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*ADMITTED TO PRACTICE IN
RHODE ISLAND & MASSACHUSETTS

November 16, 2010

Ms. Luly Massaro, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**Re: Pawtucket Water Supply Board
Docket 4171**

Dear Luly:

Enclosed herewith please find an original and nine (9) copies of the Pawtucket Water Supply Board's Response to the Rhode Island Public Utilities Commission's Hearing Record Request.

Please note that an electronic copy of this document has been provided to the service list.

Sincerely,



Joseph A. Keough, Jr.

JAK/kf
Enclosures

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4171

Response Of

The Pawtucket Water Supply Board

To The Rhode Island Public Utilities Commission's

Hearing Record Requests

Comm. RR-1: Please provide a breakdown of the expenses to be incurred if the PWSB moved customers that are currently billed quarterly to monthly billing. Also please show how these expenses impact the proposed monthly service charge.

Response: To estimate the rate year expense associated with the move to monthly billing, the PWSB originally tripled the cost for postage and printing in Customer Service (see CW Rebuttal Schedule 1.0, page 1 and CW Rebuttal Schedule 1.1, page 1). Thus, the incremental cost for moving to monthly billing was estimated to be \$109,468. During the pendency of this Docket, the PWSB issued requests for proposals ("RFPs") for printing and mailing and lockbox processing services. The responses to these RFPs were received on October 29, 2010.

By incorporating the costs from these RFPs, the actual incremental cost to move to monthly billing is \$112,206.

Postage & Mailing Services	\$ 16,987
Postage	\$ 67,186
<u>Lockbox Processing</u>	<u>\$ 28,033</u>
Total	\$112,206

See Schedule Comm. RR-1 attached hereto.

Prepared by: Robert Benson

Pawtucket Water Supply Board
Schedule COMM RR-1
Cost Analysis - Monthly Billing Expenses

	Test Year	Estimated Adjustments (Note 1)	Actual Adjustments (Note 2)	Rate Year (Note 3)	
<u>Printing & Mailing Costs</u>					
Printing & Mailing Services	21,141.00	42,282.00	16,987.00	38,128.00	Note 4
Postage	33,593.00	67,186.00	67,186.00	100,779.00	Estimated below
<u>Payment Processing Costs</u>					
Lockbox Processing	15,278.00	967.00	28,033.00	43,311.00	Note 5
Total Costs related to billing frequency	70,012.00	110,435.00	112,206.00	182,218.00	

Postage estimate for monthly billing in the Rate Year

Total customer bills to be mailed monthly per CW Rebuttal Sch. 5.0	275,424	
Average postage cost per bill	0.341	see calculation below
Postage to be paid mailing customer bills monthly in the rate year	93,920.00	
Office postage expense (collection/late notices, & other customer mailings)	6,859.00	
Total Rate Year Postage	100,779.00	

Calculate average postage rate for mailing customer bills in FY2010

Postage to mail customer bills in FY 2010	31,562.29
Number of customer bills mailed in FY2010	92,506
Average postage rate for mailing customer bills in FY2010	\$ 0.341

NOTES

Note 1: See CW Rebuttal Schedule 1.0 page 1 of 4 under the "CUSTOMER ACCOUNTS" caption for the following line items: "Printing - [Cust. Svc.>"; "Postage -[Cust. Svc.>"; and "Contractual Services - Other - [Cust. Svc.]" (Account 63" for these estimated adjustments.

Note 2: The actual adjustments exceed the estimated adjustments by \$1,771.

Note 3: These revised rate year amounts are arrived at by adding the amounts from the Test Year column and the actual adjustments column.

Note 4: Actual Printing & Mailing Cost is from the proposals received by PWSB on October 29, 2010 in response to an RFP for bill printing & mailing services advertised October 13 and 14, 2010

Note 5: Actual lockbox processing cost is from proposals received by PWSB on October 29, 2010 in response to an RFP for lockbox processing services advertised October 13 and 14, 2010

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Comm. RR-2: Please provide an explanation, including schedules, of the impact on customers if the PWSB does not move its customers who are currently billed quarterly to monthly billing.

