	26	34%	111	37%
Тwo	49	22%	11	14%	60	20%
Three or more	7	3%	3	4%	10	3%
Don't know	33	15%	11	14%	44	15%
Total	221	100%	76	100%	297	100%

Table 3-93: Quantity of Low-Flow Shower Hea	ds
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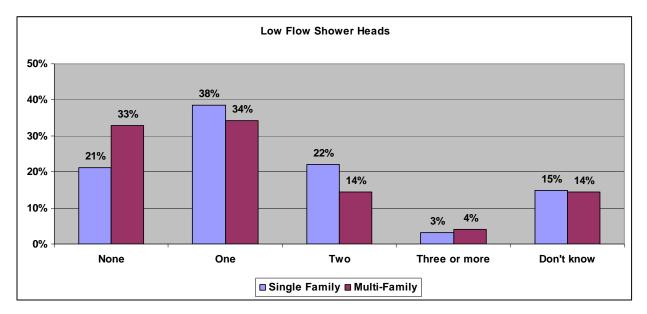


Figure 3-93: Quantity of Low-Flow Shower Heads

Single family respondents report a higher percentage of three or more sinks in their homes (65%) compared to multi-family respondents (28%).

How sinks are in your home?	Single Family		Multi	-Family	Total	Total
	N	%	Ν	%	N	%
One	4	2%	1	1%	5	2%
Тwo	76	34%	55	71%	131	44%
Three	84	38%	11	14%	95	32%
Four	39	18%	4	5%	43	14%
Five or more	19	9%	7	9%	26	9%
Total	222	100%	78	100%	300	100%

Table 3-94: Quantity of Sinks



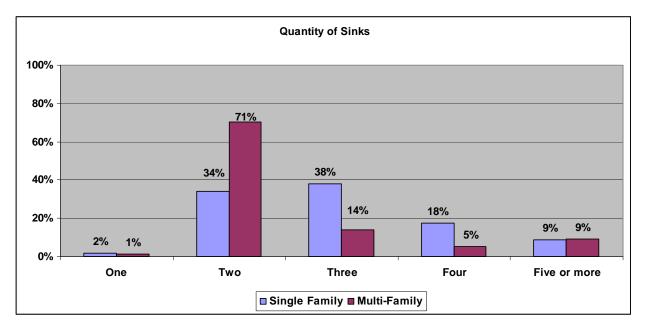


Figure 3-94: Quantity of Sinks

The survey tested for the presence of sinks with faucet aerators and finds that 40% of customers have sinks with no faucet aerators. This indicates these devices should be more strongly promoted.

How many of these sinks have a	Single F	Multi	-Family	Total	Total	
faucet aerator?	N	%	N	%	N	%
None	80	36%	41	53%	121	40%
One	41	18%	7	9%	48	16%
Two	31	14%	14	18%	45	15%
Three or more	47	21%	10	13%	57	19%
Don't know	23	10%	6	8%	29	10%
Total	222	100%	78	100%	300	100%

Table 3-95: Quantity of Sinks with Faucet Aerators



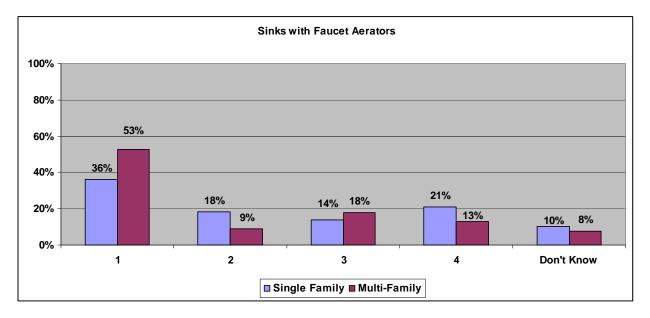


Figure 3-95: Quantity of Sinks with Faucet Aerators

3.8 Kitchen Appliances

3.8.1 Refrigerators

Respondents were asked to indicate how many refrigerators they use in their home. Most customers (76%) report owning one refrigerator.

How many refrigerators	Single Fa	Single Family		i-Family	Total	
do you own?	N	%	N	%	N	%
None	1	0%	0	0%	1	0%
One	161	73%	68	87%	229	76%
Тwo	54	24%	6	8%	60	20%
Three or more	6	3%	3	4%	9	3%
Don't know	0	0%	1	1%	1	0%
Total	222	100%	78	100%	300	100%

 Table 3-96: Quantity of Refrigerators



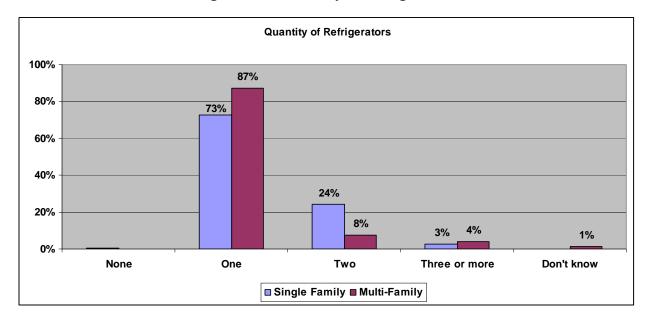


Figure 3-96: Quantity of Refrigerators

The survey sought to determine how much of the time each refrigerator used by the respondents was plugged in. Respondents overwhelmingly report (97%) that their refrigerator is plugged in all of the time.

Table	3-97 [.]	Refrigerator	Usage
TUDIC	0.01.	Reinigerator	USuge

About how much of the time is this	Single Family		Multi-	Family	Total	
refrigerator plugged in?	N	SF%	N	MF%	N	%
Never	0	0%	1	1%	1	0%
Sometimes	6	2%	3	3%	9	2%
All of the time	281	98%	85	96%	366	97%
Total	287	100%	89	100%	376	100%



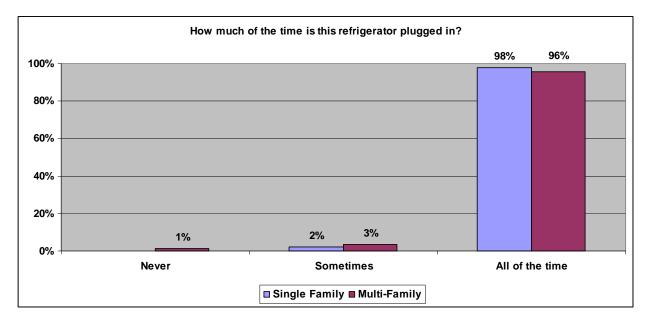


Figure 3-97: Refrigerator Usage

Respondents were asked to indicate the age of the refrigerators they owned. The majority of refrigerators (62%) appear to fall into one of two categories: 1 to 4 years old (24%) and 4 to 10 years old (38%). However, with respondents reporting that a quarter of refrigerators are over 10 years old, there is room for energy efficiency upgrades.

How old is this refrigerator?	Single Family		Multi-	Family	Total	
	N	SF%	N	MF%	N	%
Less than one year old	21	7%	9	10%	30	8%
1 year to 4 years old	68	24%	23	26%	91	24%
More than 4 years to 10 years old	111	39%	31	35%	142	38%
More than 10 years to 15 years old	38	13%	11	12%	49	13%
More than 15 years to 20 years old	15	5%	1	1%	16	4%
More than 20 years old	23	8%	6	7%	29	8%
Don't know	11	4%	8	9%	19	5%
Total	287	100%	89	100%	376	100%

Table 3-98	Age	of	Refrigerator
	Age.	U 1	nonigorator



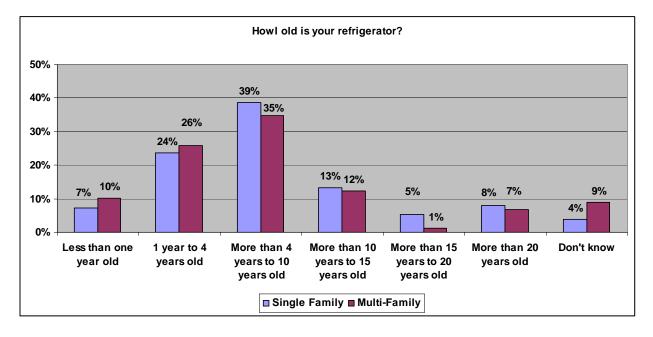


Figure 3-98: Age of Refrigerator

The predominant styles of refrigerators reported by respondents are those with a top freezer (51%) and those with two side by side doors (27%).

What style best describes this	Single Family		Multi-F	amily	Total	
refrigerator?	N	SF%	N	MF%	N	%
Single door with the freezer inside	23	8%	8	9%	31	8%
Two side by side doors	82	29%	20	22%	102	27%
A top freezer	137	48%	54	61%	191	51%
A bottom freezer	39	14%	7	8%	46	12%
Other	6	2%	0	0%	6	2%
Total	287	100%	89	100%	376	100%

Table 3-99: Refrigerator Style



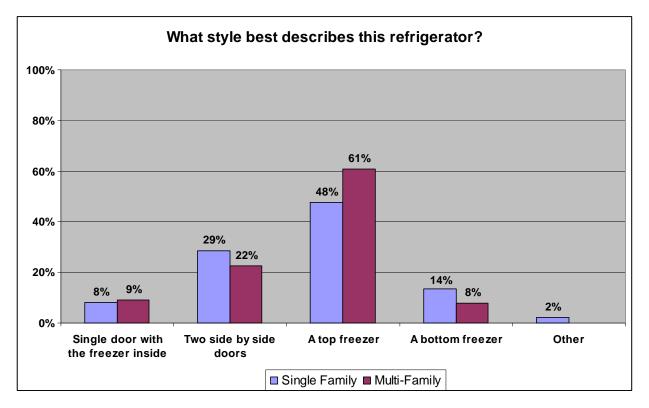


Figure 3-99: Refrigerator Style

Respondents were asked to define the size of their refrigerators. Most residents have refrigerators ranging in size from 15 to 20 cubic feet (45%), followed by more than 20 cubic feet (27%).

Table 3-100: Refrigerator Size

What size, in cubic feet, best describes this refrigerator?	Single Family		Multi-Family		Total	
	N	SF%	N	MF%	N	%
Mini (Less than 10 cubic feet)	10	3%	2	2%	12	3%
Small (10 to 14 cubic feet)	26	9%	8	9%	34	9%
Medium (15 to 20 cubic feet)	134	47%	36	40%	170	45%
Large (More than 20 cubic feet)	78	27%	24	27%	102	27%
Don't know	39	14%	19	21%	58	15%
Total	287	100%	89	100%	376	100%



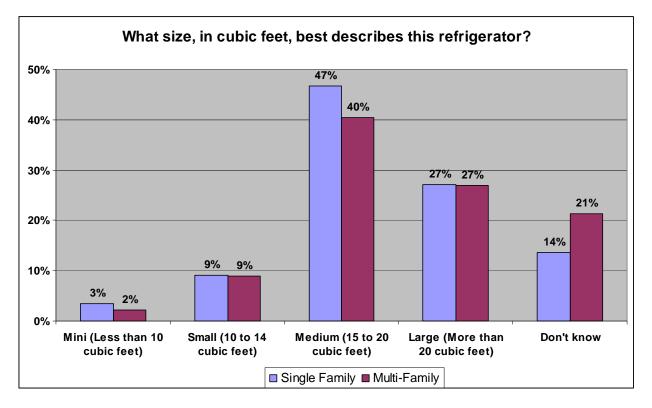


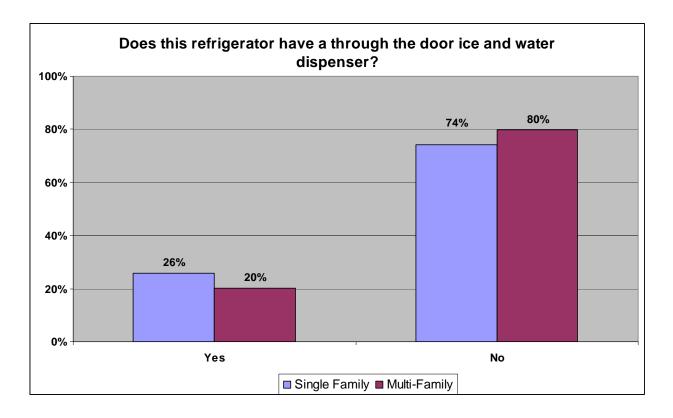
Figure 3-100: Refrigerator Size

Most respondents (76%) report they do not have refrigerators with a through the door ice and water dispenser.

Table 3-101: Ice and Wate	Dispenser on Refrigerator
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Does this refrigerator have a through the door ice and water	Single Family		Multi-F	amily	Total	
dispenser?	N	SF%	N	MF%	N	%
Yes	74	26%	18	20%	92	24%
No	213	74%	71	80%	284	76%
Total	287	100%	89	100%	376	100%







3.8.2 Stand-Alone Freezers

Respondents were asked to indicate how many stand alone freezers they use in their home. Less than a quarter of customers (22%) have a stand alone freezer.

How many stand alone	Single Fa	Mult	i-Family	Total		
freezers do you have?	N	%	N	%	N	%
None	165	74%	69	88%	234	78%
One	55	25%	7	9%	62	21%
Тwo	2	1%	2	3%	4	1%
Total	222	100%	78	100%	300	100%



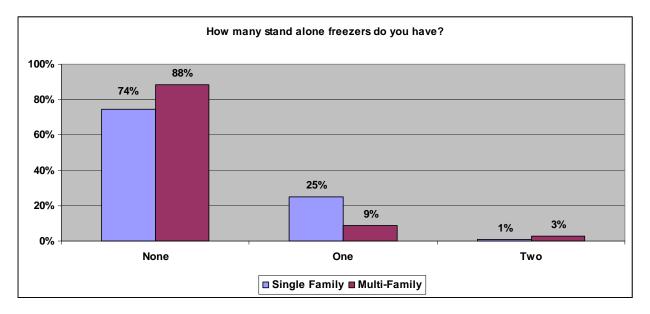


Figure 3-102: Quantity of Stand-Alone Freezers

Survey results show that residents having stand-alone freezers are likely to them plugged in all of the time.

Table 5-105. Treezer Osage								
About how much of the time is the freezer plugged in?	Single Family		Multi-Family		Total			
	N	SF%	N	MF%	N	0/		
	N		N			%		
Sometimes	1	2%	0	0%	1			
						1%		
All of the time	58	98%	11	100%	69			
						99%		
Total	59	100%	11	100%	70			
						100%		

Table 3-103: Freezer Usage



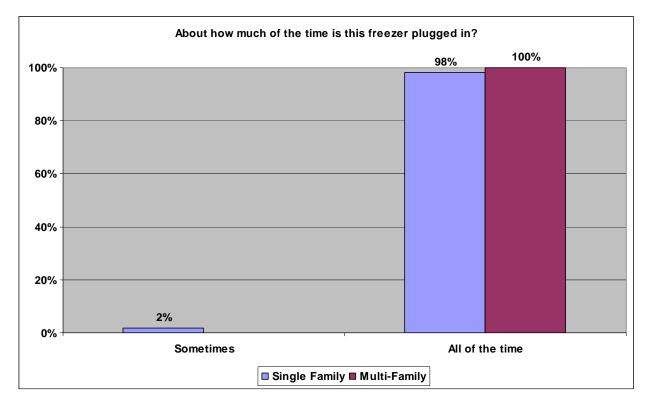


Figure 3-103: Freezer Usage

The survey found that half of stand alone freezers used by residents are over ten years old.

How old is the freezer?	Single Family		Multi	-Family	Tot	al
	N	SF%	N	MF%	N	%
Less than one year old	3	5%	0	0%	3	4%
1 year to 4 years old	14	24%	0	0%	14	20%
More than 4 years to 10 years old	13	22%	3	27%	16	23%
More than 10 years to 15 years old	10	17%	3	27%	13	19%
More than 15 years to 20 years old	3	5%	2	18%	5	7%
More than 20 years old	15	25%	2	18%	17	24%
Don't know	1	2%	1	9%	2	3%
Total	59	100%	11	100%	70	100%

Table 3-104: Freezer Age



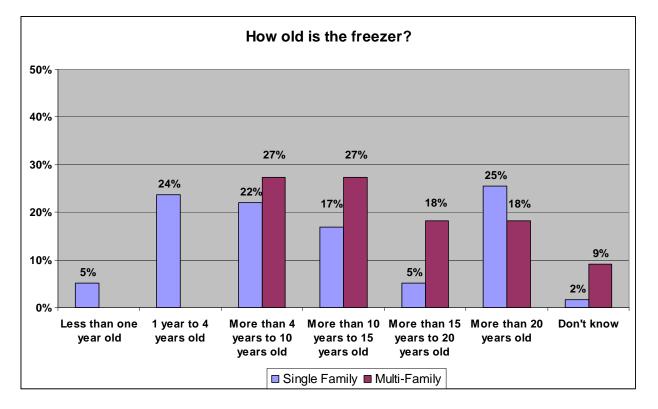


Figure 3-104: Freezer Age

Nearly three-quarters of stand alone freezers (71%) are upright, with frost free or manual defrost features.

Table 3-105: Freezer Style

What style best describes this	Single Family		Multi-Family		Total	
freezer?	N	SF%	N	MF%	N	%
Upright, frost-free	22	37%	4	33%	26	37%
Upright, manual defrost	19	32%	5	56%	24	34%
Chest, frost-free	9	15%	0	0%	9	13%
Chest, manual defrost	8	14%	2	11%	10	14%
Don't know	1	2%	0	0%	1	1%
Total	59	100%	11	100%	70	100%



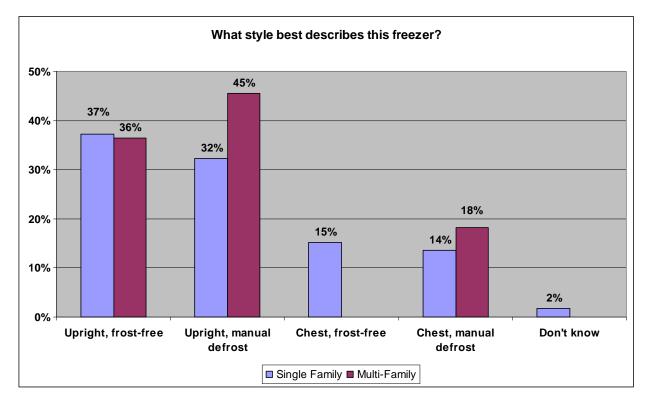


Figure 3-105: Freezer Style

Respondents were asked to describe the size of their stand-along freezers. Survey findings indicate most residents have stand alone freezers that are 15 to 20 cubic feet (37%) or less than 15 cubic feet (36%).

Table 3-106: Freezer Size

What size, in cubic feet, best	Single Family		Multi-Family		Total	
describes this freezer?	N	SF%	N	MF%	N	%
Small (Less than 15 cubic feet)	23	39%	2	18%	25	36%
Medium (15-20 cubic feet)	25	42%	1	9%	26	37%
Large (More than 20 cubic feet)	5	8%	3	27%	8	11%
Don't know	6	10%	5	45%	11	16%
Total	59	100%	11	100%	66	100%



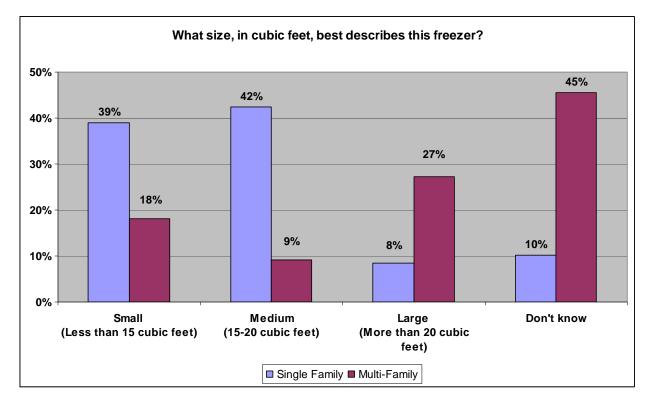


Figure 3-106: Freezer Size

3.8.3 Dishwashers

Most single family residences report using a dishwasher (71%), while most multi-family residences report no dishwasher use (64%).

Do you use a	Single	Family	Multi	-Family	Total	
dishwasher in your home?	Ν	%	Ν	%	N	%
Yes	157	71%	28	36%	185	62%
No	65	29%	50	64%	115	38%
Total	222	100%	78	100%	300	100%



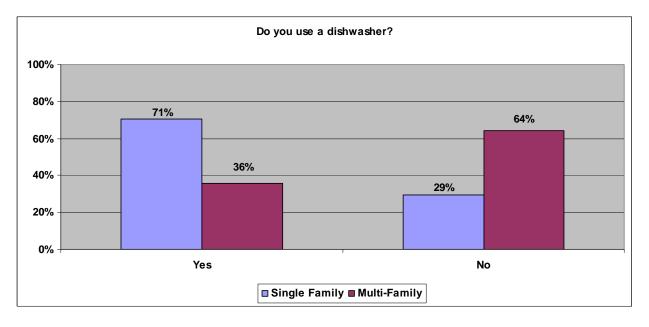


Figure 3-107: Dishwasher Use

Sixty percent of residents who indicated using a dishwasher report their appliance ranges in age from 1 to 10 years. A quarter of residents using a dishwasher report their appliance is over 10 years old.

How old is your dishwasher?	Single Family		Multi-Family		Total	
	N	%	N	%	N	%
Less than one year old	22	14%	0	0%	22	12%
1 year to 4 years old	47	30%	6	21%	53	29%
More than 4 years to 10 years old	50	32%	7	25%	57	31%
More than 10 years to 15 years	12	8%	4	14%	16	9%
old More than 15 years old to 20	11	7%	2	7%	13	9%
years old		770	2	770	10	7%
More than 20 years old	11	7%	5	18%	16	9%
Don't know	4	3%	4	14%	8	4%
Total	157	100%	28	100%	185	100%

Table	3-108	Dishwasher	Ade
Table	0 100.	Distinuation	Age .



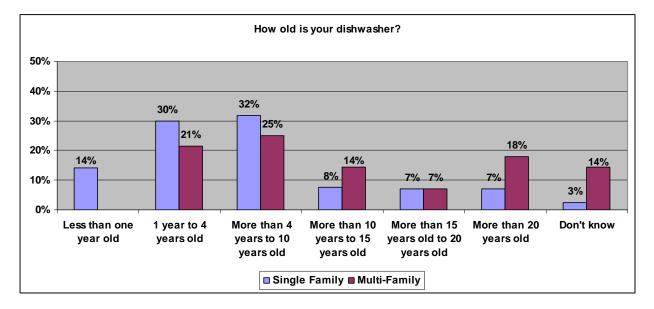


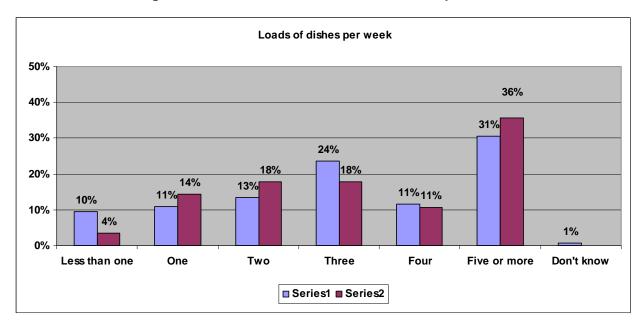
Figure 3-108: Dishwasher Age

Almost a third of respondents (31%) using a dishwasher report washing five or more loads per week.

How many loads of dishes do	Single	Single Family		i-Family	Total	
you typically wash per week?	N	%	N	%	N	%
Less than one	15	10%	1	4%	16	9%
One	17	11%	4	14%	21	11%
Тwo	21	13%	5	18%	26	14%
Three	37	24%	5	18%	42	23%
Four	18	11%	3	11%	21	11%
Five or more	48	31%	10	36%	58	31%
Don't know	1	1%	0	0%	1	1%
Total	157	100%	28	100%	185	100%

Table 3-109: Number of Dishwasher Loads per Week







3.8.4 Cooking Equipment

Respondents were asked about their cooking equipment. The following tables display data collected on microwaves, ovens and cook-top/burners.

The majority of respondents (60%) report they use electricity for their oven. Slightly less than a third of respondents (32%) indicate they use natural gas as their fuel for their oven use. While single family homes report a higher rate of electricity use to natural gas (approximately 2 to 1), multi-family home report a more even rate of electricity use compared to natural gas.

What type of fuel does your	Single	Family	Mult	i-Family	Total	
oven use?	N	%	N	%	N	%
Electric	140	63%	41	53%	181	60%
Natural gas	65	29%	32	41%	97	32%
Bottled gas or propane	14	6%	3	4%	17	6%
Do not have an oven	0	0%	1	1%	1	0%
Don't know	3	1%	1	1%	4	1%
Total	222	100%	78	100%	300	100%

Table	3-110:	Oven	Fuel
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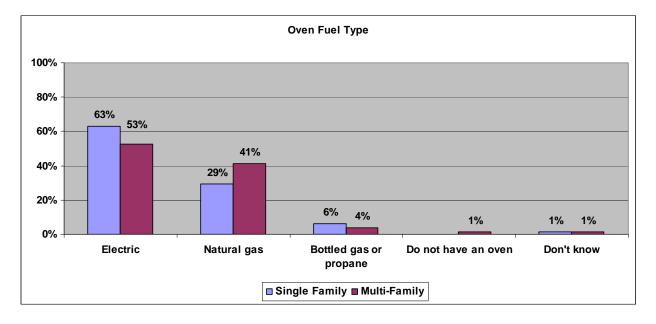


Figure 3-110: Oven Fuel

Similar to oven fuel use, the majority of respondents report using electricity to fuel their cooktop/burner. Furthermore, the pattern of greater differential in use of electricity compared to gas in single family homes (approximately 2 to 1) compared to multi-family homes is similar for cook-top/burners.

What type of fuel does your	Single	Family	Mult	i-Family	Total		
cook-top or burners use?	N	%	N	%	N	%	
Electric	130	59%	40	53%	170	58%	
Natural gas	70	32%	34	45%	104	35%	
Bottled gas or propane	19	9%	2	3%	21	7%	
Total	219	100%	76	100%	295	100%	



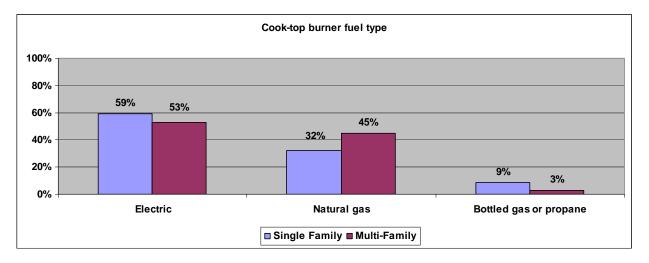


Figure 3-111: Cook-Top/Burner Fuel

Nearly all respondents (93%) report they use a microwave oven.

Do you use a microwave	Single	Family	Mult	i-Family	Total		
oven?	N	%	N	%	N	%	
Yes	211	95%	67	86%	278	93%	
No	11	5%	10	13%	21	7%	
Don't know	0	0%	1	1%	1	0%	
Total	222	100%	78	100%	300	100%	

Table 3-112: Microwave Oven Use



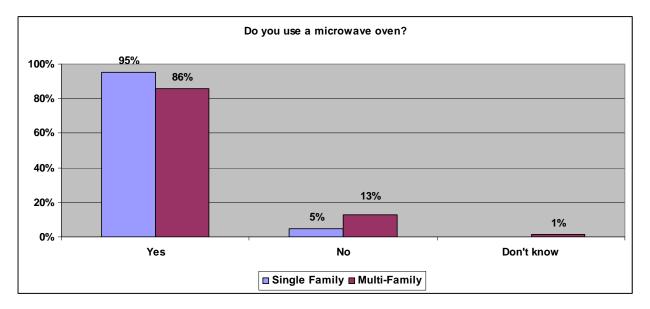


Figure 3-112: Microwave Oven Use

3.9 Laundry Appliances

In a section-opening question, customers were asked to indicate whether or not they own and use a clothes washer. The majority of respondents (81%) report having a clothes washer for private use in their home.

Broken down by residence type, there is significantly greater clothes washer ownership in single family homes (where 94% indicate ownership) compared to multi-family residences (where 44% report ownership).

Do you own and use a clothes	Single Fa	Multi	i-Family	Total	Total	
washer?	N	%	N	%	N	%
Yes, it is for the private use of this home	209	94%	34	44%	243	81%
Yes, but it is in a common area for use	1	0%	13	17%	14	5%
Do not own and use clothes washer	12	5%	29	37%	41	14%
Don't know	0	0%	2	3%	2	1%
Total	222	100%	78	100%	300	100%



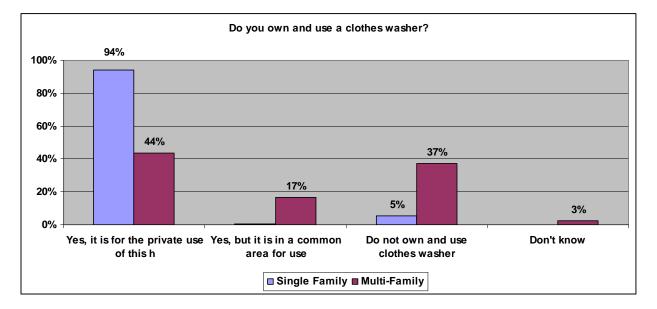


Figure 3-113: Clothes Washer Ownership

Survey results indicate the number of loads of laundry typically washed per week appears to have a wide distribution among residential customers, with 60% washing 2 to 5 loads per week. Almost one in ten residents (9%) report washing 10 or more loads per week.

About how many loads of	Single	Family	Multi	-Family		Total
laundry do you typically wash per week?	N	SF%	N	MF%	N	%
Less than one	2	1%	0	0%	2	1%
One	10	5%	1	3%	11	5%
Two	36	17%	7	21%	43	18%
Three	34	16%	6	18%	40	16%
Four	23	11%	4	12%	27	11%
Five	33	16%	4	12%	37	15%
Six	17	8%	1	3%	18	7%
Seven	15	7%	3	9%	18	7%
Eight	7	3%	0	0%	7	3%
Nine	2	1%	0	0%	2	1%
Ten	8	4%	2	6%	10	4%
More than ten	18	9%	5	15%	23	9%
Don't know	4	2%	1	3%	5	2%
Total	209	100%	34	100%	243	100%

Table 3-114: Loads of Laundry per Week



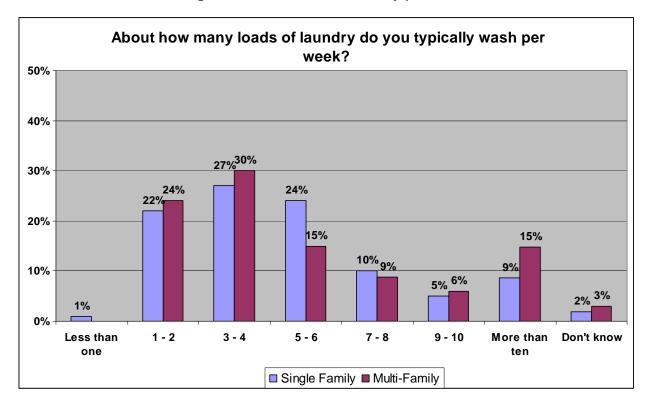


Figure 3-114: Loads of Laundry per Week

Respondents were asked to report the age of their clothes washer. Over one in five residents (21%) having a clothes washer report their system is over 10 years old. Single and multi-family respondents indicate a similar pattern in regards to clothes washer age.

