



Com 1-1 How does converting to monthly billings impact the seven (7) different water suppliers that read the meters? Are the staffing levels appropriate? How current will the readings be?

Answer: NBC's conversion to monthly billings does not impact the seven different water suppliers. NBC recently completed a re-write of the customer service application. The new system will allow NBC to estimate consumption on a monthly basis to be trued-up when an actual meter reading is received from the water supplier.

A new Field Investigator position has been requested in this filing in order to meet staffing requirements for monthly billing.

See table below for current meter reading frequency, number of customers, approximate annual consumption and last read period by water supplier (provided as response to Division 1-4)

Water Supplier	Meter Reading Frequency	Approximate Number of Customers	Approximate Annual Consumption in HCF	Last Read Period
Cumberland	Semi-annual	4,200	600,000	May - June-08
East Providence	Quarterly	3,500	500,000	July - October-08
East Smithfield	Annual	800	100,000	September-08
Lincoln	Annual (1/4 of accounts is billed each quarter)	5,000	1,000,000	November 1-07 - October 31-08
Pawtucket	Quarterly	22,000	3,700,000	August 27 - December 2-08
Providence	Monthly (preparing for monthly billing)	47,000	10,400,000	October 9-08 - January 8-09
Smithfield	Annual	500	100,000	September-08

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Com 1-2      What are the benefits/impacts to customers if monthly billing is implemented? Is there a service charge or additional cost to customers?

Answer:      This would result in average monthly consumption bills of approximately \$31.31 (based upon current approved rates).

Under the current billing structure NBC's customers typically receive four relatively large bills per year or three relatively small bills a year and, in one case, a very large bill once a year. In the case of a customer with annual meter reading frequency, a customer may receive 3 bills with ¼ of the flat fee each or \$31.25 and one bill with both the flat fee of \$31.25 and a consumption fee of \$251 (based on the average annual residential bill). Conversion to monthly billing will smooth out the size of the bills and will help customers to budget for their sewer bill monthly, as they do for the majority of their other utility bills.

The implementation of monthly billing is projected to increase annual billing costs by approximately \$387,000 in FY 2010. This consists of the costs for printing bills, postage, bank processing fees and one additional Customer Service position needed to support field research, investigation and input of meter readings. On a monthly basis this amounts to less than \$0.41 per month per account. NBC did not propose a separate service charge to recover the cost rather it is included in the calculation of the across-the-board percentage increase.

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Com 1-3 How would you transition to monthly billing? What are your methods of communicating this change to customers?

Answer: This would have to be done carefully and thoughtfully. Typically NBC sends out its fiscal year first quarter bills in mid-July and those invoices would include one quarter of flat fees along with any billable consumption. If the PUC were to approve monthly billing, NBC would need some lead time for the actual conversion. Assuming that there was sufficient lead time to accomplish the conversion in July, 2009, the table below shows how the conversion would take effect with respect to flat and consumption billings over the first quarter. Once the conversion is complete, the monthly billings would be calculated the way that they are depicted in the table below for August and September.

	July	August	September
<b>Flat Fee</b>	31/365 * (annual flat fee)	31/365 * (annual flat fee)	30/365 * (annual flat fee)
<b>Consumption</b>	All customers would be billed actual consumption or estimated consumption.	All customers would be billed actual consumption or estimated consumption.	All customers would be billed actual consumption or estimated consumption.
Meter read in prior month with most recent consumption billing based upon an actual read.	Customer billed actual consumption through meter read date.	Customer billed actual consumption through meter read date.	Customer billed actual consumption through meter read date.
Meter read in prior month with most recent consumption billing based upon an estimated read.	N/A	Actual meter read would be compared to estimated meter read billed in prior month. If the actual read is higher, a consumption charge for the difference would be generated. If the actual read is lower, the customer's account would be credited for the difference.	Actual meter read would be compared to estimated meter read billed in prior month. If the actual read is higher, a consumption charge for the difference would be generated. If the actual read is lower, the customer's account would be credited for the difference.
No meter read in prior month.	Customer billed estimated consumption through June 30, 2009. Estimated consumption based upon the average daily consumption for the last meter read within the last 15 months.	Customer billed estimated consumption through July 31, 2009. Estimated consumption based upon the average daily consumption for the last meter read within the last 15 months.	Customer billed estimated consumption through August 31, 2009. Estimated consumption based upon the average daily consumption for the last meter read within the last 15 months.

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Com 1-4 Will the bills equate to twelve (12) equal monthly payments? Please provide a sample billing.

Answer: NBC hopes to level out the billings through the conversion to monthly billing and the estimation of meter readings. NBC plans to bill approximately 1/12 of the flat fee each month (calculated as the number of days in the month divided by the number of days in the year) and approximately 1/12 of the estimated annual consumption each month (based upon average daily flow). Once an actual meter reading has been received, the consumption billing will be “trued-up” resulting in either a credit or additional bill. See attached for examples and also refer to the answer provided in response to Commission 1-2.

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		Date		Begin Read	End Read	Consumption (HCF)	Consumption Charge *	Flat Fee *	Total
<b>July Bill</b>	Consumption	3/15/2009	6/15/2009	66300	66325	25.00	\$ 64.23		
	Flats	7/1/2009	7/31/2009					\$ 10.27	
	Total Invoice								\$ 74.50
<b>August Bill</b>	Consumption	no read							
	Estimated Cons.	6/16/2009	7/31/2009	66325	66337	12.23	\$ 31.41		
	Flats	8/1/2009	8/31/2009					\$ 10.27	
	Total Invoice								\$ 41.68
<b>September Bill</b>	Consumption	no read							
	Estimated Cons.	8/1/2009	8/31/2009	66337	66345	8.15	\$ 20.94		
	Flats	9/1/2009	9/30/2009					\$ 9.93	
	Total Invoice								\$ 30.87
<b>October Bill</b>	Consumption	no read							
	Estimated Cons.	9/1/2009	9/30/2009	66345	66353	7.88	\$ 20.24		
	Flats	10/1/2009	10/31/2009					\$ 10.27	
	Total Invoice								\$ 30.51
<b>November Bill</b>	Consumption	no read							
	Estimated Cons.	10/1/2009	10/31/2009	66353	66361	8.15	\$ 20.94		
	Flats	11/1/2009	11/30/2009					\$ 9.93	
	Total Invoice								\$ 30.87
<b>December Bill</b>	Consumption	no read							
	Estimated Cons.	12/1/2009	12/31/2009	66361	66370	8.15	\$ 20.94		
	Flats	9/1/2009	9/30/2009					\$ 9.93	
	Total Invoice								\$ 30.87
<b>Assume True-up Results in Additional Consumption</b>									
<b>January Bill</b>	Consumption	6/15/2009	12/15/2009	66325	66400	75.00			
	Trued-Up Cons.					30.43	\$ 78.19		
	Flats	1/1/2009	1/31/2009					\$ 10.27	
	Total Invoice								\$ 88.46
<b>Assume True-up Results in Less Consumption</b>									
<b>January Bill</b>	Consumption	6/15/2009	12/15/2009	66325	66352	27.00			
	Trued-Up Cons.					(17.57)	\$ (45.13)		
	Flats	1/1/2009	1/31/2009					\$ 10.27	
	Total Invoice								\$ (34.86)

\* Based on current FY 2009 rates as approved in Docket 3905

Com 1-5 Please explain how you currently assess late charge penalties and how this process will be changed if you convert to monthly billings.

Answer Late fees are assessed on amounts 30 days past due and any late charges assessed on overestimated consumption are automatically adjusted by the system when we get an actual reading (under the current system we can receive overestimated meter readings from the water suppliers). This process would remain the same with monthly billing.

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Com 1-6      What billing software are you currently using and have you determined its capability of conversion from quarterly to monthly billing? What does this entail?

Answer:      NBC completed the re-write of its customer service application in-house. As part of the application re-write, it was designed to handle monthly billing. The application developer's primary concern is the complexity of estimating consumption which is currently in the conceptual phase. The next phase involves developing code, using various languages such as C#, asp.net, and pl/sql. The application would then be run in a test environment before the application would be placed on-line.