Response: The conversion of all accounts to monthly billing will involve some additional costs. As presented in the response to Comm. RR-1, the PWSB originally tripled the cost for postage and printing in Customer Service to estimate the rate year expense associated with monthly billing (see CW Rebuttal Schedule 1.0, page 1 and CW Rebuttal Schedule 1.1, page 1). Based on this, the incremental cost for monthly billing was originally estimated to be \$109,468. The revised rate year cost of \$112,206, as set forth in the response to Comm. RR-1, is only slightly higher.

To determine the impact if the PWSB does NOT convert all accounts to monthly billing, we have provided updated schedules based on the PWSB's rebuttal position. This was done for ease of comparison to the PWSB's rebuttal position and PWSB's existing rebuttal schedules. These Schedules are as follows:

1. Comm. Record Request 2 Sch. 5.0.

Comm. Record Request 2 Sch. 5.0 is an update of CW Rebuttal Schedule 5.0, which shows the calculation of the service charge. The first page is the original CW Rebuttal Schedule 5.0, and it shows the calculation of the service charge if the PWSB moves to monthly billing. The second page shows the service charge if the PWSB does *not* move to monthly billing. This second page shows the effect of removing the \$109,468 of incremental costs originally associated with the move to monthly billing.¹

As set forth on page 1 of Schedule Comm. Record Request 2 Sch. 5.0, the PWSB would issue 275,424 bills if it moved to monthly billing. As set forth on page 2, the PWSB would only issue 92,584 bills if it continued with quarterly billing. Thus, while the costs associated with quarterly billing are

¹ The difference in total billing costs on pages 1 and 2 (\$699,679 and \$587,144) is \$112,535, not \$109,468. This is because when the \$109,468 of incremental billing costs is removed, it results in changes to some administrative overhead items that change with the reduction of billing costs. It also results in changes to the PWSB's overall revenue requirement.

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less, they are spread over far fewer billings resulting in a higher cost per bill.

2. Comm. Record Request 2 Sch. 8.0

Next, we prepared the attached schedule labeled Comm. Record Request 2 Sch. 8.0. This is an update of CW Rebuttal Schedule 8.0 and presents:

- the current rates and charges,
- the rates and charges assuming no new monthly billing
- the rates and charges as presented in PWSB's rebuttal testimony²

Using these rates we calculated the annual water bills for a typical residential customer, which is a customer with a 5/8 inch meter and monthly usage of 800 cu ft.

<u>Current</u>			<u>Rate</u>		<u>Amount</u>
Annual water use (ccf/yr)	9,600	\$	3.459	\$	332.06
Service Charge	4 x	\$	18.72	\$	<u>74.88</u>
Total per year				\$	406.94
Total per month				<u>\$</u>	<u>33.91</u>

PWSB Rebuttal Position With No New

Monthly Billing

Annual water use (ccf/yr)	9,600	\$	4.065	\$	390.24
Service Charge	4 x	\$	31.16	\$	<u>124.64</u>
Total per year				\$	514.88
Total per month				<u>\$</u>	<u>42.91</u>

² Once again, for the purpose of continuity and comparison with the Rebuttal Schedules already filed with the Commission, the revised schedules attached to this response do not reflect the agreed upon \$10 cap on the monthly service charge for residential 5/8 inch meters.

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4171

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PWSB Rebuttal Position With Monthly**Billing**

Annual water use (ccf/yr)	9,600	\$	4.065	\$	390.24
Service Charge	12 x	\$	10.81	\$	<u>129.72</u>
Total per year				\$	519.96
Total per month				<u>\$</u>	<u>43.33</u>

Based on these calculations, the increase with no new monthly billing would be \$9.00 per month. The increase with monthly billing would be \$9.42 per month. The increased cost associated with monthly billing for a typical residential customer would be \$0.42 per month or just over a penny per day. Thus, based on these calculations, the costs associated with the move to monthly billing would add \$5.04 to the typical residential customer's bill on a yearly basis.

