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PUBLIC UTILITIES COMMISSION

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May 7, 2010

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect June 7, 2010, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
TOC	24.1 and 63	N/A
A/15	32, 33, 34, and 35	36, 37 and 38
M/1	66	67

In this filing, Verizon Rhode Island (“Verizon RI”) proposes to introduce the Solutions for Business Bundle which is an optional business package that includes a Business Exchange Service line or CustoPAK Line, calling features and services bundled with long distance calling and Verizon Broadband Internet Service. Subscribers to the Solutions for Business Bundle may also subscribe to Solutions for Business Bundle Additional Lines. The package provides discounted rates and will be offered with one-year and three-year term commitments to business customers who subscribe to 25 or fewer grade lines. The Solutions for Business Bundle will replace the current Single Line Business PAK for Business, which is being grandfathered simultaneously with the introduction of the Solutions for Business Bundle. Existing customers on the Single Line Business PAK for Business will not be affected and will continue with their subscription to the Single Line Business PAK for Business.

The attached Executive Summary provides details of the service.

Verizon certifies that the rates for the Solutions for Business Bundle are not less than the Long-run Incremental Costs of providing the service.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Theresa L. O'Brien".

Theresa L. O'Brien

Attachments

Introduction of The Solutions for Business Bundle

Executive Summary

Verizon Rhode Island

May 2010

The Solutions for Business Bundle

Verizon Rhode Island
May 2010

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The Solutions for Business Bundle
Verizon Rhode Island
May 2010

Service Description

The Solutions for Business Bundle is an optional business service package that includes a business exchange service line or CustoPAK line, unlimited local and intraLATA toll calling, a choice of calling features, and Voice Messaging Service. The Solutions for Business Bundle will replace the current Single Line Business PAK for Business, which will no longer be available to new subscribers. Existing customers on the Single Line Business PAK for Business will not be affected and will continue with their subscription to the Single Line Business PAK for Business. The Solutions for Business Bundle is offered as a one-year or three-year term commitment. Subscribers to the Solutions for Business Bundle may also purchase a variety of Additional Bundle Lines. Subscribers to the Solutions for Business Bundle must also subscribe to a Verizon long distance calling plan and Verizon broadband internet service.

The Solutions for Business Bundle provides customers with feature-rich lines for a flat monthly rate. This package positions Verizon to provide value to business customers and compete effectively with similar offers by its competitors.

The primary Solutions for Business Bundle line (business exchange service or CustoPAK) includes the following:

- Unlimited local and intraLATA calling
- A choice of any or all of: Call Waiting, Three-Way Calling, Call Forwarding, Caller ID, and Voice Messaging Service.

The additional lines that may be purchased in conjunction with the Solutions for Business Bundle include:

- Additional Bundle Line
 - One CustoPAK line

- Additional Bundle Line - Plus
 - One CustoPAK Line
 - Caller ID and Voice Messaging Service

- Additional Bundle Line-Unlimited
 - One CustoPAK Line
 - Caller ID and Voice Messaging Service
 - Unlimited Local and IntraLATA toll Calling

Multi-line customers subscribing to the Solutions for Business Bundle will be provisioned with CustoPAK lines. The package is available to business customers with 25 or fewer voice-grade lines.

Unlimited nationwide long distance calling may be placed on no more than 10 lines per account. This includes the primary line and additional lines in addition to any other Verizon Freedom for Business plans on the account. In order to maintain the rate associated with the package, the customer must keep one primary Solutions for Business Bundle Line on his account.

Customers subscribing to the three-year term or an Additional Bundle Line – Unlimited also receive a credit in association with the subscription to Verizon’s internet service.

Rates and Charges

The following chart details the rates for the Solutions for Business Bundle:

Service	Rate Element	Rate
Solutions for Business Bundle	Business Exchange Service Line or CustoPAK Line – One-Year Term – Monthly – Per Line	\$60.00

Business Exchange Service Line or CustopAK Line – Three-Year Term – Monthly – Per Line	\$55.00
Credit – Provisioned with Verizon Broadband Internet Service – Monthly – Per Line	10.00
Additional Bundle Line – Monthly – Per Line	20.00
Additional Bundle Line-Plus – Monthly – Per Line	30.00
Additional Bundle Line - Unlimited – Monthly – Per Line	53.00
Credit – Provisioned with Verizon Broadband – Monthly– Per Line	10.00

Verizon certifies that the Solutions for Business Bundle rates are not less than the Long-run Incremental Costs of providing the service.