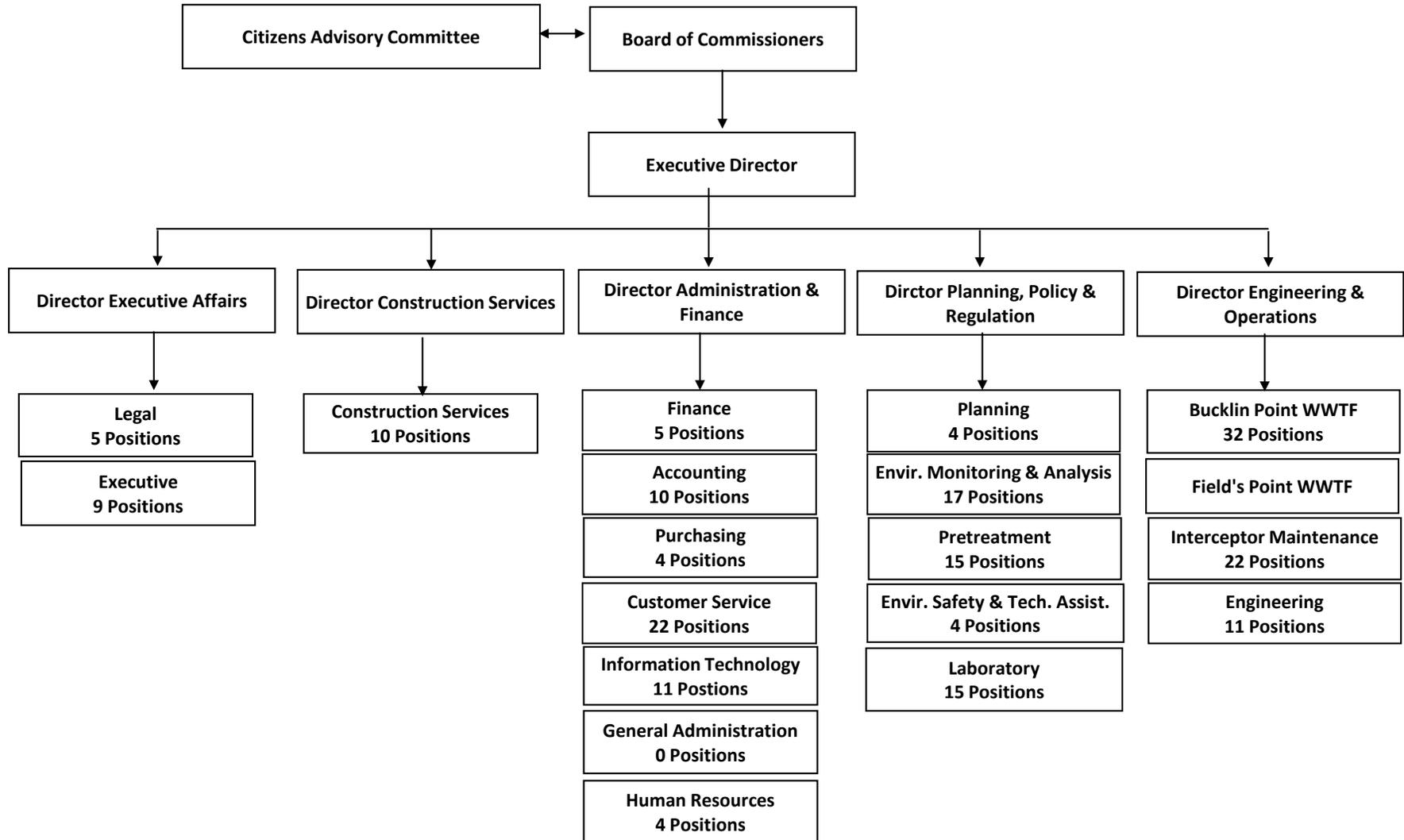
Prepared by: WEE

Com 1-7 Please provide your current organizational chart. Also, provide a list of employees, titles, union affiliation, base salary, longevity and incentives, start dates and step increase dates.

Answer: Organization chart and other information is attached. NBC does not have longevity pay. All union step increases are effective the first full pay period of the fiscal year along with the COLA.

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# NBC Organizational Chart



Title	Start Date	Base	Incentive	SSD	Prov Supp	Total Salary	Affiliation
LABORATORY TECHNICIAN	7/20/2008	35,000.00				35,000.00	non
CHIEF ENVIRONMENTAL ENGINEER	1/1/1992	87,244.00				87,244.00	non
MECHANIC II	5/1/1982	46,779.20	0.00	0.00	1,659.84	48,439.04	1033
IM OPERATOR III	4/1/2007	34,548.80	0.00	0.00	0.00	34,548.80	1033
HUMAN RESOURCES MANAGER	1/31/1991	71,177.25				71,177.25	non
LABORATORY CLERK	1/20/2008	30,230.20	0.00	0.00	0.00	30,230.20	1033
MECHANIC II	1/1/1992	45,864.00	0.00	0.00	0.00	45,864.00	94 1010
BUDGET ANALYST	10/10/1999	51,813.05				51,813.05	non
ENVIRONMENTAL MONITOR	12/9/2007	30,976.40	0.00	0.00	0.00	30,976.40	94 1010
ENVIRONMENTAL COMPLIANCE TECHNICAL ASSISTANT	10/19/2003	34,337.00				34,337.00	non
PROCESS MONITOR	1/1/1992	51,625.60	0.00	2,496.00	0.00	54,121.60	94 1010
FISCAL CLERK - CUSTOMER SERVICE	1/16/2001	37,765.00	0.00	0.00	0.00	37,765.00	94 2884
ELECTRICIAN	12/23/2007	41,371.20	0.00	0.00	0.00	41,371.20	1033
DIRECTOR OF CONSTRUCTION SERVICES	11/9/1986	119,380.56				119,380.56	non
SAFETY COMPLIANCE COORDINATOR	9/23/1990	40,350.22				40,350.22	non
DIRECTOR OF EXECUTIVE AFFAIRS	11/1/1992	115,609.32				115,609.32	non
OPERATOR I	2/17/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
CUSTOMER SERVICE REPRESENTATIVE	2/10/2002	37,601.20	0.00	0.00	0.00	37,601.20	1033
EXECUTIVE PARALEGAL	06/27/1993	49,194.61				49,194.61	non
PRETREATMENT MANAGER	8/9/1992	77,582.29				77,582.29	non
SENIOR MAINTENANCE SUPERVISOR	7/12/1992	47,667.37				47,667.37	non
BUDGET MANAGER	12/2/2001	63,912.13				63,912.13	non
PRETREATMENT CLERK	7/18/1999	37,601.20	0.00	0.00	0.00	37,601.20	1033
ENGINEERING MANAGER	9/10/1984	116,292.85				116,292.85	non
LABOR AND EMPLOYEE RELATIONS MANAGER	2/6/2000	78,133.34				78,133.34	non
CUSTOMER SERVICE REPRESENTATIVE	12/10/2006	34,652.80	0.00	0.00	0.00	34,652.80	1033
IM MECHANIC	1/1/1992	43,284.80	1,085.97	0.00	0.00	44,370.77	94 1010
O AND M TECHNICIAN	7/31/1988	44,748.66				44,748.66	non
CUSTOMER SERVICE REPRESENTATIVE	6/22/2008	30,230.20	0.00	0.00	0.00	30,230.20	1033
ENGINEERING CONSTRUCTION COORDINATOR	11/9/2008	34,337.00				34,337.00	non
ENVIRONMENTAL ENGINEER	6/11/2006	49,955.63				49,955.63	non
CUSTOMER SERVICE ANALYST	5/21/2000	41,480.09				41,480.09	non
CUSTOMER SERVICE MANAGER	6/19/1988	81,934.85				81,934.85	non
PROCESS MONITOR	1/2/2000	47,070.40	0.00	2,496.00	0.00	49,566.40	1033
PURCHASING MANAGER	9/20/1982	81,091.82				81,091.82	non
CUSTOMER SERVICE REPRESENTATIVE	5/16/2004	36,855.00	0.00	0.00	0.00	36,855.00	1033
TECHNICAL ASSISTANT	7/11/2004	37,748.30				37,748.30	non
SENIOR CONSTRUCTION COORDINATOR	5/6/2001	66,479.71				66,479.71	non
OPERATOR II	1/2/2000	41,267.20	0.00	2,496.00	0.00	43,763.20	94 1010
IM INSPECTOR	6/29/2003	38,676.44				38,676.44	non
FINANCIAL ANALYST	10/8/2000	42,594.29				42,594.29	non
OPERATOR II	9/17/2006	37,918.40	0.00	2,496.00	0.00	40,414.40	94 1010
ENVIRONMENTAL SCIENTIST	7/8/2007	49,680.00				49,680.00	non
PROCESS MONITOR	9/19/1982	51,625.60	0.00	2,496.00	0.00	54,121.60	1033
EMDA CLERK	7/28/2002	33,997.60	0.00	0.00	0.00	33,997.60	94 2884
OPERATOR II	6/26/1983	44,574.40	0.00	0.00	0.00	44,574.40	1033
SENIOR PRETREATMENT TECHNICIAN	10/30/1994	49,518.46				49,518.46	non
PROCESS MONITOR	8/26/1990	50,502.40	1,123.20	0.00	0.00	51,625.60	1033
PRINCIPAL ENVIRONMENTAL ENGINEER	12/2/1990	69,235.00				69,235.00	non
MECHANIC I	1/2/2000	41,267.20	1,081.60	0.00	0.00	42,348.80	1033
PUBLIC AFFAIRS MULTIMEDIA COORDINATOR	5/5/2002	39,678.97				39,678.97	non
PRETREATMENT ENGINEER	6/10/2007	45,000.00				45,000.00	non
SENIOR CONSTRUCTION COORDINATOR	7/3/1988	70,126.92				70,126.92	non
OPERATOR I	3/20/2005	37,918.40	0.00	2,496.00	0.00	40,414.40	94 1010
ASST. PRETREATMENT MANAGER	6/20/1999	60,546.35				60,546.35	non
PRETREATMENT CLERK	11/26/2006	33,178.60	0.00	0.00	0.00	33,178.60	94 2884
CUSTOMER SERVICE REPRESENTATIVE	6/12/2005	36,108.80	0.00	0.00	0.00	36,108.80	1033
ENVIRONMENTAL MONITOR	4/2/2006	33,906.60	0.00	0.00	0.00	33,906.60	1033
PRETREATMENT TECHNICIAN	8/17/2008	34,337.00				34,337.00	non
OPERATOR II	1/2/2000	41,267.20	1,085.97	0.00	0.00	42,353.17	94 1010
ASST. OPERATIONS MANAGER	10/22/1989	82,309.51				82,309.51	non
ELECTRICAL FOREMAN - BP	1/1/1992	64,625.60	0.00	0.00	0.00	64,625.60	94 1010
IM OPERATOR IV	9/4/2005	40,227.20	0.00	0.00	0.00	40,227.20	1033
PROCESS MONITOR	8/26/1990	50,502.40	0.00	2,496.00	0.00	52,998.40	1033
PROCESS MONITOR	1/1/1992	44,803.20	1,085.97	2,496.00	0.00	48,385.17	94 1010
MECHANIC I	5/13/2007	37,065.60	0.00	0.00	0.00	37,065.60	1033
O AND M SUPERVISOR	8/19/1996	50,722.97				50,722.97	non
SENIOR PAYROLL ADMINISTRATOR	5/31/1992	53,036.00				53,036.00	non
INVENTORY CONTROL CLERK	7/23/1995	40,830.40	0.00	0.00	0.00	40,830.40	94 1010
IM OPERATOR II	8/3/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
ASST. RESIDENT INSPECTOR	12/16/2001	82,646.66				82,646.66	non
ASST. INVENTORY CONTROL CLERK	8/22/1988	39,104.00	0.00	0.00	0.00	39,104.00	1033
ASST. CONTROL SYSTEM ADMINISTRATOR	1/28/1990	58,922.14				58,922.14	non
INVENTORY CONTROL CLERK	2/1/1987	40,996.80	0.00	0.00	0.00	40,996.80	1033
PRETREATMENT TECHNICIAN	8/3/2008	34,337.00				34,337.00	non
CONTROLLER	9/14/1997	95,538.06				95,538.06	non
SR. SYSTEMS PROGRAMMER/SYSTEMS ADMIN.	8/16/1998	58,735.02				58,735.02	non
CHIEF LEGAL COUNSEL	3/27/2005	75,880.60				75,880.60	non
OPERATOR II	11/5/2000	41,267.20	0.00	0.00	0.00	41,267.20	94 1010
DISPATCHER	2/5/1984	37,939.20	0.00	0.00	0.00	37,939.20	1033
OPERATOR I	8/19/2007	32,489.60	0.00	0.00	0.00	32,489.60	94 1010
CUSTOMER SERVICE ANALYST	1/13/2002	39,245.07				39,245.07	non

