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PUBLIC UTILITIES COMMISSION

June 17, 2010

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect July 17, 2010, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/15	32, 33, 34, and 35	N/A
M/1	66	N/A

In this filing, Verizon Rhode Island (“Verizon RI”) proposes to remove the grandfathering of the Single Line Business PAK for Business. This offering will now be available again to business customers in Rhode Island. The Single Line Business PAK for Business is an optional business flat-rated usage package with a network access line and calling features. Verizon is re-instituting the product to meet market demands.

If you have any questions regarding this filing, please contact Frances O’Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon New England Inc.

15. Service Packages

15.16 Single Line Business PAK for Business

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15.16.1 Description	
A.	Single Line Business PAK is an optional business flat-rated usage package with a network access line and calling features and services offered for a one-year or three-year term commitment.
1.	Single Line Business PAK includes the following: <ul style="list-style-type: none"> - One (1) Business Exchange Service Line - Unlimited local calling - Unlimited intraLATA toll calling - Choice of any or all of the following: <div style="margin-left: 40px;">Call Waiting, Three-Way Calling, Call Forwarding, Caller ID, and Voice Messaging Service.</div>

15.16.2 Regulations	
A.	Single Line Business PAK is available only to customers who subscribe to Verizon Rhode Island as their carrier for local and intraLATA toll calls.
B.	Single Line Business PAK is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at each location at the time service is initiated.
C.	Customers may only have one Single Line Business PAK per account. A maximum of ten (10) lines can have unlimited calling either with this plan or any other unlimited local and/or toll product offered by Verizon. Customers may not combine this package with the Unlimited Dialtone and Custopak Packages.
D.	Single Line Business PAK is available with a one-year or three-year term agreement only.
E.	Single Line Business PAK is available only with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon High Speed Internet Service or Verizon FIOS Internet Service.
F.	Single Line Business PAK is not available in combination with other optional calling plans or virtual private network services on a single line.
G.	Customers must be existing Verizon internet subscribers or must order Verizon internet service simultaneously with the order for Single Line Business PAK for Business.

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15.16.2 Regulations			
H.	<p>Single Line Business PAK is not available with the following services:</p> <ul style="list-style-type: none"> - Centrex Plus with dial 9 or Centrex Plus with Assume Dial 9 Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange and Foreign Zone Service - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital Conversion Digital PBX Services - Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Custopak for Business 		
I.	<p>Single Line Business PAK does not include calls to the following services:</p> <table style="width: 100%; border: none;"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls </td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Calling Card (Limited to existing Customer-on or before November 30, 2007) - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - 700, 900, 976 Services - Corrections Collect Calls </td> </tr> </table>	<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls 	<ul style="list-style-type: none"> - Calling Card (Limited to existing Customer-on or before November 30, 2007) - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - 700, 900, 976 Services - Corrections Collect Calls
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J.	<p>The Business Exchange Service Line associated with the Single Line Business PAK may be used only for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service.</p>		
K.	<p>Call details are not available with this service.</p>		

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15.16.3 Termination Liability	
A.	Single Line Business PAK is offered on a one-year or a three-year term agreement.
B.	<p>Early termination of a Single Line Business PAK term agreement by the customer will result in a one-time flat Termination Charge of:</p> <p><u>1-year term agreement</u> \$75</p> <p><u>3-year term agreement</u> \$125 for default within the 1st year of the term \$100 for default within the 2nd year of the term \$75 for default within the 3rd year of the term</p>
C.	<p>If the customer discontinues the long distance service component or internet service component associated with the Single Line Business Pak, any remaining components will revert to the individual rate associated with the component.</p> <p>If the customer discontinues the Business Exchange Service Line associated with the Single Line Business Pak, applicable termination charges apply.</p>
D.	If the customers terminates the service within 60 days of the Order Completion Date, the customer is liable for the monthly charges incurred. Termination liability will be waived.
E.	At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term under the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 days notice of any change. Customers can move from a one to a three-year term without incurring a penalty.
F.	<p>Early termination charges do not apply under the following circumstances:</p> <ol style="list-style-type: none"> 1. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term. 2. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or 3. Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

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15.16.4 Application of Rates and Charges	
A.	Service and Equipment Charges are waived if a class of service change is required in order to subscribe to Single Line Business PAK.
B.	Applicable Service Charges as specified in Part A, Section 3 will be waived for customers subscribing to a three-year agreement.
C.	The Single Line Business PAK provides a credit for Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service).

1. Exchange and Network Services

1.15 Service Packages

1.15.17 Unlimited CustoPAK Package for Business				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited CustoPAK Basic Package	Basic Package – One-Year Term – Per CustoPAK Line – Monthly	61.00	
		Credit - Provisioned with Verizon Broadband - Monthly	1.00	
		Basic Package – Three-Year Term – Per CustoPAK Line – Monthly	50.00	
		Credit - Provisioned with Verizon Broadband - Monthly	5.00	
		Expansion Line with Unlimited Calling – Per Line – Monthly	47.00	
		Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate)	30.00	

1.15.18 Single Line Business PAK for Business				
ID	Service Category	Rate Element	Rate	USOC
	Single Line Business PAK	Single Line Package – One-Year Term – Monthly	61.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FIOS Internet Service) – Monthly	6.00	
		Single Line Package – Three-Year Term – Monthly	59.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FIOS Internet Service) – Monthly	19.00	

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