Table 3-115:	Clothes	Washer	Age
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How old is your clothes washer?	Single Family		Multi-Family		Total	Total
	N	%	N	%	N	%
Less than one year old	21	10%	4	12%	25	10%
1 year to 4 years old	58	28%	11	32%	69	28%
More than 4 years to 10 years old	80	38%	13	38%	93	38%
More than 10 years to 15 years old	27	13%	4	12%	31	13%
More than 15 years old to 20 years old	12	6%	1	3%	13	5%
More than 20 years old	6	3%	1	3%	7	3%
Don't know	5	2%	0	0%	5	2%
Total	209	100%	34	100%	243	100%



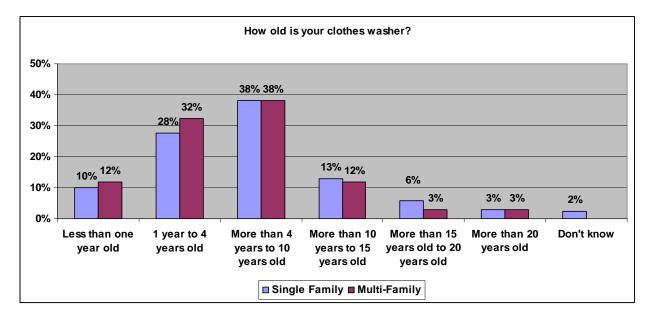


Figure 3-115: Clothes Washer Age

Those respondents who indicated they owned a clothes washer were asked to provide the type of washing machine they used. Most respondents (81%) report using a "top loading" machine.

Is your clothes washer a top loading	Single Fa	amily	Multi	-Family	Total	Total
machine or a front loading machine?	N	%	Ν	%	Ν	%
Top loading machine	166	79%	30	88%	196	81%
Front loading machine	43	21%	4	12%	47	19%
Total	209	100%	34	100%	243	100%

Table 3-116: Clothes Washer Type: Top Loading or Front-Loading?



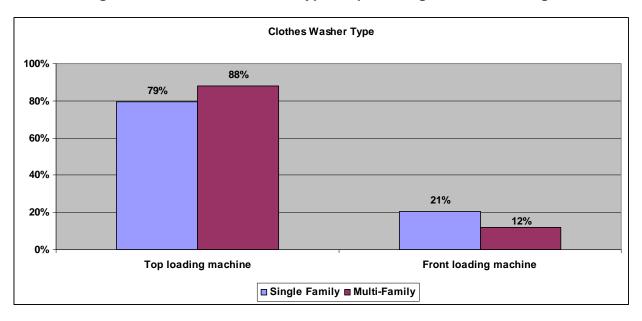


Figure 3-116: Clothes Washer Type: Top Loading or Front-Loading?

Additionally, customers owning clothes washers were asked if they owned clothes dryers. Results present a distinctive difference between single family use and multi-family use. Nearly all single family respondents (92%) report they have a privately owned clothes dryer. In contrast, less than half of multi-family respondents (40%) report owning a private-use clothes dryer.

Do you own and use a clothes dryer?	Single Fa	amily	Multi	-Family	Total	Total
·	N	%	N	%	N	%
Yes, it is for the private use of this home	205	92%	31	40%	236	79%
Do not own and use clothes dryer	16	7%	32	41%	48	16%
Yes, but it is in a common area for use	1	0%	13	17%	14	5%
Don't know	0	0%	2	3%	2	1%
Total	222	100%	78	100%	300	100%



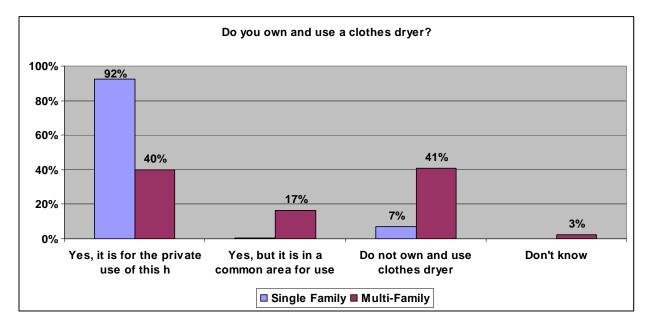


Figure 3-117: Clothes Dryer Ownership

Respondents owning a private-use clothes dryer were asked to indicate the method used to dry their clothes. Nearly three quarters of respondents (72%) indicate using electricity as their fuel source for clothes drying.

Table 3-118: Clothes Dryer Fuel Type

What type of fuel does your clothes	Single Fa	amily	Multi	-Family	Total	Total
dryer use?	N	%	N	%	N	%
Electric	150	73%	21	68%	171	72%
Natural gas	48	23%	10	32%	58	25%
Bottled gas or propane	6	3%	0	0%	6	3%
Don't know	1	0%	0	0%	1	0%
Total	205	100%	31	100%	236	100%



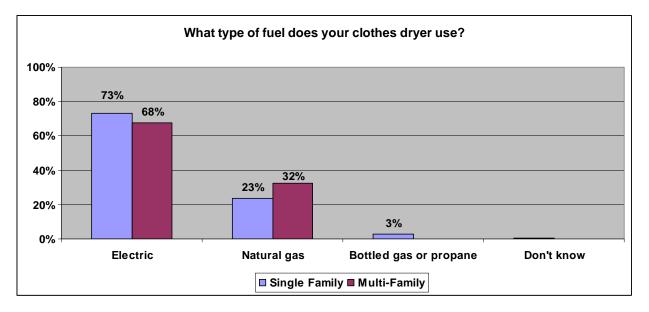


Figure 3-118: Clothes Dryer Fuel Type

Respondents were also asked to report the age of their clothes dryer. Similar to clothes washers, more than one in five residents (24%) report having dryers older than 10 years old.

How old is your clothes dryer?	Single Fa	amily	Multi	-Family	Total	Total
	N	%	Ν	%	N	%
Less than one year old	16	8%	2	6%	18	8%
1 year to 4 years old	53	26%	13	42%	66	28%
More than 4 years to 10 years old	80	39%	9	29%	89	38%
More than 10 years to 15 years old	26	13%	4	13%	30	13%
More than 15 years old to 20 years old	13	6%	1	3%	14	6%
More than 20 years old	9	4%	2	6%	11	5%
Don't know	8	4%	0	0%	8	3%
Total	205	100%	31	100%	236	100%



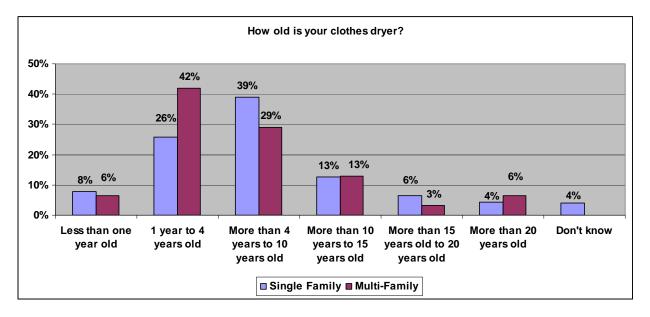


Figure 3-119: Clothes Dryer Age

The majority of respondents (55%) report their dryer has a moisture sensor. However, over a third (39%) report having a dryer with no moisture sensor, indicating a need to further promote this technology.

Does your dryer have a moisture	Single	Family	Mult	i-Family	Тс	otal
sensor?	N	%	Ν	%	N	%
Yes	112	55%	17	55%	129	55%
No	81	40%	10	32%	91	39%
Don't know	12	6%	4	13%	16	7%
Total	205	100%	31	100%	236	100%



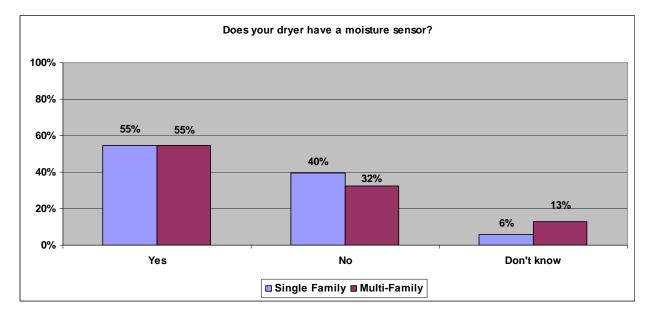


Figure 3-120: Moisture Sensor

The amount of clothes dryer loads per week indicated by respondents is widely distributed with a concentration between one to six loads. There appears to be little difference in the number of loads dried between single and multi-family homes. Similar to findings found for frequency of clothes washing, almost one in ten residents (9%) report drying 10 or more loads per week.

How many loads of wash do you dry	Single	Family	Multi-	Family	To	otal
each week with your clothes dryer?	N	SF%	N	MF%	N	%
Less than one	6	3%	0	0%	6	3%
1 – 2	43	21%	6	20%	49	21%
3 - 4	60	30%	8	26%	68	29%
5 - 6	45	22%	8	26%	53	22%
7 – 8	20	10%	1	3%	21	9%
9 – 10	9	4%	3	9%	12	5%
More than ten	18	9%	4	13%	22	9%
Don't know	4	2%	1	3%	5	2%
Total	205	101%	31	100%	236	100%

Table	3-121:	Amount	of	clothes	drver	loads
	• • • • • •		•••			



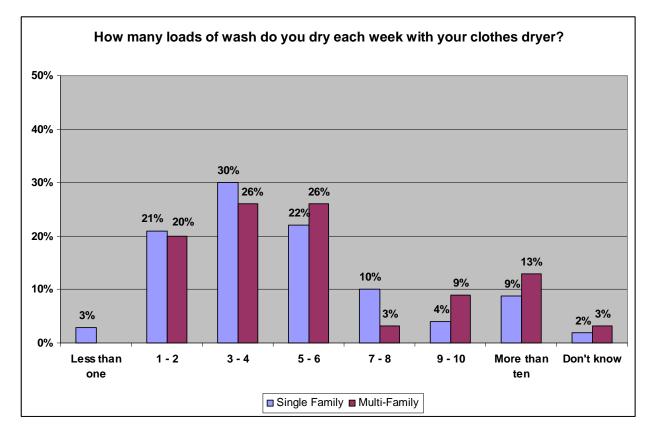


Figure 3-121: Amount of clothes dryer loads

3.10 Lighting

All respondents were asked if they had ever heard of a compact fluorescent light bulb. The vast majority of respondents (89%) indicate CFL awareness.

Have you ever heard of a compact	Single F	amily	Multi	-Family	Total	Total
fluorescent light bulb, sometimes referred to as a C-F-L bulb?	N	%	N	%	Ν	%
Yes	204	92%	64	82%	268	89%
No	18	8%	12	15%	30	10%
Don't Know	0	0%	2	3%	2	1%
Total	222	100%	78	100%	300	100%

Table 3-122: Compact Fluorescent Bulb Awareness



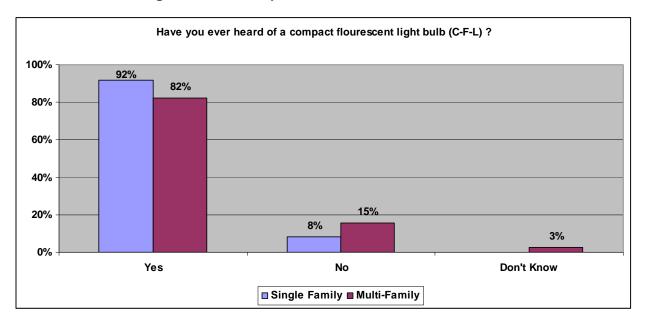


Figure 3-122: Compact Fluorescent Bulb Awareness

Respondents who were aware of compact fluorescent light bulbs were asked if they had ever purchased a CFL. The majority of respondents (81%) report they have purchased a CFL.

Table	3-123:	CFL	Purchases
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Have you ever purchased a compact	Single Fa	amily	Multi	-Family	Total	Total
fluorescent light bulb?	N	%	Ν	%	Ν	%
Yes	171	84%	47	73%	218	81%
No	29	14%	16	25%	45	17%
Don't Know	4	2%	1	2%	5	2%
Total	204	100%	64	100%	268	100%



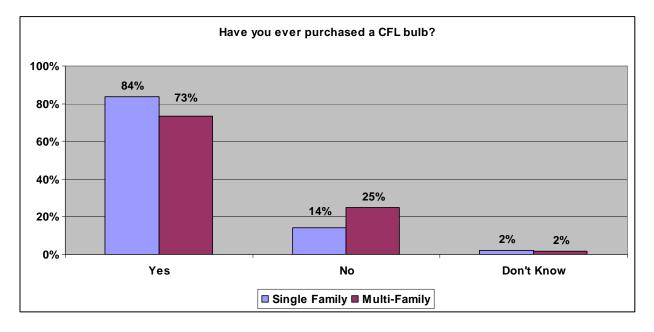


Figure 3-123: CFL Purchases

Respondents who were aware of compact fluorescent light bulbs were also asked if they received a rebate for any CFL purchases. The majority of respondents (59%) indicate they did not receive rebates for CFL purchases.

When you purchased the compact	Single Fa	amily	Multi	-Family	Total	Total
fluorescent light bulb(s), did you receive a rebate for any of those purchases?	N	%	Z	%	N	%
Yes	51	30%	8	17%	59	27%
No	98	57%	30	64%	128	59%
Don't Know	22	13%	9	19%	31	14%
Total	171	100%	47	100%	218	100%



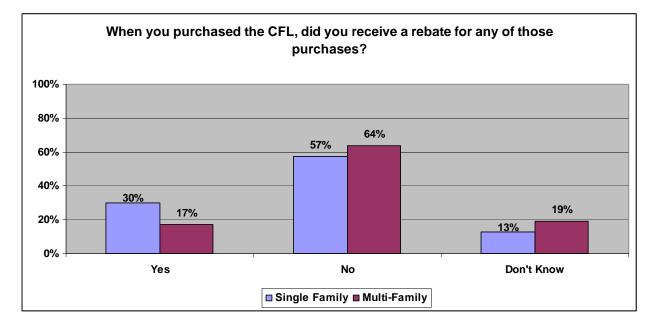


Figure 3-124: CFL Rebates

Nearly three quarters of respondents (69%) who received a rebate report they would have purchased the CFL bulb without the offer.

Table 3-1	25: CFL	with No	Rebate
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Would you still have purchased the	Single F	amily	Multi	i-Family	Total	Total
compact fluorescent light bulbs if no rebate had been offered?	N	%	N	%	N	%
Yes	36	71%	5	63%	41	69%
No	11	22%	3	38%	14	24%
Don't Know	4	8%	0	0%	4	7%
Total	51	100%	8	100%	59	100%



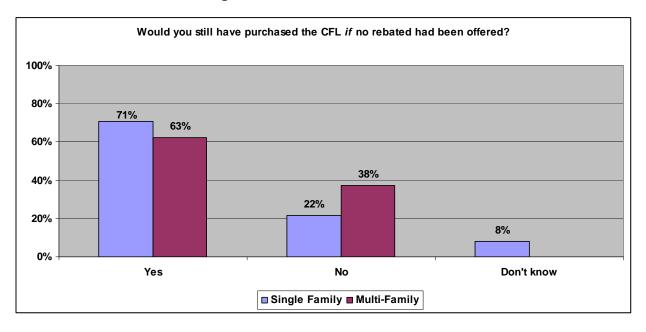


Figure 3-125: CFL with No Rebate

In Table 3-126, respondents report the number of identified lighting products they have in their home. Note that most residents don't have LED lights, halogen floor lamps, fluorescent floor lamps and indoor and outdoor lighting controls.



How many of the following	ollowing None		1-5 6-10			11 – 15		More than 15		Don't Know		Total		
lighting products do you have in your house?	N	%	N	%	N	%	N	%	N	%	N	%	N	%
CFL Bulbs	44	16%	78	29%	67	25%	37	14%	35	13%	7	3%	268	100%
Standard incandescent light bulbs	49	16%	82	27%	74	25%	37	12%	46	15%	12	4%	300	100%
Fluorescent tube lights	140	47%	118	39%	27	9%	6	2%	1	0%	8	3%	300	100%
Halogen floor lamps	244	81%	52	17%	1	0%	0	0%	0	0%	3	1%	300	100%
Fluorescent floor lamps	268	89%	28	9%	1	0%	0	0%	0	0%	3	1%	300	100%
Indoor lighting controls (e.g., sensors, timers)	222	74%	71	24%	4	1%	0	0%	1	0%	2	1%	300	100%
Outdoor security/flood lights	92	31%	189	63%	11	4%	2	1%	1	0%	5	2%	300	100%
Outdoor lighting controls (e.g., sensors, timers)	156	52%	136	45%	2	1%	1	0%	0	0%	5	2%	300	100%
LED lights	250	83%	20	7%	4	1%	0	0%	0	0%	26	9%	300	100%

Table 3-126: Lighting Products

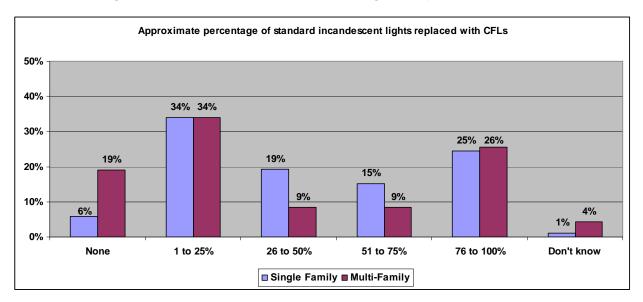
Respondents who previously purchased a compact fluorescent light bulb indicate a wide distribution of responses in regards to the approximate percentage of standard incandescent light bulbs they replaced with CFLs. Even though 45% of residents have replaced less than a quarter of their standard incandescent lights with CFLs, 25% have replaced three quarters or more of their standard incandescent lights with CFLs



Approximately what percentage of	Single Fa	Multi	-Family	Total	Total	
standard incandescent lights have you replaced with compact fluorescent lights?	N	%	N	%	N	%
None	10	6%	9	19%	19	9%
1 to 25%	58	34%	16	34%	74	34%
26 to 50%	33	19%	4	9%	37	17%
51 to 75%	26	15%	4	9%	30	14%
76 to 100%	42	25%	12	26%	54	25%
Don't know	2	1%	2	4%	4	2%
Total	171	100%	47	100%	218	100%

Table 3-127: Standard Incandescent Lights Replaced with CFLs

Figure 3-126: Standard Incandescent Lights Replaced with CFLs



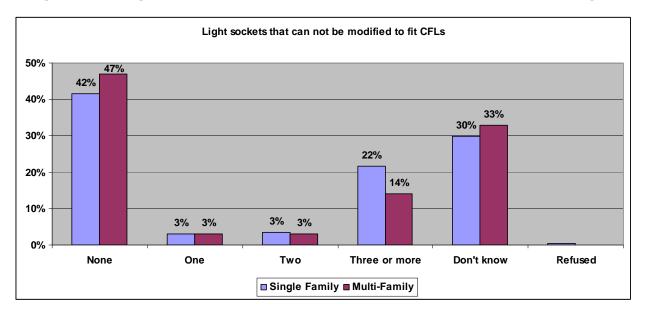
In terms of light sockets that cannot be modified to fit CFLs, only 14% of respondents who previously purchased a compact fluorescent light bulb report having three or more sockets that cannot be modified to fit CFLs.



Table 3-128: Light sockets that can not be modified to fit compact fluo	rescent liahts
······································	

How many light sockets do you have	Single Fa	Multi	-Family	Total	Total	
that can <u>not</u> be modified to fit compact fluorescent lights?	N	%	N	%	N	%
None	85	42%	30	47%	115	9%
One	6	3%	2	3%	8	34%
Тwo	7	3%	2	3%	9	17%
Three or more	44	22%	9	14%	53	14%
Don't know	61	30%	21	33%	82	25%
Refused	1	0%	0	0%	1	2%
Total	204	100%	64	100%	268	100%

Figure 3-127: Light sockets that can not be modified to fit compact fluorescent lights



3.11 Pools

All respondents were asked to indicate whether or not they owned a swimming pool. No multifamily respondent reported ownership of a pool. The tables and figures below present a high level summary of the information collected on swimming pools at single family dwellings.



Table 3-129: Pool Ownership

Do you have a pool?	Single F	Multi	-Family	Total	Total	
	Ν	%	N	%	N	%
Yes, it is for the private use of this house	38	17%	0	0%	38	13%
Yes, but it is in a common area for use	0	0%	1	1%	1	0%
No	183	82%	75	96%	258	86%
Don't know	0	0%	2	3%	2	1%
Refused	1	0%	0	0%	1	0%
Total	222	100%	78	100%	300	100%

Figure 3-128: Pool Ownership

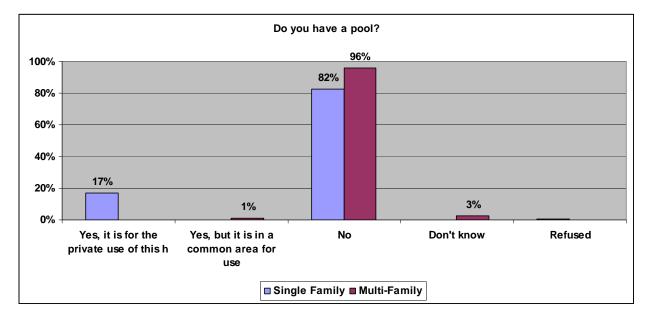


Table 3-130: Pool Location

Where is the pool located?	Single Family			
	N	%		
Outside of the home	38	100%		



Table 3-131: Pool Type

Is the pool above ground or in ground?	Single Family				
	N	%			
Above ground	24	63%			
In ground	14	37%			
Total	38	100%			

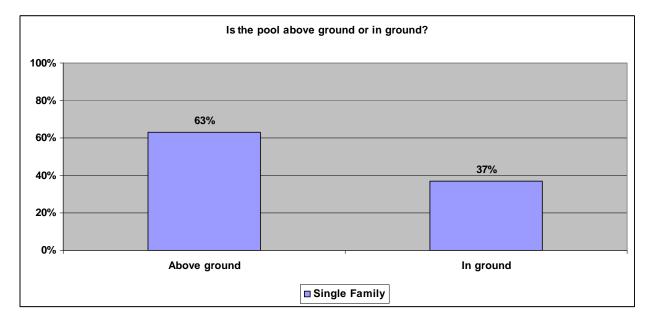


Figure 3-129: Pool Location

Table 3-132: Pool Pump Use

Do you use a pump to clean your pool?	Single Family				
	N	%			
Yes	36	95%			
No	2	5%			
Total	38	100%			



Figure 3-130: Pool Pump Use

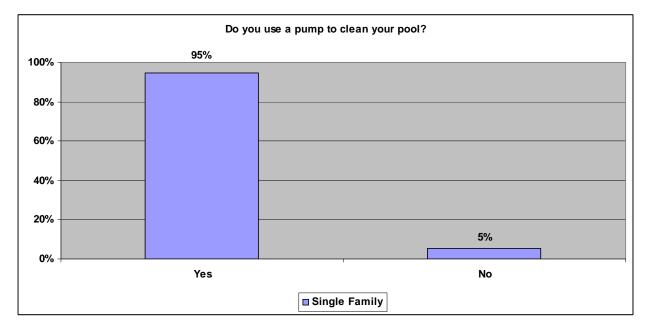


Table 3-133: VSD Pool Pumps

Does your pool pump use a variable speed drive?	? Single Family			
	N	%		
Yes	5	14%		
No	19	53%		
Don't Know	12	33%		
Total	36	100%		





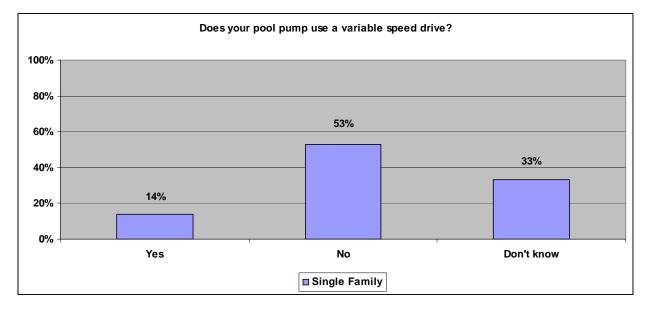


Table 3-134: Pool Pumps Timers

Do you use a timer with your pool pump?	Single Family			
	N	%		
Yes	11	31%		
No	25	69%		
Total	36	100%		



Figure 3-132: Pool Pumps Timers

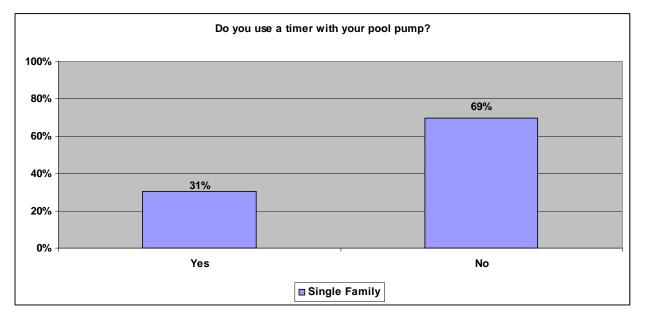


Table 3-135: Pool Pumps Time of Use

How often do you run your pump each day the pool is in	Single Family				
use?	N	%			
Less than 6 hours	21	55%			
6 to 12 hours	14	37%			
More than 18 hours	1	3%			
Don't know	2	5%			
Total	38	100%			



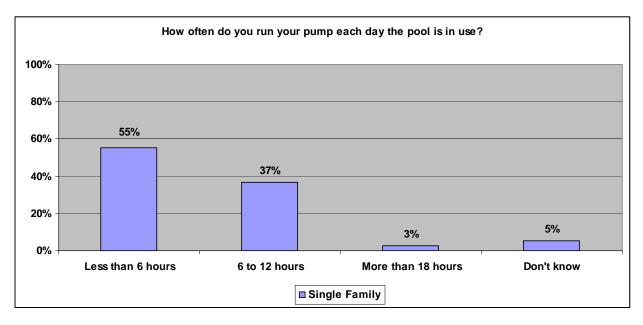


Figure 3-133: Pool Pumps Time of Use

3.12 Appliances

Respondents were asked about a variety of electronics used in their home. Table 3-136 displays data collected on residential electronics and appliances.

How many of the following appliances	the following appliances		ollowing iances		T	Two		Three or		Don't Know		Total	
do you own?	Ν	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	
Multi-function machine (e.g., All-in-1 print/copy/fax)	165	55%	110	37%	16	5%	7	2%	2	1%	300	100%	
Printer	145	48%	131	44	17	6%	6	2%	1	0%	300	100%	
Copier	219	73%	74	25%	5	2%	1	0%	1	0%	300	100%	
Plasma screen TV	241	80%	43	14%	13	4%	2	1%	1	0%	300	100%	
LCD TV	183	61%	74	25%	26	9%	8	3%	8	3%	300	100%	
Other types of TVs	68	23%	86	29%	81	27%	60	20%	4	1%	300	100%	
Portable Fan	112	37%	71	24%	56	19%	55	18%	5	2%	300	100%	

 Table 3-136: Ownership of Home Electronics and Appliances



How many of the following appliances	ollowing jances		One Two			Thr	ee or	Don't	Know	Total		
do you own?	N	%	N	%	N	%	N	%	N	%	N	%
Electric attic fan	256	85%	28	9%	3	1%	3	1%	9	3%	300	100%
Whole-house fan	232	77%	30	10%	7	2%	18	6%	12	4%	300	100%
Humidifier	239	80%	52	17%	5	2%	1	0%	2	1%	300	100%
Wine or beverage cooler	287	96%	10	3%	1	0%	1	0%	1	0%	300	100%
Water purification system	252	84%	42	14%	3	1%	2	1%	1	0%	300	100%
Aquarium	278	93%	16	5%	3	1%	1	0%	1	0%	300	100%
Trash compactor	288	96%	9	3%	-	-	-	-	1	0%	300	100%
Sauna (electric)	292	97%	5	2%	-	1%	-	0%	2	0%	300	100%
Electronic security system	240	80%	54	18%	-	-	-	-	2	1%	300	100%
Electric garage door opener	189	63%	89	30%	18	6%	2	1%	1	0%	300	100%
Lawn mower (electric)	275	92%	21	7%	-	-	-	-	3	1%	300	100%
Electronic household air cleaner	280	93%	15	5%	2	1%	-	-	2	1%	300	100%
Chargers left plugged in (e.g., phone, camera, batteries)	129	43%	58	19%	54	18%	56	19%	2	1%	300	100%
Coffee pot left plugged in	169	56%	125	42%	2	1%	2	1%	1	0%	300	100%
Cable box	90	30%	105	35%	62	21%	40	13%	2	1%	300	100%
DVD and/or VCR	54	18%	137	46%	87	29%	19	6%	1	0%	300	100%
Video game console(s)	220	73%	52	17%	17	6%	9	3%	1	0%	300	100%

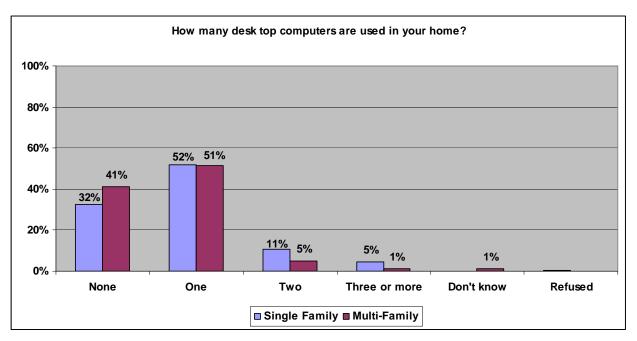
Sixty-five percent of respondents report owning one or more desktop computers. The distribution appears similar for both single and multi-family homes.



