

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION

IN RE: THE NARRAGANSETT ELECTRIC COMPANY :
d/b/a NATIONAL GRID'S FILING TO AMEND TERMS : DOCKET NO. 4200
AND CONDITIONS FOR DISTRIBUTION SERVICE :

REPORT AND ORDER

On September 3, 2010, the Narragansett Electric Company d/b/a National Grid filed to amend its Terms and Condition for Distribution Service. The tariff, effective October 15, 2010, clarifies that the newly implemented National Grid Connects Program ("NG Connects") would allow a licensed electrician registered with the Company to make a permanent overhead connection between the Company's service drop cable and the customer's service entrance cable. Residential customers would be given a voluntary option of having either the Company or a licensed electrician registered with NG Connects make the service connection¹. If the customer elects to have the Company make the connection, there would be no additional cost to the customer.² In amending its tariff, the Company stated that it was attempting to improve customer service by eliminating the need to make multiple trips to the same residence when making a service connection and shortening both the length of time the electrician is at a customer's home and the length of the power outage.³ The Company averred that the tariff amendment would have no impact on customer rates.⁴

The Commission and the Division issued Data Requests on September 13 and September 15, 2010 respectively. The Company filed responses to both sets of Data

¹ Electricians must meet a number of requirements in order to register in the National Grid Connects Program.

² Letter from Jennifer Brooks Hutchinson to Luly Massaro dated September 3, 2010.

³ Letter from Jennifer Brooks Hutchinson to Luly Massaro dated September 3, 2010. See also Company response to Division Data Request 1-8.

⁴ Letter from Jennifer Brooks Hutchinson to Luly Massaro dated September 3, 2010.

Requests on September 30, 2010. On September 30, 2009, in response to discovery requests, the Company averred that it would not be involved in payment, if any, from the customer to the electrician with regard to work performed as part of NG Connects. It stated that if the electrician were to charge a fee for the service connection, the customer would be responsible for the fee.⁵

VI. Open Meeting

At an open meeting held on October 7, 2010, the Commission unanimously approved the Company's tariff amendment filed on September 3, 2010, but required the Company to affirmatively advise the customer 1) that the customer could elect to have a licensed NG Connects electrician perform a service connection, but the customer would be responsible for any fees charged by the electrician and 2) that the customer could elect to have the Company perform the service connection at no additional cost.

Accordingly, it is hereby

(20220) ORDERED:

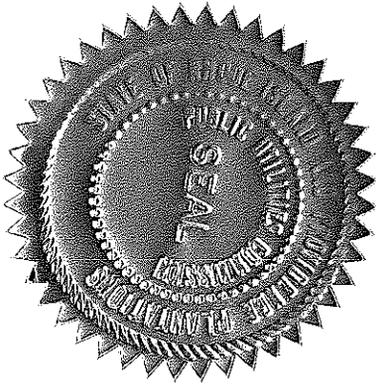
1. Narragansett Electric Company d/b/a National Grid's Filing to Amend Terms and Conditions For Distribution Service (P.U.C. Docket No. 4200), filed on September 3, 2010, is hereby approved for effect October 15, 2010;
2. Narragansett Electric Company d/b/a National Grid shall affirmatively advise the customer 1) that the customer could elect to have a licensed NG Connects electrician perform a service connection, but the customer would be responsible for any fees charged by the electrician and 2) that the

⁵ Company's Responses to Commission's Data Request 1-6 and 1-8. See also Company's Response to Division Data Request 1-1.

customer could elect to have the Company perform the service connection at no additional cost.

EFFECTIVE AT WARWICK, RHODE ISLAND, ON OCTOBER 15, 2010,
2010 PURSUANT TO AN OPEN MEETING DECISION ON OCTOBER 7, 2010.
WRITTEN ORDER ISSUED DECEMBER 7, 2010.

PUBLIC UTILITIES COMMISSION



Elia Germani

Elia Germani, Chairman

Mary E. Bray

Mary E. Bray, Commissioner

Paul J. Roberti

Paul J. Roberti, Commissioner