Termination Liability Charges

The Solutions for Business Bundle is offered only with term options in exchange for discounted monthly recurring charges (MRCs). The Solutions for Business Bundle will be offered as one- and three-year terms. Additional lines will be offered on a month-to-month basis. The customer can add and delete the additional lines without termination charges as long as the primary line remains on the account.

An early termination charge will apply if the customer disconnects the Solutions for Business Bundle prior to the expiration of the term commitment.

The early termination fee for the primary line associated with the Solutions for Business Bundle is:

- One-year term = \$50
- Three-year term = \$50

The early termination charge for the Solutions for Business Bundle will not be charged if the line is disconnected prior to 30 calendar days of the service order completion date.

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Verizon New England Inc.

15. Service Packages

15.16 Single Line Business PAK for Business

Effective June 7, 2010, Single Line Business PAK for Business is no longer available to new customers. Existing customers may retain this package in accordance with the terms and conditions described herein.

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15.16.1 Description	
A.	Single Line Business PAK is an optional business flat-rated usage package with a network access line and calling features and services offered for a one-year or three-year term commitment.
1.	Single Line Business PAK includes the following: <ul style="list-style-type: none"> - One (1) Business Exchange Service Line - Unlimited local calling - Unlimited intraLATA toll calling - Choice of any or all of the following: Call Waiting, Three-Way Calling, Call Forwarding, Caller ID, and Voice Messaging Service.

15.16.2 Regulations	
A.	Single Line Business PAK is available only to customers who subscribe to Verizon Rhode Island as their carrier for local and intraLATA toll calls.
B.	Single Line Business PAK is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at each location at the time service is initiated.
C.	Customers may only have one Single Line Business PAK per account. A maximum of ten (10) lines can have unlimited calling either with this plan or any other unlimited local and/or toll product offered by Verizon. Customers may not combine this package with the Unlimited Dialtone and Custopak Packages.
D.	Single Line Business PAK is available with a one-year or three-year term agreement only.
E.	Single Line Business PAK is available only with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon High Speed Internet Service or Verizon FIOS Internet Service.
F.	Single Line Business PAK is not available in combination with other optional calling plans or virtual private network services on a single line.
G.	Customers must be existing Verizon internet subscribers or must order Verizon internet service simultaneously with the order for Single Line Business PAK for Business.

Verizon New England Inc.

15. Service Packages

15.16 Single Line Business PAK for Business

Effective June 7, 2010, Single Line Business PAK for Business is no longer available to new customers. Existing customers may retain this package in accordance with the terms and conditions described herein.

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15.16.2 Regulations			
H.	Single Line Business PAK is not available with the following services: <ul style="list-style-type: none"> - Centrex Plus with dial 9 or Centrex Plus with Assume Dial 9 Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange and Foreign Zone Service - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital Conversion Digital PBX Services - Unlimited Dial Tone Line (DTL) Package for Business and Unlimited CustoPAK for Business 		
I.	Single Line Business PAK does not include calls to the following services: <table style="width: 100%; border: none;"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls </td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Calling Card (Limited to existing Customer-on or before November 30, 2007) - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - 700, 900, 976 Services - Corrections Collect Calls </td> </tr> </table>	<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls 	<ul style="list-style-type: none"> - Calling Card (Limited to existing Customer-on or before November 30, 2007) - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - 700, 900, 976 Services - Corrections Collect Calls
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J.	The Business Exchange Service Line associated with the Single Line Business PAK may be used only for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service.		
K.	Call details are not available with this service.		

Verizon New England Inc.

15. Service Packages

15.16 Single Line Business PAK for Business

Effective June 7, 2010, Single Line Business PAK for Business is no longer available to new customers. Existing customers may retain this package in accordance with the terms and conditions described herein.