How many desk top computers	Single	Family	Multi-	Family	Total		
are used in your home?	N	SF%	N	MF%	N	%	
None	72	32%	32	41%	104	35%	
One	115	52%	40	51%	155	52%	
Two	24	11%	4	5%	28	9%	
Three or more	10	5%	1	1%	11	4%	
Don't know	0	0%	1	1%	1	0%	
Refused	1	0%	0	0%	1	0%	
Total	222	100%	78	100%	300	100%	

Table 3-137: Desktop Computer Ownership

Figure 3-134: Desktop Computer Ownership



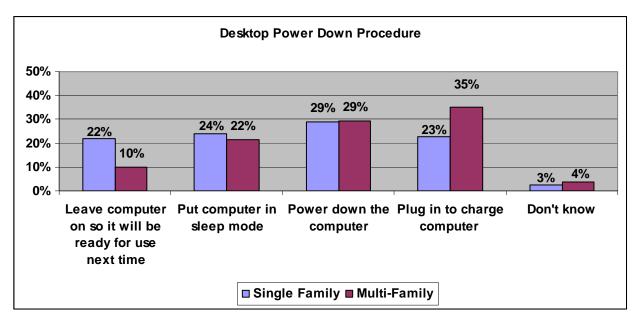
In terms of shut down procedures, less than a third of respondents (29%) report turning off their computer when not being used.



Which of the following describes what usually happens when done	Single Family		Mult	i-Family	Total		
using a desk top computer(s)?	N	SF%	N	MF%	N	%	
Leave computer on so it will be ready for use next time	42	22%	5	10%	47	19%	
Put computer in sleep mode	46	24%	11	22%	57	23%	
Power down the computer	56	29%	15	29%	71	29%	
Plug in to charge computer	44	23%	18	35%	62	25%	
Don't know	5	3%	2	4%	7	3%	
Total	193	100%	51	100%	244	100%	

Table 3-138: Desktop Computer Shut Down Procedures

Figure 3-135: Desktop Computer Shut Down Procedures



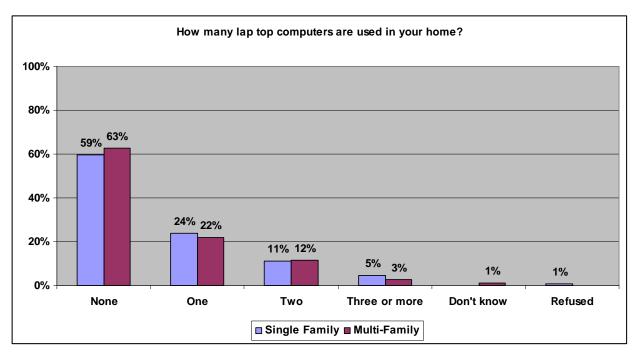
Thirty eight percent of respondents (60%) report owning one or more laptop computers.



How many laptop computers are	Single	Family	Multi-	Family	Total		
used in your home?	Ν	SF%	N	MF%	N	%	
None	132	59%	49	63%	181	60%	
One	53	24%	17	22%	70	23%	
Two	25	11%	9	12%	34	11%	
Three or more	10	5%	2	3%	12	4%	
Don't know	0	0%	1	1%	1	0%	
Refused	2	1%	0	0%	2	1%	
Total	222	100%	78	100%	300	100%	

Table 3-139: Laptop Computer Ownership

Figure 3-136: Laptop Computer Ownership



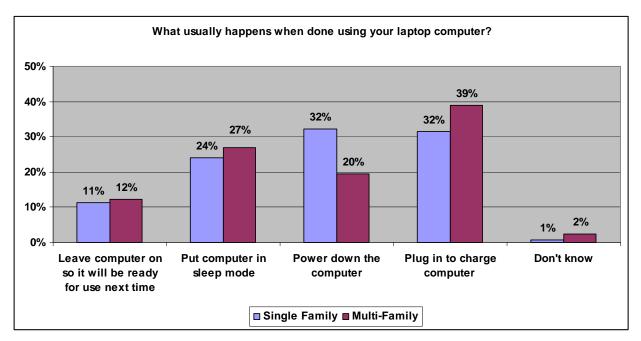
Respondents indicate a widely distributed range of actions when shutting down their lap top, with the predominant occurrence (33%) being to plug in the laptop to charge the computer.



Which of the following describes what usually happens when done	Single Family		Multi	-Family	Total		
using a lap top commuter(s)?	N	SF%	N	MF%	N	%	
Leave computer on so it will be ready for use next time	15	11%	5	12%	20	11%	
Put computer in sleep mode	32	24%	11	27%	43	25%	
Power down the computer	43	32%	8	20%	51	29%	
Plug in to charge computer	42	32%	16	39%	58	33%	
Don't know	1	1%	1	2%	2	1%	
Total	133	100%	41	100%	174	100%	

Table 3-140: Laptop Computer Shut Down Procedures

Figure 3-137: Laptop Computer Shut Down Procedures



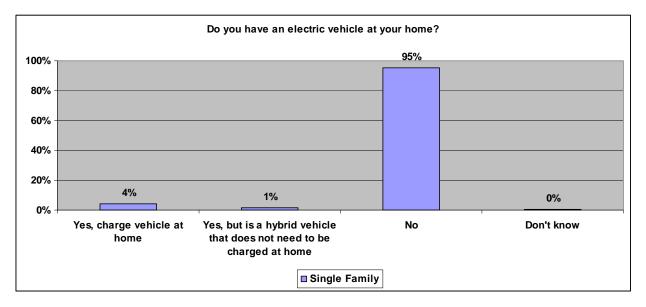
There appears to be very few electric vehicles owned by residential customers in Rhode Island.



Do you have an	Sing	le Family	Multi-I	Family	7	Total
electric vehicle at your home (e.g., car, wheelchair, golf cart)?	N	SF%	N	MF%	N	%
Yes, charge vehicle at home	8	4%	0%	0.00%	8	3%
Yes, but is a hybrid vehicle that does not need to be charged at home	3	1%	0%	0.00%	3	1%
No	211	95%	7800%	100.00%	289	96%
Don't know	1	0%	0%	0.00%	1	0%
Total	222	100%	7800%	100.00%	300	100%

Table 3-141: Electronic Vehicle Ownership

Figure 3-138: Electronic Vehicle Ownership





4. Demographics

All respondents were asked a series of demographic questions. Data collected are presented in Tables 4-1 through 4-4.

How many people in each of the following groups live	N	one	0)ne	Т	wo	Thr	ee		ir or ore		Don't Know		fused to nswer		Total
in this home?	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Less than 12 years old	236	79%	24	8%	21	7%	9	3%	5	2%	-	-	5	2%	300	100%
12 to 17 years old	259	86%	25	8%	10	3%	-	-	1	0%	-	-	5	2%	300	100%
18 to 25 years old	238	79%	33	11%	20	7%	4	1%	-	-	-	-	5	2%	300	100%
26 to 45 years old	206	69%	39	13%	44	15%	4	1%	2	1%	-	-	5	2%	300	100%
46 to 60 years old	156	52%	60	20%	78	26%	1	0%	-	-	-	-	5	2%	300	100%
More than 60 years old	190	63%	54	18%	51	17%	-	0%	-	0%	-	0%	4	1%	300	100%

Table 4-1: Age

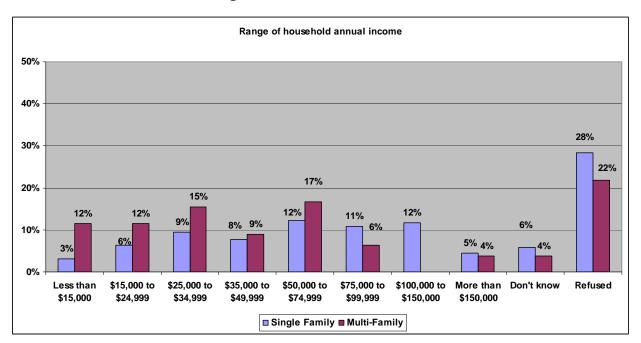


Household income appears to be widely distributed within the ranges defined in the survey. Nearly a quarter of respondents (24%) report annual total household income of less than \$35,000.

Which of the following ranges best	Single F	amily	Multi	i-Family	Total	Total
describes your household's total annual income?	Ν	%	N	%	N	%
Less than \$15,000	7	3%	9	12%	16	5%
\$15,000 to \$24,999	14	6%	9	12%	23	8%
\$25,000 to \$34,999	21	9%	12	15%	33	11%
\$35,000 to \$49,999	17	8%	7	9%	24	8%
\$50,000 to \$74,999	27	12%	13	17%	40	13%
\$75,000 to \$99,999	24	11%	5	6%	29	10%
\$100,000 to \$150,000	26	12%	0	0%	26	9%
More than \$150,000	10	5%	3	4%	13	4%
Don't know	13	6%	3	4%	16	5%
Refused	63	28%	17	22%	80	27%
Total	222	100%	78	100%	300	100%

Table 4-2: Household Income

Figure 4-1: Household Income



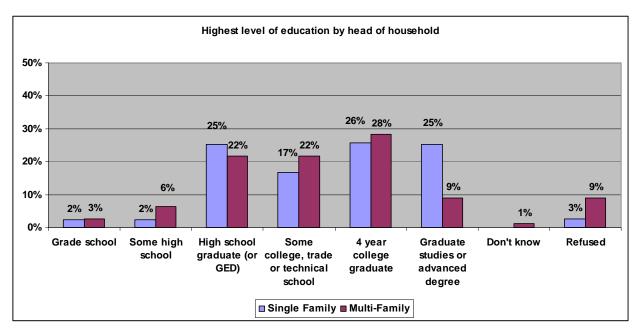


Results indicate that almost half of head of residential households (47%) have a college or graduate degree.

What was the highest level of	Single	Family	Mult	i-Family	Total	Total
education completed by any head of household in your home?	N	%	N	%	N	%
Grade school	5	2%	2	3%	7	2%
Some high school	5	2%	5	6%	10	3%
High school graduate (or GED)	56	25%	17	22%	73	24%
Some college, trade or technical school	37	17%	17	22%	54	18%
4 year college graduate	57	26%	22	28%	79	26%
Graduate studies or advanced degree	56	25%	7	9%	63	21%
Don't know	0	0%	1	1%	1	0%
Refused	6	3%	7	9%	13	4%
Total	222	100%	78	100%	300	100%

Table 4-3: Head of Household Education

Figure 4-2: Head of Household Education



The majority of respondents were female.



Table 4-4: Gender

Gender	Single Family		Multi	-Family	Total	Total
	N	%	Ν	%	Ν	%
Male	80	36%	35	45%	115	38%
Female	142	64%	43	55%	185	62%
Total	222	100%	78	100%	300	100%

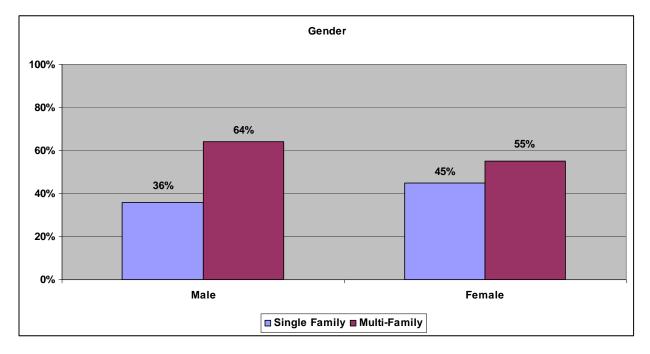


Figure 4-3: Gender

Commercial and Industrial On- Sites

Commercial / Industrial On-Sites

KEMA conducted on-site surveys of a sample of commercial and industrial customers to support the energy efficiency potential study. The on-sites were designed to collect the data required for DSM Assyst to develop the estimates of potential. On- survey results are presented in Appendix G. This data includes:

- Saturation of energy end-uses by type
- Penetration of energy efficient equipment by end use
- Trends in energy efficiency purchase behavior
- Awareness and interest in National Grid program offerings

Commercial / Industrial Methodology

Building types were assigned to the population based on SIC codes provided in the tracking data by National Grid. In the first data set provided by National Grid, SIC codes were missing for over 60% of the accounts in the population. After discussion on how to handle this difficulty with various sample design techniques, National Grid was able to provide SIC codes for accounts in the population that they purchased from a secondary source. A final combined dataset was created that merged the two sources of SIC code information to the population.

Table 4-5 shows a list of the total number of accounts dropped as well as the contribution of those accounts to the total energy in the program. For the final sample design, accounts with less than 5,000 annual kWh were removed from the population because there is very little potential for savings from accounts that small. Accounts less than 5,000 annual kWh accounted for less than 0.5% of the total program annual kWh. Accounts that were dropped due to small usage came from all building categories but the two largest categories were office and retail. It was decided not to include the agricultural building type in this analysis because a large percentage of this category contained inaccurate SIC codes and because agricultural accounts represented only 0.3% of the annual kWh for the program.

1



		% of sites in		% of total
	n obs	Population	annual kwh	annual kWh
No SIC code	17,417	31.3%	368,639,838	8.3%
kWh < 5000	12,255	22.0%	31,522,303	0.7%
AG	479	0.9%	14,601,568	0.3%
Total Dropped	30,151	54.2%	414,763,709	9.3%

Table 4-5: Dropped Accounts Summary

The remaining population file after screening contained 25,448 accounts that were grouped into thirteen building categories. Table 4-6 shows the summary statistics of the final nonresidential population file. The commercial category with the largest contribution to annual consumption was office buildings with over 1,000 GWh and the largest industrial category was assembly industrial which accounted for nearly 1,000 GWh.

Table 4-6: Nonresidential Population Summary (in kWh)



A total of 150 accounts were initially selected for the nonresidential sample, 108 commercial accounts and 42 industrial accounts. Table 4-7 shows the sample size and number of strata for each of the 13 chosen building categories. Sample sizes were selected to optimally allocate accounts by building type based on their contribution to the total nonresidential load. This is why offices and assembly facilities have the most sample points for commercial and industrial sectors respectively. A minimum of 4 accounts was set for each business type to ensure adequate survey information to be provided for modeling.



Business Type	Sample Size	Strata
Office	24	4
Restaurant	9	2
Grocery	8	2
Retail	16	4
Warehouse	6	2
Health	7	3
School	7	2
College	6	2
Lodging	4	1
Commercial Misc.	13	3
Assembly Industrial	35	5
Process Industrial	7	2
Trans, Commun, Utility	8	2

Table 4-7. Sar	nnle Size and M	Number of Strata	a by Buildin	a Type
	inple oize and r		a by Dunum	g i ypc

The tracking data will very likely include accounts that contain inaccurate SIC code mapping designations. While conducting the onsite surveys, the true building type for each account included in the sample will be confirmed or modified compared to the tracking database. For accounts that are mislabeled, KEMA will keep track of the original building type designation as well as the true building type. When conducting the analysis, accounts that were mislabeled will maintain their original weight based on the tracking data assigned building code from the sample design, but be extrapolated back to the population using the true building type. In this way the results will represent the distribution of the true building type within the utility and not the distribution based on the SIC building type mapping that contain incorrect building assignments.

Weights were recalculated after the onsite surveys were completed to reflect the sites that were able to be recruited into the sample. A total of 149 accounts were recruited out of the initial target of 150. Based on the parameters outlined in Table 4-7, strata cut points were selected using model-based stratification. Table 4-8 shows the resulting strata cut points by business type and the associated weight for each business type and stratum combination.



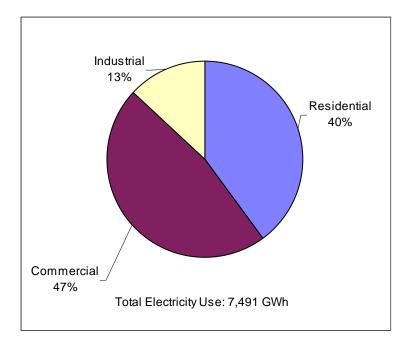
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Business Type	Stratum	Strata Cutpoint (annual kwh)	Accounts in Pop	Total kwh in Strata	Sites in Sample	Weight
Office	1	63,100	6,859	130,924,543	6	1,143
Office	2	361,800	1,373	191,229,221	6	229
Office	3	1,800,942	351	266,553,284	6	59
Office	4	106,649,000	79	432,612,806	6	13
Restuarant	1	144,210	1,690	83,053,057	5	338
Restuarant	2	5,169,277	390	118,797,579	4	98
Grocery	1	612,960	817	75,048,879	4	204
Grocery	2	3,995,250	65	134,092,850	4	16
Retail	1	41,561	3,383	52,869,191	4	846
Retail	2	154,081	932	71,648,332	4	233
Retail	3	774,000	302	95,522,582	4	76
Retail	4	23,344,000	62	153,336,998	4	16
Warehouse	1	454,320	534	47,678,770	3	178
Warehouse	2	10,020,000	50	87,564,234	3	17
Health	1	345,520	1,321	44,228,602	4	330
Health	2	2,144,700	87	78,748,590	1	87
Health	3	44,448,218	15	135,642,913	2	8
School	1	440,000	401	48,557,753	4	100
School	2	2,551,400	74	68,877,240	3	25
College	1	4,616,000	178	71,073,214	4	45
College	2	70,490,482	6	164,122,010	2	3
Lodging	1	6,860,000	176	81,756,917	4	44
Commercial Miscellaneous	1	86,341	1,293	29,952,840	4	323
Commercial Miscellaneous	2	543,600	225	44,747,662	6	38
Commercial Miscellaneous	3	30,304,768	40	82,769,809	3	13
Assembly Industrial	1	357,600	1,595	100,392,386	8	199
Assembly Industrial	2	1,232,900	215	147,283,884	7	31
Assembly Industrial	3	3,526,400	89	182,616,664	8	11
Assembly Industrial	4	7,552,800	43	221,525,496	9	5
Assembly Industrial	5	96,510,341	13	317,519,435	2	7
Process Industrial	1	198,480	941	25,294,331	4	235
Process Industrial	2	2,834,000	67	47,710,584	3	22
Transport, Communications, Utility	1	621,300	1,727	64,669,388	4	432
Transport, Communications, Utility	2	23,420,810	55	145,298,613	4	14

Table 4-8: Strata Cut Points by Business Type-- in Annual kWh



Selected Commerical Results

The figure below presents overall energy sales for Rhode Island for reference. Commerical is the largest sector of energy sales in Rhode Island with 47 percent of the energy sold.



The following tables present selected Commerial results.

Building Type	N	% of Commercial Buildings in Rhode Island
Office	22	31%
Restaurant	8	9%
Retail	19	30%
Grocery	6	3%
Warehouse	10	12%
School	9	4%
College	3	0%
Health	6	4%
Lodging	4	1%
Miscellaneous	17	7%
Total	104	100%



Building Type	N	Average floor area occupied by business (sq ft)
Office	22	12,110
Restaurant	8	4,068
Retail	19	5,015
Grocery	6	4,770
Warehouse	10	24,171
School	9	47,637
College	3	575,543
Health	6	11,759
Lodging	4	10,525
Miscellaneous	17	19,632

Age of Building Type

Building Type	N	Before 1950	1950 to 1979	1980 to 1989	1990 to 1999	2000 to 2004	2005 to 2009
Office	22	66%	8%	5%	5%	3%	13%
Restaurant	8	22%	34%	39%	0%	5%	0%
Retail	19	19%	57%	7%	17%	0%	0%
Grocery	6	62%	2%	2%	33%	0%	0%
Warehouse	10	15%	76%	7%	8%	0%	0%
School	9	53%	38%	0%	10%	0%	0%
College	3	88%	6%	6%	0%	0%	0%
Health	6	2%	47%	51%	0%	0%	0%
Lodging	4	50%	25%	0%	0%	0%	25%
Miscellaneous	17	44%	36%	2%	14%	0%	3%
Total	104	38%	37%	10%	10%	2%	4%



Does the Customer Pay the Electric Bill?

Building Type	N	Yes, company pays all	Yes, company pays a portion
Office	22	96%	3%
Restaurant	8	100%	0%
Retail	19	100%	0%
Grocery	6	100%	0%
Warehouse	10	99%	0%
School	9	100%	0%
College	3	100%	0%
Health	6	100%	0%
Lodging	4	100%	0%
Miscellaneous	17	100%	0%
Total	104	99%	1%

Is the space leased or owned ?

Building Type	N	Owner	Lessee Tenant	Own a part and lease the remainder	Other situation
Office	22	90%	6%	0%	3%
Restaurant	8	49%	51%	0%	0%
Retail	19	34%	63%	3%	0%
Grocery	6	93%	7%	0%	0%
Warehouse	10	99%	0%	0%	0%
School	9	100%	0%	0%	0%
College	3	100%	6%	0%	0%
Health	6	60%	0%	40%	0%
Lodging	4	100%	0%	0%	0%
Miscellaneous	17	59%	27%	0%	14%
Total	104	68%	27%	2%	2%



Type of Space Heat

Building Type	% with Electricity	% with Natural Gas	% with Oil	% with Kerosene	% with Bottled Gas or Propane	% with Wood	% with Coal	% with Solar	% with Other Fuel
Office	38%	54%	42%	0%	0%	0%	0%	0%	0%
Restaurant	26%	68%	12%	0%	0%	0%	0%	0%	0%
Retail	10%	79%	14%	0%	0%	1%	0%	0%	0%
Grocery	2%	69%	0%	0%	31%	0%	0%	0%	0%
Warehouse	7%	76%	24%	0%	0%	0%	0%	0%	0%
School	3%	88%	23%	0%	0%	0%	0%	0%	0%
College	6%	100%	0%	0%	0%	0%	0%	0%	0%
Health	51%	59%	7%	0%	0%	0%	0%	0%	1%
Lodging	100%	25%	25%	0%	0%	0%	0%	0%	0%
Miscellaneous	7%	65%	38%	0%	1%	0%	0%	0%	0%
Total	21%	68%	25%	0%	1%	0%	0%	0%	0%

Cooling Equipment

Building Type	Water Chiller	Air Chiller	Package HP	DX	DX split	Absorption Chiller	PTAC	Individual Room AC	District Chilled water	Other Cooling Equipment
All	19.9%	14.7%	8.0%	47.0%	48.2%	4.2%	8.1%	24.0%	0.0%	1.4%
Office	25.0%	6.4%	2.6%	14.1%	35.4%	7.7%	13.7%	29.5%	0.0%	5.4%
Restaurant	0.0%	0.0%	25.5%	54.7%	25.8%	0.0%	0.0%	0.0%	0.0%	0.0%
Retail	0.0%	0.0%	10.6%	58.2%	57.1%	0.0%	15.6%	5.5%	0.0%	0.0%
Grocery	0.0%	0.0%	0.0%	73.5%	55.9%	0.0%	0.0%	26.5%	0.0%	0.0%
Warehouse	0.0%	0.0%	0.0%	63.8%	16.5%	0.0%	3.4%	18.7%	0.0%	0.0%
School	0.0%	22.4%	0.0%	32.4%	78.8%	0.0%	0.0%	9.9%	0.0%	0.0%
College	100.0%	77.7%	14.8%	77.7%	100.0%	14.8%	14.8%	85.2%	0.0%	0.0%
Health	26.6%	12.3%	52.3%	85.4%	30.1%	12.3%	0.0%	26.6%	0.0%	0.0%
Lodging	0.0%	0.0%	36.3%	93.1%	58.8%	0.0%	58.8%	39.2%	0.0%	0.0%
Miscellaneous	26.6%	24.5%	4.8%	54.4%	73.0%	0.0%	0.0%	6.4%	0.0%	0.0%

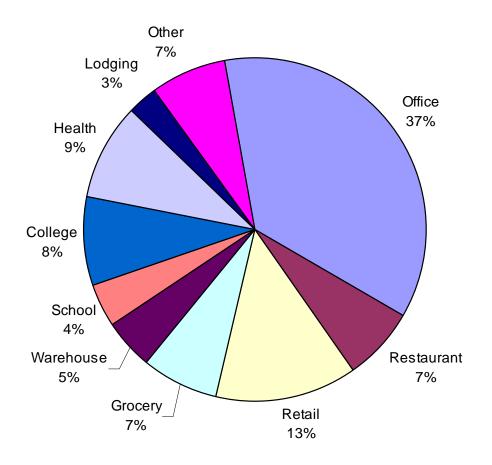


Interior Lighting Overview

Business Type	# of Buildings in Sample	% with High Performance T8 Fixtures (4 foot fixtures; 1 or 2 lamps)	% with High Performance T8 Fixtures (4 foot fixtures; 3 or more lamps)	% with High Performance T8 Fixtures (8 foot fixtures; any # of lamps)
Office	22	18%	18%	5%
Restaurant	8	0%	25%	0%
Retail	19	21%	21%	0%
Grocery	6	17%	0%	0%
Warehouse	10	10%	10%	30%
School	9	0%	11%	0%
College	3	67%	67%	0%
Health	6	17%	17%	0%
Lodging	4	0%	0%	0%
Miscellaneous	17	24%	18%	6%

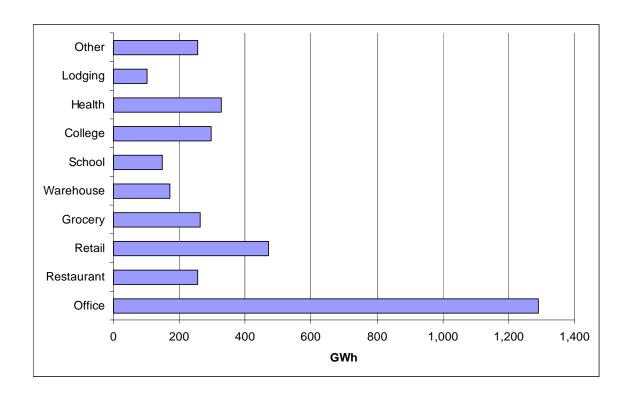


Commercial Baseline – Energy



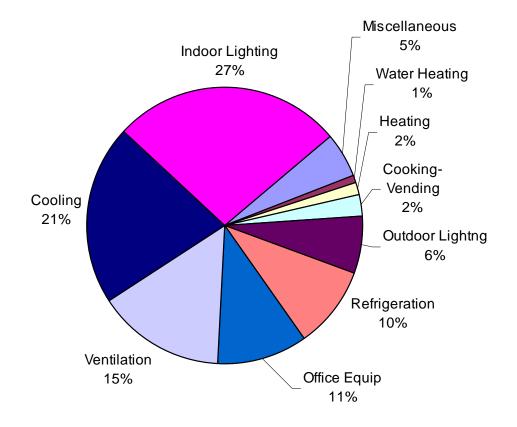


Energy Use by Building Type



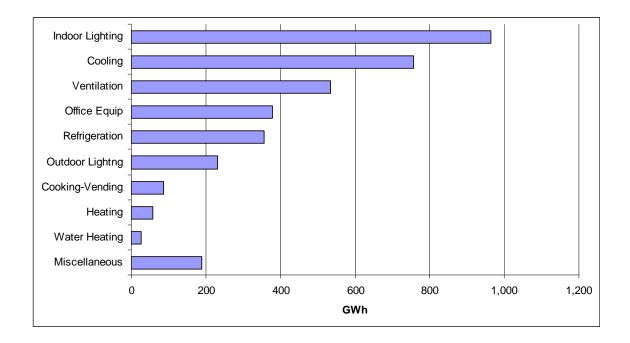


Commerical Energy Use by End Use





Commerical Energy Use by End Use





Selected Industrial Results

Age of Facility

Year	Assembly	Process	Total
Before 1950	27%	1%	19%
1950 to 1979	34%	21%	30%
1980 to 1989	13%	44%	23%
1990 to 1999	3%	3%	3%
2000 to 2004	12%	7%	10%
2005 to 2009	11%	23%	15%
Total	100%	100%	100%

General Building Info

Industrial Building Overview

Industrial Building Type	Ν	% of Buildings in Rhode Island
Assembly	34	67%
Process	11	33%
Total	45	100%

Age of Industrial Facilities

Year	Assembly	Process	Total
Before 1950	27%	1%	19%
1950 to 1979	34%	21%	30%
1980 to 1989	13%	44%	23%
1990 to 1999	3%	3%	3%
2000 to 2004	12%	7%	10%
2005 to 2009	11%	23%	15%
Total	100%	100%	100%



End Use Overview

End Use	Assembly	Process	Total
Process Boilers	11%	11%	11%
Compressed Air	86%	56%	76%
Space Cooling	63%	33%	53%
Process Fans and Blowers	24%	80%	58%
Process Motors	59%	35%	51%
Process Heating	54%	24%	56%
Pumps	52%	77%	60%
Refrigeration	23%	22%	23%
Space Heating	90%	58%	79%
Other Processes	20%	2%	14%

Lighting Overview

Industrial Building Type	% w/ Fluorescent	% w/ Incandescent	% w/ HID
Assembly	100%	30%	26%
Process	100%	99%	37%

Equipment Used for Space Cooling

Equipment	Assembly	Process	Total
Water Cooled Chiller	1%	0%	1%
Air Cooled Chiller	1%	4%	1%
Packaged heat pumps for cooling	1%	0%	0%
Rooftop or packaged AC units (DX units)	35%	65%	39%
DX Split Systems	31%	27%	30%
Absorption Gas or Steam	1%	0%	0%
PTAC System (Individual Room Heater)	0%	4%	1%
Individual room air conditioners, other than heat pumps	32%	0%	27%
Total	100%	100%	100%

% of Cooling Load Supplied

Equipment	Assembly	Process	Total
Water Cooled Chiller	1%	0%	1%
Air Cooled Chiller	0%	4%	1%
Packaged heat pumps for cooling	0%	0%	0%
Rooftop or packaged AC units (DX units)	31%	67%	39%
DX Split Systems	28%	25%	28%
Absorption Gas or Steam	1%	0%	1%
PTAC System (Individual Room Heater)	0%	4%	1%
Individual room air conditioners, other than heat pumps	38%	0%	30%
Total	100%	100%	100%

NEMA Premium Motor Overview

Fan Motor Systems

Industrial Building Type	1 to 5 hp	6 to 100 hp	Over 100 hp
Assembly	22%	35%	100%
Process	6%	14%	85%
Total	12%	25%	87%

Pump Motor Systems

Industrial Building Type	1 to 5 hp	6 to 100 hp	Over 100 hp
Assembly	8%	31%	100%
Process	23%	28%	100%
Total	16%	30%	100%

Process Motor Systems

Industrial Building Type	1 to 5 hp	6 to 100 hp	Over 100 hp
Assembly	26%	21%	46%
Process	30%	30%	0%
Total	27%	23%	42%



Type of Fuel

Process Boiler Systems

Fuel	Assembly	Process	Total
#2 Fuel Oil	4%	64%	18%
Natural Gas	84%	36%	73%
Other	12%	0%	9%

Process Heating Systems

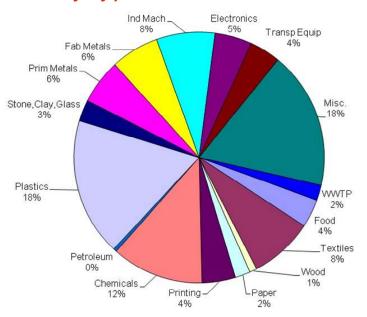
Fuel	Assembly	Process	Total
Electricity	56%	44%	53%
Natural Gas	40%	56%	44%
Oil	2%	0%	1%
Bottled Gas or Propane	2%	0%	2%

Space Heating

Fuel	Assembly	Process	Total
Electricity	45%	1%	33%
Natural Gas	32%	23%	30%
Coal	12%	19%	14%
Kerosene	0%	18%	5%
Bottled Gas or Propane	7%	37%	14%
Other	5%	1%	4%

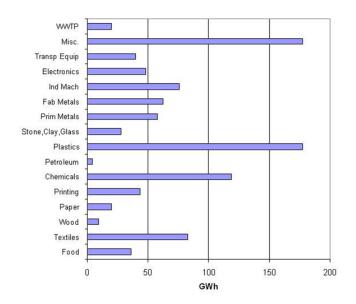


Industrial Baseline-Use by industry type



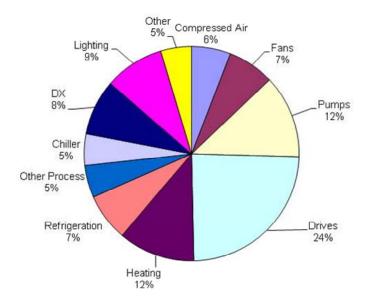


Industrial Baseline-Use by industry type



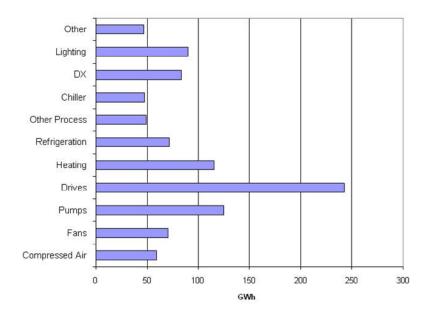


Industrial Baseline-Usage by End Use





Industrial Baseline-Usage by End Use



Draft of Rhode Island EERMC <u>Residential</u> Survey

Surveyor Name:
Survey Date:
Homeowner Name:
Homeowner Address:
Homeowner Phone:

INTRODUCTION

Hello. This is ______ calling from Research America on behalf of National Grid We're conducting research on home energy usage in order to help plan for the future energy needs of Rhode Island residents. This is important research and we would appreciate your participation. I want to assure you that this is not a sales call and the information you provide will be kept strictly confidential.