PRETREATMENT TECHNICIAN	7/11/2004	36,698.21				36,698.21	non
IM OPERATOR IV	6/26/2005	40,227.20	769.60	0.00	0.00	40,996.80	1033
DIRECTOR OF ADMINISTRATION AND FINANCE	10/22/1989	141,126.40				141,126.40	non
CONSTRUCTION OFFICE COORDINATOR	11/4/2001	41,443.24				41,443.24	non
STAFF ACCOUNTANT	6/24/2007	38,194.00				38,194.00	non
CHEMIST	10/6/2002	49,176.40	0.00	0.00	0.00	49,176.40	94 1010
INSTRUMENTATION ENGINEER	12/10/1995	51,000.57				51,000.57	non
APPLICATIONS SYSTEM SUPERVISOR	5/29/1994	78,201.85				78,201.85	non
ENVIRONMENTAL MONITOR	1/4/2009	30,230.20	0.00	0.00	0.00	30,230.20	1033
OPERATIONS MANAGER FP	5/1/1982	98,750.91				98,750.91	non
O AND M COORDINATOR	10/25/1987	47,441.08				47,441.08	non
IM MANAGER	6/26/1994	79,977.33				79,977.33	non
PRINCIPAL ENVIRONMENTAL ENGINEER	12/11/1983	68,824.42				68,824.42	non
PRETREATMENT CLERK	11/20/2000	36,855.00	0.00	0.00	0.00	36,855.00	1033
FISCAL CLERK - ACCOUNTING	8/29/1999	38,056.20	0.00	0.00	0.00	38,056.20	94 2884
ASSOCIATE LEGAL COUNSEL	6/8/2008	51,382.00				51,382.00	non
PRETREATMENT TECHNICIAN	3/26/2000	40,682.20				40,682.20	non
MECHANIC I	10/26/1986	44,033.60	0.00	0.00	0.00	44,033.60	1033
MECHANIC II	4/18/1993	45,864.00	982.59	0.00	0.00	46,846.59	1033
OPERATOR I	7/6/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
LIMS ADMINISTRATOR/SAMPLE COORDINATOR	12/25/2005	47,887.89				47,887.89	non
OPERATOR I	10/26/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
CAPITAL ACCOUNTING ASSISTANT	4/30/2006	35,538.80				35,538.80	non
HUMAN RESOURCES REPRESENTATIVE	9/5/1996	38,815.26				38,815.26	non
O AND M CLERK	6/11/2000	37,601.20	480.35	0.00	0.00	38,081.55	1033
PRETREATMENT ENGINEER	8/20/2006	45,000.29				45,000.29	non
IM OPERATOR II	9/8/2002	37,918.40	0.00	0.00	0.00	37,918.40	94 1010
OPERATOR I	1/21/2007	34,819.20	0.00	0.00	0.00	34,819.20	1033
FISCAL CLERK - PURCHASING	2/26/1989	42,387.80	507.00	0.00	0.00	42,894.80	1033
ASST. ENVIRONMENTAL MONITORING MANAGER	12/20/1998	64,486.17				64,486.17	non
PRINCIPAL ENVIRONMENTAL ENGINEER	8/13/2000	56,298.28				56,298.28	non
ADMINISTRATIVE ASSISTANT	5/29/2005	35,624.64				35,624.64	non
OPERATOR I	7/20/2008	31,720.00	0.00	2,496.00	0.00	34,216.00	94 1010
ASST. E&I TECHNICIAN	6/11/2000	40,435.20	0.00	0.00	0.00	40,435.20	1033
PERMITS COORDINATOR	3/31/1996	50,879.11				50,879.11	non
O AND M SUPPORT SUPERVISOR	8/11/1991	57,958.76				57,958.76	non
MECHANIC I	9/14/2008	34,548.80	0.00	0.00	0.00	34,548.80	1033
SENIOR ORGANIC CHEMIST	1/1/1992	57,749.87				57,749.87	non
FIELD INVESTIGATOR	3/24/2002	38,347.40	0.00	0.00	0.00	38,347.40	94 1010
CUSTOMER SERVICE REPRESENTATIVE	1/22/2006	35,380.80	0.00	0.00	0.00	35,380.80	1033
BIOLOGIST	12/11/2005	45,936.80	0.00	0.00	0.00	45,936.80	94 1010
OPERATOR I	2/3/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
LABORATORY TECHNICIAN	1/18/2009	37,000.00				37,000.00	non
MECHANIC I	1/1/1992	44,969.60	0.00	0.00	0.00	44,969.60	94 1010
GOVERNMENT AFFAIRS MANAGER	4/28/1985	84,911.00				84,911.00	non
CHEMIST	12/15/2002	49,176.40	0.00	0.00	0.00	49,176.40	94 1010
PAYROLL ADMINISTRATOR	2/19/2006	36,643.39				36,643.39	non
EXECUTIVE DIRECTOR	6/14/1992	161,842.28				161,842.28	non
PRETREATMENT CLERK	11/22/1998	37,601.20	0.00	0.00	0.00	37,601.20	1033
OPERATOR I	5/16/2004	37,918.40	0.00	2,496.00	0.00	40,414.40	1033
ENVIRONMENTAL MONITOR	7/22/2007	31,704.40	0.00	0.00	0.00	31,704.40	1033
IM OPERATOR II	9/30/2007	33,259.20	0.00	0.00	0.00	33,259.20	1033
ENVIRON.SAFETY & TECHNICAL ASSISTANT MANAGER	11/29/1992	84,911.00				84,911.00	non
MECHANICAL INSPECTOR	11/3/2002	59,344.57				59,344.57	non
PROCESS MONITOR	5/7/1989	51,625.60	644.80	0.00	0.00	52,270.40	1033
OPERATOR I	2/19/2006	36,358.40	0.00	2,496.00	0.00	38,854.40	94 1010
OPERATOR I	12/21/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
CIVIL INSPECTOR	6/2/2002	52,372.10				52,372.10	non
OPERATOR I	3/20/2005	37,918.40	0.00	0.00	0.00	37,918.40	1033
SENIOR DATA BASE ADMINISTRATOR	9/27/1998	72,668.75				72,668.75	non
IM OPERATOR II	8/3/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
PROCESS MONITOR	2/4/2007	40,227.20	0.00	2,496.00	0.00	42,723.20	1033
MASTER ELECTRICIAN (FP)	4/7/2002	58,468.80	0.00	0.00	0.00	58,468.80	1033
ENVIRONMENTAL EDUCATION COORDINATOR	8/18/2002	43,833.70				43,833.70	non
ENVIRONMENTAL MONITORING MANAGER	1/1/1989	81,312.44				81,312.44	non
CUSTOMER SERVICE STATISTICAL ANALYST	5/4/2003	48,021.17				48,021.17	non
EXECUTIVE ASSISTANT	4/2/2006	49,500.00				49,500.00	non
SPECIAL ACCOUNTS COORDINATOR	5/27/2007	38,194.00				38,194.00	non
ENVIRONMENTAL MONITOR	9/8/2002	36,108.80	0.00	0.00	0.00	36,108.80	1033
INVENTORY CONTROL CLERK	8/23/1992	39,936.00	0.00	0.00	0.00	39,936.00	1033
CUSTOMER SERVICE REPRESENTATIVE	4/1/2007	33,906.60	0.00	0.00	0.00	33,906.60	1033
CUSTOMER SERVICE ASSOCIATE	6/24/1984	54,399.80	1,357.00	0.00	0.00	55,756.80	1033
ASST. IM MANAGER	9/23/1990	57,415.55				57,415.55	non
LABORATORY TECHNICIAN	10/12/2008	34,337.00				34,337.00	non
DIRECTOR OF OPERATIONS AND ENGINEERING	1/8/1984	136,443.26				136,443.26	non
PROCESS MONITOR	10/2/2005	40,227.20	0.00	2,496.00	0.00	42,723.20	1033
ENVIRONMENTAL MONITOR	12/10/2006	33,906.60	0.00	0.00	0.00	33,906.60	94 1010
SCADA SYSTEM OPERATOR	1/1/1992	66,622.40	819.00	0.00	0.00	67,441.40	94 2884
CUSTOMER SERVICE REPRESENTATIVE	5/16/2004	36,855.00	0.00	0.00	0.00	36,855.00	94 2884
ASST. LABORATORY MANAGER	5/23/1999	68,643.16				68,643.16	non
EMDA DATA ASSISTANT	2/19/1995	40,622.40	0.00	0.00	0.00	40,622.40	94 1010
ELECTRICIAN	8/21/1994	57,761.60	0.00	0.00	0.00	57,761.60	94 1010
PROCESS MONITOR	1/1/1992	45,947.20	0.00	0.00	0.00	45,947.20	94 1010
CAPITAL PRINCIPAL ACCOUNTANT	1/9/1994	69,235.00				69,235.00	non

