

Theresa L. O'Brien  
Vice President – Regulatory Affairs

RECEIVED  
2009 SEP 10 AM 8:47  
PUBLIC UTILITIES COMMISSION



234 Washington Street  
Providence, RI 02903

Phone 401 525-3060  
Fax 401 525-3064  
theresa.obrien@verizon.com

September 10, 2009

Ms. Luly Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect October 10, 2009, tariff material consisting of:

PUC RI No. 15

| Part/Section | Revision of Page(s) | Original of Page(s) |
|--------------|---------------------|---------------------|
| A/15         | 5                   | N/A                 |
| C/6          | 7                   | N/A                 |

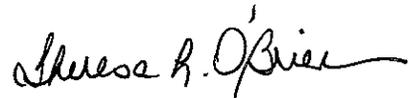
With this filing, Verizon Rhode Island (“Verizon RI”) is proposing changes to the application of termination liability associated with Corporate Rewards and Enhanced FlexGrow® services. With this change, customers with term commitments for these services will be able to change to another service or upgrade to a higher speed or capacity under a new term commitment with the Company or one of its wireline affiliates without incurring termination liability provided the term commitment for the new or upgraded service is of equal or greater value than the previous term commitment. This change will allow customers to migrate to newer and more advanced services without incurring termination liability. These changes are similar to changes for other services that were filed on July 20, 2009, and approved by the Rhode Island Public Utilities Commission at its Open Meeting on August 6, 2009. This filing extends this benefit to subscribers of Corporate Rewards and Enhanced FlexGrow.

Verizon certifies that the rates for Corporate Rewards and Enhanced FlexGrow with the changes to the application of termination liability are not less than the Long-run Incremental Costs of providing the services.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

A handwritten signature in cursive script that reads "Theresa L. O'Brien". The signature is written in black ink and includes a small flourish at the end.

Theresa L. O'Brien

Attachment

Verizon New England Inc.

**15. Service Packages**  
**15.4 Corporate Rewards**

| 15.4.1 | Description  |
|--------|--|
| B.     | <p><b>Minimum Usage Threshold</b>— A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is equal to 20% of the tier one minimum usage threshold that qualifies customers for a volume discount. Should a customer's actual monthly aggregate qualified usage revenue be less than the minimum usage threshold, a minimum usage fee will be applied to the customer's main billing telephone number. The minimum usage fee is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.</p>   |
| C.     | <p><b>Service Agreement</b>— Customers are required to sign a one-, two- or three-year service agreement. Customers will be required to identify a main billing telephone number in the service agreement to which any applicable minimum usage charge or notifies the Telephone Company otherwise. The automatic renewal includes a 60-day grace termination charge will be applied. At the end of the term period, the service agreement will be automatically renewed for a period equal to the customer's original term agreement unless the customer period during which the subscriber may remove the plan without penalty.</p>  |
| D.     | <p><b>Termination</b></p> <p>1. Customers may terminate participation at any time provided the customer gives the Telephone Company a 60-day written notice. The termination will go into effect in the first full billing period following the 60-day notification period. If a customer chooses to cancel the service agreement or disconnects their main billing telephone number identified in the service agreement prior to the expiration date of the term set forth in the service agreement, a termination liability charge will apply.</p> <p>In addition, customers that sign a two- or three-year service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:</p> <p>Number of access lines/services X discount amount per access line/services X number of months expired under the service agreement.</p> <p>2. A customer is exempt from paying a termination liability charge under the following conditions:</p> <p>a. A customer migrates to another Telephone Company product or service, selects a new main billing telephone number; or</p> <p>b. A customer terminates participation on the expiration date of the service agreement. The Customer must provide written notice prior to the expiration date. The Telephone Company will terminate the plan in the first full billing period following the sixty day written notice or the first full billing period following the expiration date, whichever is later, or</p> <p>c. A customer terminates the service agreement during the 60-day grace period of a contract that has been automatically renewed, or</p> <p>d. A customer upgrades service to a higher speed or capacity offered by a Telephone Company wireline affiliate.</p> |

(T)  
 (T)  
 (C)  
 (C)

Verizon New England Inc.

**6. FlexGrow® Service**

**6.2 Enhanced FlexGrow® Service**

| 6.2.4 Termination Liability |  |
|-----------------------------|--|
| <b>C.</b>                   | Early termination charges will not be assessed under the following circumstances:  |
| 1.                          | The customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;                            |
| 2.                          | The customer attempts to move the existing service to a new location within the Company's service area, but the service is unavailable;  |
| 3.                          | The customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or |
| 4.                          | The customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:  |
| a.                          | The value of the new term commitment is equal to or greater than the remaining value of the current term commitment, and   |
| b.                          | The Company or its wireline affiliates provides the new service via tariff, similar documents, commercial agreements, or Customer Specific Pricing Contract (CSP), or a Large System-Specific Pricing Plan (LSPP), and                           |
| c.                          | The order to discontinue the existing service and the order for the new or upgraded service are received by the Company or its wireline affiliates at the same time.   |

(T)  
(C)  
(C)  
(C)

| 6.2.5 Responsibility of the Customer |   |
|--------------------------------------|---|
| <b>A.</b>                            | It is the responsibility of the customer (or any other party of interest such as the applicant for service or the owner or operator for the premises or the builder) to provide in a manner satisfactory to the Telephone Company and without cost to the Telephone Company a means of access to the facilities into the building; space for mounting the necessary terminals and equipment; an environment suitable for equipment; and, where required, a means to reach each floor and each suite or office on each floor where service is desired. |

| 6.2.6 Responsibility of the Telephone Company |   |
|---|---|
| <b>A.</b>                                     | The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer provided equipment. Customers must provide and maintain customer premises equipment at their own expense.  |
| <b>B.</b>                                     | The Telephone Company undertakes to maintain and repair the facilities which it furnishes in order to provide Enhanced FlexGrow® Service. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Telephone Company without prior written consent of the Telephone Company. |