May I please speak to one of the heads of your household?

[REPEAT INTRO AS NEEDED, CONTINUE OR ARRANGE FOR CALLBACK]

[IF REQUESTED]

For further questions about this survey, you can contact David Jacobson, Manager of Efficiency Evaluation, at National Grid. The phone number is 781-907-1550.

Screening Questions

SC1: I'd like to confirm if your home address is: [NAME OF ADDRESS FROM CATI LIST]

1. Confirmed address	
2.	Thank & Terminate Survey
97. 🗖 Don't know	Thank & Terminate Survey
98. Refused to answer	Thank & Terminate Survey

SC2: Is this a residence or a business?

1. Residence	
2. D Both residence and business	
3. D Business only	Thank & Terminate Survey
97. 🗖 Don't know	Thank & Terminate Survey
98. Refused to answer	Thank & Terminate Survey

Housing Characteristics

I'd like to ask some questions about the type of house or building you live in.

HC1. Which of the following best describes your home? Is it a [READ LIST. RECORD ONLY ONE RESPONSE]

1. Single family detached home
2. Townhouse, duplex or row house (shares exterior walls with adjacent unit, but not roof or floor)
3. Apartment or condominium (2 to 4 units)
4. Apartment or condominium (5 or more units)
5. D Mobile home
6.
97. Don't know
98. Refused to answer

HC2. Is your home occupied year round, or is it a seasonal home?

HC3. Do you own or rent your home?

1. 🗖 Own
2. 🗖 Rent
3. Other (Please describe:)
97. Don't know
98. Refused to answer

HC4. Approximately what year was this home or building constructed?

1. 🗖 Before 1930
2. 🗖 1930 to 1939
3. 🗆 1940 to 1949
4. □ 1950 to 1959
5. 🗖 1960 to 1969
6. 🗖 1970 to 1979
7. 🗖 1980 to 1989
8. 🗖 1990 to 1994
9. 🗖 1995 to 1999
10. 🗆 2000 to 2003
11. 🗆 2004-2009
97. Don't know
98. Refused to answer

HC5. What is the approximate square footage of the living space of your home? <u>Do not include</u> unheated garage, attic, or basement space. [Prompt by reading response options if necessary]

1. Less than 800 square feet
2. 🗖 800 to 1,199 square feet
3. □ 1,200 – 1,599 square feet
4. □ 1,600 – 1,999 square feet
5. □ 2,000 – 2,499 square feet
6. □ 2,500 – 3,000 square feet
7. 🗖 Over 3,000 square feet
97. 🗖 Don't know
98. Refused to answer

HC6: Who is responsible for paying the electric bill for your home or apartment?

1. Head of household pays electric bill	
2. Head of household and property owner/landlord each pays for portion of electric bill	
3. D Property owner/landlord pays electric bill	Skip to HC8
97. Don't know	Skip to HC8
98. Refused to answer	Skip to HC8

HC7. How much is your average monthly electricity bill? [READ LIST. RECORD ONLY ONE RESPONSE]

1. □ Less than \$25
2. □ \$26 to \$50
3. □ \$51 to \$100
4. □ \$101 to \$200
5. □ More than \$200
97. 🗆 Don't know
98. □ Refused to answer

HC8: Who is responsible for paying the gas bill for your home or apartment?

1. Head of household pays gas bill	
2. Head of household and property owner/landlord each pays for portion of gas bill	
3. Property owner/landlord pays gas bill	Skip to HC10
4. Do not use gas (Not applicable)	Skip to HC10
97. Don't know	Skip to HC10
98. Refused to answer	Skip to HC10

HC9. How much is your average monthly gas bill? [READ LIST. RECORD ONLY ONE RESPONSE]

1. □ Less than \$25
2. □ \$26 to \$50
3. □ \$51 to \$100
4. □ \$101 to \$200
5. □ More than \$200
97. 🗖 Don't know

98.
Refused to answer

HC10. How many years have you lived at your current address? [Prompt by reading response options if necessary]

1. \Box Less than one year
2. \Box 1 year to 5 years
3. \Box More than 5 years to 10 years
4. \Box More than 10 years to 20
5. \Box More than 20 years
97. 🗖 Don't know

98. \Box Refused to answer

HC11. [IF HC3=1 AND HC4 = 11; Else skip to PA1] Is your home an Energy Star labeled or Energy Star certified home?

1. 🗆 Yes
2. 🗖 No
97. 🛛 Don't know
98. Refused to answer

Program Awareness

PA1. Are you aware that your utility, National Grid, has energy efficiency programs or products that offer incentives or rebates?

1. 🛛 Yes	
2. 🗖 No	SKIP TO ES1
97. 🗖 Don't know	
98. Refused to answer	

PA2. While living in your current home, have you participated in any National Grid energy efficiency programs or purchased any of the promoted products?

1. 🗆 Yes	
2. 🗖 No	SKIP TO ES1
97. 🗖 Don't know	SKIP TO ES1
98. Refused to answer	SKIP TO ES1

PA3. Would you participate in the program again or purchase the promoted products again should you have the opportunity?

1. 🛛 Yes	SKIP TO ES1
2. 🗖 No	
97. 🗖 Don't know	
98. Refused to answer	SKIP TO ES1

PA4. Why do you say that?

[READ LIST. RECORD MULTIPLE RESPONSES]

1. Incentives were not enough
2.
3.
97. Don't know
98. Refused to answer

Energy Star Awareness

ES1. Have you ever heard of or seen the Energy Star® label?

1. 🛛 Yes	
2. 🗆 No	SKIP TO WBE1
97. 🗖 Don't know	SKIP TO WBE1
98. Refused to answer	SKIP TO WBE1

ES2. Do any of the following appliances you own have the Energy Star® label?

Energy Star Appliance	1. Yes	1a. [If Yes] How many?	2. No	97. Don't know	98. Refused to answer
1. Central Air Conditioner		SKIP			
2. Room Air Conditioner		[IF ES2_2=Y] #			
3. Dehumidifier		[IF ES2_3=Y] #			
4. Primary Heating System		SKIP			
5. Secondary Heating System (e.g., electric or kerosene heater; wood or coal stove)		[IF ES2_5=Y] #			
6. Water Heater		[IF ES2_6=Y] #			
7. Primary Refrigerator		SKIP			
8. Secondary Refrigerator(s)		SKIP			
9. Stand-Alone Freezer		[IF ES2_9=Y] #			
10. Dishwasher		SKIP			
11. Clothes Washer		SKIP			
12. Desktop Computer		[IF ES2_12=Y] #			
13. Laptop Computer		[IF ES2_13=Y] #			
14. Television		[IF ES2_14=Y] #			
15. Windows		[IF ES2_15=Y] # [Note that estimate is fine]			
16. Other (Please describe:)		[IF ES2_16=Y] #			

Weatherization/Building Envelope

Next I'd like to ask you a few questions about the exterior of your home, such as the exterior walls, windows, and roof.

WBE1. Are your home's exterior walls insulated? [IF YES: PROBE IF RESPONSE OPTION 1 OR 2]

1. Yes, all walls
2. Yes, some walls
3. 🗖 No
97. 🗖 Don't know
98. Refused to answer

WBE2. Are your floors in your home insulated?

1. 🛛 Yes	
2. 🗖 No	
97. 🗖 Don't know	
98. Refused to answer	

WBE3. Is your home's attic/ceiling insulated?

1. 🗆 Yes	
2. 🗆 No	SKIP TO WBE5
97. Don't know	SKIP TO WBE5
98. Refused to answer	SKIP TO WBE5

WBE4. Please provide an estimate of the number of inches of insulation in your attic/ceiling? **[READ LIST. RECORD ONLY ONE RESPONSE]**

WBE5. Choose the statement that best describes your windows. [READ LIST. RECORD ONLY ONE RESPONSE]

1. All or most are single pane windows with storm windows	SKIP TO WBE6
2. All or most are single pane windows without storm windows	SKIP TO WBE6
3. \Box All or most are double pane windows with storm windows	
4. All or most are double pane windows without storm windows	
5.	
6. Have other types of windows (Please describe:)	SKIP TO WBE6
97. Don't know	SKIP TO WBE6
98. Refused to answer	SKIP TO WBE6

WBE5a. Are all or most of your double pane windows gas filled (e.g., argon)?

1. 🛛 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

WBE6. Within the last 5 years, have you had leaky ducts sealed?

1. 🗆 Yes	
2. 🗖 No	SKIP TO Cool1
97. 🗖 Don't know	SKIP TO Cool1
98. Refused to answer	SKIP TO Cool1

WBE7. Have you sealed your home's ducts in order to address any of the following issues?:

Issue	1. Yes	2. No	97. Don't know	98. Refused to answer
1. High summer and winter utility bills				
2. Rooms that are difficult to heat or cool				
3. Rooms that often feel stuffy				
4. Other (Please describe:)				

Cooling

Now I am going to ask about air conditioning used in your home.

Cool1. Do you have a central air conditioning system in your home? <u>Do not include</u> room air conditioners or fans.

1. 🗆 Yes	
2. 🗆 No	SKIP TO Cool8
97. 🗖 Don't know	SKIP TO Cool8
98. Befused to answer	SKIP TO Cool8

Cool2. How old is your central air conditioning system? [Prompt by reading response options if necessary]

1. Less than one year old
2. 1 year to 4 years old
3. \Box More than 4 years to 10 years old
4. More than 10 years to 15 years old
5. D More than 15 years to 20 years old
6. D More than 20 years old
97. Don't know
98. Refused to answer

Cool3. Does the central air conditioning system serve your home or more than one home or apartment?

1. Serves home or apartment only	
2. \Box Serves more than one home or apartment	
97. Don't know	
98. Refused to answer	

Cool4. When was the last time you had maintenance done on the central air conditioning system in your home?

[Prompt by reading response options if necessary]

1. \Box Within the past year	
2. \Box 1 to 2 years ago	
3. \Box More than 2 years to 3 years	
4. More than 3 years ago	
5. D Never	
97. Don't know	
98. Refused to answer	

Cool5. Do you use a programmable thermostat for your central air conditioner?

1. 🗖 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

Cool6. About how many days of the year do you run your central air conditioner during cooling season? [Prompt by reading response options if necessary]

1. Less than 30 days
2. \square Between 30 to 60 days
3. Between 61 to 90 days
4. D More than 90 days
97. Don't know
98. Refused to answer

Cool7. About how many hours do you run your central air conditioner each day it is used? [Prompt by reading response options if necessary]

1. Less than 4 hours
2. \Box 4 hours to 8 hours
3. \Box More than 8 hours to 12 hours
4. \square More than 12 hours to 16 hours
5. \Box More than 16 hours to 20 hours
6. D More than 20 hours
97. Don't know
98. Refused to answer

Cool8. How many room air conditioners do you use in your home?

1. 🗆 None	SKIP TO D1
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO D1
98. Refused to answer	SKIP TO D1

Cool9. How old are the room air conditioners you run? [Prompt by reading response options if necessary]

	1. Less than one year old	2. 1 year to 4 years old	3. More than 4 years to 10 years old	4. More than 10 years to 15 years old	5. More than 20 years old	97. Don't know	98. Refused to answer
1. Unit #1							
2. Unit #2							
3. Unit #3							

Cool10. About how many days of the year do you run your room air conditioner(s) during cooling season? [Prompt by reading response options if necessary]

	1. Less than 30 days	2. Between 30 to 60 days	3. Between 61 to 90 days	4. More than 90 days	97. Don't know	98. Refused to answer
1. Unit #1						
2. Unit #2						
3. Unit #3						

Cool11. About how many hours do you run your room air conditioner(s) each day it is used? [Prompt by reading response options if necessary]

	1. Less than 4 hours	2. More than 4 hours to 8 hours	3. More than 8 hours to 12 hours	4. More than 12 years to 16 years	5. More than 16 years to 20 hours	6. More than 20 hours	97. Don't know	Re a
1. Unit #1								
2. Unit #2								
3. Unit #3								

Dehumidifiers

D1. How many dehumidifiers do you use?

1. 🗆 None	SKIP TO SH1
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO SH1
98. Refused to answer	SKIP TO SH1

D2. About how many days of the year do you run your dehumidifier(s)? [Prompt by reading response options if necessary]

	1. Less than 30 days	2. Between 30 to 60 days	3. Between 61 to 90 days	4. More than 90 days	5. Keep dehumidifier running continuously	97. Don't know	98. Refused to answer
Unit #1							
Unit #2							
Unit #3							

Space Heating

Now I am going to ask about space heating systems used in your home.

SH1. What is the main type of fuel used to heat your home?

[IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

1. Natural gas	
2. D Bottled gas or propane	SKIP TO SH3
3. Electric	SKIP TO SH4
4. 🗆 Oil	SKIP TO SH5
5. 🗆 Kerosene	SKIP TO SH6
6. 🛛 Wood	SKIP TO SH6
7. 🗆 Solar	SKIP TO SH6
8. 🗖 Geothermal	SKIP TO SH6
9. D Other (Please describe:)	SKIP TO SH6
10. D No heating system	SKIP TO WH1
97. Don't know	SKIP TO SH6
98. Refused to answer	SKIP TO SH6

SH2. [If use natural gas] What type of system provides most of the space heating for your home? [IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

1. Central forced air furnace	SKIP TO SH6
2. Steam boiler (upright radiators or baseboards)	SKIP TO SH6
3. Hot water boiler (upright radiators or baseboards)	SKIP TO SH6
4. Direct Vent Space heaters	SKIP TO SH6
5. Un-vented Space heaters	SKIP TO SH6
6. Given Fireplace Inserts	SKIP TO SH6
7. Stoves	SKIP TO SH6
8. Other (Please describe:)	SKIP TO SH6
97. Don't know	SKIP TO SH6
98. Refused to answer	SKIP TO SH6

SH3. [If use bottled gas or propane] What type of system provides most of the space heating for your home?

1. Central forced air furnace	SKIP TO SH6
2. Steam boiler (upright radiators or baseboards)	SKIP TO SH6
3. Hot water boiler (upright radiators or baseboards)	SKIP TO SH6
4. Direct Vent Space heaters	SKIP TO SH6
5. Un-vented Space heaters	SKIP TO SH6
6. Portable heaters	SKIP TO SH6
7. Fireplace Inserts	SKIP TO SH6
8. Stoves	SKIP TO SH6
9. □ Other (Please describe:)	SKIP TO SH6
97. Don't know	SKIP TO SH6
98. Refused to answer	SKIP TO SH6

[IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

SH4. [If use electric heating] What type of system provides most of the space heating for your home? [IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

1. D Baseboard, wall heaters without fans, or ceiling cables	SKIP TO SH6
2. U Wall heaters with fans	SKIP TO SH6
3. Other (Please describe:)	SKIP TO SH6
97. Don't know	SKIP TO SH6
98. Refused to answer	SKIP TO SH6

SH5. [If use oil] What type of system provides most of the space heating for your home? [IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

1. Central forced air furnace		
2. Steam boiler (upright radiators or baseboards)		
3. Hot water boiler (upright radiators or baseboards)		
4. D Other (Please describe:)		
97. Don't know		
98. Refused to answer		

SH6. Who is responsible for paying to heat your home? [IF NEEDED: READ LIST. RECORD ONLY ONE RESPONSE]

1. Respondent pays
2. D Property owner/landlord
3. C Respondent pays for some heating and owner/landlord pays for some heating
97. Don't know
98. Refused to answer

SH7. Does the heating system only serve your home or more than one home or apartment?

- 1. Serves home or apartment only
- 2.
 Serves more than one home or apartment
- 97. Don't know
- 98. \Box Refused to answer

SH8. How old is your primary heating system? [Prompt by reading response options if necessary]

1. Less than one year old	
2. 1 year to 4 years old	
3. D More than 4 years to 10 years old	SKIP TO SH10
4. More than 10 years to 15 years old	SKIP TO SH10
5. D More than 15 years to 20 years old	SKIP TO SH10
6. D More than 20 years old	SKIP TO SH10
97. D Don't know	SKIP TO SH10
98. Refused to answer	SKIP TO SH10

SH9. Did you specifically request that the new heating system be energy efficient?

1. 🗆 Yes
2. 🗆 No
3. D Not applicable - someone else installed the equipment
97. Don't know
98. Refused to answer

SH10. Do you use a programmable thermostat for your main heating system?

1. 🛛 Yes
2. 🗖 No
97. Don't know
98. Refused to answer

SH11. In the winter, what temperature do you typically set your thermostat to when you are home?

1. □ Off
2. □ Less than 65 degrees
3. □ 65 to 70 degrees
4. □ 71 to 75 degrees
5. D More than 75 degrees
97. Don't know
98. Refused to answer

SH12. Do you turn down the temperature at times such as at night or when you are not at home?

1. 🗖 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

SH13. When was the last time you had maintenance done on your main heating system? [Prompt by reading response options if necessary]

1. Within the past year
2. □ 1 to 2 years ago
3.
4. □ More than 3 years ago
5. 🗆 Never
97. Don't know
98. Refused to answer

SH14. Is this system we've been talking about the only way you heat your home?

1. 🗆 Yes	SKIP TO WH1
2. 🗆 No	
97. 🗖 Don't know	SKIP TO WH1
98. Refused to answer	SKIP TO WH1

SH15. Which of the following do you use for secondary heating?

Secondary Heating System	1. Yes	2. No	97. Don't know	98. Refused to answer
1. Resistance (baseboard/ceiling/floor/wall)				
2. Furnace (central forced air furnace)				
3. Gas or oil boiler				
4. Heat pump system				
5. Portable electric heaters				
6. Kerosene heater				
7. Fixed gas space heater				
8. Gas fireplace insert				
9. Wood burning fireplace				
10. Wood or coal stove				
11. Other (Please describe:)				

SH16. Approximately how often do you use your non-primary heating system(s) during the heating season? [READ LIST. RECORD ONLY ONE RESPONSE]

1. D Every day
2. abla 3-5 days per week
3. □ 1-2 days per week
4. D Only a few days a year
97. Don't know
98. Refused to answer

SH17. What percent of your home is heated by your non-primary heating system(s)?

1. □ 1 to 25%
2. □ 26 to 50%
3. □ 51 to 75%
4. □ 76 to 100%
97. Don't know

98.
Refused to answer

Water Heating

Next I'd like to ask about water heating equipment used in your home.

WH1. How many water heaters are in your home?

1. I None	SKIP TO WH7
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO WH7
98. Refused to answer	SKIP TO WH7

WH2. What is the main type of fuel you use to heat water in your home?

1. Natural gas
2. D Bottled gas or propane
3. Electric
4. 🗖 Oil
5. 🗖 Solar
6. 🛛 Kerosene
7. D Other (Please describe:)
97. Don't know
98. Refused to answer

WH3. What type of system is your main water heater? Would you say it is a... [READ LIST. RECORD ONLY ONE RESPONSE]

1. Traditional water heater tank
2. □ Whole house tankless system
3. □ Heat pump water heater
4. □ High efficiency gas storage water heater
5. Indirect tank attached to a boiler
6. Other (Please describe:)
97. Don't know
98. Refused to answer

WH4. Do you have an insulating wrap or blanket around your hot water heater?

1. 🗆 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

WH5. Do you have pipe wrapping around your hot water pipes?

1. □ Yes	
2. 🛛 No	
97. 🗖 Don't know	
98. Refused to answer	

WH6. Where is your hot water heater located?

1. 🗆 Basement
2. □ Garage
3. □ Outside of home
4. Other (Please describe:)
97. Don't know
98. Refused to answer

WH7. How many shower heads are in your home?

1. 🗆 None	SKIP TO WH9
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO WH9
98. Refused to answer	SKIP TO WH9

WH8. How many of these are low-flow shower heads?

[Low-flow showerheads use 2.5 gallons or less per minute and have been standard since 1993]

1. 🗆 None
2. 🗆 One
3. 🗖 Two
4. Three or more
97. Don't know

98.
Brefused to answer

WH9. How many sinks are used in your home?

1. 🗖 None	SKIP TO R1
2. 🗆 One	
3. 🗖 Two	
4. 🗖 Three	
5. 🗖 Four	
6.	
97. 🛛 Don't know	SKIP TO R1
98. Refused to answer	SKIP TO R1

WH10. How many of these sinks have a faucet aerator?

[Aerators are add-on devices that reduce the water usage by mixing air into the water stream]

1. 🗆 None
2. 🗆 One
3. 🗖 Two
4. Three or more
97. 🗖 Don't know
98. Refused to answer

Refrigeration

Now I am going to ask about refrigeration in your home.

R1. How many refrigerators do you use in your home?

1. 🗆 None	SKIP TO F1
2. 🗆 One	
3. 🗖 Two	
4. Three or more	
97. 🛛 Don't know	SKIP TO F1
98. Refused to answer	SKIP TO F1

R2. About how much of the time is this refrigerator plugged in? [READ LIST. RECORD ONLY ONE RESPONSE]

	1. Never	2. Sometimes	3. All of the time	97. Don't know	98. Refused to answer
1. Unit #1					
2. Unit #2					
3. Unit #3					

R3. How old is this refrigerator?

[Prompt by reading response options if necessary]

	1. Less than one year old	2. 1 year to 4 years old	3. More than 4 years to 10 years old	4. More than 10 years to 15 years old	5. More than 15 years to 20 years old	6. More than 20 years old	97. Don't know	98. Refused to answer
1. Unit #1								
2. Unit #2								
3. Unit #3								

R4. What style best describes this refrigerator? [READ LIST. RECORD ONLY ONE RESPONSE]

	1. A single door with the freezer inside	2. Two side by side doors	3. A top freezer	4. A bottom freezer	5. Other (Please describe)	97. Don't know	98. Refused to answer
1. Unit #1							
2. Unit #2							
3. Unit #3							

R5. What size, in cubic feet, best describes this refrigerator? [READ LIST. RECORD ONLY ONE RESPONSE]

	1.	2.	3.	4.	97.	98.
	Mini	Small	Medium	Large	Don't know	Refused to
	(Less than 10	(10 to 14	(15 to 20	(More than		answer
	cubic feet)	cubic feet)	cubic feet)	20 cubic feet)		
1. Unit #1						
2. Unit #2						
3. Unit #3						

R6. Does this refrigerator have a through the door ice and water dispenser?

	1. Yes	2. No	97. Don't know	98. Refused to answer
1. Unit #1				
2. Unit #2				
3. Unit #3				

Freezers

Next I am going to ask about freezers used in your home.

F1. How many stand alone freezers do you use in your home?

1. 🗆 None	SKIP TO FP1
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO FP1
98. Refused to answer	SKIP TO FP1

F2. About how much of the time is this freezer plugged in?

	1. Never	2. Sometimes	3. All of the time	97. Don't know	98. Refused to answer
1. Unit #1					
2. Unit #2					
3. Unit #3					

F3. How old is this freezer?

[Prompt by reading response options if necessary]

	1. Less than one year old	2. 1 year to 4 years old	3. More than 4 years to 10 years old	4. More than 10 years to 15 years old	5. More than 15 years to 20 years old	6. More than 20 years old	97. Don't know	98. Refused to answer
1. Unit #1								
2. Unit #2								
3. Unit #3								

F4. What style best describes this freezer?

[READ LIST. RECORD ONLY ONE RESPONSE]

	1. Upright, frost-free	2. Upright, manual defrost	3. Chest, frost-free	4. Chest, manual defrost	5. Other (Please describe)	97. Don't know	98. Refused to answer
1. Unit #1							
2. Unit #2							
3. Unit #3							

F5. What size, in cubic feet, best describes this freezer? [READ LIST. RECORD ONLY ONE RESPONSE]

	1.	2.	3.	97.	98.
	Small	Medium	Large	Don't know	Refused to
	(Less than 15	(15-20 cubic	(More than 20		answer
	cubic feet)	feet)	cubic feet)		
1. Unit #1					
2. Unit #2					
3. Unit #3					

Food Preparation

I am now going to ask about dishwashers and cooking equipment used in your home.

FP1. Do you use a dishwasher in your home?

1. 🗆 Yes	
2. 🗖 No	SKIP TO FP4
97. 🗖 Don't know	SKIP TO FP4
98. Refused to answer	SKIP TO FP4

FP2. How old is your dishwasher?

[Prompt by reading response options if necessary]

- 1. \Box Less than one year old
- 2. \Box 1 year to 4 years old
- 3. \Box More than 4 years to 10 years old
- 5. \Box More than 15 years to 20 years old
- 6. \Box More than 20 years old
- 97. Don't know
- 98.
 Brefused to answer

FP3. How many loads of dishes do you typically wash in a week?

1. Less than one
2. 🗖 One
3. 🗖 Two
4. 🗖 Three
5. 🗖 Four
6. 🗖 Five or more
97. Don't know
98. Refused to answer

FP4. What type of fuel does your oven use?

1. Electric	
2. D Natural gas	
3. D Bottled gas or propane	
4. 🗖 Wood	
5. D Other (Please describe:)	
6. Do not have an oven	SKIP TO FP6
97. Don't know	SKIP TO FP6
98. Refused to answer	SKIP TO FP6

FP5. What type of fuel does your cook-top or burners use?

1. Electric
2. D Natural gas
3. D Bottled gas or propane
4. 🗖 Wood
5. D Other (Please describe:)
97. Don't know
98. Refused to answer

FP6. Do you use a microwave oven?

1. 🗆 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

Laundry

Next I am going to ask about laundry equipment used in your home.

Laundry1. Do you own and use a clothes washer?

1.	
2. The Yes, but it is in a common area for use by more than one home or apartment	SKIP TO Laundry5
3. Do not own and use clothes washer	SKIP TO Laundry5
97. Don't know	SKIP TO Laundry5
98. Refused to answer	SKIP TO Laundry5

Laundry2. About how many loads of laundry do you typically wash per week?

1. Less than one
2. 🗆 One
3. 🗖 Two
4. Three
5.
6. □ Five
7. 🗆 Six
8. 🗆 Seven
9. 🗖 Eight
10. 🗆 Nine
11. 🗖 Ten
12. More than ten
97. Don't know
98. Refused to answer

Laundry3. How old is your clothes washer? [Prompt by reading response options if necessary]

1. Less than one year old
2. 1 year to 4 years old
3. \Box More than 4 years to 10 years old
4. D More than 10 years to 15 years old
5. \Box More than 15 years to 20 years old
6. D More than 20 years old
97. Don't know
98. Refused to answer

Laundry4. Is your clothes washer a top loading machine or a front loading machine?

1. D Top loading machine
2. Front loading machine
97. 🗖 Don't know

98.
Refused to answer

Laundry5. Do you own and use a clothes dryer? [IF YES: PROBE IF RESPONSE OPTION 1 OR 2]

1.	
2. The Yes, but it is in a common area for use by more than one home or apartment	SKIP TO Light1
3. Do not own and use clothes washer	SKIP TO Light1
97. Don't know	SKIP TO Light1
98. Refused to answer	SKIP TO Light1

Laundry6. What type of fuel does your clothes dryer use?

1. Electric
2. □ Natural gas
3. D Bottled gas or propane
4. D Other (Please describe:)
97. Don't know
98. Refused to answer

Laundry7. How old is your clothes dryer? [Prompt by reading response options if necessary]

- 1. \Box Less than one year old
- 2. \Box 1 year to 4 years old
- 3. \Box More than 4 years to 10 years old
- 4. \Box More than 10 years to 15 years old
- 5. D More than 15 years to 20 years old
- 6. \Box More than 20 years old
- 97. Don't know
- 98.
 Refused to answer

Laundry8. Does your dryer have a moisture sensor?

[A moisture sensor will automatically turn off the dryer when it senses your clothes are dry]

1. 🛛 Yes
2. 🗖 No
97. 🗖 Don't know

98. \square Refused to answer

Laundry 9. How many loads of wash do you dry each week with your clothes dryer?