HUMAN RESOURCES CLERK	7/17/1988	37,601.20	433.00	0.00	0.00	38,034.20	1033
PURCHASING COORDINATOR	5/24/1998	51,898.29				51,898.29	non
OPERATOR II	1/1/1992	43,680.00	852.80	2,496.00	0.00	47,028.80	94 1010
ELECTRICIAN	9/19/2004	51,625.60	0.00	0.00	0.00	51,625.60	1033
STAFF ACCOUNTANT	9/8/2002	40,512.00				40,512.00	non
HEAVY EQUIPMENT OPERATOR (IM)	11/14/1982	42,972.80	0.00	0.00	0.00	42,972.80	1033
NETWORK AND COMMUNICATIONS ADMINISTRATOR	5/12/1991	78,460.18				78,460.18	non
PROCESS MONITOR	5/16/2004	41,371.20	1,081.60	2,496.00	0.00	44,948.80	1033
OFFICE ADMINISTRATOR	1/28/2001	36,549.19				36,549.19	non
IM OPERATOR II	10/12/2008	31,720.00	0.00	0.00	0.00	31,720.00	1033
CUSTOMER SERVICE REPRESENTATIVE	3/25/2001	37,765.00	0.00	0.00	0.00	37,765.00	94 2884
MONITORING FIELD SUPERVISOR	9/3/1995	51,775.57				51,775.57	non
OPERATOR I	5/28/2006	36,358.40	0.00	0.00	0.00	36,358.40	941010
FISCAL CLERK - CUSTOMER SERVICE	3/2/2008	30,230.20	0.00	0.00	0.00	30,230.20	1033
BILLING SUPERVISOR	10/23/1988	55,829.34				55,829.34	non
SOLUTIONS ARCHITECT	2/5/2001	69,776.60				69,776.60	non
ENVIRONMENTAL ENGINEER	6/8/2008	42,051.00				42,051.00	non
MECHANIC I	9/2/2007	35,401.60	0.00	0.00	0.00	35,401.60	1033
LABORATORY TECHNICIAN	5/1/1982	43,556.64				43,556.64	non
E&I TECHNICIAN (FP)	6/6/1999	52,145.60	0.00	0.00	0.00	52,145.60	1033
O AND M SUPERVISOR	2/5/1984	65,973.62		2,496.00		68,469.62	non
PUBLIC AFFAIRS MANAGER	3/7/1999	74,032.64				74,032.64	non
COMPUTER TRAINING APPLICATIONS SPECIALIST	4/6/2003	47,257.07				47,257.07	non
ENVIRONMENTAL CHEMIST	11/3/1991	53,794.36				53,794.36	non
MECHANIC I	6/13/2004	40,435.20	1,085.97	0.00	0.00	41,521.17	1033
CONTROL SYSTEMS ADMINISTRATOR	6/26/1983	82,373.48				82,373.48	non
PRINCIPAL ACCOUNTANT	5/12/1996	61,030.08				61,030.08	non
CUSTOMER SERVICE REPRESENTATIVE	7/16/2000	37,765.00	0.00	0.00	0.00	37,765.00	1033
OPERATOR II	11/5/1989	43,888.00	0.00	2,496.00	0.00	46,384.00	1033
ENVIRONMENTAL MONITOR	6/10/2007	33,178.60	0.00	0.00	0.00	33,178.60	94 1010
SENIOR HUMAN RESOURCES REPRESENTATIVE	3/16/1986	60,446.46				60,446.46	non
IT MANAGER	3/18/2002	100,960.00				100,960.00	non
SENIOR DATA BASE ADMINISTRATOR	5/4/2003	78,386.18				78,386.18	non
MONITORING FIELD SUPERVISOR	5/6/2001	40,800.81				40,800.81	non
FACILITIES ENGINEER	11/18/1990	68,740.90				68,740.90	non
MECHANIC II	1/1/1992	46,779.20	624.00	0.00	0.00	47,403.20	94 1010
MAINTENANCE SUPERVISOR	8/19/2007	51,875.00				51,875.00	non
OPERATOR I	11/28/2004	37,918.40	0.00	2,496.00	0.00	40,414.40	1033
PRETREATMENT TECHNICIAN	9/14/2008	34,337.00				34,337.00	non
PRINCIPAL PRETREATMENT ENGINEER	5/16/2004	50,883.64				50,883.64	non
FISCAL CLERK - ACCOUNTING	11/18/2001	37,601.20	0.00	0.00	0.00	37,601.20	94 2884
ENVIRONMENTAL CHEMIST	6/6/1999	50,379.65				50,379.65	non
UTILITY CREW FOREMAN	1/1/1992	55,785.60	624.00	0.00	0.00	56,409.60	94 2884
O AND M SUPERVISOR	6/30/1991	63,074.60		2,496.00		65,570.60	non
HEAVY EQUIPMENT OPERATOR (BP)	5/2/2004	40,435.20	0.00	0.00	0.00	40,435.20	94 1010
PROCESS MONITOR	1/1/1992	51,625.60	0.00	0.00	0.00	51,625.60	94 1010
PROCESS MONITOR	1/1/1992	47,070.40	1,081.60	2,496.00	0.00	50,648.00	94 1010
IM OPERATOR IV	7/15/2001	43,638.40	0.00	0.00	0.00	43,638.40	94 1010
SENIOR ENVIRONMENTAL CHEMIST	11/20/1988	62,454.09				62,454.09	non
IM OPERATOR III	12/29/2002	38,750.40	0.00	0.00	0.00	38,750.40	94 1010
PROCESS MONITOR	10/25/1987	51,625.60	0.00	0.00	0.00	51,625.60	1033
CONSTRUCTION MANAGER	6/3/2001	114,231.00				114,231.00	non
MECHANIC II	9/19/1982	46,779.20	790.40	0.00	0.00	47,569.60	1033
E AND I TECHNICIAN	8/14/2001	50,960.00	0.00	0.00	0.00	50,960.00	94 1010
EXECUTIVE PARALEGAL II	2/19/2006	45,317.99				45,317.99	non
MONITORING FIELD SUPERVISOR	4/18/2004	44,724.31				44,724.31	non
O AND M SUPERVISOR	5/1/1982	65,514.87				65,514.87	non
OPERATOR I	1/4/2009	31,720.00	0.00	0.00	0.00	31,720.00	1033
FLEET MECHANIC	12/24/1995	45,552.00	852.80	0.00	0.00	46,404.80	1033
DIRECTOR OF PLANNING, POLICY AND REGULATION	9/1/1985	115,742.92				115,742.92	non
BP CONTRACT COORDINATOR	1/1/1992	57,137.60	291.20	0.00	0.00	57,428.80	94 2884
ELECTRICIAN	3/5/2006	48,214.40	0.00	0.00	0.00	48,214.40	94 1010
ENGINEERING AND OPERATIONS FISCAL ADMIN.	2/16/1986	54,096.00				54,096.00	non
CARPENTER	5/1/1982	50,502.40	0.00	0.00	2,642.64	53,145.04	1033
ENVIRONMENTAL SCIENTIST	3/7/2004	47,772.50				47,772.50	non
LABORATORY MANAGER	3/4/1984	88,160.00				88,160.00	non
ADMINISTRATIVE ASSISTANT	8/3/1997	43,471.04				43,471.04	non
IM OPERATOR II	11/2/2003	37,148.80	0.00	0.00	0.00	37,148.80	94 1010
POLLUTION PREVENTION ENGINEER	1/18/1998	62,910.94				62,910.94	non
OPERATOR II	9/3/2006	37,918.40	0.00	0.00	0.00	37,918.40	94 1010
ENVIRONMENTAL MONITOR	2/5/2006	33,906.60	0.00	0.00	0.00	33,906.60	94 1010
MAINTENANCE MANAGER	2/6/1983	79,262.97				79,262.97	non
LEGAL COUNSEL	3/16/2008	51,382.00				51,382.00	non
MECHANIC I	2/3/2008	34,548.80	0.00	0.00	0.00	34,548.80	1033
CUSTOMER RESEARCH SUPERVISOR	5/21/1989	59,673.27				59,673.27	non
PERMITS AND PLANNING MANAGER	12/11/1983	71,489.10				71,489.10	non
SENIOR SYSTEMS ADMINISTRATOR	5/7/2000	66,436.51				66,436.51	non