3. Comm. Record Request 2 Sch. 9.0

The attached Comm. Record Request 2 Sch. 9.0 presents the monthly impacts on a range of customers similar to that presented in CW Rebuttal Sch. 9.0. This schedule also shows the effects if monthly billing is not implemented.

4. Comm. Record Request 2 Sch. 10.0

Comm. Record Request 2 Sch. 10.0 presents a summary of the total revenues similar to that presented in CW Rebuttal Sch. 10.0. This schedule also shows the effects if monthly billing is not implemented.

Prepared by: Chris Woodcock

DETERMINATION OF SERVICE CHARGES WITH MONTHLY BILLING

BILLING CHARGE

CUST. BILLING ALLOC. (2)	=	\$699,679	
-----		-----	
NUMBER OF BILLINGS		275,424	\$2.54 PER BILLING

METER CHARGE

CUST. METER ALLOC. (1,2)	=	\$2,615,274	
-----		-----	
NO. EQUIV. METERS		26,353	\$99.24 / EQ. METER/YR

TOTAL SERVICE CHARGES

<u>METER SIZE (IN)</u>	<u>QUARTERLY ACCOUNTS</u>			<u>MONTHLY ACCOUNTS</u>		
	<u>METER CHARGE</u>	<u>BILLING CHARGE</u>	<u>TOTAL CHARGE</u>	<u>METER CHARGE</u>	<u>BILLING CHARGE</u>	<u>TOTAL CHARGE</u>
5/8	\$24.81	\$2.54	\$27.35	\$8.27	\$2.54	\$10.81
3/4	\$34.38	\$2.54	\$36.92	\$11.46	\$2.54	\$14.00
1	\$49.62	\$2.54	\$52.16	\$16.54	\$2.54	\$19.08
1 1/2	\$101.01	\$2.54	\$103.55	\$33.67	\$2.54	\$36.21
2	\$131.14	\$2.54	\$133.68	\$43.71	\$2.54	\$46.25
3	\$148.86	\$2.54	\$151.40	\$49.62	\$2.54	\$52.16
4	\$347.34	\$2.54	\$349.88	\$115.78	\$2.54	\$118.32
6	\$521.01	\$2.54	\$523.55	\$173.67	\$2.54	\$176.21
8	\$744.30	\$2.54	\$746.84	\$248.10	\$2.54	\$250.64

- (1) Less allocation of Service Maintenance Costs to Private Fire Service - see CW Rebuttal Sch. 4.2,
(2) adjusted to recover reduction in public fire revenues to maintain 5% public fire increase.

DETERMINATION OF SERVICE CHARGES WITHOUT MONTHLY BILLING

BILLING CHARGE

CUST. BILLING ALLOC. (2)	=	\$587,144	
-----		-----	
NUMBER OF BILLINGS		92,584	\$6.34 PER BILLING

METER CHARGE

CUST. METER ALLOC. (1,2)	=	\$2,616,158	
-----		-----	
NO. EQUIV. METERS		26,353	\$99.27 / EQ. METER/YR

TOTAL SERVICE CHARGES

<u>METER SIZE (IN)</u>	<u>QUARTERLY ACCOUNTS</u>			<u>MONTHLY ACCOUNTS</u>		
	<u>METER CHARGE</u>	<u>BILLING CHARGE</u>	<u>TOTAL CHARGE</u>	<u>METER CHARGE</u>	<u>BILLING CHARGE</u>	<u>TOTAL CHARGE</u>
5/8	\$24.82	\$6.34	\$31.16	\$8.27	\$6.34	\$14.61
3/4	\$34.39	\$6.34	\$40.73	\$11.46	\$6.34	\$17.81
1	\$49.64	\$6.34	\$55.98	\$16.55	\$6.34	\$22.89
1 1/2	\$101.05	\$6.34	\$107.39	\$33.68	\$6.34	\$40.02
2	\$131.18	\$6.34	\$137.52	\$43.73	\$6.34	\$50.07
3	\$148.91	\$6.34	\$155.25	\$49.64	\$6.34	\$55.98
4	\$347.46	\$6.34	\$353.80	\$115.82	\$6.34	\$122.16
6	\$521.18	\$6.34	\$527.53	\$173.73	\$6.34	\$180.07
8	\$744.55	\$6.34	\$750.89	\$248.18	\$6.34	\$254.52