1. \Box Less than one
2. 🗆 One
3. 🗖 Two
4. ☐ Three
5. \Box Four
6. □ Five
7. 🗆 Six
8. 🗆 Seven
9. 🗖 Eight
10. 🗆 Nine
11. 🗖 Ten
12. More than ten
97. Don't know
98. Refused to answer

Lighting

Now I am going to ask about your home's lighting.

Light1. Have you ever heard of a compact fluorescent light bulb, sometimes referred to as a C-F-L bulb? [If Necessary: Compact fluorescent light bulbs are similar in size to standard incandescent bulbs but are often made out of thin tubes of glass that are either straight, spiraled or bent into loops]

1. 🛛 Yes	
2. 🗆 No	SKIP TO Light4
97. 🗖 Don't know	SKIP TO Light4
98. Refused to answer	SKIP TO Light4

Light2. Have you ever purchased a compact fluorescent light bulb?

1. 🗆 Yes	
2. 🗆 No	SKIP TO Light4
97. 🗖 Don't know	SKIP TO Light4
98. Refused to answer	SKIP TO Light4

Light2a. When you purchased the compact fluorescent light bulb(s), did you receive a rebate for any of those purchases?

1. 🛛 Yes	
2. 🗆 No	SKIP TO Light4
97. 🗖 Don't know	SKIP TO Light4
98. Refused to answer	SKIP TO Light4

Light3. Would you still have purchased the compact fluorescent light bulbs if no rebate had been offered?

1. 🛛 Yes
2. 🗖 No
97. Don't know
98. Refused to answer

Light4. How many of the following lighting products do you have in your house?

	1. None	2. 1 – 5	3. 6 - 10	4. 11 – 15	5. More than 15	97. Don't know	98. Refuse to answer
[SKIP IF LIGHT1=2, 97, or 98] Compact fluorescent light bulbs							
Standard incandescent light bulbs							
Fluorescent tube lights							
Halogen floor lamps							
Fluorescent floor lamps							
Indoor lighting controls (e.g., sensors, timers)							
Outdoor security/flood lights							
Outdoor lighting controls (e.g., sensors, timers)							
LED lights							
Other (Please describe:)							

Light5. [SKIP IF LIGHT1=2, 97, or 98 OR IF LIGHT2=2, 97, or 98]

Approximately what percentage of standard incandescent lights have you replaced with compact fluorescent lights?

1. 🗆 None
2. □ 1 – 25%
3. □ 26 – 50%
4. □ 51 – 75%
5. 🗖 76 – 100%
97. Don't know
98. Refused to answer

Light6. [SKIP IF LIGHT1=2, 97, or 98]

How many light sockets do you have that can <u>not</u> be modified to fit compact fluorescent lights?

1. 🗆 None
2. 🗆 One
3. 🗆 Two
4. □ Three or more
97. Don't know
98. Refused to answer

Pool

If you have a pool at your home, the next set of questions will focus on its features.

Pool1. Do you have a pool? [IF YES: PROBE IF RESPONSE OPTION 1 OR 2]

1. Yes, for private use by this home only	
2. Types, but in a common area for use by more than one home or apartment	SKIP TO App1
3. 🗆 No	SKIP TO App1
97. Don't know	SKIP TO App1
98. Refused to answer	SKIP TO App1

Pool2. Where is the pool located?

1. Outside of the home
2. \Box Inside of the home
3. \square Both inside and outside of the home
97. 🗖 Don't know
98. Refused to answer

Pool3. Is the pool above ground or in ground?

1.
2. □ In ground
3. Both above and in ground
97. Don't know
98. Refused to answer

Pool4. Do you use a pump to clean your pool?

1. 🛛 Yes	
2. 🗆 No	SKIP TO Pool7
97. 🗖 Don't know	SKIP TO Pool7
98. Refused to answer	SKIP TO Pool7

Pool5. Does your pool pump use a variable speed drive?

1. 🗖 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

Pool6. Do you use a timer with your pool pump?

1. 🛛 Yes
2. 🗖 No
97. 🗖 Don't know
98. Refused to answer

Pool7. How often do you run your pump each day the pool is in use? [Prompt by reading response options if necessary]

- 1. \Box Less than 6 hours
- 2. □ 6 to 12 hours

3. \Box More than 12 hours to 18 hours

4. \square More than 18 hours

5. \Box Keep pump running continuously

- 97. Don't know
- 98. \square Refused to answer

Appliances

App1. How many of the following appliances and equipment are used in your home?

	1.	2.	3.	4.	97.	98. D. î
Appliance/Equipment	None	One	Two	Three	Don't	Refuse
				or more	know	to
						answer
1. Multi-function machine (e.g., All-in-1 print/copy/fax)						
2. Printer						
3. Copier						
4. Plasma screen TV						
5. LCD TV						
6. Other types of TVs						
7. Portable fan						
8. Electric attic fan						
9. Whole-house fan						
10. Humidifier						
11. Wine or beverage cooler						
12. Water purification system						
13. Electric blanket						
14. Aquarium						
15. Trash compactor						
16. Sauna (electric)						
17. Electronic security system						
18. Pond or water garden pump						
19. Electric garage door opener						
20. Lawn mower (electric)						
21. Electronic household air cleaner						
22. Chargers left plugged in (e.g., phone, camera, batteries)						
23. Coffee pot left plugged in						
24. Cable box						
25. DVD and/or VCR						
26. Video game console(s)						

App2. How many desk top computers are used in your home?

1. None	SKIP TO App4
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO App4
98. Refused to answer	SKIP TO App4

App3. Which of the following describes what usually happens when done using a desk top computer(s)? [READ LIST. RECORD ONLY ONE RESPONSE]

	1. Leave computer on so it will be ready for use next time	2. Put computer in sleep mode	3. Power down the computer	4. Turn off the computer monitor	97. Don't know	98. Refused to answer
1. Unit #1						
2. Unit #2						
3. Unit #3						

App4. How many lap top computers are used in your home?

1. 🗆 None	SKIP TO App6
2. 🗖 One	
3. 🗖 Two	
4. Three or more	
97. Don't know	SKIP TO App6
98. Refused to answer	SKIP TO App6

App5. Which of the following describes what usually happens when done using a lap top computer(s)? [READ LIST. RECORD ONLY ONE RESPONSE]

	1. Leave computer on so it will be ready for use next time	2. Put computer in sleep mode	3. Power down the computer	4. Plug in to charge computer	97. Don't know	98. Refused to answer
1. Unit #1						
2. Unit #2						
3. Unit #3						

App6. Do you have an electric vehicle at your home (e.g., car, wheelchair, golf cart)? [IF YES: PROBE IF RESPONSE OPTION 1 OR 2]

	1. Yes, charge vehicle at home	2. Yes, but is a hybrid vehicle that does not need to be charged at home	3. No	97. Don't know	98. Refused to answer
1. Vehicle #1					
2. Vehicle #2					
3. Vehicle #3					

Demographics

Please provide answers to the following questions. Your <u>responses will be confidential</u> and no data will be used on an individual basis. The information is used to allow us to compare energy usage between various groups.

	1. None	2. One	3. Two	4. Three	5. Four or more	97. Don't know	98. Refused to answer
1. Less than 12 years old							
2. 12 to 17 years old 3. 18 to 25 years of age							
4. 26 to 45 years of age 5. 46 to 60 years of age							
6. More than 60 years old							

DEM1. How many people in each of the following age groups live in this home?

DEM2. Which of the following ranges best describes your household's total annual income?

Please include all sources of taxable and non-taxable income including wages, pensions, social security, public assistance, etc.

[READ LIST. RECORD ONLY ONE RESPONSE]

1. □ Less than \$15,000
2. □ \$15,000 to \$24,999
3. □ \$25,000 to \$34,999
4. □ \$35,000 to \$49,999
5. 🛛 \$50,000 to \$74,999
6. 🛛 \$75,000 to \$99,999
7. 🗖 \$100,000 to \$150,000
8.
97. Don't know
98. Befused to answer

DEM3. What was the highest level of education completed by any head of household in your home? [READ LIST. RECORD ONLY ONE RESPONSE]

□ Grade school
 2. □ Some high school
 3. □ High school graduate (or GED)
 4. □ Some college, trade or technical school
 5. □ 4 year college graduate
 6. □ Graduate studies or advanced degree
 97. □ Don't know
 98. □ Refused to answer
 DEM4. Gender

[Can record from voice of respondent]

1. Male
2. Female
97. Don't know
98. Refused to answer

DEM5. Which of the following groups do you consider yourself? [READ LIST. ALLOW MORE THAN ONE RESPONSE]

1. American Indian, Alaska Native
2. Asian or Pacific Islander
3. 🗆 Black, African American
4. 🗖 Hispanic, Latino
5. 🗆 White, Caucasian
6. Other (Please describe:)
97. Don't know
98. Refused to answer

Rhode Island EERMC <u>Commercial</u> Survey

SITE INFORMATION				
SITE ID:				
SI1. Building Name:				
SI2. Street Address:				
SI3. City, State:				
SI4. Zip Code:				
SI5. Building Phone:				
SI6. Primary Contact Name:				
SI7. Primary Contact Phone:				
SI8. Primary Contact Email:				
SI9. Primary Contact Fax:				
SI10. Secondary Contact Name:				
SI11. Secondary Contact Phone:				
SI12. Secondary Contact Email:				
SI13. Secondary Contact Fax:				

SURVEY TRACKING INFORMATION						
TASK a. b. DATE NAME						
STI1. Field survey completed:						
STI2. Field survey paperwork completed:						

GENERAL BUILDING INFORMATION

Site Activity:

	a. Activity Code Refer to Site Activity Code	b. If Activity Code = 11, describe:	c. % of Building Space
SA1. Site Activity 1			% DK R
SA2. Site Activity 2			DK R
SA3. Site Activity 3			DK R

Site Activity Codes					
01: Office	07: College				
02: Restaurant	08: Hospital				
03: Retail Store	09: Other Health Care				
04: Food Store	10: Hotel/Motel				
05: Warehouse	11: Miscellaneous (Describe)				
06: School					

General Building Characteristics:

GB1. Total floor area of building	ft ²
GB2. Total floor area occupied by business	ft ²
GB3. Total percentage of floor area of business that is cooled	%
GB4. Total percentage floor area of business that is heated	%
GB5. Time since last major remodel/renovation impacting the building's energy consumption?	years
GB6. Building commissioned in past 5 yrs.? Commissioning is the process of overseeing equipment startup and testing to make sure systems are operating as designed.	Y N DK R
GB7. ENERGY STAR certification?	Y N DK R
GB8. LEED certification?	Y N DK R

GB9. What year was this building constructed?

[If there have been major additions, give the year the <u>largest portion</u> of the building was completed]

1. 🗆 Before 1950	3. 🗆 1980 to 1989	5. 🗆 2000 to 2004	7. □ [If unsure, but can make educated guess]	97. 🗖 Don't know
2. □ 1950 to 1979	4. 🗖 1990 to 1999		Provide response:	98. □ Refused to answer

GB10. Is this company the owner of the building or does the company lease space?

1. 🗆 Owner	3. □ Own a part and lease the remainder	97. 🗖 Don't know
2. 🗆 Lessee/Tenant	4. Other situation (Describe:)	98. Refused to

GB11. Job title or role of primary contact(s) [Allow for multiple responses]

1. D Owner / President / CEO	6. [If educational setting] Principal/Superintendent/Dean
2. Vice President	7. □ Other (Describe:)
3. Manager or Director of Facilities / Maintenance / Buildings & Grounds	97. □ Don't know
4. Energy Manager or Director	98. Refused to answer
5. CFO / Controller / Treasurer	

GB12. What is your best estimate of your average monthly total energy bills for the following fuels paid by your firm for this location?

Fuel Type	Average Monthly Bill (Summer\$/Winter\$)		Fuel Type	Average Monthly Bill (Summer\$/Winter\$)
GB12_1. Electricity	Enter \$: S: / W: DK R DK R		GB12_6. Kerosene	Enter \$: S: / W: DK R DK R
GB12_2. Natural Gas	Enter \$: S: / W: DK R DK R		GB12_7. Purchased Steam	Enter \$: S: / W: DK R DK R
GB12_3. Coal	Enter \$: S: / W: DK R DK R		GB12_8. Purchased Hot or Chilled Water	Enter \$: S: / W: DK R DK R
GB112_4. Fuel Oil	Enter \$: S: / W: DK R DK R		GB12_9. Other	Enter \$: S: / W:
GB12_5. Propane/LPG, Bottled Gas	Enter \$: S: / W: DK R DK R		Describe:	DK R DK R

GB12a. Does the company pay for the electricity their space uses?

1. □ Yes, company pays all		97. 🗖 Don't know
2. □ Yes, company pays a portion	3. □ No, company does not pay	98. Refused to answer

GB12b. Does the company pay for the heating their space uses?

1. □ Yes, company pays all		97. 🗖 Don't know
2. Yes, company pays a portion	3. □ No, company does not pay	98. 🗆 Refused to answer

GB13. How many hours per week is this space normally open?

[Do not consider the business to be open if only maintenance, housekeeping or security are present.

[Businesses such as hospitals or hotels are considered to have operating hours of 24/7 (168 hours)]

Enter # of hours/week: _____ DK R

GB14. How many employees work in this space <u>during the main shift</u>, that is, when most employees are present?

[Include volunteer workers, but do not include employees who always work outside the building, such as drivers with delivery routes]

1. 🗆 One	5. 🗆 21 to 50	9. □ 501 to 1,000	97. 🗖 Don't know
2. □ 2 to 5	6. 🗆 51 to 100	10. □ 1,001 to 3,000	98. Refused to answer
3. □ 6 to 10	7. □ 101 to 250	11.	
4. □ 11 to 20	8. □ 251 to 500		

WEATHERIZATION / BUILDING ENVELOPE

WBE1. What percentage of the exterior walls are insulated?

Enter % of exterior walls insulated: _____ DK R

WBE2. Is the roof and/or ceiling insulated?

1. \Box Yes, the roof is insulated (business is on top or only floor)	97. 🗖 Don't know
2. \Box Yes, roof not applicable, but ceiling is insulated (business not on top or only floor)	98. Refused to answer
3. □ No, no roof and/or ceiling insulation	

WBE3. Is the roof of the building a cool roof?

[Cool Roofs are roofs consisting of materials that reflect the sun's energy from the roof surface. They are usually white in color, but non-white colors are becoming available]

1. \Box Yes 2. \Box No 97. \Box Don't know 98. \Box Refused to answer

WBE4. Window Characteristics

Window Type	a1. Total Number of Windows	NOTE: <u>Fill in a1 and a2 O</u> a2. Average Size of Windows (sq ft)	<u>R b</u> b. Total Size of Windows (sq ft)	c. % Low Emissive (Low E) Windows	d. % Argon or other gas windows	e. % Other [Please describe]
1. Single Pane Windows	Enter #: DK R	sq ft DK R	sq ft DK R			
2. Double Pane Windows	Enter #: DK R	sq ft DK R	sq ft DK R	% DK R	% DK_R	% DK R
3. Triple Pane Windows	Enter #: DK R	sq ft DK R	sq ft DK R	% DKR	% DK R	% DK R

WBE5. What percent of the windows have window film/tinting?

1. □ None	2. □ 1 to 25%	4. □ 51 to 75%	97. Don't know
	3. □ 26 to 50%	5. □ 76 to 100%	98. Refused to answer

WBE6.Within the last 5 years, have leaky HVAC ducts been sealed or repaired to address any of the \Box N/Afollowing issues?:

Duct Sealing Issue Addressed	1. Yes	2. No	97. Don't know	98. Refused to answer
1. High summer and/or winter utility bills				
2. Rooms that are difficult to heat or cool				
3. Rooms that often feel stuffy				
4. To reduce cross contamination of air between different parts of your business?				

WBE7. What percentage of HVAC ducts in unconditioned spaces are insulated?

DN/A

1. Enter % _ _ _ DK R

ENERGY MANAGEMENT SYSTEM (EMS)

[EMS is a computerized building control system that controls equipment operation based on schedules and desired temperature set points]

EMS1. Is there an Energy Management System (EMS) at this facility?

1. 🗆 Yes	Skip to EMS3
2. □ No	
97. 🗖 Don't know	Skip to Cool1
98. Refused to answer	Skip to Cool1

EMS2. If there is no EMS, is there another system that controls equipment based on temperature or occupancy schedule?

1. 🗆 Yes	
2. □ No	Skip to Cool1
97. □ Don't know	Skip to Cool1
98. Refused to answer	Skip to Cool1

EMS3. Is the system working properly?

1. 🗆 Yes
2. 🗆 No
97. Don't know
98. Refused to answer

EMS4. What end uses are controlled with the EMS (or similar system)?:

End Use	1. Yes	2. No	97. Don't know	98. Refused to answer
1. Interior lighting				
2. Outside lighting				
3. Chiller				
4. Boiler				
5. Packaged HVAC unit				
6. Air handler unit				
7. Refrigeration system				
8. Other (Describe:)				

COOLING DN/A

Cool 1. **Cooling Characteristics**

Cool 1. Cooli	ing Characteristic			Cooling Equipment Codes
Cooling	1.	2.	3.	01: Water-cooled Chiller (cooling towers or
Characteristic	System #1	System #2	System #3	water cooler present)
a. Cooling	5,5001112		System #e	02: Air-cooled Chiller
Equipment	Cooling Code:	Cooling Code:	Cooling Code:	03: Packaged heat pumps for cooling
Refer to	_	-	_	04: Rooftop/Packaged AC (also known as DX
Cooling Equipment				or direct expansion units)
Codes				05: DX Split Systems
				06: Absorption gas or steam (chillers or heat
If Code=10,				pumps)
describe:				07: Packaged Terminal Air Conditioner (PTAC
b. Fuel type	Fuel Code#:	Fuel Code#:	Fuel Code#:	08: Individual room air conditioners, other than
Refer to				heat pumps
Fuel Codes				09. District chilled water piped in from outside
If Code=03,				the building 10: Other cooling equipment (Describe)
describe:				97: Don't know
				98: Refused to answer
c. % of cooled ft ²	%	%	%	Fuel Codes
cooled by system	DK R	DK R	DK R	01: Electricity
d. Capacity		**		02: Natural Gas
Check unit of	Enter #:	Enter #:	Enter #:	03: Other (Please describe)
measurement:	Tons DMMBTUs	Tons DMMBTUs	Tons DMMBTUs	97: Don't know
Tons OR BTUs				98: Refused to answer
	DK R	DK R	DK R	System Condition Codes
e. Age of cooling				01: In good condition
system				02: Needs maintenance/repair
*Note average age if	# of years	# of years	# of years	03: Needs replacement
system contains	DK R	DK R	DK R	97: Don't know
different ages of	DK K	DKK	DK K	98: Refused to answer
equipment				Maintenance Codes
	T ()	T ()	T ()	01: More than once a year
f. Number of units	Enter #:	Enter #:	Enter #:	02: Annually 03: Every two years
		DV D	DV D	04: More than two to every five years
g. Did company	DK R Y N	DK R Y N	DK R Y N	05: More than 5 years
specify that this new	1 IN	1 1	1 IN	06: As needed
equinment he	DK R	DK R	DK B	
equipment be energy efficient?	DK R	DK R	DK R	07: Never
energy efficient?	DK R	DK R	DK R	07: Never 97: Don't know
energy efficient? [Skip if age >=5yrs]				07: Never 97: Don't know 98: Refused to answer
energy efficient?	DK R System Condition Code:	DK R System Condition Code:	DK R System Condition Code:	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes
energy efficient? [Skip if age >=5yrs] h. System Condition	System Condition	System Condition	System Condition	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to	System Condition	System Condition	System Condition	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition	System Condition Code: 	System Condition Code: — —	System Condition Code: 	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance	System Condition	System Condition	System Condition	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed?	System Condition Code: 	System Condition Code: — —	System Condition Code: 	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to	System Condition Code: 	System Condition Code: — —	System Condition Code: 	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes	System Condition Code: 	System Condition Code: — —	System Condition Code: 	07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 03: More than 12 hours to 16 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many	System Condition Code: 	System Condition Code: — —	System Condition Code: 	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year	System Condition Code: —— Maintenance Code: ——	System Condition Code: —— Maintenance Code: ——	System Condition Code: Maintenance Code: 	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system	System Condition Code: —— Maintenance Code: —— # of months	System Condition Code: —— Maintenance Code: —— # of months	System Condition Code: —— Maintenance Code: —— # of months	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run?	System Condition Code: —— Maintenance Code: ——	System Condition Code: —— Maintenance Code: ——	System Condition Code: Maintenance Code: 	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many	System Condition Code: —— Maintenance Code: —— # of months DK R	System Condition Code: —— Maintenance Code: —— # of months DK R	System Condition Code: —— Maintenance Code: —— # of months DK R	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many hours is the cooling	System Condition Code: ——— Maintenance Code: ——— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many hours is the cooling system running each	System Condition Code: —— Maintenance Code: —— # of months DK R	System Condition Code: —— Maintenance Code: —— # of months DK R	System Condition Code: —— Maintenance Code: —— # of months DK R	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many hours is the cooling system running each day it is used?	System Condition Code: ——— Maintenance Code: ——— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many hours is the cooling system running each day it is used? Refer to	System Condition Code: ——— Maintenance Code: ——— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,
energy efficient? [Skip if age >=5yrs] h. System Condition Refer to System Condition Codes i. How often is maintenance performed? Refer to Maintenance Codes j. How many months per year does this system run? k. About how many hours is the cooling system running each day it is used?	System Condition Code: ——— Maintenance Code: ——— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	System Condition Code: —— Maintenance Code: —— # of months DK R Cooling Hours	 07: Never 97: Don't know 98: Refused to answer Cooling Hours Codes 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in active cooling mode versus setback mode,

Cool 2.Are any of the following measures installed in the facility?[Circle N for each measure that is Not Applicable]

[See Guidebook for examples of controls and measures]

	Measure								
Cooling System	a. High-efficiency Packaged DX System (EER= 10.9)	b. High Efficiency Centrifugal Chiller (0.51kW/ton)	c. High-efficiency Packaged Terminal Air Conditioner (PTAC) system (EER = 9.6)	d. VSD for cooling tower fans					
1. System #1	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R					
2. System # 2	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R					
3. System #3	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R					

		Mea	sure	
Cooling System	e. Economizers, air-side	f. Economizers, water-side	g. Programmable thermostat	h. Ductless (Mini split) Cooling System
1. System #1	App:Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst:Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
2. System # 2	Feas: Y N DK R App: Y N DK R Inst: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Cool 2. (Cont'd)

Are any of the following measures installed in the facility?

[Circle N for each measure that is Not Applicable]

[See Guidebook for examples of controls and measures]

~	Measure							
Cooling	i.	ј.	k.	l.				
System	Ground/water source	Heat pump heat	Convert to water-	Premium efficiency				
	heat pumps	recovery	cooled chiller	pump motors				
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R				
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R				
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R				
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R				
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R				
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R				
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R				
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R				
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R				

		Mea	Measure				
Cooling System Oversized cooling towers Hydronic va (Water System Heat Province System System System System		n. Hydronic variable flow (Water Loop Heat Pump) System designed for variable fluid flow and reducing flow rates	o. Cooling Circulation Pumps with Variable Speed Drives	p. Primary/secondary chilled water loops			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			

SPACE HEATING DINA

SH1. Heating Characteristics

SH1. Heating Chara	acteristics			Heating Equipment Codes
	1.	2.	3.	01: Furnaces that heat air directly, no steam or
Heating Characteristic	I. System #1	System #2	5. System #3	water
a. Heating Equipment	Heating Code:	Heating Code:	Heating Code:	02: Boilers inside the building that produce stean or hot water
Refer to				03: Packaged heat pumps for heating
Heating Equipment Codes				04: Rooftop or packaged heating units, other than
				heat pumps
If Code=08, please describe:	E LO L	E LO L	E LO L	05 Split heat pump system
b. Fuel type Refer to	Fuel Code:	Fuel Code:	Fuel Code:	06: Individual space heaters, other than heat
Fuel Codes				pumps
				07: District steam or hot water piped in from outside the building
If Code=09, please describe:				08: Other heating equipment (Describe)
c. % of all heating ft ² heated by	0/	0/	0/	97: Don't know
system	DK R	$\frac{1}{DK} = \frac{\%}{R}$	% DK R	98: Refused to answer
System				Fuel Codes
	# of kBTUh:	# of kBTUh:	# of kBTUh:	01: Electricity
				02: Natural Gas 03: Oil
d. Capacity	INPUT	INPUT	INPUT	03: Oli 04: Kerosene
a. Capacity If only one number is			11101	05: Bottled Gas or Propane
available, put in the OUTPUT				06: Wood
slot.				07: Coal
	OUTPUT	OUTPUT	OUTPUT	08: Solar
	DK R	DK R	DK R	09: Other (Describe)
				97: Don't know
e. Number of units	Enter	Enter	Enter #:	98: Refused to answer System Condition Codes
	#: DK R	#: DK R	#: DK R	01: In good condition
f Ago of heating system				02: Needs maintenance/repair
f. Age of heating system *Note average age if system				03: Needs replacement
contains different ages of	# of years	# of years	# of years	97: Don't know
equipment	DK R	DK R	DK R	98: Refused to answer
g. Did company specify that	Y N	Y N	Y N	Maintenance Codes
this new equipment be energy				01: More than once a year 02: Annually
efficient?	DK R	DK R	DK R	03: Every two years
[Skip if age>=5yrs]				04: More than two to every five years
h. System Condition	System Condition Code:	System Condition Code:	System Condition Code:	05: More than 5 years
Refer to	Coue:	Coue:	Coue:	06: As needed
System Condition Codes				07: Never
				97: Don't know
i. How often is maintenance	Maintenance	Maintenance	Maintenance	98: Refused to answer
performed?	Code:	Code:	Code:	Heating Hours Codes
Refer to				01: Less than 4 hours 02: More than 4 hours to 8 hours
Maintenance Codes				03: More than 8 hours to 12 hours
: Hom more				04: More than 12 hours to 16 hours
j. How many months per				05: More than 16 hours to 20 hours
year does this system run?	<u> </u>	<u> </u>		06: More than 20 hours
	# of months	# of months	# of months	07: Run continuously
	DK R	DK R	DK R	97: Don't know
k. About how many hours is the heating system running	Heating Hours	Heating Hours	Heating Hours	98: Refused to answer Note: Hours represent # of hours that the system i
each day it is used?	Heating Hours Code:	Code:	Code:	in active heating mode versus setback mode, but
Refer to	Couc.	Couc.	Couc.	not the actual run time of the equipment.
Heating Hours Codes				

SH2. Are any of the following measures installed at this facility

[<u>Circle N</u> for each measure that is <u>Not Applicable</u>] [See Guidebook for examples of controls and measures]

	Measure								
Space Heating	a.	b.	с.	d.	e.	f.			
System	Programmable	Pipe Insulation	Radiant heater	Hot water reset	Heat Recovery	Heat Recovery			
	Thermostat			[Boilers]	from AC	from			
						Refrigeration			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			

	Measure				
Space Heating System	g. Stack Heat Exchanger	h. Air-Side Heat Recovery systems	i. Electronically commutated motors [located on furnace fans]	j. Insulated Overhead Doors	k. Demand Controlled Ventilation
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System # 2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

	Measure								
Space Heating System	l. VSDs for pumps	m. High efficiency furnace/boiler (95% efficiency)	n. Conversion from resistance to heat pump	o. Heating lockout	p. High-efficiency heat pumps (AFUE>90%)	q. Condensing unit heaters			
1. System #1	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R			
	Feas: YNDKRApp: YNDKR	Feas: YNDKRApp: YNDKR	Feas: Y N DK R App: Y N DK R	Feas: YNDKRApp: YNDKR	Feas: YNDKRApp: YNDKR	Feas: YNDKRApp: YNDKR			
2. System # 2	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	App: Y N DK R	Feas: Y N DK R App: Y N DK R	Feas: Y N DK R App: Y N DK R	Feas: Y N DK R App: Y N DK R	Feas: Y N DK R App: Y N DK R	Feas: Y N DK R App: Y N DK R			
3. System #3	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R			

WATER HEATING DINA

WH1. Water heater characteristics

Water Heater System	a. % of all capacity	b. Water Heater Type Refer to Water Heater Type Codes If Code=07, Please describe:	c. Fuel Type Refer to Fuel Codes If Code=10, describe:	d. Tank Insulation?	e. Pipe Insulation ?	f. Pipe Insulation Feasible?	g. Demand Controlled Circulating System?
1. WH #1	% DK R	Water Heater Type Code: If Code =01, high efficiency EF=.93)? Y N DK R	Fuel Code: 	Y N DK R	Y N DK R	Y N DK R	Y N DK R
2.WH #2	% DK R	Water Heater Type Code: If Code =01, high efficiency EF=.93)? Y N DK R	Fuel Code: 	Y N DK R	Y N DK R	Y N DK R	Y N DK R
3. WH #3	% DK R	Water Heater Type Code: If Code =01, high efficiency EF=.93)? Y N DK R	Fuel Code: 	Y N DK R	Y N DK R	Y N DK R	Y N DK R

Water Heater Type Codes			Fuel Codes		
01: Traditional water heater	07: Other (Describe)		01: Electric	07: Wood	
02: Instantaneous (tankless)	97: Don't know		02: Natural gas	08: Coal	
03: Condensing boiler	03: Condensing boiler 98: Refused to answer		03: Oil	09: Solar	
04: Heat pump water heater			04: Kerosene	10: Other (Describe)	
05: Solar water heater			05: District steam	97: Don't know	
06: Geothermal heat pump			06: District hot water	98: Refused to answer	

WH2. How many sinks are in the building space?

Enter # of sinks:	IF WH2=0, SKIP TO WH5		
9999997. Don't know	SKIP to WH5		
9999998. Refused to answer	SKIP to WH5		

WH2a. What percentage of these sinks are used for commercial purposes?

Enter % of sinks:%	IF WH2a=0, SKIP TO WH5
997. Don't know	SKIP to WH5
998. Befused to answer	SKIP to WH5

WH3. How many low-flow faucet aerators are installed on these sinks? [Low-flow is less than 2.5 gallons per minute]

Enter # of low-flow faucet aerators: _____ DK R

WH4. [Skip if WH2a=0] How many pre-rinse spray valves are installed on these sinks?

Enter # of pre-rinse spray valves: _____ DK

WH5. Is drain water heat recovery used?