Com 1-8 Please provide a copy of all current union contracts for employees at The Narragansett Bay Commission.

Answer: See attached.

Prepared by: WEE

Com 1-9 Please provide a copy of the non-union employee handbook.

Answer: See attached.

Prepared by: WEE

Com 1-10 Please provide any salary surveys or other data that you have compiled to support the wage increases currently requested in the General Rate Filing.

Answer: The salary increases are in accordance with the collective bargaining agreements (CBA) between NBC and the Rhode Island Laborers' District Council Public Service Employees' Local 1033 of the LIUNA AFL-CIO and Rhode Island Council 94 AFSCME AFL-CIO Local 1010 and Local 2884. The CBA's expire on June 30, 2010. The CBA's are four-year agreements negotiated for the term July 1, 2006 through June 30, 2010. Non-union salary increases are at the same level as the union increases.

Prepared by: WEE

Com 1-11 With regard to the Personnel and Overtime Information, please provide the detail behind these numbers, i.e., the name, title and salary of the employee who has received overtime compensation and the amount of overtime compensation received for FY 2006, FY 2007 and FY 2008.

Answer: See attached.

Prepared by: WEE

Employee	Position Title	FY 2006	FY 2007	FY 2008
ACEVEDO, JUAN	PROCESS MONITOR	853.67		
ANDRADE, ALFRED J	MECHANIC I	4,474.24	4,476.75	5,926.06
ANNICELLI, PAUL A	IM OPERATOR II		1,488.37	8,915.07
ARCHAMBAULT, KATHERINE W	LABORATORY CLERK			43.42
ANDRADE, LISA E	BIOLOGIST	935.19		
ARLAN, MICHAEL J	MECHANIC I	1,701.05	1,249.02	2,761.26
ARNOLD, ANTHONY J	IM OPERATOR III	4,194.28	1,265.14	
ARRUDA, NATHAN D	ENVIRONMENTAL MONITORING ASSIT.			1,418.75
AUCOIN, DAVID J	ENVIRONMENTAL COMPLIANCE TECHNICAL ASST.	123.25	408.55	407.55
BADGER, WILLIAM F	PROCESS MONITOR	15,253.07	8,884.72	9,084.42
BARNES, JEAN M.	FISCAL CLERK - CUSTOMER SERVICE	299.35	1,551.70	920.97
BEAULIEU, JAMIE	IM OPERATOR II			3,322.94
BIBEAULT, MURIEL	OPERATOR II	130.65		
BERGER, PAUL	ELECTRICIAN			4,671.84
BOGOSIAN, ERIC M	OPERATOR I			684.13
BONN, KAREN E.	CUSTOMER SERVICE REPRESENTATIVE			139.36
BROUILLARD, DAVID E	MAINTENANCE SUPERVISOR		6,051.47	8,696.78
BURCHFIELD, DEBORAH A	CUSTOMER SERVICE REPRESENTATIVE		81.13	216.21
BOYCE, GREGORY S.	OPERATOR II	1,264.87		
BROUILLARD, DAVID E	MAINTENANCE SUPERVISOR	9,272.03		
BROWN, SANDRA M	PRETREATMENT CLERK	40.15		
CALENDA, ANTHONY A	IM MECHANIC	6,850.55	7,188.96	4,819.89
CANESTRARI, ALYSON L.	MONITORING TECHNICIAN	355.12		
CAPARELLI, JR., SALVATORE D	OPERATOR II	4,935.80	1,944.02	4.99
CAPIRCHIO, MICHAEL J	LABORATORY TECHNICIAN		486.41	6,499.54
CARTER, SHAWN P	OPERATOR I	3,372.61	5,934.34	6,439.24
CARVALHO, DAVID	CUSTOMER SERVICE ANALYST	9.40	9.85	4.65
CELONA, JR., JOSEPH J.	PROCESS MONITOR	3,940.86	6,523.00	7,050.37
CHABOT, AMY D	CUSTOMER SERVICE REPRESENTATIVE	173.61	433.91	19.41
CHAFFEE, JONATHAN J	ENVIRONMENTAL MONITORING ASSISTANT	823.49	4,680.24	613.35
CHIELLINI, PATRICIA A	IM CLERK	3.94		
CHRISTENSEN, ROBIN L.	OPERATOR II	7,984.54	5,654.85	9,027.37
CIOLFI, THOMAS A	OPERATOR II	656.84		
CLARKIN, ANAMARIA	CUSTOMER SERVICE REPRESENTATIVE	77.93	59.23	
CLIFFORD, HARRY T	OPERATOR II		4,310.94	7,747.90
CLOUTIER, II, ROBERT D	IM OPERATOR II			875.60
COOK, GARY J	PROCESS MONITOR	18,116.52	11,668.47	7,924.79
CORRIEA, JR., MANUEL P	OPERATOR II	2,642.56	2,311.92	2,207.39
COSTA, TRAVIS H	PRETREATMENT TECHNICIAN	29.76		
COTE, CHRISTOPHER M (MIKE)	ENVIRONMENTAL MONITORING ASSISTANT	95.51		
COTE, STEPHEN	PROCESS MONITOR	18,804.53	19,818.38	17,196.16
COURNOYER, DAVID J	MECHANIC II	2,642.83	1,305.98	1,659.63
CROSBY, JOE	MECHANIC I	8,409.80	5,557.66	4,770.81
CUELLO, RAFAEL H.	PUBLIC AFFAIRS MULTIMEDIA COORDINATOR	51.15	55.75	78.07
CUNHA, RUSSELL J	HEAVY EQUIPMENT OPERATOR (BP)	2,063.41	1,395.07	1,000.34
DALMAZZI, ANTHONY M	SENIOR CONSTRUCTION COORDINATOR		538.07	3,790.21
D'AREZZO, JR, PHILIP B	OPERATOR I		564.93	
D'AREZZO, MICHAEL A	OPERATOR I	4,611.39	3,083.29	3,242.63
DASILVA, CHARISMA D	LABORATORY TECHNICIAN			1,889.19
DEL ROSSI, ELAINE A	CUSTOMER SERVICE REPRESENTATIVE	150.39	14.92	255.65
DEMAYO, JOSEPH G	O AND M COORDINATOR	4,720.38		
DEPASQUALE, STEPHEN J	ENVIRONMENTAL MONITORING ASSISTANT	96.23	604.12	1,861.36
DESJARDINS, MURIEL	OPERATOR II	344.13	413.40	1,170.35
DIEZ, ALFREDO	SUPERVISING ELECTRICIAN (BP)	4,810.65	2,957.43	4,639.93
DIORIO, ANTHONY P	IM OPERATOR II	3,970.02	1,955.24	2,674.13
DILUGLIO, ANTHONY R.	CUSTOMER SERVICE REPRESENTATIVE		120.98	
DOLAN, GEORGE	PROCESS MONITOR	5,503.68	3,725.44	3,876.70
DOLAN, WILLIAM C	OPERATOR II	2,801.31	2,126.26	3,258.49
DOMAN, SAYKOR N	MECHANIC I		831.20	7,349.72