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15.16.3 Termination Liability	
A.	Single Line Business PAK is offered on a one-year or a three-year term agreement.
B.	Early termination of a Single Line Business PAK term agreement by the customer will result in a one-time flat Termination Charge of: <u>1-year term agreement</u> \$75 <u>3-year term agreement</u> \$125 for default within the 1st year of the term \$100 for default within the 2nd year of the term \$75 for default within the 3rd year of the term
C.	If the customer discontinues the long distance service component or internet service component associated with the Single Line Business Pak, any remaining components will revert to the individual rate associated with the component. If the customer discontinues the Business Exchange Service Line associated with the Single Line Business Pak, applicable termination charges apply.
D.	If the customers terminates the service within 60 days of the Order Completion Date, the customer is liable for the monthly charges incurred. Termination liability will be waived.
E.	At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term under the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 days notice of any change. Customers can move from a one to a three-year term without incurring a penalty.
F.	Early termination charges do not apply under the following circumstances: 1. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term. 2. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or 3. Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

Verizon New England Inc.

15. Service Packages

15.16 Single Line Business PAK for Business

Effective June 7, 2010, Single Line Business PAK for Business is no longer available to new customers. Existing customers may retain this package in accordance with the terms and conditions described herein.

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15.16.4 Application of Rates and Charges	
A.	Service and Equipment Charges are waived if a class of service change is required in order to subscribe to Single Line Business PAK.
B.	Applicable Service Charges as specified in Part A, Section 3 will be waived for customers subscribing to a three-year agreement.
C.	The Single Line Business PAK provides a credit for Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service).

Verizon New England Inc.

15. Service Packages

15.17 Solutions for Business Bundle

(N)

15.17.1 Description	
A.	The Solutions for Business Bundle is an optional business package that includes a Business Exchange Service Line or CustoPAK Line, calling features and Voice Messaging Service offered as a one-year or three-year term commitment. Subscribers to the Solutions for Business Bundle may also subscribe to Solutions for Business Bundle Additional Lines which are offered on a month-to-month basis.
1.	The Solutions for Business Bundle includes the following: <ul style="list-style-type: none"> - One (1) Business Exchange Service Line or CustoPAK line - Unlimited local and intraLATA toll calling - Choice of any or all of the following calling features: Call Waiting, Three-Way Calling, Call Forwarding, Caller ID, and/or a Voice Messaging Service - An additional credit will apply to the three-year term commitment once Verizon Broadband service is provisioned with the package.
2.	The Solutions for Business Bundle Additional Lines are as follows:
a.	The Additional Bundle Line includes: <ul style="list-style-type: none"> - One (1) CustoPAK Line
b.	The Additional Bundle Line – Plus includes: <ul style="list-style-type: none"> - One (1) CustoPAK Line - Caller ID and Voice Messaging Service
c.	The Additional Bundle Line – Unlimited includes: <ul style="list-style-type: none"> - One (1) CustoPAK Line - Caller ID and Voice Messaging Service - Unlimited Local and intraLATA Toll Calling - An additional credit will apply once Verizon Broadband service is provisioned with the Additional Bundle Line – Unlimited.
3.	Multi-line customers subscribing to the Solutions for Business Bundle will be provisioned with CustoPAK service.

15.17.2 Regulations	
A.	The Solutions for Business Bundle is available only where facilities and conditions permit and is available only to customers who subscribe to Verizon for their local usage and intraLATA toll calls.
B.	The Solutions for Business Bundle is available as a one-year or three-year term commitment only.
C.	The Solutions for Business Bundle is available only with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon high speed internet service or Verizon FiOS service.

(N)

15. Service Packages

15.17 Solutions for Business Bundle

(N)

15.17.2 Regulations			
D.	The Solutions for Business Bundle is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.		
E.	Customers may have only one Solutions for Business Bundle per account. A maximum of ten (10) lines can have unlimited calling. Customers may not combine this package with the Unlimited Dial Tone Line (DTL) Package for Business, the Unlimited CustoPAK Package for Business, the Single Line Business PAK for Business, Unlimited Local Usage for Business, or Unlimited Local and Toll Usage for Business.		
F.	The Solutions for Business Bundle is not available with the following services: <ul style="list-style-type: none"> - Selective Calling Service - Corporate Rewards - Outward Toll Calling Plan - Customer Specific Pricing Contracts - Large System-Specific Pricing Plans - Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange and Foreign Zone Service - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital (A/D) Conversion PBX Services 		
G.	The Solutions for Business Bundle is not available in combination with other optional calling plans or virtual private network services.		
H.	The Solutions for Business Bundle may not be used in conjunction with the following services: <table border="0" style="width: 100%;"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls </td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls </td> </tr> </table>	<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls
<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator-Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer-Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call-Audiotext) - 700, 900, 976 Services - Corrections Collect Calls 		
I.	Lines with unlimited calling are for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service.		