1. □ Yes	3. □ Other	97. 🗖 Don't Know
2. □ No	Describe:	98. Refused to Answer

R

<u>REFRIGERATION / FREEZING</u> N/A

Non-Commercial Refrigerators/Freezers

RF1. Are there any of the following <u>non-commercial</u> refrigerators or freezers? \Box N/A

Equipment Description	a. Quantity	b. # Energy Star
		[Skip if Quantity = 0, DK or R]
1. Single-door	Enter #:	Enter #:
	DK R	DK R
2. Two-door with top mounted freezer	Enter #:	Enter #:
	DK R	DK R
3. Two-door with side door freezer	Enter #:	Enter #:
3. 1 wo-door with side door freezer	DK R	DK R
4. Three-door	Enter #:	Enter #:
4. Three-door	DK R	DK R
5. Under counter	Enter #:	Enter #:
5. Chuci counter	DK R	DK R
6. Chest freezer	Enter #:	Enter #:
	DK R	DK R
7. Upright freezer	Enter #:	Enter #:
	DK R	DK R
	Enter #:	Enter #:
8. Other (Describe :)	DK R	DK R

Commercial Refrigerators/Freezers

RF2. What percent of floor space is used for commercial refrigeration, refrigerated warehouses or cold storage?

Enter % sq ft:	
997. 🗖 Don't know	IF 0, SKIP to Cook1
998. Refused to answer	Skip to Cook1

RF3. Are there any of the following <u>commercial</u> refrigerators or freezers?

Refrigeration Equipment Description	a. Total Quantity	b. Total Length (ft) [Skip if Quantity = 0, DK or R]	c. How often is maintenance performed? [Skip if Quantity = 0, DK or R] Refer to Maintenance Codes
1. Glass Door Reach-In Refrigerator	Enter #: DK R	Enter ft: DK R	Maintenance Code:
2. Glass Door Reach-In Freezer	Enter #: DK R	Enter ft: DK R	Maintenance Code:
3. Solid Door Reach-In Refrigerator	Enter #: DK R	Enter ft: DK R	Maintenance Code:
4. Solid Door Reach-In Freezer	Enter #: DK R	Enter ft: DK R	Maintenance Code:
5. Glass door beverage cases (e.g. vendor supplied) from 2 to 4 doors	Enter #: DK R	Enter ft: DK R	Maintenance Code:
6. Open upright display cases (pizza, juice, etc.) usually 4,5,6 ft lengths	Enter #: DK R	Enter ft: DK R	Maintenance Code:
7. Island cases (cheese, sometimes produce or juice) from 8 to 16 ft long	Enter #: DK R	Enter ft: DK R	Maintenance Code:
8. Service cases (bakery, sometimes deli) from 4 to 8 ft long	Enter #: DK R	Enter ft: DK R	Maintenance Code:
9. Closed door storage cabinets (e.g. backbar storage cabinet for wine & beer)	Enter #: DK R	Enter ft: DK R	Maintenance Code:
10. Coffin type glass top freezer cases (usually ice cream) typically 6 or 8 ft	Enter #: DK R	Enter ft: DK R	Maintenance Code:
11. Ice storage boxes	Enter #: DK R	Enter ft: DK R	Maintenance Code:
12. Walk-in coolers/freezers or cooled prep areas	Enter #: DK R	Enter sq ft: DK R	Maintenance Code:
13. Other (Describe :)	Enter #: DK R	Enter ft: DK R	Maintenance Code:

Maintenance Codes
01: More than once a year
02: Annually
03: Every 2 years
04: More than 2 years to every 5
years
05: More than 5 years
06: As needed
07: Never
97: Don't know
98: Refused to answer

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RF4. Are any of the following refrigeration measures installed? [Circle N for each measure that is Not Applicable; See Guidebook for examples of controls and measures]

Refrigeration System	Measure								
Refer to Refrigeration Equipment Codes	a. Strip curtains for walk-ins	b. Night covers for display cases	c. Electronically Commutated Motors (ECM)	d. Evaporator fan controller for walk-ins	e. Efficient compressor	f. Heat recovery	g. Compressor VSDs		
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
Ref. Equip. Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
2. System #2 Ref. Equip.	App: Y N DK R	App: Y N DK R	App: Y N DK R	App:Y N DK R	App: Y N DK R	App:Y N DK R	App:Y N DK R		
Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
Ref. Equip. Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		

Refrigeration	Measure						
System Refer to Refrigeration Equipment Codes	h. Floating head pressure controls	i. Demand hot gas defrost	j. Demand electric defrost	k. Anti-sweat (humidistat) controls	l. Zero Energy Freezer Doors	m. Condenser fan VSD	
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App:Y N DK R	
Ref. Equip. Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
2. System #2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
Ref. Equip. Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
Ref. Equip. Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	

Refrigeration	Measure				
System	n. 0.		р.	q.	r.
Refer to	Water-cooled	Air curtains	Door closers on	Multiplex	LED lighting
Refrigeration	condenser		walk-ins	compressors	
Equipment					
Codes					
1. System #1 Ref. Equip.	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System #2 Ref. Equip.	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3 Ref. Equip.	App:YNDKR	App:YNDKR	App:YNDKR	App:YNDKR	App: Y N DK R
Code #s:	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Refrigeration Equipment		
Codes		
1: Glass Door Reach-In		
Refrigerator		
2: Glass Door Reach-In Freezer		
3: .Solid Door Reach-In		
Refrigerator		
4: Solid Door Reach-In Freezer		
5: Glass door beverage cases		
Open upright display cases		
7: Island cases		
8: Service cases		
9: Closed door storage cabinets		
10: Coffin type glass top freezer		
cases		
Ice storage boxes		
12: Walk-in coolers/freezers or		
cooled prep areas		
13: Other		
97: Don't know		

COOKING EQUIPMENT

Cook1. Does this building contain commercial cooking equipment?

1. □ Yes	
2. □ No	SKIP TO Vend1
97. 🗖 Don't know	SKIP TO Vend1
98. Refused to answer	SKIP TO Vend1

Cook2. How many of the following pieces of electric cooking equipment are used at this location?

Electric Equipment Description	a. Quantity	b. # Energy Star [Skip if Quantity = 0, DK or R]
1. Fryer	Enter #: DK R	Enter #: DK R
2. Steamer	Enter #: DK R	Enter #: DK R
3. Convection Oven	Enter #: DK R	Enter #: DK R
4. Griddle	Enter #: DK R	Enter #: DK R
5. Range	Enter #: DK R	Enter #: DK R

Cook3. How many of the following pieces of gas cooking equipment are used at this location?

Gas Equipment Description	a. Quantity	b. # Energy Star [Skip if Quantity = 0, DK or R]	
1. Fryer	Enter #: DK R	Enter #: DK R	
2. Steamer	Enter #: DK R	Enter #: DK R	
3. Convection Oven	Enter #: DK R	Enter #: DK R	
4. Griddle	Enter #: DK R	Enter #: DK R	
5. Range	Enter #: DK R	Enter #: DK R	

VENDING MACHINES

Vend1. How many refrigerated vending machines are at this location?

Enter # of machines:	If 0, Skip to Vent1
9999997. 🗖 Don't know	Skip to Vent1
9999998. Refused to answer	Skip to Vent 1

Vend2. How many of these have vending miser controls?

[Vending miser controls are an energy efficiency product for vending machines that manages the power consumption of a vending machine.]

Enter # of machines with miser controls: _____ DK R

VENTILATION DN/A

Vent1. Ventilation Characteristics

Fan Motor #	a. Fan Motor hp	b. Quantity [Skip if Fan Motor hp = 0, DK or R]	c. How often is maintenance performed? Refer to Maintenance Codes
1. Fan Motor System #1	Enter hp: DK R	Enter #: DK R	Maintenance Code:
2. Fan Motor System #2	Enter hp: DK R	Enter #: DK R	Maintenance Code:
3. Fan Motor System #3	Enter hp: DK R	Enter #: DK R	Maintenance Code:
4. Fan Motor System #4	Enter hp: DK R	Enter #: DK R	Maintenance Code:
5. Fan Motor System #5	Enter hp: DK R	Enter #: DK R	Maintenance Code:

Maintenance Codes	
01: More than once a year	06: As needed
02: Annually	07: Never
03: Every 2 years	97: Don't know
04: More than 2 years to every 5 years	98: Refused to answer
05: More than 5 years	

Vent2. Are any of the following ventilation measures installed?

Measure	a. Premium efficiency fan motors	b. VSD Fans	c. Air Handler Optimization	d. Outside air intake controls (CO2, etc.)	e. Direct digital control of VAV boxes	f. Conversion to VAV from CV
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
4. System # 4	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
5. System #5	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

LIGHTING

Light1. Interior Lighting Information

LIGHTING TYPE	1. T5 Fixtures (<4 foot fixtures; 1 or 2 lamps)	2. Standard T8 Fixtures (4 foot fixtures; 1 or 2 lamps)	
Total # of Fluorescent Fixtures	Enter #:	Enter #:	
(4ft 1 or 2 lamps)	DK R	DK R	
a. % Fixtures with Reflectors	% DK_R	% DKR	
b. % Under Control of Occupancy	%	%	
Sensors	DK_R	DK_R	
c1. % Under Control of Daylight	% Daylight Control:%	% Daylight Control:%	
Sensors	DK R	DK R	
c2. %Feasible?	% Feasible:% DK R	% Feasible:% DK	

LIGHTING TYPE	3. High Perf. T8 Fixtures (4 foot fixtures; 1 or 2 lamps)	4. T12 Fixtures (4 foot fixtures; 1 or 2 lamps)	
Total # of Fluorescent Fixtures	Enter #:	Enter #:	
(4ft 1 or 2 lamps)	DK R	DK R	
a. % Fixtures with Reflectors	% DK_R	% DKR	
b. % Under Control of Occupancy	%	%	
Sensors	DK_R	DK_R	
c1. % Under Control of Daylight	% Daylight Control:%	% Daylight Control:%	
Sensors	DK R	DK R	
c2. %Feasible?	% Feasible:% DK R	% Feasible:% DK R	

LIGHTING TYPE	5. T5 Fixtures (<4 foot fixtures; 3 or more lamps)	6. Standard T8 Fixtures (4 foot fixtures; 3 or more lamps)	
Total # of Fluorescent Fixtures (4ft - 3 or more lamps)	Enter #: DK R	Enter #: DKR	
a. % Fixtures with Reflectors	%	%	
	DK R	DK R	
b. % Under Control of Occupancy	%	%	
Sensors	DK R	DK R	
c1. % Under Control of Daylight			
Sensors	% Daylight Control:%	% Daylight Control:%	
	DK R	DK R	
c2. %Feasible?			
	% Feasible:%	% Feasible:%	
	[%] reasible: % DK R	[%] Feasible: % DK R	

Light1. (Cont'd)

Interior Lighting Information

LIGHTING TYPE	7. High Perf. T8 Fixtures (4 foot fixtures; 3 or more lamps)	8. T12 Fixtures (4 foot fixtures; 3 or more lamps)	
Total # of Fluorescent Fixtures	Enter #:	Enter #:	
(4ft - 3 or more lamps)	DK R	DK R	
a. % Fixtures with Reflectors	% DK_R	% DK_R	
b. % Under Control of Occupancy	%	%	
Sensors	DK_R	DK_R	
c1. % Under Control of Daylight	% Daylight Control:%	% Daylight Control:%	
Sensors	DK R	DK R	
c2. %Feasible?	% Feasible:% DK R	% Feasible:% DK R	

LIGHTING TYPE	9.	10.	11.
	Standard T8 Fixtures	High Perf. T8 Fixtures	T12 Fixtures
	(8 foot fixtures;	(8 foot fixtures;	(8 foot fixtures;
	Any # of lamps)	Any # of lamps)	Any # of lamps)
Total # of Fluorescent Fixtures (5ft or longer-Any # of lamps)	Enter #: DK R	Enter #: DK R	Enter #: DK R
a. % Fixtures with	%	%	%
Reflectors	DK_R	DK_R	DK_R
b. % Under Control of	%	%	%
Occupancy Sensors		DK_R	DK_R
c1. % Under Control of	% Daylight Control:%	% Daylight Control:%	% Daylight Control:%
Daylight Sensors	DK R	DK R	DK R
c2. %Feasible?	% Feasible:%	% Feasible:%	% Feasible: %
	DK R	DK R	DK R

% of Building Square Footage	
Illuminated by any type of	%
Tube Fluorescent Lighting	DK R
[no CFL's]	

Light1. (Cont'd) Interior Lighting Information

12. Incandescents/CFLs		
a. Total # of Incandescents	Enter #: DK R	
b. Total # of CFL'S	Enter # Screw-in CFL: DK R Enter # Hardwired CFL: DK R	
c. % Fixtures Feasible for <u>Hardwired</u> CFL's	% DK R	
d. % of Building Square Footage Illuminated by any Incandescents or CFLs	% 	

High Intensity Discharge (HID) Lamps	13. Total # of Metal Halide	14. Total # of Pulse-Start Metal Halide	15. Total # of High Pressure Sodium	16. Total # of Mercury Vapor
a. Total # of lamps	Enter #: DK R	Enter #: DK R	Enter #: DK R	Enter #: DK R
b. % w/ Hi/Low or	%	%	%	%
Bi-Level Control	DK_R	DK_R	DK_R	DK_R
c. % Hi/Low or	%	%	%	%
Bi-Level Control Feasible	DK_R	DK_R	DK_R	DK_R
d. % of Building Square Footage	%			
Illuminated by any HID type bulb				

Light2. Have you replaced high intensity discharge indoor lighting, such as high bay metal halide fixtures, with T5 or T8 fluorescent lighting?

1. Yes (What percent:	_%)	DK	R
2. □ No			
97. Don't know			
98. Refused to answer			

Light3. Lighting System Maintenance

Lighting System	a. How often are lighting control tune-ups performed?* Refer to	b. How often is the control strategy revisited? Refer to Strategy Codes	c. Last time a major upgrade was performed on the lighting system?
	Control Tune-Up Codes		
Complete	Maintenance Code#:	Strategy Code:	Years
Lighting System			DK R

*Lighting Controls Tune-Up

Periodically, lighting controls need to be calibrated. Photocell sensors may fall into disrepair over time, occupancy sensor control settings may not be configured to result in maximum energy savings, and timeclock controls may not result in sufficient precision. Some buildings may also have light sweeping controls and load shedding dimmer controls for demand reduction that should be tuned up. Spaces can be under-lit as a result of dirty fixtures which should be cleaned as part of a tune up.

Control Tune-Up Codes		
01: More than once a year		
02: Annually		
03: Every 2 years		
04: More than 2 years to every 5 years		
05: More than 5 years		
06: As needed		
07: Never		
97: Don't know		
98: Refused to answer		

Strategy Codes		
01: More than once a year		
02: Annually		
03: Every 2 years		
04: More than 2 years to every 5 years		
05: More than 5 years		
06: As needed		
97: Don't know		
98: Refused to answer		

Light4. How many exit signs are installed in the building?

Enter number:	If L4=0 SKIP TO L5
999997. 🗖 Don't know	SKIP TO L5
999998. Refused to answer	SKIP TO L5

Light4a. What percentage of the building's exit signs are...

1. % LED	%	DK	R
2. % CFL	%	DK	R
3. % Incandescent	%	DK	R
4. % Other (Please describe:)	%	DK	R

Light5. Does this building have outdoor lighting?

1. □ Yes	
2. □ No	Skip to Pool1
97. 🗖 Don't know	Skip to Pool1
98. Refused to answer	Skip to Pool1

Light6. Outdoor Lighting Information

[% of all lighting types should add up to 100% (but can be more)]

LIGHTING TYPE	a. % of all FT2	b. # of Fixtures	c. % Fixture sub-types	d. % w/ Manual Switches	e. % w/ Photocells	f. % w/ Timers or Other Controls
1. Fluorescent Tubes:	% DK_R	Enter #:	<u>% that are T-8</u>	%	%	%
		DK R	DK R	DK R	DK R	DK R
		Enter #:	% that are CFL			
2. Incandescent/ CFL bulbs (Smaller wattage)	% DK_R	DK R	% DK_R	% DK_R	% DK_R	% DK_R
		Enter #:				
3. Quartz Halogen	% DK_R	DK R	N/A	% DK_R	% DK_R	% DK_R
		Enter #:				
4. Metal Halide	% DK_R	DK R	N/A	% DK R	% DK R	% DK_R
		Enter #:				
5. Pulse Start Metal Halide	% DK_R	DK R	N/A	% DK_R	% DK_R	% DK_R
		Enter #:				
6. High Pressure Sodium	% DK_R	DK R	N/A	% DK_R	% DK_R	% DK_R
		Enter #:				
7. Mercury Vapor	% DK_R	DK R	N/A	% DK_R	% DK_R	% DK_R
	% of FT2	Enter #:	Please describe:	1	1	<u>.</u>
8. Other	% DK_R	DK R				

Fixture Counts Work Space – For Surveyor

POOL / HOT TUB

Pool1. Is there a pool and/or hot tub at this facility?

1. □ Yes	
2. □ No	Skip to OE1
97. 🗖 Don't Know	Skip to OE1
98. Refused to Answer	Skip to OE1

Pool2. Pool / Hot Tub description(s)

Pool/Hot Tub #	a. Size of Pool/Hot Tub	b. Pool/Hot Tub Heated?	c. Fuel Type Refer to Fuel Codes If Code=07, Describe:	d. Pool/Hot Tub have a cover?
1. Pool/Hot Tub #1	sq ft DK R	Y N DK R	Fuel Code:	Y N DK R
2. Pool/Hot Tub #2	sq ft DK R	Y N DK R	Fuel Code:	Y N DK R
3. Pool/Hot Tub #3	sq ft DK R	Y N DK R	Fuel Code:	Y N DK R
4. Pool/Hot Tub #4	sq ft DK R	Y N DK R	Fuel Code:	Y N DK R
5. Pool/Hot Tub #5	sq ft DK R	Y N DK R	Fuel Code:	Y N DK R

Fuel Codes

- 01: Electricity
- 02: Natural Gas
- 03: Bottled gas or propane
- 04: Solar Thermal and Electricity
- 05: Solar Thermal and Natural Gas
- 06: Other (**Describe**)
- 07: Pool not heated
- 97: Don't know
- 98: Refused to answer

OFFICE EQUIPMENT D N/A

[Estimates are fine if exact numbers are difficult to obtain]

OE1. How many desktop computers are used in this facility?

Enter # of computers:	Skip to OE5 if 0
9999997. 🗖 Don't know	Skip to OE5
9999998. Refused to answer	Skip to OE5

OE2. How many desktop LCD monitors are there? Include separate monitors used for laptops.

Enter # of LCD monitors:	Skip to OE3 if 0
9999997. 🗖 Don't know	Skip to OE3
9999998. Refused to answer	Skip to OE3

OE2a. What percentage of the LCD monitors are Energy Star rated?

Enter % of LCD monitors that are Energy Star rated: _____ DK R

OE3. How many desktop CRT monitors are there?

Enter # of CRT monitors:	Skip to OE4 if 0
9999997. 🗖 Don't know	Skip to OE4
9999998. Refused to answer	Skip to OE4

OE3a. What percentage desktop CRT monitors are Energy Star rated?

Enter % of LCD monitors that are Energy Star rated: _____ DK R

OE4. Which of the following describes what usually happens when company employees are done using a desktop computer? [There can be more than one response]

1. \Box Leave it on so it will be ready the next time		
they want to use it	3. \Box Turn off the computer	97. 🗖 Don't know
2. □ Put it in sleep mode	4. \Box Turn off the monitor	98. Refused to answer

OE5. How many laptop computers are used at this facility?

[Don't count laptops used with docking stations and monitors]

Enter # of laptops:	Skip to OE7 if 0
9999997. 🗖 Don't know	Skip to OE7
9999998. Refused to answer	Skip to OE7

OE5a. What percentage laptops are Energy Star rated?

Enter % of laptops that are Energy Star rated: _____ DK R

OE6. Which of the following describes what usually happens when company employees are done using a laptop computer? [There can be more than one response]

1. \Box Leave it on so it will be ready the next time they want to use it	3. □ Turn off the computer	97. □ Don't know
2. □ Put it in sleep mode	4. Turn off the monitor	98. Refused to answer

OE7. How many office machines are used at this facility?

[This includes copiers, printers, fax machines etc.]

Enter # of office machines:	Skip OE8 and OE9 if 0
9999997. 🗖 Don't know	Skip OE8 and OE9
9999998. Refused to answer	Skip OE8 and OE9

OE8. What percentage of office machines are Energy Star?

Enter % of Energy Star multifunction machines: _____ DK R

OE9. Which of the following describes what usually happens when company employees are done using the office machines for the day? [There can be more than one response]

1. Leave on so they will be ready	3. \Box Turn off the office machine	97. 🗖 Don't know
2. □ Put it in sleep mode	4. □ Unplug (in order to reduce phantom load)	98. Refused to answer

NOTES:

Rhode Island EERMC <u>Industrial</u> Survey

SITE INFORMATION		
SITE ID:		
SI1. Building Name:		
SI2. Street Address:		
SI3. City, State:		
SI4. Zip Code:		
SI5. Building Phone:		
SI6. Primary Contact Name:		
SI7. Primary Contact Phone:		
SI8. Primary Contact Email:		
SI9. Primary Contact Fax:		
SI10. Secondary Contact Name:		
SI11. Secondary Contact Phone:		
SI12. Secondary Contact Email:		
SI13. Secondary Contact Fax:		
	•	

SURVEY TRACKING INFORMATION				
TASK	a. DATE	b. NAME		
ST1. Field survey completed:				
ST2. Field survey paperwork completed:				

GENERAL BUILDING INFORMATION

	a. Activity Code Refer to Site Activity Code	b. If Activity Code = 15, please describe:	c. % of Building Space
SA1. Site Activity 1			\overline{DK}^{-}
SA2. Site Activity 2			$\frac{1}{DK} - \frac{\%}{R}$
SA3. Site Activity 3			$\frac{1}{DK} - \frac{\%}{R}$
SA4. Site Activity 4			$\frac{1}{DK} = \frac{\%}{R}$
SA5. Site Activity 5			% DKR

Site Activity: What are the major industrial processes at the site?

Site Activity	Codes

01: Food

- 02: Textiles- Apparel 03: Lumber- Furniture
- 03. Luindei- ruinn 04. Danar
- 04: Paper 05: Chemicals
- 05: Chemicals 06: Petroleum
- 07: Rubber-Plastics
- 08: Non-metallic minerals
- 09: Primary Metals
- 10: Fabricated Metals
- 11: Industrial Machinery
- 12: Electronics
- 13: Transportation Equipment
- 14: Printing/ Publishing
- 15: Miscellaneous (Describe)...(e.g., Warehouse, Office)

TO BE FILLED OUT BY KEMA STAFF [Surveyors –fill this section out from KEMA supplied data from utility]

GBE. Total Annual Electricity Load	kWh DK N NA
GBNG. Total Annual Natural Gas Load	therms DK N NA

GB1a. Which of the following fuels or power sources are used in this facility? Do you use... [Check all that apply]

11 / 1		
1. □ Electricity	7. □ Purchased Steam	
2. □ Natural Gas	8. □ Purchased Hot or Chilled Water	
3. \Box Coal		
4. □ Fuel Oil	9. Other (Describe:	
5. □Propane/LPG, Bottled Gas	97. □ Don't Know	
6. □ Kerosene	98. □ Refused to Answer	

GB1b. What is your best estimate of your average monthly total energy bills for the following fuels paid by your firm for this location?

Fuel Type	Average Monthly Bill
GB1b1. Electricity	Enter \$: S: / W:
	DK R DK R
GB1b2. Natural Gas	Enter \$: S: / W: $DK R$
GB1b3. Coal	Enter \$: S: / W: $DK R$
GB1b4. Fuel Oil	Enter $S: \underline{N} / W: \underline{DK R}$
GB1b5. Propane/LPG, Bottled Gas	Enter \$: S: / W: DK_R DK_R
GB1b6. Kerosene	Enter \$: S: / W: DK R DK R
GB1b7. Purchased Steam	Enter \$: S: / W: DK R DK R
GB1b8. Purchased Hot or Chilled Water	Enter $S: \underline{N} = \underline{N} / W: \underline{N} = \underline{N} $
GB1b9. Other (Describe:) Enter \$: S: / W: DK R

GB1c. Heating Fuel Use Consumption

End Use	Percent of Overall MMBTU Consumption
GB1d1. Process Heat Boilers	Enter %: DK N NA
GB1d2. Process Heat (Non-Boiler)	Enter %: DK N NA
GB1d3. Refrigeration/Process Cooling (Only if heat absorption drives cooling process.)	Enter %: DK N NA
GB1d4. Space Cooling (Only if heat absorption drives cooling process.)	Enter %: DK N NA
GB1d5. Space Heating	Enter %: DK N NA
GB1d6. Other (Describe:)	Enter %: DK N NA

Should Total 100%

GB1d. Electricity End Use Consumption

End Use	Percent of Overall kWh Consumption
GB1c1. Compressors	Enter %: DK N NA
GB1c2. Pumps	Enter %: DK N NA
GB1c3. Motors	Enter %: DK N NA
GB1c4. Refrigeration/Process Cooling	Enter %: DK N NA
GB1c5. Space Cooling	Enter %: DK N NA
GB1c6. Space Heating	Enter %: DK N NA
GB1c7. Interior Lighting	Enter %: DK N NA
GB1c8. Exterior Lighting	Enter %: DK N NA
GB1c9. Other (Describe:)	Enter %: DK N NA

Should Total 100%

General Building Characteristics:

GB2. Total floor area of facility		DK	ft [*] R	2
GB3. Total floor area occupied by your facility		DK	ft [*] R	2
GB4. Time since last major remodel/ process overhaul	_	DK	yea R	rs
GB5. Building commissioned within the past 5 yrs.? Commissioning is the process of overseeing equipment startup and testing to make sure systems are operating as designed.	Y	N	DK	R
GB6. Is the Building ENERGY STAR certified?	Y	Ν	DK	R
GB7. Is the building LEED certified?	Y	N	DK	R

GB8. What year was this facility constructed?

L

1. 🗆 Before 1950	4. □ 1990 to	7. [If unsure, but can make educated guess] Provide best estimate:
2. 🗆 1950 to 1979	5. 🗆 2000 to	97. 🗖 Don't know
3. 🗆 1980 to 1989	6. 🗆 2005 to	98. Refused to answer

GB9. Is this company the owner of this facility or does the company lease this space?

1. 🗆 Owner	2. Lessee/Tenant	97. 🗖 Don't know	98. \square Refused to answer

GB10. Job title or role of primary contact(s) [Can select more than one response]

1. D Owner / President / CEO	7.
2. □ Manager or Director of Facilities / Maintenance / Buildings & Grounds	8. 🗆 Vice President
3. □ Energy Manager or Director	9. 🗆 Other
4. □ Facility Engineer	(Describe:)
5. CFO / Controller / Treasurer	97. 🗖 Don't know
6. □ Plant Manager	98. □ Refused to answer

GB11a. Does the company pay for the electricity their space uses?

1. □ Yes, company pays all	97. 🗖 Don't know
2. □ Yes, company pays a portion	98. Refused to answer
3. \Box No, company does not pay	

GB11b. Does the company pay for the natural gas their space uses?

1. □ Yes, company pays all	97. 🛛 Don't know
2. □ Yes, company pays a portion	98. Refused to answer
3. □ No, company does not pay	

GB12. How many hours per week is this facility operating?

[Do not consider the facility to be operating if only maintenance, housekeeping or security personnel are present]

Enter # of hours/week:	97. 🗖 Don't know	98. □ Refused to answer
------------------------	------------------	-------------------------

GB13. How many employees work in this facility <u>during the main shift</u>, that is, when most employees are present?

[Include volunteer/part-time workers, but do not include employees who always work outside the building, such as drivers with delivery routes]

1. 🗆 1	5. 🗆 21 to 50	9. □ 501 to 1,000	97. 🗖 Don't know
2. □ 2 to 5	6. 🗆 51 to 100	10. 🗆 1,001 to 3000	98. Refused to answer
3.	7. 🗆 101 to 250	11.	
4. □ 11 to 20	8. □ 251 to 500		

COMPRESSED AIR

Comp1. Is there compressed air at this facility?

1. □ Yes	
2. □ No	Skip to Next Section
97. □ Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Comp2. Compressed Air Characteristics

Compressor System	a. Age of system*	Compressor Motors b. c. Motor Size # of motors		d. What kind of compressor? Refer to Compressed Air Equipment Code If Code=04, describe:	e. Average # of hours/ week in	f. Better motor practices in place?
1. System #1	# of years DK R	1 hp DK R 2 hp DK R 3 hp DK R	1# of motors DK R 2# of motors DK R 3# of motors DK R	Compressed Air Code:	use Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R
2. System #2	# of years DK R	1 hp DK R 2 hp DK R 3 hp DK R	1# of motors DK R 2# of motors DK R 3# of motors DK R	Compressed Air Code:	Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R
3. System #3	# of years DK R	1 hp DK R 2 hp DK R 3 hp DK R	1# of motors DK R 2# of motors DK R 3# of motors DK R	Compressed Air Code:	Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R

*Note average age if system contains different ages of equipment

Compressed Air Equipment Codes				
01:	Centrifugal			
02:	Reciprocating			
03:	Screw			
04:	Other (Describe)			
98:	Don't know			
99:	Refused to answer			

Comp3. Compressed Air Maintenance

Compressor System	a. How often is maintenance performed? Refer to Maintenance	b. Are any efficiency measures or practices in place?	c. Do you have a regular leak detection	d. [If c is yes] Have leaks been detected and	e. Variable Speed Drives
	Codes	If Yes, describe:	program?	repaired under this program?	
					1. App: Y N DK R
					1. Inst: Y N DK R
	1. Maintenance Code:	1.YNDKR	1.YNDKR	1.Y N DK R	1. Feas: Y N DK R
	2 Maintananaa Caday		2.YNDKR	2.YNDKR	2. App: Y N DK R
1. System #1	2. Maintenance Code:	2. Y N DK R	2. I N DK K	2. I N DK K	2. Inst: Y N DK R
	2 Maintenana Cada		3.YNDKR	3.Y N DK R	2. Feas: Y N DK R
	3. Maintenance Code:	3. Y N DK R			3. App: Y N DK R
					3. Inst: Y N DK R
					3. Feas: Y N DK R 1. App: Y N DK R
					1. Inst: Y N DK R
	1. Maintenance Code:	1.YNDKR	1.Y N DK R	1.Y N DK R	1. Feas: Y N DK R
					2. App: Y N DK R
2. System #2	2. Maintenance Code:	2. Y N DK R	2. Y N DK R	2. Y N DK R	2. Inst: Y N DK R
			3.YNDKR	3. Y N DK R	2. Feas: Y N DK R
	3. Maintenance Code:	3. Y N DK R	J. I N DK K	J. I N DK K	3. App: Y N DK R
					3. Inst: Y N DK R
					3. Feas: Y N DK R 1. App: Y N DK R
					1. Inst: Y N DK R
	1. Maintenance Code:	1. Y N DK R	1.Y N DK R	1.Y N DK R	1. Feas: Y N DK R
					2. App: Y N DK R
3. System #3	2. Maintenance Code:	2. Y N DK R	2. Y N DK R	2. Y N DK R	2. Inst: Y N DK R
					2. Feas: Y N DK R
	3. Maintenance Code:	3.Y N DK R	3.YNDKR	3. Y N DK R	3. App: Y N DK R
					3. Inst: Y N DK R
					3. Feas: Y N DK R

Maintenance Codes				
01: More than once a year				
02: Annually				
03: Every 2 years				
04: More than 2 years to every 5 years				
05: More than 5 years				
06: As needed				
07: Never				
97: Don't know				
98: Refused to answer				

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Comp4. Note whether the following strategies were used to reduce energy use in the compressed air system

	Strategy				
Compressor System	a. Modulating Compressor Control	b. Variable <u>Displacement</u> Compressor Control	c. Load/No Load Compressor Controls	d. Online/Offline Compressor Control	e. Online - Idle/Offline Compressor Control (Dual Control)
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System #2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Comp4. (Cont'd)

Note whether the following strategies were used to reduce energy use in the compressed air system

	Strategy				
Compressor System	f. Installation of Staged Reciprocating Compressors	g. Compressed Air Storage	h. Use of Dryer System with Controls (i.e. to avoid constant use)	i. Compressed Air – Optimal Sizing	j. Heat Recovery from Compressor Systems
1. System #1	App: Y N DK R	App: Y N DK R	Арр: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System #2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	Арр: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Comp4. (Cont'd)

Note whether the following strategies were used to reduce energy use in the compressed air system.