DOYLE, JAROD W	PROCESS MONITOR	6,379.37	7,456.78	10,972.26
DUFRESNE, JOHN C	INVENTORY CONTROL CLERK	632.96	449.03	731.46
ENGELHARDT, STEVEN A	IM OPERATOR II	911.76		
ENOS, MANUEL P.	ASST. RESIDENT INSPECTOR		541.45	1,062.03
FARIAS, NORBERT	ASST. INVENTORY CONTROL CLERK	436.80	614.84	394.54
FASCITELLI, JOHN A	ASST. CONTROL SYSTEM ADMINISTRATOR	7,325.43	6,437.10	5,720.69
FASCITELLI, MICHAEL V.	ENVIRONMENTAL MONITORING ASSISTANT	3,046.35	554.92	
FASCITELLI, STEVEN A	INVENTORY CONTROL CLERK	5,380.50	4,319.37	2,244.86
FAVINO, DAVID	OPERATOR II	5,040.03	10,634.46	8,254.12
FISSETTE, MAUREEN A	SPECIAL ACCOUNTS COORDINATOR	4.94		
GALISPEAU, WILLIAM F	OPERATOR II	6,956.78	1,475.33	1,906.51
GALVAN, HECTOR	DISPATCHER	114.54	156.33	90.08

Employee	Position Title	FY 2006	FY 2007	FY 2008
GALVAN, JOSE L	OPERATOR I			3,117.69
GANNON, GARY M.	CUSTOMER SERVICE ANALYST			230.84
GANNON, KYLE C	PRETREATMENT TECHNICIAN	19.88	54.97	59.48
GEREMIA, MICHAEL	ENVIRONMENTAL MONITORING ASSISTANT	1,109.36		
GIAMMARCO, MICHAEL A	IM OPERATOR II	3,357.09	3,447.53	8,121.43
GIESINGER, LINDA M	CONSTRUCTION OFFICE COORDINATOR			4.97
GLATER, ANGELINA	CHEMIST	105.17	35.49	146.63
GOODINSON, JR., RONALD P	MECHANIC II	4,454.47	3,907.28	532.55
GROF, ROSALEEN	PRETREATMENT CLERK	36.50		
HALL, ANDREW J	PRETREATMENT TECHNICIAN	22.73	47.01	68.51
HALLOWELL, MICHAEL E	MECHANIC I	6,033.16	5,422.74	8,219.07
HANLEY, THOMAS M	OPERATOR I	1.80		
HARTY, STEPHEN E	IM OPERATOR II	412.05		
HEALY, MARK J	MECHANIC I	4,666.20	7,580.45	5,806.30
HEBERT-ARCHAMBAULT, MICHELLE	IM OPERATOR II		1,952.46	138.38
HENRY, AMANDA L	LABORATORY TECHNICIAN	666.73	3,655.11	
HEVER, SHEILA K	CAPITAL ACCOUNTING ASSISTANT		7.47	12.73
IMS, PATRICIA R	O AND M CLERK	16.29		55.63
JALBERT, WALTER M.	PROCESS MONITOR	926.49		
JAREST, MAURICE J.	IM OPERATOR II	2,720.77	2,666.88	1,078.96
JOHNSON, RICHARD	ENVIRONMENTAL MONITORING ASSISTANT	2,302.95		
JOHNSON, FERN E	OPERATOR I		868.35	4,785.92
KADELSKI, III, STEPHEN	ENVIRONMENTAL MONITORING ASSISTANT	2,891.70		
KALF, CLAUDETTE T	FISCAL CLERK - PURCHASING	4.79	5.25	
KRAMER, JOHN C	PROCESS MONITOR	3,454.31	2,301.20	646.73
LALLI, BRIAN D	OPERATOR I	11,792.90	7,335.73	5,934.96
LANZA, JOSE A	MECHANIC I	2,456.23	2,868.90	221.22
LESTER, HARVEY C	IM OPERATOR II	2,908.90	938.07	
LINDIA, DEREK P.	FIELD INVESTIGATOR	3.84		
LONARDO, KAREN L	CUSTOMER SERVICE REPRESENTATIVE		58.12	111.18
LOUGH, NORA V	BIOLOGIST	628.45	2,391.52	9.35
LUBO, LUIS C	OPERATOR I			650.24
LUCAS, CHRISTINE E	LABORATORY TECHNICIAN	899.18		
LUPINO, LISA A	CUSTOMER SERVICE REPRESENTATIVE	60.70	59.76	
LUU, JANET D.	LABORATORY TECHNICIAN	5,429.76	4,592.72	176.99
LYONS, JOHN P	MECHANIC I		583.73	
MACDONALD, KEVIN	MECHANIC I	1,008.49	606.13	1,858.55
MANGER, CHERYL L.	CHEMIST	321.88	272.44	302.88
MANN, KENNETH E	PROCESS MONITOR	6,139.52	4,953.85	
MARCIANO, STEVEN P	OPERATOR I		820.04	
MANNING, DELORES	LABORATORY TECHNICIAN			3,206.86
MCBORROUGH, WILLIAM B	OPERATOR I	7,905.57	4,437.17	6,436.05
MCBURNEY, MICHAEL J	ENVIRONMENTAL MONITORING ASSIST.			4,087.01
MCCABE, KEVIN C	PRETREATMENT TECHNICIAN	50.04	70.17	59.43
MCCARTHY, DAVID J	IM OPERATOR II			686.98
MCDONNELL, JEFFREY D	OPERATOR I	6,513.69		
MEDINA, JOSE M.	MECHANICAL INSPECTOR			1,049.53
MELLO, RICHARD L	PROCESS MONITOR	16,259.11	9,227.17	4,605.82
MICHEL, GARY L	IM OPERATOR II	1,826.66	615.38	
MICHEL, LINDA F	LABORATORY CLERK	184.57	42.84	25.62
MIDGLEY, EDWARD M	OPERATOR I	1,029.44	2,151.04	2,724.89
MONIZ, JOSEPH	CIVIL INSPECTOR	946.65	6,114.87	2,227.54
MONTIJO, JR, AUSBERTO	OPERATOR I	6,541.23	2,687.00	2,163.13
MORELLI, JR., STEVEN J	OPERATOR II		1,833.88	6,817.89
MORELLI, STEVEN J.	MASTER ELECTRICIAN (FP)	10,071.34	11,679.02	10,325.27
MORISSETTE, CYNTHIA D.	PUBLIC AFFAIRS SPECIALIST	87.25	160.96	260.66
MUSUMECI, KAREN E	EXECUTIVE ASSISTANT	57.07	23.76	761.58
MUSUMECI, LIVIA N	CUSTOMER SERVICE REPRESENTATIVE		12.89	522.04
NADEAU, SARA	ENVIRONMENTAL MONITORING ASSISTANT	5,911.84	5,682.28	6,286.34
NARDUCCI, NICHOLAS J	INVENTORY CONTROL CLERK	3,529.52	6,050.76	9,118.46
NARDUCCI, NICOLE M	CUSTOMER SERVICE REPRESENTATIVE		6.32	266.10
NEAL, LINDA J	CUSTOMER SERVICE ASSOCIATE	6.68		
NOBREGA, JOHN H	BP CONTRACT ADMINISTRATOR	69.22	171.83	
NORTON, ROBERT W JR	OPERATOR I	2,239.99	2,668.48	2,225.21
OAKLEY, ALLISON A	LABORATORY TECHNICIAN		541.92	
O'BRIEN, DAVID J	MECHANIC I	1,347.79		
OLIVEIRA, DAVID R	ENVIRONMENTAL MONITORING ASSISTANT		2,905.00	3,755.07
OLIVO, THOMAS A	SCADA SYSTEM OPERATOR	4,968.16	4,032.97	4,397.91
OVALLES, WENDY	CUSTOMER SERVICE REPRESENTATIVE	364.54	334.54	272.85
PAOLUCCI, THERESA A	FISCAL CLERK - CUSTOMER SERVICE	504.54		
PARTINGTON, ROBERT J	ELECTRICIAN		6,301.85	8,065.25