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Verizon New England Inc.

15. Service Packages**15.17 Solutions for Business Bundle**

(N)

15.17.2 Regulations

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| J. | Call detail is not available with this service. |
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15.17.3 Termination Liability

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|-----------|---|
| A. | Early termination of a Solutions for Business Bundle term agreement by the customer during any month of the one- or three-year term will result in a termination charge of \$50.00 per account except as noted in 15.17.3.B. and 15.17.3.C. |
| B. | Customer termination of the service within the first 30 days, starting on the Order Completion Date, will result in customer liability for the monthly charges for the first month. Termination liability will be waived. |
| C. | Early termination charges will not be assessed under the following circumstances: <ol style="list-style-type: none"> 1. The customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; 2. The customer renegotiates a new term commitment for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or, 3. The customer changes to another service or usage plan or upgrades service to a higher speed or capacity under a term commitment, provided the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; the Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or on a Customer Specific Pricing (CSP) agreement, or a Large System-Specific Pricing Plan (LSPP), and the order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time. |
| D. | At the end of the term period, customers not renewing their term commitment will continue to pay monthly charges equal to their current rate. Customers not re-subscribing to a term commitment will be subject to future rate changes applicable to the monthly charges associated with their original term commitment subscription. |
| E. | Solutions for Business Bundle Additional Lines are offered on a month-to-month basis, and the customer can add and delete additional lines without termination charges. |

15.17.4 Application of Rates and Charges

- | | |
|-----------|---|
| A. | Service and Equipment Charges are waived if a class of service change is required in order to have a Solutions for Business Bundle. |
| B. | Applicable non-recurring charges will be waived for customers subscribing to a three-year agreement. |

(N)

Verizon New England Inc.

1. Exchange and Network Services
1.15 Service Packages

1.15.17 Unlimited CustoPAK Package for Business				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited CustoPAK Basic Package	Basic Package – One-Year Term – Per CustoPAK Line – Monthly	61.00	
		Credit - Provisioned with Verizon Broadband - Monthly	1.00	
		Basic Package – Three-Year Term – Per CustoPAK Line – Monthly	50.00	
		Credit - Provisioned with Verizon Broadband - Monthly	5.00	
		Expansion Line with Unlimited Calling – Per Line – Monthly	47.00	
		Expansion Line without Unlimited Calling – Per Line – Monthly (usage rates apply in addition to the monthly rate)	30.00	

1.15.18 Single Line Business PAK for Business – Effective June 7, 2010, Single Line Business PAK for Business is no longer available to new customers. Existing customers may retain this package in accordance with the terms and conditions described in Part A, Section 15.16.

(C)
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ID	Service Category	Rate Element	Rate	USOC
	Single Line Business PAK	Single Line Package – One-Year Term – Monthly	61.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly	6.00	
		Single Line Package – Three-Year Term – Monthly	59.00	
		Credit – Provisioned with Verizon Verizon Internet Service (Verizon High Speed Internet Service or Verizon FiOS Internet Service) – Monthly	19.00	

Verizon New England Inc.

1. Exchange and Network Services
1.15 Service Packages

1.15.19 Solutions for Business Bundle (N)				
ID	Service Category	Rate Element	Rate	USOC
	Solutions for Business Bundle	Business Exchange Service Line or CustopAK Line – One-Year Term – Monthly – Per Line	60.00	
		Business Exchange Service Line or CustopAK Line – Three-Year Term – Monthly – Per Line	55.00	
		Credit – Provisioned with Verizon Broadband – Monthly – Per Line	10.00	
		Additional Bundle Line – Monthly – Per Line	20.00	
		Additional Bundle Line-Plus – Monthly – Per Line	30.00	
		Additional Bundle Line - Unlimited – Monthly – Per Line	53.00	
		Credit – Provisioned with Verizon Broadband – Monthly – Per Line	10.00	