- (1) Less allocation of Service Maintenance Costs to Private Fire Service - see CW Rebuttal Sch. 4.2,
(2) adjusted to recover reduction in public fire revenues to maintain 5% public fire increase.

COMPARISON OF CURRENT & PROPOSED RATES

			With No New Monthly Billing		PWSB Rebuttal		
			Current	Proposed	% Change		
<u>Metered Rates</u>							
Small (5/8 - 1")		\$3.459	\$4.065	17.5%	\$4.065	17.5%	
Medium (1.5 - 2" & By pass)		\$3.251	\$3.638	11.9%	\$3.638	11.9%	
Large (3" and up)		\$3.140	\$3.428	9.2%	\$3.428	9.2%	
<u>Wholesale</u>		\$2.590	\$2.837	9.5%	\$2.837	9.5%	
<u>Service Charges</u>							
Quarterly	5/8	\$18.72	\$31.16	66.5%	\$27.35	46.1%	
	3/4	\$24.07	\$40.73	69.2%	\$36.92	53.4%	
	1	\$32.59	\$55.98	71.8%	\$52.16	60.0%	
	1 1/2	\$61.33	\$107.39	75.1%	\$103.55	68.8%	
	2	\$78.18	\$137.52	75.9%	\$133.68	71.0%	
	3	\$88.09	\$155.25	76.2%	\$151.40	71.9%	
	4	\$199.07	\$353.80	77.7%	\$349.88	75.8%	
	6	\$296.19	\$527.53	78.1%	\$523.55	76.8%	
	8	\$421.05	\$750.89	78.3%	\$746.84	77.4%	
	Monthly	5/8	\$9.47	\$14.61	54.3%	\$10.81	14.1%
		3/4	\$11.26	\$17.81	58.2%	\$14.00	24.3%
		1	\$14.10	\$22.89	62.3%	\$19.08	35.3%
		1 1/2	\$23.68	\$40.02	69.0%	\$36.21	52.9%
		2	\$29.29	\$50.07	70.9%	\$46.25	57.9%
		3	\$32.59	\$55.98	71.8%	\$52.16	60.0%
		4	\$69.59	\$122.16	75.5%	\$118.32	70.0%
		6	\$101.96	\$180.07	76.6%	\$176.21	72.8%
		8	\$143.58	\$254.52	77.3%	\$250.64	74.6%
<u>Fire Service (annual)</u>							
Public	/hydrant/yr	\$337.25	\$354.11	5.0%	\$354.11	5.0%	
Private	2	\$125.42	\$153.54	22.4%	\$153.49	22.4%	
	4	\$254.33	\$376.70	48.1%	\$376.52	48.0%	
	6	\$640.81	\$991.79	54.8%	\$991.30	54.7%	
	8	\$1,131.52	\$1,849.57	63.5%	\$1,848.60	63.4%	
	10	\$1,597.19	\$2,825.26	76.9%	\$2,823.61	76.8%	
	12	\$2,242.58	\$4,177.52	86.3%	\$4,174.93	86.2%	

IMPACT OF PROPOSED RATES

(Monthly Bills - For Current and "No Monthly Billing" based on 1/3 the Quarterly service charge)