Employee	Position Title	FY 2006	FY 2007	FY 2008
PARISEAULT, MARC A	OPERATOR II	8,849.04		
PARKER, JOANNE	EMDA DATA ASSISTANT	4.21		
PARTINGTON, ROBERT J	ELECTRICIAN	9,658.82		
PEREIRA, DANIEL L	MECHANIC I	830.02	298.74	378.25
PESTANA, ADELINO	IM OPERATOR III	7,445.07	4,951.06	2,481.07
PETIT, KRISTEN ANN	HUMAN RESOURCES CLERK		7.17	4.38
PHILLIPS, WALTER R	OPERATOR II	2,747.35	2,721.00	2,942.95
PIATEK, RICHARD T	ELECTRICIAN	3,444.67	1,520.12	1,819.02
PILOZZI, TRICIA C	STAFF ACCOUNTANT	8.23		
PLACE, DENNIS G	HEAVY EQUIPMENT OPERATOR (IM)	3,365.49	2,392.52	5,799.93
PONO, DAVID D	ELECTRICIAN		66.57	412.05
QUINONES, MARCOS A	ENVIRONMENTAL MONITORING ASSISTANT	7,072.16	8,317.97	4,862.40
RANGER, JOYCE A.	CUSTOMER SERVICE REPRESENTATIVE	324.36	438.28	353.42
REILLY, MICHAEL J	OPERATOR I	426.04	4,293.28	6,001.91
RINALDI - PATTERSON, RENEE	FISCAL CLERK - CUSTOMER SERVICE			44.39
ROBERTSON, PAUL (NICK) A	IM SUPERVISOR	436.88	588.64	961.47
RODOLEWICZ, JR, NORMAN D	MECHANIC I			3,734.02
RUGGIANO, JR., RALPH A	LABORATORY TECHNICIAN	4,600.14	6,601.89	9,989.14
RUGGIERO, GARY M	LAB TECHNICIAN	10,838.97	8,382.02	7,383.46
SALVATORE, MICHAEL L	O AND M SUPERVISOR	8,648.34	9,409.02	8,049.08
SANTOS, THOMAS	MAINTENANCE SUPERVISOR	8,053.72	4,705.56	
SCHIAVITTI, THOMAS P	MECHANIC II	7,675.28		10,368.86
SCHUPP, JOHN D	MECHANIC I	8,117.44	8,359.83	9,410.41
SILVA, SCOTT A	PROCESS MONITOR	7,795.53	4,046.75	3,965.35
SINDONI, LISA A	CUSTOMER SERVICE REPRESENTATIVE			49.36
SIRLEAF, ANSUMANA Z	OPERATOR II	4,639.69	3,444.20	3,793.08
SMITH, MARIE	CUSTOMER SERVICE REPRESENTATIVE	112.42		
SISSON, LISA J	ENVIRONMENTAL MONITORING ASSIST.			5,016.53
SONGOLO, REBECCA J	MONITORING TECHNICIAN	41.26	115.58	9.75
SOUSA, DAVID T	MECHANIC I	1,775.92	2,347.30	2,422.12
SPRING, MICHAEL L	OPERATOR I			6,766.93
STARNINO, MICHAEL A	OPERATOR I	4,818.67	8,068.03	6,178.14
SZELAG, JAN J.	ENVIRONMENTAL MONITORING ASSISTANT	1,539.33		
TAGLIANETTI, KARA	LABORATORY SUPERVISOR	1,983.03		
TAMBURRINO, ANTHONY J	UTILITY CREW FOREMAN	6,130.91	2,747.28	5,360.72
TATRO, JR, JOHN E	O AND M SUPERVISOR	6,020.68	6,843.77	6,539.03
TAVEIRA, MARCELO L	OPERATOR II	8,895.36	2,869.15	4,952.44
TAYLOR, III, EDWARD F	PROCESS MONITOR	6,432.51	4,593.68	2,024.00
TAYLOR, MICHAEL R	OPERATOR II	5,005.39	4,188.01	4,865.53
TEIXEIRA, DAVID M	IM OPERATOR IV	9,086.33	6,256.69	7,182.65
THACKER, DAVID J.	IM OPERATOR III	2,642.44	2,272.28	2,776.50
THIBEAULT, EDWARD A	PROCESS MONITOR	6,197.42	4,862.33	4,074.98
TIETZE, CURT B	MECHANIC II	4,537.56	4,471.45	6,046.25
TOMBELLO, RICHARD J	ENVIRONMENTAL MONITORING ASSISTANT	1,086.70		
TORRES, ERASMO	E AND I TECHNICIAN	2,822.62	1,555.38	2,710.92
TORTOLANI, LEE-ANN	EXECUTIVE PARALEGAL II		88.75	
TORTORELLA, JEFFREY P	ENVIRONMENTAL MONITORING ASSISTANT	5,494.44	1,941.09	241.72
TRAN, JAMIE N	LABORATORY TECHNICIAN	1,048.62	477.85	
TROMBETTI, PETER M	O AND M SUPERVISOR	2,532.63	3,501.03	3,479.33
TURLEY, RONALD L	FLEET MECHANIC	4,452.40	2,837.31	175.93
UDELSON, BARRY J	LABORATORY TECHNICIAN		22.75	
VEILLEUX, GILBERT P	PROCESS MONITOR	5,062.36	7,847.81	3,814.37
VELAZQUEZ, MANUEL O	ELECTRICIAN	3,432.58	6,308.80	8,117.83
VIVEIROS, EDWARD C	CARPENTER	9,174.86	9,732.17	3,363.25
WAITE, JOSEPH M	OPERATOR I	846.37	2,592.70	1,930.68
WAITE, ROBERT E	OPERATOR II	5,146.99		
WEISMAN, DAVID T	IM OPERATOR II	5,859.41	4,101.37	4,920.80
WHITE, MATTHEW J	OPERATOR II		3,015.41	5,065.83
WILCOX, KEVIN P	ENVIRONMENTAL MONITORING ASSISTANT	1,816.40	3,528.19	2,598.47
WOLFE, MICHAEL A	MECHANIC I			388.53
YEBRA, LINDA L	PROCESS MONITOR	8,627.80	4,291.12	
Total		546,692.25	451,577.92	496,999.08

Com 1-12 For the laboratory technicians who received overtime during these fiscal years, identify the project that required overtime work to be completed and the frequency of that project.