	Strategy			
	k.	l.	m.	n.
Compressor	For Compressor Systems	For Compressor Systems	For Compressor Systems	For Compressor Systems
System	Installation of a Sequencer	Installation of System Master Controls	Installation of a Demand Expander	Reduction of System Pressure to Minimum Effective Pressure
1. System #1	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R
2. System #2	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R
3. System #3	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R

PROCESS FANS and BLOWER SYSTEMS

Fan1. Are there process fans or blower systems at this facility?

1. □ Yes	
2. □ No	Skip to Next Section
97. Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Fan2. Process Fans and Blower System Characteristics

Process Fans and Blower	a. Age of system*	Process Fan Motors			
System		b. Fan Motor Size	c. # of Fan Motors		
		1hp DK R	1# of motors DK R		
1. System #1	# of years DK R	2 hp DK R	2# of motors DK R		
		3 hp DK R	3# of motors DK R		
		1hp DK R	1# of motors DK R		
2. System #2	# of years DK R	2 hp DK R	2 # of motors DK R		
		3 hp DK R	3 # of motors DK R		
		1hp DK R	1# of motors DK R		
3. System #3	# of years DK R	2 hp DK R	2 # of motors DK R		
		3 hp DK R	3# of motors DK R		

*Note average age if system contains different ages of equipment

Process Fans and Blower System	d. Process Fan Use Refer to Process Fan Codes If Code=06, describe:	e. Average # of hours/ week in use	f. Are fan loads variable?	g. How are fans controlled? Refer to Fan Control Codes If Code=03, describe:	h. Better motor practices in place?
1. System #1	Process Fan Code :	Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Fan Control Code : 2. Fan Control Code : 3. Fan Control Code :	1. Y N DK R 2. Y N DK R 3. Y N DK R
2. System #2	Process Fan Code :	Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Fan Control Code : 2. Fan Control Code : 3. Fan Control Code :	1. Y N DK R 2. Y N DK R 3. Y N DK R
3. System #3	Process Fan Code :	Avg # hrs/week DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Fan Control Code : 2. Fan Control Code : 3. Fan Control Code :	1. Y N DK R 2. Y N DK R 3. Y N DK R

Fan2. Process Fans and Blower System Characteristics (Cont'd)

Process Fan Codes					
01: Drying	06: Other (Please describe)				
02: Water Mixing/Agitation	97: Don't know				
03: Cooling	98: Refused to answer				
04: Dust Removal					
05: Ventilation					

Fan	Control	Codes	
-----	---------	-------	--

- 01: VSD
- 02: Inlet/outlet dampers 03: Other (Please describe)
- 97: Don't know
- 98: Refused to answer

Fan3. Fan and Blower System Maintenance

Process Fans and Blower System	a. How often is maintenance performed? Refer to Maintenance Codes	b. Are any efficiency measures or practices in place? If Yes, describe:	c. Are NEMA premium efficiency motors installed?	d. When motors are replaced, are NEMA premium purchased?	e. Has the system been reviewed to determine if components can be improved?	f. [If e is yes] Have the components been improved?
1. System #1	 Maintenance Code: Maintenance Code: Maintenance Code: 	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	YNDKR	Y N DK R
2. System # 2	 Maintenance Code: Maintenance Code: Maintenance Code: 	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	Y N DK R	Y N DK R
3. System #3	 Maintenance Code: Maintenance Code: Maintenance Code: 	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	Y N DK R	Y N DK R

Maintenance Codes

- 01: More than once a year 02: Annually 03: Every 2 years 04: More than 2 years to every 5 years 05: More than 5 years 06: As needed

- 07: Never
- 97: Don't know
- 98: Refused to answer

Fan4. Note if the following strategies were used to reduce energy use in fan or blower system

Process	Strategy						
Fans and	a.	b.	c.	d.	e.		
Blower	Installation of	System	Optimization of	Clean Room	Clean Room		
System	controls	Optimization	Drying Process	Controls	Design		
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
2. System #2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		

PUMPS

Pump1. Are there pumps used for process loads at this facility?

1. □ Yes	
2. 🗆 No	Skip to Next Section
97. Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Pump2. Pump System Characteristics

Pump	a. Age of system*	Pu	mp Motors	d. What kind of pump?	e. Pump Use
System		b. Motor Size	c. # of motors	Refer to Pump Codes If Code=03, describe:	Refer to Pump Use Codes If Code=05, describe:
		1 hp DK R 2 hp DK R	1# of motors DK R	Pump Code:	Pump Use Code:
1. System #1	1. System #1	3 hp DK R	2# of motors DK R 3# of motors DK R		
		1hp DK R	1# of motors DK R	Pump Code:	Pump Use Code:
2. System #2	# of years DK R		2# of motors DK R 3# of motors DK R		
	# of		1# of motors DK R 2# of motors DK R	Pump Code:	Pump Use Code:
3. System #3	years		3# of motors DK R		

*Note average age if system contains different ages of equipment

Pump Codes	Pump Use Codes
01: Centrifugal	01: Hot Water
02: Positive Displacement	02: Chilled Water
03: Other (Please describe)	03: Wastewater
97: Don't know	04: Food Product
98: Refused to answer	05: Other (Please describe)
	97: Don't know
	98: Refused to

Pump2. (Cont'd) **Pump System Characteristics**

Pump System	f. Average # of hours/ week in use	g. Are pump loads variable?	h. How is flow controlled? See Flow Control Codes If Code = 6, describe:	i. Better motor practices in place?
1. System #1	Avg # hrs/week DK R	Y N DK R	Flow Control Code:	1. Y N DK R 2. Y N DK R 3. Y N DK R
2. System # 2	Avg # hrs/week DK R	Y N DK R	Flow Control Code:	1. Y N DK R 2. Y N DK R 3. Y N DK R
3. System #3	Avg # hrs/week DK R	Y N DK R	Flow Control Code:	1. Y N DK R 2. Y N DK R 3. Y N DK R

Flow Control Codes

- 01: VSD's 02: 2-way valves 03: 3-way valves 04: Balancing valve 05: Manually 06: Other (Please describe) 07: Den's Imagu 97: Don't know
- 98: Refused to answer

Pump3. Pump System Maintenance

Pump System	a. How often is maintenance performed? Refer to Maintenance Codes	b. Are any efficiency measures or practices in place? If Yes, describe:	c. Are NEMA premium efficiency motors installed?	d. When motors are replaced, are NEMA premium purchased?
	 Maintenance Code: Maintenance Code: 	1. Y N DK R	1. Y N DK R 2. Y N DK R	1. Y N DK R 2. Y N DK R
1. System #1	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3.YNDKR
	 1. Maintenance Code:	1. Y N DK R	1.YNDKR	1.YNDKR
2. System # 2	2. Maintenance Code:	2. Y N DK R	2.YNDKR	2.YNDKR
	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3. YNDKR
	1. Maintenance Code: 	1. Y N DK R	1.YNDKR	1.YNDKR
3. System #3	2. Maintenance Code: ––	2. Y N DK R	2.YNDKR	2.YNDKR
	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3. YNDKR

Maintenance Codes
01: More than once a year
02: Annually
03: Every 2 years
04: More than 2 years to every 5 years
05: More than 5 years
06: As needed
07: Never
97: Don't know

98: Refused to answer

Pump3. Pump System Maintenance

Pump System	e. Is the piping layout designed efficiently to reduce friction losses?	f. Has the system been reviewed to determine if the correct sized motors are in place?	g. [If f is yes] Are/have the correct sized motors been installed?
1. System #1	Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R
2. System # 2	Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R
3. System #3	Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R	1. Y N DK R 2. Y N DK R 3. Y N DK R

Pump4. Note if the following strategies were used to reduce energy use in pump system? **Measures <u>c, d, and e</u> are for <u>agriculture use only</u>

	Strategy							
Pump System	a. Installation of controls	b. System Optimization	c. Agricultural Use Only Low Pressure Nozzle	d. Agricultural Use Only Micro watering system	e. <mark>Agricultural Use</mark> Only Pump Retrofit			
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
2. System #2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			

PROCESS MOTORS

Motor1. Are there process motors used at this facility that are <u>not</u> used for compressed air, fans, blowers or pumps?

1. 🗆 Yes	
2. □ No	Skip to Next Section
97. Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Motor2. Process Motor Characteristics

Process Motor	a. Age of	Proc	cess Motors	d. e. Average # # of Variable		f. Better motor
System Describe System Use	system*	b. Motor Size	c. # of motors	of hours/ week in use	Speed Drives installed	practices in place?
		1hp DK R	1# of motors DK R		1hp DK R	1.Y N DK R
1. System #1	# of years DK R	2 hp DK R	2# of motors DK R	Avg # hrs/week DK R	2 hp DK R	2.YNDKR
		3 hp DK R	3 # of motors DK R		3hp DK R	3.Y N DK R
		1hp DK R	1# of motors DK R		1hp DK R	1.Y N DK R
2. System #2	# of years DK R	2 hp DK R	2# of motors DK R	Avg # hrs/week DK R	2 hp DK R	2.YNDKR
		3 hp DK R	3 # of motors DK R		3 hp DK R	3.Y N DK R
		1hp DK R	1# of motors DK R		1hp DK R	1.Y N DK R
3. System #3	# of years DK R	2 hp DK R	2 # of motors DK R	Avg # hrs/week DK R	2 hp DK R	2. Y N DK R
		3 hp DK R	3 # of motors DK R		3hp DK R	3.Y N DK R

*Note average age if system contains different ages of equipment

Motor3. Process Motor Maintenance

Process Motor System	a. How often is maintenance performed? Refer to Maintenance Codes	b. Are any efficiency measures or practices in place? If Yes, describe:	c. Are NEMA premium efficiency motors installed?	d. When motors are replaced, are NEMA premium purchased?	e. Is motor/drive scheduling in place?
	1. Maintenance Code:	1. Y N DK R	1.YNDKR	1.YNDKR	1.YNDKR
1. System #1	2. Maintenance Code:	2. Y N DK R	2. Y N DK R	2. Y N DK R	2. Y N DK R
	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3.YNDKR	3.YNDKR
	1. Maintenance Code:	1. Y N DK R	1.YNDKR	1.YNDKR	1.YNDKR
2. System # 2	2. Maintenance Code:	2.Y N DK R	2.Y N DK R	2.YNDKR	2. Y N DK R
	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3.YNDKR	3.YNDKR
	1. Maintenance Code:	1. Y N DK R	1.YNDKR	1.YNDKR	1.YNDKR
3. System #3	2. Maintenance Code:	2.YNDKR	2.Y N DK R	2.Y N DK R	2. Y N DK R
	3. Maintenance Code:	3. Y N DK R	3.YNDKR	3.YNDKR	3.YNDKR

- Maintenance Codes01: More than once a year02: Annually03: Every 2 years04: More than 2 years to every 5 years05: More than 5 years06: Agreeded 06: As needed 07: Never 97: Don't know
- 98: Refused to answer

Motor4. Note if the following strategies were used to reduce energy use in the process motor systems? [See Guidebook for examples of controls and measures]

			Strategy		
	a.	b.	с.	d.	e.
Dreases	Installation of	Replace V Belts w/	Improvements to Air	Installation of Gap	Installation of High
Process Motor	Energy Efficient	cog V-belts	Conveying Systems	Forming Paper	Consistency Forming
System	Drive Motor			machine	
	SIC Codes: All	SIC Codes: All	SIC Codes: 24, 25	SIC Codes: 26	SIC Codes: 26
			24 –Lumber & Wood Products,	Paper	Paper
			25 – Furniture & Fixtures		
	1. App: Y N DK R	1. App: Y N DK R			
	1. Inst: Y N DK R	1. Inst: Y N DK R			
	1. Feas: Y N DK R	1. Feas: Y N DK R	App:YNDKR	App:YNDKR	App: Y N DK R
	2. App: Y N DK R	2. App: Y N DK R			
1. System #1	2. Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	2. Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	3. App: Y N DK R	3. App: Y N DK R			
	3. Inst: Y N DK R	3. Inst: Y N DK R			
	3. Feas: Y N DK R	3. Feas: Y N DK R			
	1. App: Y N DK R	1. App: Y N DK R			
	1. Inst: Y N DK R	1. Inst: Y N DK R			
	1. Feas: Y N DK R	1. Feas: Y N DK R	App:YNDKR	App: Y N DK R	App:YNDKR
	2. App: Y N DK R	2. App: Y N DK R			
2. System #2	2. Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	2. Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	3. App: Y N DK R	3. App: Y N DK R			
	3. Inst: Y N DK R	3. Inst: Y N DK R			
	3. Feas: Y N DK R	3. Feas: Y N DK R			
	1. App: Y N DK R	1. App: Y N DK R			
	1. Inst: Y N DK R	1. Inst: Y N DK R			
	1. Feas: Y N DK R	1. Feas: Y N DK R	App:YNDKR	App:YNDKR	App:YNDKR
	2. App: Y N DK R	2. App: Y N DK R			
3. System #3	2. Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	2. Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	3. App: Y N DK R	3. App: Y N DK R			
	3. Inst: Y N DK R	3. Inst: Y N DK R			
	3. Feas: Y N DK R	3. Feas: Y N DK R			

Motor4. (Cont'd)

Note if the following strategies were used to reduce energy use in the process motor systems?

			St	rategy		
	f.	g.	h.	i.	j.	k.
	Optimization	Installation of	Multipump	Direct Drive	Injection	Injection Molding:
Process	measures	Light Cylinders	extruders/ injection	Extruders	Molding- Impulse	Replace Hydraulic
Motor System			moulding		Cooling	Drives with Electric
System	SIC Codes: All	SIC Codes: 27				Drive and VSD
		Printing &	SIC Codes: 30	SIC Codes: 30	SIC Codes: 30	Controls
		Publishing	Rubber/Plastics	Rubber/Plastics	Rubber/Plastics	SIC Codes: 30
						Rubber/Plastics
				1. App: Y N DK R		1. App: Y N DK R
				1. Inst: Y N DK R		1. Inst: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	1. Feas: Y N DK R	App: Y N DK R	1. Feas: Y N DK R
				2. App: Y N DK R		2. App: Y N DK R
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R
				3. App: Y N DK R		3. App: Y N DK R
				3. Inst: Y N DK R		3. Inst: Y N DK R
				3. Feas: Y N DK R		3. Feas: Y N DK R
				1. App: Y N DK R		1. App: Y N DK R
				1. Inst: Y N DK R		1. Inst: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	1. Feas: Y N DK R	App:Y N DK R	1. Feas: Y N DK R
				2. App: Y N DK R		2. App: Y N DK R
2. System #2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R
				3. App: Y N DK R		3. App: Y N DK R
				3. Inst: Y N DK R		3. Inst: Y N DK R
				3. Feas: Y N DK R		3. Feas: Y N DK R
				1. App: Y N DK R		1. App: Y N DK R
				1. Inst: Y N DK R		1. Inst: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	1. Feas: Y N DK R	App:Y N DK R	1. Feas: Y N DK R
				2. App: Y N DK R		2. App: Y N DK R
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	2. Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	2. Feas: Y N DK R
				3. App: Y N DK R		3. App: Y N DK R
				3. Inst: Y N DK R		3. Inst: Y N DK R
				3. Feas: Y N DK R		3. Feas: Y N DK R

Motor4. (Cont'd)

Note if the following strategies were used to reduce energy use in the process motor systems? [See Guidebook for examples of controls and measures]

			Strategy	-	
	l.	m.	n.	0.	р.
Process	Efficient Grinding	Efficient Drives for	High Efficiency Bakery	Optimization of	O and M of Spinning
Motor	SIC Codes: 32	Rolling	Mixing	Spinning Machines	Machines
System	Stone, Glass, Clay,	SIC Codes: 27	SIC Codes: 20	SIC Codes: 22,23	SIC Codes: 22,23
	Concrete	Printing & Publishing	Food & Kindred	22 - Textiles 23 – Clothing & Apparel	22 - Textiles 23 – Clothing & Apparel
			Products	25 – Clothing & Apparer	25 – Clothing & Apparei
		1. App: Y N DK R			
		1. Inst: Y N DK R			
	App: Y N DK R	1. Feas: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
		2. App: Y N DK R			
1. System #1	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
		3. App: Y N DK R			
		3. Inst: Y N DK R			
		3. Feas: Y N DK R			
		1. App: Y N DK R			
		1. Inst: Y N DK R			
	App: Y N DK R	1. Feas: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
		2. App: Y N DK R			
2. System #2	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
		3. App: Y N DK R			
		3. Inst: Y N DK R			
		3. Feas: Y N DK R			
		1. App: Y N DK R			
		1. Inst: Y N DK R			
	App: Y N DK R	1. Feas: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
		2. App: Y N DK R			
3. System #3	Inst: Y N DK R	2. Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	2. Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
		3. App: Y N DK R			
		3. Inst: Y N DK R			
		3. Feas: Y N DK R			

Motor5. Does the facility have a printing press?

1. Yes	
2. □ No	Skip to Next Section
97. 🗖 Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Motor5a. [If Motor5 = Yes] Are efficient practices in place?

1. □ Yes	
2. □ No	Skip to Next Section
97. Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Motor5b. [If Motor5 = Yes] Is the printing press efficient (i.e. has fewer cylinders)?

1. □ Yes				
2. 🗆 No				
97. 🛛 Don't know				
98. Refused to answer				

PROCESS BOILER SYSTEMS

Boil1.	Is there a process heat boiler system at this facilit	y?

1. □ Yes	
2. □ No	Skip to Next Section
97. □ Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Boil2. Process Boiler Characteristics and Maintenance

Donz. 110cc	ss Boiler Characteris		
	1.	2.	3.
	System #1	System #2	System #3
Process Boiler			
Characteristics	Describe System Use	Describe System Use	Describe System Use
and	20001100 System 050		Deserrise System ese
Maintenance			
Maintenance			
a. Age of system			
*Note average			
age if system			
contains	# of years	# of years	# of years
different ages of	DK R	DK R	DK R
equipment			
b. How many			
boilers are in	<u> </u>	<u> </u>	<u></u>
this system?	# of boilers	# of boilers	# of boilers
	DK R	DK R	DK R
c. Fuel Used			
Refer to Fuel	Fuel Code:	Fuel Code:	Fuel Code:
Codes	DK R	DK R	DK R
If Code=04,			
describe:			
- ~ .			
d. System			
Capacity	DK R	DK R	DK R
0 0/ of			
e. % of	%	%	%
boiler load	$\overline{\mathbf{D}\mathbf{K}}^{-}\mathbf{R}$	$\overline{\mathbf{D}\mathbf{K}}^{\mathbf{T}}\mathbf{R}$	
f. How often is			
maintenance	Maintenance Code:	Maintenance Code:	Maintenance Code:
performed?			
Refer to	DK R	DK R	DK R
Maintenance			
Codes			
g. Is insulation	Y N	Y N	Y N
installed on the			
distribution	DK R	DK R	DK R
pipes?			
h. Are there			
leaks in the	Y N	Y N	Y N
system that			
need to be	DK R	DK R	DK R
repaired			
repuireu			

Fuel Codes					
01: Electricity					
02: Natural Gas					
03: #2 Fuel Oil					
04: Other (Describe)					
97: Don't know					
98: Refused to answer					
Maintenance Codes					
Maintenance Codes01: More than once a year					
01: More than once a year					
01: More than once a year 02: Annually					
01: More than once a year 02: Annually 03: Every 2 years 04: More than 2 years to every 5 years					
01: More than once a year 02: Annually 03: Every 2 years 04: More than 2 years to					

- 07: Never
- 97: Don't know98: Refused to answer

Boil3. Note if the following strategies were used to reduce energy use in the process boiler systems [See Guidebook for examples of controls and measures]

	Strategy						
Process Boiler System	a. Flue gas heat recovery/ economizer	b. Blowdown steam heat recovery	c. Water Treatment practices	d. Thermally Activated heat pump/chiller			
1. System #1	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R			
2. System # 2	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R			
3. System #3	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: YNDKRInst: YNDKRFeas: YNDKR	App: YNDKRInst: YNDKRFeas: YNDKR			

	Strategy						
Process Boiler System	e. f. Automatic steam trap monitoring system Control		g. Condensate Return	h. Load Control Practices			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			

PROCESS HEATING

Heat1.	Is there process heating at this facility?
--------	--

1. □ Yes	
2. □ No	Skip to Next Section
97. Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Heat2. **Process Heating Characteristics and Maintenance**

Process Heating System Describe System Use	a. Age of system*	b. How often is maintenance performed? <u>Refer to</u> <u>Maintenance Codes</u>	c. Fuel Used Refer to Fuel Codes If Code=06, describe:	d. Are any efficiency measures or practices in place? If Yes, describe:
1. System #1	# of years DK R	Maintenance Code: 	Fuel Code:	Y N DK R
2. System # 2	# of years DK R	Maintenance Code: 	Fuel Code: DK R 	Y N DK R
3. System #3	# of years DK R	Maintenance Code: 	Fuel Code: DK R	Y N DK R

*Note average age if system contains different ages of equipment

Process Heating System Describe System Use	e. Are pr controls i on the s	ocess installed	f Is insulatio to reduce losses in th	e heating	g Is sche impleme this sy	duling nted for	h Are any oth installed syste	er controls on this
1. System #1	Y	N	Y	N	Y	N	Y	N
	DK	R	DK	R	DK	R	DK	R
2. System # 2	Y	N	Y	N	Y	N	Y	N
	DK	R	DK	R	DK	R	DK	R
3. System #3	Y	N	Y	N	Y	N	Y	N
	DK	R	DK	R	DK	R	DK	R

Maintenance Codes

- 01: More than once a year
- 02: Annually
- 03: Every 2 years
- 04: More than 2 years to every 5 years 05: More than 5 years
- 06: As needed
- 07: Never
- 97: Don't know
- 98: Refused to answer

- **Fuel Codes**
- 01: Electricity
- 02: Natural Gas 03: Oil
- 04: Kerosene
- 05: Bottled Gas or Propane
- 06: Other (**Describe**)
- 97: Don't know
- 98: Refused to answer

RI EERMC Industrial Onsite Survey (Revised 10/12/09)

Heat3.	Note if the following strategies were used to reduce energy use in the process heating systems?
[See Guio	lebook for examples of controls and measures]

			Strategy		
	a.	b.	c.	d.	e.
	Heat pumps for	Efficient electric	Efficient Curing	Top-heating (glass)	Efficient Burners
Process Heating System	drying SIC Codes: 24, 25 24 –Lumber & Wood Products, 25 – Furniture & Fixtures	melting system SIC Codes: 33 Primary Metal Industries	Ovens SIC Codes: 34, 35, 36, 37, 38 34 – Fabricated metal products, 35 – Industrial machinery & equipment, 36 – Electrical & electronic equipment, 37 – Transportation equipment, 38 – Instruments and related products	SIC Codes: 32 Stone, Clay, Glass, & Concrete Products	SIC Codes: 32, 33, 34 32 - Stone, Clay, Glass, & Concrete Products 33 - Primary Metal Industries 34 - Fabricated metal products
1. System #1	App: Y N DK R	App:Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst:Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
2. System # 2	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: YNDKRApp: YNDKRInst: YNDKRFeas: YNDKR	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

	Strategy						
	f.	g.	h.	i.	ј.		
	Heat Recovery	Process Integration	Efficient Drying	Improved	Flare Gas Controls		
	System	SIC Codes:	Practices	Separation Process	and Recovery		
Process	SIC Codes: All	20, 26, 28, 29	SIC Codes: 20	SIC Codes: 28	SIC Codes: 29		
Heating System		20 – Food & kindred products	Food & kindred products	Chemicals and allied products	Petroleum and coal		
System		26 – Paper and allied	products	products	products		
		products,					
		28 – Chemicals and					
		allied products 29 – Petroleum and					
		coal products					
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
	App: Y N DK R	App: Y N DK R	App:Y N DK R	App: Y N DK R	App: Y N DK R		
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R		
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R		
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R		

Heat3. (Cont'd)

Note if the following strategies were used to reduce energy use in the process heating systems?

		Strategy						
Process Heating System	k. l. Fouling Control Efficiency improvements to Furnaces		m. Oxyfuel furnaces	n. Combustion Controls	o. Optimization of Furnace Operations			
	SIC Codes: 29 Petroleum and coal products	SIC Codes: 29 Petroleum and coal products	SIC Codes: 32 Stone, Clay, Glass, & Concrete Products	SIC Codes: 34 Fabricated metal products	SIC Codes: 34 Fabricated metal products			
1. System #1	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R			
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
2. System # 2	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R			
v	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R			
	App:Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R			
3. System #3	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R	Inst: Y N DK R Feas: Y N DK R			

REFRIGERATION / PROCESS COOLING

Ref1. Is there refrigeration / process cooling at this facility?

1. □ Yes	
2. □ No	Skip to Next Section
97. 🗖 Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Ref2. Refrigeration / Process Cooling Characteristics and Maintenance

Refrigeration/ Process Cooling System	a. Age of system*	b. What type of refrigerant? [Circle one]	C1. Type of Equipment Refer to Equipment Codes If Code=09, describe:	C2. Equipment Use Refer to Equipment Use Codes If Code=04, describe:	d. Fuel Used Refer to Fuel Codes If Code=03, describe:
1. System #1	# of years DK R	Freon Ammonia Other:	Refrigeration Equipment Code: 	Equipment Use Code: 	Fuel Code:
2. System # 2	# of years DK R	Freon Ammonia Other:	Refrigeration Equipment Code: 	Equipment Use Code: 	Fuel Code:
3. System #3	# of years DK R	Freon Ammonia Other:	Refrigeration Equipment Code: 	Equipment Use Code: 	Fuel Code:

*Note average age if system contains different ages of equipment

Refrigeration/		ote: e <u>OR</u> f	g. How often is maintenance	h. Are any efficiency measures or practices in
Process Cooling System	e. Size in sq ft	f. # of units	performed? Refer to Maintenance Codes	place? If Yes, describe
1. System #1	Sq ft DK R	# of units DK R	Maintenance Code: 	Y N DK R
2. System # 2	Sq ft DK R	# of units DK R	Maintenance Code: 	Y N DK R
3. System #3	Sq ft DK R	# of units DK R	Maintenance Code: — —	Y N DK R

RI EERMC Industrial Onsite Survey (Revised 10/12/09)

01: Blast/Flash Freezers
02: Refrigerated Warehouse
03: Freezer Warehouse
04: Process Equipment Cooled by
Chilled Water
05: Equipment to Make Ice for
Skating
06. Refrigerated Walk in/Prep
Area (30 to 40°F)
07: Freezer Walk in/Prep Area (0
to -10°F)
08: Chilled Prep Area (50 to 55°F)
09: Other cooling equipment
(Describe)
97: Don't know
98: Refused to answer
Equipment Use Codes
Equipment Use Codes01: Water-cooled Chiller
01: Water-cooled Chiller
01: Water-cooled Chiller 02: Air-cooled Chiller
01: Water-cooled Chiller02: Air-cooled Chiller03: District chilled water piped in
01: Water-cooled Chiller02: Air-cooled Chiller03: District chilled water piped in from outside the building
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe)
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe) 97: Don't know
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe) 97: Don't know 98: Refused to answer
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe) 97: Don't know 98: Refused to answer Fuel Codes
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe) 97: Don't know 98: Refused to answer Fuel Codes 01: Electricity
 01: Water-cooled Chiller 02: Air-cooled Chiller 03: District chilled water piped in from outside the building 04: Other (Describe) 97: Don't know 98: Refused to answer Fuel Codes 01: Electricity 02: Natural Gas

Equipment Codes

Maintenance Codes
01: More than once a year
02: Annually
03: Every 2 years
04: More than 2 years to every 5
years
05: More than 5 years
06: As needed
07: Never
97: Don't know
98: Refused to answer

Ref3. Note if the following strategies were used to reduce energy use in the refrigeration/process cooling systems. [See Guidebook for examples of controls and measures]

	Strategy				
Refrigeration /	а.	b.	с.	d.	е.
Process Cooling	Water-cooled	Electronically	Evaporator fan	Efficient	Heat recovery
System	condenser	Commutated	controller for walk-	compressor	
		Motors (ECM)	ins		
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Refrigeration/ Process Cooling System	f. Compressor VSDs	g. Floating head pressure controls	h. Demand hot gas defrost (uses sensor to detect when defrost is needed - automatic)	i. Demand electric defrost (uses sensor to detect when defrost is needed - automatic)	j. Anti-sweat (humidistat) controls
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System # 2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

Ref3. (Cont'd)

Note if the following strategies were used to reduce energy use in the refrigeration/process cooling systems.

Refrigeration/ Process Cooling System	k. Multiplex compressors	l. Condenser fan VSD	m. LED lighting	n. Air curtains
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

	Strategy				
Refrigeration/ Process Cooling	0.	р.	q.	r.	
System	Door closers	Door closers	Zero Energy	Strip curtains	
·	on walk-ins	on cases	Freezer Doors	for walk-ins	
	App: Y N DK R				
1. System #1	Inst: Y N DK R				
	Feas: Y N DK R				
	App: Y N DK R				
2. System # 2	Inst: Y N DK R				
	Feas: Y N DK R				
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App:Y N DK R	
3. System #3	Inst: Y N DK R				
	Feas: Y N DK R				

Ref3. (Cont'd)

Note if the following strategies were used to reduce energy use in the refrigeration/process cooling systems.