METER SIZE	MONTHLY USE - CU FT	CURRENT RATES	<-----NO NEW MONTHLY BILLING----->			PWSB REBUTTAL		
			NEW BILL	\$ INCREASE	% INCREASE	NEW BILL	\$ INCREASE	% INCREASE
<u>Metered Service (Monthly Bills)</u>								
Small (assumed quarterly accounts)								
5/8	600	\$26.99	\$34.78	\$7.78	28.83%	\$35.20	\$8.21	30.40%
5/8	800	33.91	42.91	9.00	26.53	43.33	9.42	27.77
5/8	1,200	\$47.75	\$59.17	\$11.42	23.91%	\$59.59	\$11.84	24.80%
5/8	1,700	\$65.04	\$79.49	\$14.45	22.21%	\$79.92	\$14.87	22.86%
5/8	2,500	\$92.72	\$112.01	\$19.30	20.81%	\$112.44	\$19.72	21.27%
5/8	3,000	\$110.01	\$132.34	\$22.33	20.30%	\$132.76	\$22.75	20.68%
5/8	5,000	\$179.19	\$213.64	\$34.45	19.22%	\$214.06	\$34.87	19.46%
5/8	7,500	\$265.67	\$315.26	\$49.60	18.67%	\$315.69	\$50.02	18.83%
5/8	9,000	\$317.55	\$376.24	\$58.69	18.48%	\$376.66	\$59.11	18.61%
1	1,000	\$45.45	\$59.31	\$13.86	30.49%	\$59.73	\$14.28	31.41%
1	12,000	\$425.94	\$506.46	\$80.52	18.90%	\$506.88	\$80.94	19.00%
1	25,000	\$875.61	\$1,034.91	\$159.30	18.19%	\$1,035.33	\$159.72	18.24%
Medium (assumed quarterly accounts)								
1 1/2	25,000	\$833.19	\$945.30	\$112.10	13.45%	\$945.71	\$112.52	13.50%
1 1/2	50,000	\$1,645.94	\$1,854.80	\$208.85	12.69%	\$1,855.21	\$209.27	12.71%
2	75,000	\$2,464.31	\$2,774.34	\$310.03	12.58%	\$2,774.75	\$310.44	12.60%
2	100,000	\$3,277.06	\$3,683.84	\$406.78	12.41%	\$3,684.25	\$407.19	12.43%
Large (assumed monthly accounts)								
3	75,000	\$2,387.59	\$2,626.98	\$239.39	10.03%	\$2,623.16	\$235.57	9.87%
3	100,000	\$3,172.59	\$3,483.98	\$311.39	9.82%	\$3,480.16	\$307.57	9.69%
4	250,000	\$7,919.59	\$8,692.16	\$772.57	9.76%	\$8,688.32	\$768.73	9.71%
6	300,000	\$9,521.96	\$10,464.07	\$942.11	9.89%	\$10,460.21	\$938.25	9.85%
6	1,000,000	\$26,001.96	\$28,550.07	\$2,548.11	9.80%	\$28,546.21	\$2,544.25	9.78%
<u>Fire Service (Monthly Bill)</u>								
Municipal Fire Service								
	200 hydrants	\$5,620.83	\$5,901.83	\$281.00	5.00%	\$5,901.83	\$281.00	5.00%
	1400 hydrants	\$39,345.83	\$41,312.83	\$1,967.00	5.00%	\$41,312.83	\$1,967.00	5.00%
Private Fire Service								
	4 Inch Service	\$21.19	\$31.39	\$10.20	48.11%	\$31.38	\$10.18	48.04%
	6 Inch Service	\$53.40	\$82.65	\$29.25	54.77%	\$82.61	\$29.21	54.69%
	8 Inch Service	\$94.29	\$154.13	\$59.84	63.46%	\$154.05	\$59.76	63.37%

REVENUE RECONCILIATION

Service Charge

		<----- Current ----->		<---No New Monthly Billing--->		<-----PWSB Rebuttal----->	
<u>Quarterly</u>	<u>Number</u>	<u>Rate</u>	<u>Revenue</u>	<u>Rate</u>	<u>Revenue</u>	<u>Rate</u>	<u>Revenue</u>
5/8	21,516	\$18.72	\$1,611,118	\$31.16	\$2,681,754	\$27.35	\$0
3/4	255	\$24.07	\$24,551	\$40.73	\$41,545	\$36.92	\$0
1	487	\$32.59	\$63,485	\$55.98	\$109,049	\$52.16	\$0
1 1/2	222	\$61.33	\$54,461	\$107.39	\$95,362	\$103.55	\$0
2	356	\$78.18	\$111,328	\$137.52	\$195,828	\$133.68	\$0
3	12	\$88.09	\$4,228	\$155.25	\$7,452	\$151.40	\$0
4	6	\$199.07	\$4,778	\$353.80	\$8,491	\$349.88	\$0
6	1	\$296.19	\$1,185	\$527.53	\$2,110	\$523.55	\$0
8	0	\$421.05	\$0	\$750.89	\$0	\$746.84	\$0
<u>Monthly</u>							
5/8	11	\$9.47	\$1,250	\$14.61	\$1,929	\$10.81	\$2,792,482
3/4	4	\$11.26	\$540	\$17.81	\$855	\$14.00	\$43,512
1	11	\$14.10	\$1,861	\$22.89	\$3,021	\$19.08	\$114,022
1 1/2	5	\$23.68	\$1,421	\$40.02	\$2,401	\$36.21	\$98,636
2	43	\$29.29	\$15,114	\$50.07	\$25,836	\$46.25	\$221,445
3	12	\$32.59	\$4,693	\$55.98	\$8,061	\$52.16	\$15,022
4	6	\$69.59	\$5,010	\$122.16	\$8,796	\$118.32	\$17,038
6	5	\$101.96	\$6,118	\$180.07	\$10,804	\$176.21	\$12,687
8	0	\$143.58	\$0	\$254.52	\$0	\$250.64	\$0
Consumption Charge							
Small (5/8 - 1")	2,564,588	\$3.459	\$8,870,911	\$4.065	\$10,425,052	\$4.065	\$10,425,052
Medium (1.5 - 2" & By pass)	601,855	\$3.251	\$1,956,631	\$3.638	\$2,189,549	\$3.638	\$2,189,549
Large (3" and up)	223,894	\$3.140	\$703,026	\$3.428	\$767,508	\$3.428	\$767,508
<u>Wholesale</u>	559,457	\$2.590	\$1,448,993	\$2.837	\$1,587,179	\$2.837	\$1,587,179
Fire Protection:							
Public Hydrants	1,915	\$337.25	\$645,834	\$354.11	\$678,121	\$354.11	\$678,121
Private Fire Protection							
2	28	\$125.42	\$3,512	\$153.54	\$4,299	\$153.49	\$4,298
4	55	\$254.33	\$13,988	\$376.70	\$20,719	\$376.52	\$20,709
6	405	\$640.81	\$259,528	\$991.79	\$401,675	\$991.30	\$401,477
8	89	\$1,131.52	\$100,705	\$1,849.57	\$164,612	\$1,848.60	\$164,525
10	3	\$1,597.19	\$4,792	\$2,825.26	\$8,476	\$2,823.61	\$8,471
12	2	\$2,242.58	\$4,485	\$4,177.52	\$8,355	\$4,174.93	\$8,350
			=====		=====		=====
Total			\$15,923,548		\$19,458,838		\$19,570,082
Plus: Misc Revenues			\$274,457		\$274,457		\$274,457
			=====		=====		=====
Pro Forma Revenue			\$16,198,005		\$19,733,296		\$19,844,539
Required Revenue			\$19,734,104		\$19,734,104		\$19,845,214
Difference			-\$3,536,099		(\$808)		(\$675)

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4171

Response Of

The Pawtucket Water Supply Board

To The Rhode Island Public Utilities Commission's

Hearing Record Requests

Comm. RR-3: Please provide an analysis of the PSWB's property tax increases.