Refrigeration/ Process Cooling System	s. High Efficiency Centrifugal Chiller (0.51kW/ton)	t. Cooling Circulation Pumps with Variable Speed Drives	u. Convert to water- cooled chiller	v. Premium efficiency pump motors
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
2. System # 2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R

	Strategy				
Refrigeration/ Process Cooling System	w. VSD for cooling	x. Oversized cooling towers	y. Economizers,	z. Economizers,	
·	tower fans		air-side	water-side	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	

SPACE COOLING

Cool1.	Is there space	cooling at this facility?
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1. □ Yes	
2. □ No	Skip to Next Section
97. □ Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

Cool2. Space Cooling Characteristics

Space Cooling System	a. Age of system*	b. Type of equipment Refer to Cooling Equipment Codes If Code=10, describe:	c. % of cooling load supplied	d. System Capacity [Tons]
1. System #1	# of years DK R	Cooling Equipment Code:	%	Tons DK R
2. System # 2	# of years DK R	Cooling Equipment Code:	%	Tons DK R
3. System #3	# of years DK R	Cooling Equipment Code:	%	Tons DK R

Cooling Equipment Codes			
01: Water-cooled Chiller			
02: Air-cooled Chiller			
03: Packaged heat pumps for cooling			
04: Rooftop or packaged AC units, (also known as			
DX or direct expansion units)			
05: DX Split Systems			
06: Absorption gas or steam (absorption chillers or			
heat pumps)			
07: Packaged Terminal Air Conditioner (PTAC)			
System (Individual room heater)			
08: Individual room air conditioners, other than			
heat pumps			
09. District chilled water piped in from outside the			
building			
10: Other cooling equipment (Describe)			
97: Don't know			

98: Refused to answer

*Note average age if system contains different ages of equipment

Space Cooling System	e. Fuel Used Refer to Fuel Codes If Code=03,	f. How often is maintenance performed? Refer to Maintenance Codes	g. How many months per year does this system run?	h. How many hours per day does this system run when on?	Fuel Codes 01: Electricity 02: Natural Gas 03: Other (Describe) 97: Don't know 98: Refused to answer Maintenance Codes
1. System #1	describe: Fuel Code:	Maintenance Code:	# of months DK R	# of hours DK R	01: More than once a year 02: Annually 03: Every 2 years 04: More than 2 years to every 5 years 05: More than 5 years 06: As needed 07: Never 97: Don't know 98: Refused to answer Note: Hours represent # of hours that th system is in <u>active</u> heating mode versus setback mode, but not the actual run time of the equipment.
2. System # 2	Fuel Code: Fuel Code:	Maintenance Code: Maintenance Code:	# of months DK R	# of hours DK R	
3. System #3			# of months DK R	# of hours DK R	une of the equipment.

Cool3. Note if the following strategies were used to reduce energy use in the space cooling systems [See Guidebook for examples of controls and measures]

	Strategy				
Space Cooling System	a. High-efficiency DX packaged system (10.9 EER)	b. High Efficiency Centrifugal Chiller (0.51kW/ton)	c. Window Film	d. EMS System Installed	e. Cooling Circulation Pumps with Variable Speed Drives
1. System #1	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R
2. System # 2	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R
3. System #3	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R

	Strategy					
Space Cooling System	f. Programmable Thermostat	g. Convert to water- cooled chiller	h. Premium efficiency pump motors	i. VSD for cooling tower fans	j. Oversized cooling towers	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
1. System #1	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
2. System # 2	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
3. System #3	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	

Cool3. (Cont'd)

Note if the following strategies were used to reduce energy use in the space cooling systems

	Strategy				
Space	k.	l.	m.	n.	
Cooling	Economizers,	Economizers,	Hydronic variable flow	Primary/secondary chilled	
System	air-side	water-side	(Water loop heat pumps)	water loops	
1. System #1	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
2. System # 2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	

	Strategy				
Space	o.	p.	q.	r.	
Cooling	Duct sealing	Duct insulation	Cool Roof	Ductless	
System	(applicable only to unconditioned spaces)	(applicable only to unconditioned spaces)		(Mini split) Cooling System	
1. System #1	App:Y N DK R	App: Y N DK R	App:Y N DK R	App: Y N DK R	
	Inst:Y N DK R	Inst: Y N DK R	Inst:Y N DK R	Inst: Y N DK R	
	Feas:Y N DK R	Feas: Y N DK R	Feas:Y N DK R	Feas: Y N DK R	
2. System # 2	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	
3. System #3	App: Y N DK R	App: Y N DK R	App: Y N DK R	App: Y N DK R	
	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	Inst: Y N DK R	
	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	Feas: Y N DK R	

SPACE HEATING

SpaceHeat1. Is there a space heating system at this facility?

1. □ Yes	
2. □ No	Skip to Next Section
97. □ Don't know	Skip to Next Section
98. Refused to answer	Skip to Next Section

SpaceHeat2. Space Heating Characteristics

Space Heating System	a. Age of system*	b. Type of equipment Refer to Heating Equipment Codes If Code=08, describe	c. System Capacity Check unit of measurement: MMBTU or kW	d. % of space heating load by capacity
1. System #1	# of years DK R	Heating Code:	DMMBTU DkW DK R	% DK R
2. System # 2	# of years DK R	Heating Code:	DMMBTU DkW DK R	$\overline{DK}^{-\%}_{R}$
3. System #3	# of years DK R	Heating Code:	DMMBTU DkW DK R	$\overline{D}\overline{K}^{-\%}R$

*Note average age if system contains different ages of equipment

Space Heating System	e. Fuel Used Refer to Fuel Codes If Code=09, describe	f. How often is maintenance performed? Refer to Maintenance Codes	g. How many months per year does this system run?	h. About how many hours is the heating system running each day it is used? Refer to Heating Hours Codes
1. System #1	Fuel Code:	Maintenance Code: 	# of months DK R	Heating Hours Code: — —
2. System # 2	Fuel Code:	Maintenance Code: 	# of months DK R	Heating Hours Code: — —
3. System #3	Fuel Code:	Maintenance Code: ——	# of months DK R	Heating Hours Code:

Heating Equipment Codes 01: Furnaces that heat air directly, without using steam or water 02: Boilers inside the building that produce steam or hot water 03: Packaged heat pumps 04: Split heat pump system 05: Rooftop or packaged heating units, other than heat pumps 06: Individual space heaters, other than heat pumps 07: District steam or hot water piped in from outside the building 08: Other heating equipment (Describe) 97: Don't know 98: Refused to answer **Fuel Codes** 01: Electricity 02: Natural Gas $03 \cdot Oil$ 04: Kerosene 05: Bottled Gas or Propane 06: Wood 07: Coal 08: Solar 09: Other (**Describe**) 97: Don't know 98: Refused to answer **Maintenance Codes** 01: More than once a year 02: Annually 03: Every 2 years 04: More than 2 years to every 5 years 05: More than 5 years 06: As needed 07: Never 97: Don't know 98: Refused to answer **Heating Hours Codes** 01: Less than 4 hours 02: More than 4 hours to 8 hours 03: More than 8 hours to 12 hours 04: More than 12 hours to 16 hours 05: More than 16 hours to 20 hours 06: More than 20 hours 07: Run continuously 97: Don't know 98: Refused to answer Note: Hours represent # of hours that the system is in <u>active</u> heating mode versus setback

of the equipment.

mode, but not the actual run time

SpaceHeat3. Note if the following strategies were used to reduce energy use in the HVAC systems

	Strategy				
Space Heating System	a. High Efficiency Condensing Furnace or Boiler	b. Stack Heat Exchanger	c. Installation of EMS	d. EMS Optimization	
1. System #1	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	App: Y N DK R Inst: Y N DK R	
2. System # 2	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	Feas: Y N DK R App: Y N DK R Inst: Y N DK R Feas: Y N DK R	
3. System #3	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	App: Y N DK R Inst: Y N DK R Feas: Y N DK R	

[See Guidebook for examples of controls and measures]

LIGHTING

Light1. End Use Information

LIGHTING TYPE	1. T5 Fixtures (<4 foot fixtures; 1 or 2 lamps)	2. Standard T8 Fixtures (4 foot fixtures; 1 or 2 lamps)
Total # of Fluorescent Fixtures (4ft 1 or 2 lamps)	Enter #: DK R	Enter #: DK R
a. % Fixtures with Reflectors	$\frac{1}{DK} = \frac{\%}{R}$	$\overline{D}\overline{K}^{-\frac{\%}{R}}$
b. % Under Control of Occupancy Sensors	$\frac{1}{DK} = \frac{\%}{R}$	$\overline{DK}^{-\frac{\%}{R}}$
c1. % Under Control of Daylight Sensors	% Daylight Control:% DK R	% Daylight Control:% DK R
c2. %Feasible?	% Feasible:% DK R	% Feasible:% DK R

LIGHTING TYPE	3. High Perf. T8 Fixtures (4 foot fixtures; 1 or 2 lamps)	4. T12 Fixtures (4 foot fixtures; 1 or 2 lamps)
Total # of Fluorescent Fixtures (4ft 1 or 2 lamps)	Enter #: DK R	Enter #: DK R
a. % Fixtures with Reflectors	$\overline{DK}^{-\frac{\%}{R}}$	$\overline{D}\overline{K}^{-\frac{9}{R}}$
b. % Under Control of Occupancy Sensors	$\overline{DK}^{-\frac{\%}{R}}$	$\overline{D}\overline{K}^{-\frac{9}{R}}$
c1. % Under Control of Daylight Sensors	% Daylight Control:% DK R	% Daylight Control:% DK R
c2. %Feasible?	% Feasible:% DK_R	% Feasible:% DK R

LIGHTING TYPE	5. T5 Fixtures (<4 foot fixtures; 3 or more lamps)	6. Standard T8 Fixtures (4 foot fixtures; 3 or more lamps)
Total # of Fluorescent Fixtures (4ft - 3 or more lamps)	Enter #: DKR	Enter #: DK R
a. % Fixtures with Reflectors	$\overline{DK}^{-\frac{\%}{R}}$	$\overline{DK}^{-\frac{\%}{R}}$
b. % Under Control of Occupancy Sensors	$\overline{DK}^{-\frac{\%}{R}}$	$\overline{DK}^{-\frac{\%}{R}}$
c1. % Under Control of Daylight Sensors	% Daylight Control:% DK R	% Daylight Control:% DK R
c2. %Feasible?	% Feasible: % DK R	% Feasible:% DK R

Light1. (Cont'd)

End Use Information

LIGHTING TYPE	7. High Perf. T8 Fixtures (4 foot fixtures; 3 or more lamps)	8. T12 Fixtures (4 foot fixtures; 3 or more lamps)
Total # of Fluorescent Fixtures (4ft - 3 or more lamps)	Enter #: DK R	Enter #: DK_R
a. % Fixtures with Reflectors	\overline{DK}^{-} [%] R	$\overline{D}\overline{K}^{-\frac{6}{8}}$
b. % Under Control of Occupancy Sensors	$\overline{DK}^{-}R^{\%}$	$\overline{D}\overline{K}^{-\frac{\%}{R}}$
c1. % Under Control of Daylight Sensors	% Daylight Control:% DK R	% Daylight Control:% DK R
c2. %Feasible?	% Feasible:% DK R	% Feasible:% DK R

LIGHTING TYPE	9.	10.	11.
	Standard T8 Fixtures	High Perf. T8 Fixtures	T12 Fixtures
	(8foot fixtures;	(8foot fixtures;	(8foot fixtures; Any # of
	Any # of lamps)	Any # of lamps)	lamps)
Total # of Fluorescent Fixtures (5ft or longer-Any # of lamps)	Enter #: DK R	Enter #: DK R	Enter #: DK R
a. % Fixtures with Reflectors	$\overline{DK}^{-\frac{\%}{R}}$	$\overline{DK}^{-\frac{9}{R}}$	$\overline{DK}^{-\frac{\%}{R}}$
b. % Under Control of Occupancy Sensors	$\overline{D}\overline{K}^{-\frac{\%}{R}}$	$\overline{D}\overline{K}^{-\frac{9}{R}}$	$\overline{D}\overline{K}^{-\frac{9}{R}}$
c1. % Under Control of	% Daylight Control:%	% Daylight Control:%	% Daylight Control:%
Daylight Sensors	DK R	DK R	DK R
c2. %Feasible	% Feasible:%	% Feasible:%	% Feasible:%
	DK R	DK R	DK R

% of Building Square Footage	
Illuminated by any type of Tube Fluorescent	%
[no CFL's here]	DK R

Light2. (Cont'd) Lighting Information

13. Incandescents/CFLs			
a. Total # of Incandescents	Enter #: DK R		
b. Total # of CFLs (Refers to <u>ALL</u> types of CFLs)	Enter # of CFLs: DK R		
c. % of CFLs	Enter % Screw-in CFL: DK R Enter % Hardwired CFL: DK R		
d. % of Incandescent Fixtures%Feasible for Hardwired CFL'sDK			

High Intensity Discharge (HID) Lamps	14. Total # of Metal Halide	15. Total # of Pulse-Start Metal Halide	16. Total # of High Pressure Sodium	17. Total # of Mercury Vapor
a. Total # of lamps				
	Enter #:	Enter #:	Enter #:	Enter #:
	DK R	DK R	DK R	DK R
b. % w/ Hi/Low or				
Bi-Level Control	%	%	%	%
	DK R	DK R	DK R	DK R
c. % Hi/Low or				
Bi-Level Control Feasible	%	%	%	%
	DK R	DK R	$\overline{\rm DK}$ R	DK R

Light3. Have you replaced high intensity discharge indoor lighting, such as high bay metal halide fixtures, with T5 or T8 fluorescent lighting?

1. □ Yes (What percent:%) DK R
2. 🗆 No
97. 🗖 Don't know
98. Refused to answer

Light4. Lighting System Maintenance

Lighting System	a. How often is maintenance performed? Refer to Maintenance Codes	b. How often is the control strategy revisited? Refer to Strategy Codes	c. Last time a major upgrade was performed on the lighting system?
Complete	Maintenance Code#:	Strategy Code:	Years
Lighting System			DK R

*Lighting Controls Tune-Up

Periodically, lighting controls need to be calibrated. Photocell sensors may fall into disrepair over time, occupancy sensor control settings may not be configured to result in maximum energy savings, and timeclock controls may not result in sufficient precision. Some buildings may also have light sweeping controls and load shedding dimmer controls for demand reduction that should be tuned up. Spaces can be under-lit as a result of dirty fixtures which should be cleaned as part of a tune up.

Maintenance Codes	Strategy Codes
01: More than once a year	01: More than once a year
02: Annually	02: Annually
03: Every 2 years	03: Every 2 years
04: More than 2 years to every 5 years	04: More than 2 years to every 5 years
05: More than 5 years	05: More than 5 years
06: As needed	06: As needed
07: Never	97: Don't know
97: Don't know	98: Refused to answer
98: Refused to answer	

Fixture Counts Work Space – For Surveyor

OTHER PROCESSES

OP1. Are there other processes performed at this facility?

1. □ Yes	
2. □ No	Thank and Terminate Survey
97. □ Don't know	Thank and Terminate Survey
98. Refused to answer	Thank and Terminate Survey

OP2. Other Processes

Other Processes	a. Describe the other processes performed by this system	b. Fuel Used Refer to Fuel Codes If Code=03, describe:	c. How often is maintenance performed? Refer to Maintenance Codes	d. Have you implemented any efficient practices for this system in the past five years? If Yes, describe:
1. System #1	1. System #1 DK R		Maintenance Code: 	Y N DK R
2. System # 2	DK R	Fuel Code:	Maintenance Code: — —	Y N DK R
3. System #3	DK R	Fuel Code:	Maintenance Code: — —	Y N DK R

Fuel Codes
01: Electricity
02: Natural Gas
03: Other (Describe)
97: Don't know
98: Refused to answer

Maintenance Codes						
01: More than once a year						
02: Annually						
03: Every 2 years						
04: More than 2 years to every 5 years						
05: More than 5 years						
06: As needed						
07: Never						
97: Don't know						
98: Refused to answer						

NOTES:	
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Rhode Island Energy Efficiency and Resources Management Council (EERMC) – Achievable Potential.

Appendix H.



Prepared by KEMA, Inc.

Burlington, Massachusetts, August 26, 2010

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1. Achievable Potential

This appendix presents the Achievable potential runs. This includes energy and demand savings estimates, cost estimates, benefit estimates and benefit cost ratios. These results are presented for:

- Existing Residential Programs
- Existing Commercial Programs
- Existing Industrial Programs
- Commercial Price Response
- Residential Behavioral
- Commercial Behavioral
- Industrial Behavioral
- New Technologies



2. Residential Existing Programs

We modeled the following existing National Grid Programs in Rhode Island:

- Energy Wise
- Low Income Single Family
- Lighting
- New Construction Energy Star Homes
- Energy Star Central Air Conditioning
- Energy Star Heating
- Energy Star Appliances (includes Appliance Recycling)

These were modeled by market rather than exactly match the existing program configuration. We modeled them as:

- Retrofit
- New Construction
- Lighting
- Replace on Burnout
- Appliance Recycling
- Low Income

Table 1 presents the overall results for the existing programs. As this table indicates, the new net savings decline over time. CFLs as a measure are phased out over time and are replaced by LEDs.



Table 1Residential Existing Programs

Residential	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	57,448,250	127,283,030	192,951,660	252,199,818	309,718,366	352,098,994	392,798,928	428,768,157	453,794,482	475,204,083
Net Peak Demand Savings - kW	10,009	22,707	35,711	49,398	62,150	74,882	87,995	99,692	108,816	116,575
New Net Energy Savings - kWh	57,448,250	69,834,780	65,668,630	59,248,158	57,518,549	42,380,627	40,699,934	35,969,229	25,026,326	21,409,601
New Net Peak Demand Savings - kW	10,009	12,698	13,004	13,686	12,752	12,733	13,113	11,697	9,123	7,759
TRC	3.20									
Free Riders - kWh	13,351,932	25,425,610	36,050,334	36,185,643	36,321,220	36,456,618	36,590,970	36,723,311	36,854,101	36,983,472
Free Riders - kW	1,362	2,592	3,674	3,693	3,711	3,727	3,742	3,754	3,766	3,776
Other Naturally Occurring - kWh	43,328,987	82,926,852	118,280,111	122,238,943	126,210,993	130,218,500	134,026,961	137,764,666	141,392,927	144,959,195
Other Naturally Occurring - kW	4,746	9,109	13,041	13,794	14,548	15,306	16,023	16,694	17,337	17,966
Gross Energy - kWh	70,800,182	152,708,640	229,001,993	288,385,460	346,039,586	388,555,611	429,389,897	465,491,468	444,294,663	465,833,635
Gross Peak Demand - kW	11,371	25,299	39,386	53,091	65,860	78,609	91,737	103,447	107,290	115,059



3. **Commercial Existing Programs**

We modeled the following existing National Grid Programs in Rhode Island:

- Energy Initiative
- Design 2000 New Construction
- Small Commercial Direct Install

These were modeled by market rather than exactly match the existing program configuration. We modeled them as:

- Retrofit
- New Construction
- Lighting
- Replace on Burnout

Table 2 presents the overall results for the existing programs. As this table indicates, the new net savings decline over time. CFLs as a measure are phased out over time and are replaced by LEDs.



Table 2Existing Commercial Programs

Commercial	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	56,790,291	122,497,105	191,842,586	259,737,391	323,904,605	382,781,234	436,444,765	485,396,782	530,204,734	571,604,278
Net Peak Demand Savings - kW	10,046	21,574	33,916	46,383	58,546	70,065	80,897	91,065	100,614	109,621
New Net Energy Savings - kWh	56,790,291	65,706,814	69,345,481	67,894,805	64,167,214	58,876,629	53,663,531	48,952,017	44,807,952	41,399,544
New Net Peak Demand Savings - kW	10,046	11,528	12,341	12,467	12,163	11,519	10,832	10,169	9,549	9,007
PV Net Avoided Cost Benefits	\$126,876,039	\$142,174,104	\$145,572,276	\$141,943,883	\$134,094,466	\$123,368,908	\$112,979,311	\$103,575,084	\$95,309,164	\$88,561,381
PV Annual Program Marketing and Admin Costs	\$3,126,680	\$3,225,752	\$3,280,877	\$4,352,301	\$3,644,303	\$3,597,929	\$3,547,175	\$3,494,410	\$3,441,723	\$3,390,484
PV Net Measure Costs	\$16,565,737	\$19,485,412	\$21,312,676	\$22,242,708	\$21,969,369	\$21,177,531	\$20,157,729	\$19,023,285	\$17,855,050	\$16,711,772
TRC	5.24									
Free Riders - kWh	21,719,075	42,457,298	62,449,242	78,630,017	93,750,840	107,757,859	120,654,299	132,493,751	143,361,214	153,358,726
Free Riders - kW	3,224	6,268	9,211	11,525	13,709	15,757	17,672	19,458	21,126	22,688
Other Naturally Occurring - kWh	2,961,459	6,123,681	9,432,012	12,837,797	16,189,886	19,538,481	22,829,007	26,059,869	29,098,879	32,031,584
Other Naturally Occurring - kW	361	748	1,154	1,573	1,985	2,398	2,804	3,203	3,578	3,940
Gross Energy - kWh	78,509,366	164,954,403	254,291,828	338,367,408	417,655,446	490,539,094	557,099,064	617,890,533	673,565,948	724,963,004
Gross Peak Demand - kW	13,270	27,842	43,127	57,907	72,254	85,822	98,568	110,523	121,740	132,309



4. Industrial Existing Programs

We modeled the following existing National Grid Programs in Rhode Island:

• Energy Initiative

These were modeled by market rather than exactly match the existing program configuration. We modeled them as:

- Retrofit
- Replace on Burnout

Table 3 presents the overall results for the existing programs. As this table indicates, the new net savings decline over time.



Table 3Industrial Existing Programs

Industrial	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	10,784,738	22,230,719	33,379,276	43,628,582	52,728,954	60,655,458	67,530,833	73,545,123	78,859,274	81,744,376
Net Peak Demand Savings - kW	1,673	3,446	5,174	6,766	8,183	9,421	10,498	11,441	12,266	12,726
New Net Energy Savings - kWh	10,784,738	11,445,982	11,148,557	10,249,306	9,100,372	7,926,504	6,875,375	6,014,290	5,314,150	2,885,103
New Net Peak Demand Savings - kW	1,673	1,773	1,728	1,592	1,417	1,239	1,077	942	825	460
TRC	3.99									
Free Riders - kWh	3,637,263	6,877,897	9,757,032	12,308,778	14,563,020	16,546,394	18,290,016	19,822,456	21,169,257	22,353,065
Free Riders - kW	528	999	1,418	1,789	2,117	2,403	2,653	2,873	3,065	3,235
Other Naturally Occurring - kWh	0	0	0	0	0	0	0	0	0	0
Other Naturally Occurring - kW	0	0	0	0	0	0	0	0	0	0
Gross Energy - kWh	14,422,001	29,108,616	43,136,307	55,937,360	67,291,974	77,201,851	85,820,849	93,367,580	100,028,531	87,773,455
Gross Peak Demand - kW	2,202	4,445	6,592	8,555	10,300	11,825	13,152	14,313	15,331	13,485



4.1 Commercial Behavioral

We assume this program used a display device and software to give customers the ability to respond to some form of time varying pricing. We assumed \$500 for the software/ display and initially \$75000 of administrative costs. We assumed no customer incentives. Customers were assumed to save up to 3% of usage over time.



Table 4Commercial Price Response

Price response - commercial	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	0	0	0	0	4,067,283	16,456,073	37,419,266	58,693,295	80,253,190	106,463,357
Net Peak Demand Savings - kW	0	0	0	0	910	2,730	6,374	10,476	14,124	18,689
New Net Energy Savings - kWh	0	0	0	0	4,067,283	12,388,790	20,963,193	21,274,029	21,559,895	26,210,167
New Net Peak Demand Savings - kW	0	0	0	0	910	1,821	3,644	4,102	3,649	4,564
TRC	3.87									
Free Riders - kWh										
Free Riders - kW										
Other Naturally Occurring - kWh										
Other Naturally Occurring - kW										
Gross Energy - kWh					4,067,283	16,456,073	37,419,266	58,693,295	80,253,190	106,463,357
Gross Peak Demand - kW					910	2,730	6,374	10,476	14,124	18,689



4.2 Residential Behavior

Residential behavioral was modeled in a similar fashion to display programs is currently configured. We assumed 1.7% savings per customer and .05 kW per year. We assumed the average size of the customers declined over time and that total customers touched was 150,000. We assumed a cost of a display at \$100 per customer. Overall starting administration was 150,000. We assumed some degradation of savings overtime. Results are presented in Table 5 below. It was assumed that to keep the savings from the program the feedback activities needed to be done each year. Hence cumulative and net savings are the same.



Table 5 Residential Behavioral

Behavioral Conservation - Residential	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	0	0	7,200,000	27,600,000	56,000,000	88,536,000	125,396,000	165,332,000	208,148,000	253,844,000
Net Peak Demand Savings - kW	0	0	1,530	5,865	12,240	19,987	29,139	39,665	51,416	64,390
New Net Energy Savings - kWh	0	0	7,200,000	20,400,000	28,400,000	32,536,000	36,860,000	39,936,000	42,816,000	45,696,000
New Net Peak Demand Savings - kW	0	0	1,530	4,335	6,375	7,747	9,152	10,526	11,750	12,974
TRC										
	2.29									
Free Riders - kWh				27,600,000	56,000,000	88,536,000	125,396,000	165,332,000	208,148,000	253,844,000
Free Riders - kW				5,865	12,240	19,987	29,139	39,665	51,416	64,390
Other Naturally Occurring - kWh										
Other Naturally Occurring - kW										
Gross Energy - kWh			7,200,000	27,600,000	56,000,000	88,536,000	125,396,000	165,332,000	208,148,000	253,844,000
Gross Peak Demand - kW			1,530	5,865	12,240	19,987	29,139	39,665	51,416	64,390



4.3 Commercial Behavioral

The Commercial behavioral program was modeled as providing customers with a display and related software to allow them to view their load and potentially compare to other customers. It was assumed overall savings per customer was 2 %. We assumed a display/ marketing per new customer at \$500/ customer. KW savings were .2 /customer.

Table 6Commercial Behavioral

Behavioral Conservation - Commercial	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	5,625,000	16,875,000	28,125,000	39,375,000	50,625,000	61,875,000	73,125,000	84,375,000	95,625,000	108,825,000
Net Peak Demand Savings - kW	500	3,000	5,500	8,000	10,500	13,000	15,500	18,000	20,500	23,000
New Net Energy Savings - kWh	5,625,000	11,250,000	11,250,000	11,250,000	11,250,000	11,250,000	11,250,000	11,250,000	11,250,000	13,200,000
New Net Peak Demand Savings - kW	500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500
TRC	2.42									
Free Riders - kWh	0	0	0	0	0	0	0	0	0	0
Free Riders - kW	0	0	0	0	0	0	0	0	0	0
Other Naturally Occurring - kWh	0	0	0	0	0	0	0	0	0	0
Other Naturally Occurring - kW	0	0	0	0	0	0	0	0	0	0
Gross Energy - kWh	5,625,000	16,875,000	28,125,000	39,375,000	50,625,000	61,875,000	73,125,000	84,375,000	95,625,000	108,825,000
Gross Peak Demand - kW	500	3,000	5,500	8,000	10,500	13,000	15,500	18,000	20,500	23,000

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4.4 Industrial Behavior

The Industrial behavioral program was providing customers with a display and software. We assumed \$1000 for the display. It was assumed overall savings for energy per customer was 2 %; demand was assumed to be 2 kw on average per customer We per year per customer with a starting administrative costs of 50,000 per year.

Behavioral Conservation - Industrial	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	0	0	0	720,000	2,160,000	4,320,000	7,080,000	10,320,000	14,040,000	9,100,000
Net Peak Demand Savings - kW	0	0	0	400	800	1,200	1,600	2,000	2,400	2,250
New Net Energy Savings - kWh	0	0	0	720,000	1,440,000	2,160,000	2,760,000	3,240,000	3,720,000	2,400,000
New Net Peak Demand Savings - kW	0	0	0	400	400	400	400	400	400	360
TRC	2.66									Ĩ
										Ĩ
Free Riders - kWh										Ĩ
Free Riders - kW										Ĩ
										Ī
Other Naturally Occurring - kWh										1
Other Naturally Occurring - kW										l
										l l
Gross Energy - kWh				720,000	2,160,000	4,320,000	7,080,000	10,320,000	14,040,000	9,100,000
Gross Peak Demand - kW				400	800	1,200	1,600	2,000	2,400	2,250
										í

4-8

Table 7 Industrial Behavioral



4.5 New Technologies

KEMA reviewed the technologies that did not pass the cost effectiveness test in the Economic Potential analysis. The overall costs varied significantly by technology and sector. We ultimately decided to use a generic, simplistic and conservative approach and estimated new technologies to grow to approximately three percent of total energy and demand by 2020. We costed these at 10 cents/ first year per kwh to provide a placeholder cost for implementation of these technologies in a program. As noted in the next section there is much greater potential for savings from new technologies. The Table below presents the overall savings from our estimates along with an estimate of costs which is in the administrative cost line. Overall benefit cost is about 1.12. We anticipate these would in actuality be added to an existing program delivery mechanism. We feel these are a very conservative estimate of the potential impacts of new technologies.



Table 8

New Technologies

New Technologies	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Energy Savings - kWh	0	0	0	0	22,648,276	83,285,000	125,200,000	211,050,000	317,519,000	440,355,000
Net Peak Demand Savings - kW					4,211	11,887	19,616	27,398	36,146	44,948
New Net Energy Savings - kWh					41,390,000	41,895,000	41,915,000	85,850,000	106,469,000	122,836,000
New Net Peak Demand Savings - kW					4,211	7,676	7,729	7,782	8,748	8,802
										1
TRC				1.13						1
										1
Free Riders - kWh										1
Free Riders - kW										1
										1
Other Naturally Occurring - kWh										1
Other Naturally Occurring - kW										1
										1
Gross Energy - kWh					22,648,276	83,285,000	125,200,000	211,050,000	317,519,000	440,355,000
Gross Peak Demand - kW					4,211	11,887	19,616	27,398	36,146	44,948
										1
										1