Response: Enclosed please find Schedule Comm. RR-3, which sets forth the PWSB's property tax increases by taxing community for 2008 through 2010.

Prepared by: Robert Benson

PWSB
Schedule Comm RR-3
Property Taxes

	<u>2008</u> Annual Tax	<u>2009</u> Annual Tax	<u>2010</u> Annual Tax
<u>Cumberland</u>	<u>608,305.03</u>	<u>690,910.22</u>	<u>705,456.40</u>
<u>Valley Falls - Fire District Tax</u>	<u>73,862.05</u>	<u>48,530.25</u>	<u>54,790.21</u>
<u>Cumberland Hill- Fire District Tax</u>	<u>-</u>	<u>20.00</u>	<u>20.00</u>
<u>North Cumberland - Fire District Tax</u>	<u>20,627.28</u>	<u>27,206.45</u>	<u>33,684.17</u>
<u>Town of Lincoln</u>	<u>72,465.59</u>	<u>77,016.20</u>	<u>77,016.20</u>
<u>Saylesville - Fire District Tax</u>	<u>4,339.38</u>	<u>3,537.20</u>	<u>3,537.20</u>
<u>Town of North Attleborough</u>	<u>11,231.44</u>	<u>12,098.54</u>	<u>12,098.54</u>
<u>Town of Attleboro</u>	<u>4,004.36</u>	<u>4,673.76</u>	<u>4,673.76</u>
<u>Wrentham</u>	<u>2,449.82</u>	<u>2,462.36</u>	<u>2,462.36</u>
GRAND TOTAL - PROPERTY TAXES	797,284.95	866,454.98	893,738.84
% INCREASE FROM PRIOR YEAR		8.68%	3.15%

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

DOCKET NO. 4171

Response Of

The Pawtucket Water Supply Board

To The Rhode Island Public Utilities Commission's

Hearing Record Requests

Comm. RR-4: Please provide the amount of money the PWSB has spent to date on converting its customers who are billed quarterly to monthly billing.

Response:	Printing Cost – Customer Notice	\$ 967.00
	Software Programming Fee	<u>\$4,800.00</u>
	Total Costs Paid to date	\$5,767.00

The Software Programming Fee also includes some additional improvements to our billing software that will provide internal labor savings unrelated to the monthly billing conversion. This is the total amount PWSB will pay on this project.

Prepared by: James DeCelles

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Comm. RR-5: Please provide any and all cost savings associated with the furlough days imposed by the City of Pawtucket on the PWSB's employees.

Response: See attached Schedule Comm. RR-5. All of the PWSB's employees were required to take furlough days. There were twelve furlough days taken by each employee, and they were spread over twenty one weeks from January 2010 through June 2010.

Prepared by: Robert Benson

PWSB
Schedule Comm. RR-5
Salary & Wage Savings - Furlough Days
For the year ended
6/30/2010

<u>PWSB Department</u>	<u>DOLLAR VALUE</u>
<u>Administration</u>	28,242.20
<u>Customer Service</u>	7,939.52
<u>Source of Supply</u>	4,915.26
<u>Engineering</u>	13,654.83
<u>Transmission & Distribution</u>	33,869.31
<u>Meters</u>	15,830.81
PWSB Total	<u>104,451.93</u>

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CERTIFICATION

I hereby certify that on November 16, 2010, I sent a copy of the within to all parties set forth on the attached Service List by electronic mail and copies to Luly Massaro, Commission Clerk, by electronic mail and regular mail.

Parties/Address	E-mail Distribution	Phone/Fax
James L. DeCelles, P.E. Chief Engineer Pawtucket Water Supply Board 85 Branch St. Pawtucket, RI 02860	decelles@pwsb.org	401-729-5001
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Hearing Record Requests

File original and nine (9) copies w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888	lmassaro@puc.state.ri.us	401-780-2104
	plucarelli@puc.state.ri.us	401-941-1691
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