Answer: This overtime is related to increased workloads resulting from changes in NBC's RIPDES (Rhode Island Pollution Discharge Elimination System) and DOH (Department of Health) permits. The RIPDES permit is issued by the Rhode Island Department of Environmental Management and includes permit limitations for wastewaters, stormwater and combined sewer overflows discharged directly to the waters. NBC has RIPDES permits for each of the Field's Point and Bucklin Point wastewater treatment facilities and the RIPDES permits set forth discharge, sampling and reporting requirements among other things. Failure to comply with the RIPDES permit can result in fines up to \$25,000 per day.

Pages 36-38 of my testimony include an analysis of the increased workload of the Laboratory Technicians. In addition to the increased analysis, the RIPDES permit requires that bacteria samples must be taken and analyzed within six hours of a wet weather event. Consequently, whenever it rains, staff must remain at work or be called in on mandatory overtime to perform the analysis within the sample retention time or NBC risks violating the permit. Since staffing levels have not increased to keep pace with the workload, the four Lab Technicians have had to work numerous twelve day shifts. The RIPDES and DOH permit requirements are ongoing.

Prepared by: WEE

Com 1-13      What is the current cost of health insurance premiums for medical, dental and vision care for family and individual coverage? What is the co-share amount that union and non-union employees pay for healthcare and dental for family and individual plans.

<u>FY 2009</u>	<u>Annual Premium</u>
<b>Health Insurance</b>	
<b>PPO Plan:</b>	
Family	\$15,776.28
Single	\$5,773.30
 <b>HMO Plan:</b>	
Family	\$14,683.50
Single	\$5,373.68
 <b>Dental Insurance</b>	
Family	\$1,020.24
Single	\$368.16

The following applies to both union and non-union employees except for Directors, who pay 10% of the premium:

<b>FY 2009</b>			
<b>Hired before July 1, 2004</b>			
Family	Co-pay	2.4% of base pay	
	Cap	7.5% of premium	
Single	Co-pay	1.1% of base pay	
	Cap	7.5% of premium	
 <b>Hired after July 1, 2004 who opt for Healthmate</b>			
Family	Co-pay	2.7% of base pay	
	Cap	8.5% of premium	
Single	Co-pay	1.2% of base pay	
	Cap	8.5% of premium	

Prepared by: WEE

Com 1-14 Please explain the projected increase in electricity supply contract. What is the current practice of the NBC to procure electricity? Has a Request for Proposal been submitted? What are the terms of the contract?

Answer: NBC's current contract for electricity supply ends in January 2010 and the projected increase in the electricity supply rate is based upon National Grid's Standard Offer Service Rate on file with the RIPUC. NBC's normal practice for procuring electricity supply is through the issuance of a Request for Qualifications/Bid. NBC is in the process of preparing the documents and the RFQ/B should be issued shortly. NBC is seeking pricing for 3, 4 and 5-year agreements. NBC consults with experts from the Division of Public Utilities and Carriers and an outside firm to help determine the optimum time to seek bids.

Prepared by: WEE

Com 1-15 Please identify the number of customers you service by type (i.e. residential, commercial, industrial, etc.) and please provide a sample billing for each class of customer.

Answer: See table below and attached bills.

<b>Customer Types</b>	<b>Number of Accounts</b>
Commercial	7,604
Industrial	290
Residential	75,291
	<hr/>
	83,185



Narragansett Bay Commission  
One Service Rd.  
Providence, RI 02905

Bill Date	Due Date
20-JAN-2009	19-FEB-2009
Customer No.	
6206	

Total Due
<b>\$80.30</b>
Amount Enclosed
\$ _____

Late Charges will be assessed if payment is not made by due date.

████████████████████  
12 TEAKWOOD DRIVE  
JOHNSTON, RI 02919

042006206000000080355



To ensure proper processing of your payment, please print your account number 6206 on your check.

Please return this portion when paying by mail. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

Please bring entire bill when paying in person. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

<b>Bill Date</b> 20-JAN-2009
<b>Due Date</b> 19-FEB-2009
<b>Customer No.</b> 6206

**Account Information**

Service Address: 12 TEAKWOOD DRIVE, JOHNSTON, RI 02919  
Customer No.: 6206  
Customer Type: Residential  
Consumption Rate: \$2.569 per HCF

Meter Number	Dial	Size	Type	Begin Read	End Read	Consumption
16575729B	1	5/8"	Actual	66036	67519	1483
16575729B	1	5/8"	Actual	67519	67962	443

<b>Customer Service</b> (401) 461-8828
<b>Office Hours</b> M-F 8:30 am - 4:00 pm
<b>Email</b> cs@narrabay.com
<b>Website</b> www.narrabay.com

Consumption Charges	Consumption (HCF)	
8/08/2008-11/05/2008	15	\$38.10
11/05/2008-12/05/2008	4	\$11.38

Customer Charges	Dwelling Units	Rate Per Year	
1/01/2009-3/31/2009	1	\$124.98	\$30.82

**Other Charges**

**Total Current Charges** **\$80.30**

Payments received after 01/20/2009 will be reflected on your next bill.

**Billing Summary**

Previous Balance	Payments	Adjustments	Current Charges	Total
\$49.53	\$49.53	\$0.00	\$80.30	\$80.30

**News & Notes**

The Narragansett Bay Commission provides your wastewater collection and treatment services.





Narragansett Bay Commission  
One Service Rd.  
Providence, RI 02905

Bill Date	Due Date
20-JAN-2009	19-FEB-2009
Customer No.	
81399	

Total Due
<b>\$1,250.38</b>
Amount Enclosed
\$ _____

Late Charges will be assessed if payment is not made by due date.

██████████  
609 SMITHFIELD AVENUE  
LINCOLN, RI 02865-3314

042081399200012503891



To ensure proper processing of your payment, please print your account number 81399 on your check.

Please return this portion when paying by mail. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

Please bring entire bill when paying in person. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

<b>Bill Date</b> 20-JAN-2009
<b>Due Date</b> 19-FEB-2009
<b>Customer No.</b> 81399

**Account Information**

Service Address: 609 SMITHFIELD AVENUE  
LINCOLN, RI 02865-3314  
Customer No.: 81399  
Customer Type: Commercial  
Consumption Rate: \$3.725 per HCF

Meter Number	Dial	Size	Type	Begin Read	End Read	Consumption
T48383026	1	1"	Actual	535020	563960	28940

Consumption Charges	Consumption (HCF)	
9/10/2008-1/02/2009	289	\$1,078.02

Customer Charges	Meter Size	# of Meters	Cost Per Year	
1/01/2009-3/31/2009	1"	1	\$699.00	\$172.36

**Other Charges**

**Total Current Charges** **\$1,250.38**

Payments received after 01/20/2009 will be reflected on your next bill.

<b>Customer Service</b> (401) 461-8828
<b>Office Hours</b> M-F 8:30 am - 4:00 pm
<b>Email</b> cs@narrabay.com
<b>Website</b> www.narrabay.com

The Narragansett Bay Commission provides your wastewater collection and treatment services.

**Billing Summary**

Previous Balance	Payments	Adjustments	Current Charges	Total
\$838.19	\$838.19	\$0.00	\$1,250.38	\$1,250.38

**News & Notes**





Narragansett Bay Commission  
One Service Rd.  
Providence, RI 02905

Bill Date	Due Date
20-JAN-2009	19-FEB-2009
Customer No.	
23712	

Total Due
<b>\$214.28</b>
Amount Enclosed
\$ _____

Late Charges will be assessed if payment is not made by due date.

~~XXXXXXXXXXXXXXXXXXXX~~  
85 SOUTH STREET  
PROVIDENCE, RI 02903-4793

042023712300002142814



To ensure proper processing of your payment, please print your account number 23712 on your check.

Please return this portion when paying by mail. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

Please bring entire bill when paying in person. Please mail check to: NARRAGANSETT BAY COMMISSION, P.O. Box 9668 Department 25 PROVIDENCE, RI 02940-9668

<b>Bill Date</b>
20-JAN-2009
<b>Due Date</b>
19-FEB-2009
<b>Customer No.</b>
23712

**Account Information**

Service Address: 213 CHESTNUT STREET  
PROVIDENCE, RI 02903  
Customer No.: 23712  
Customer Type: Industrial  
Consumption Rate: \$2.395 per HCF

Meter Number	Dial	Size	Type	Begin Read	End Read	Consumption
15132722	1	3/4"	Actual	60600	63424	2824
15132722	1	3/4"	Actual	63424	65223	1799

<b>Customer Service</b>
(401) 461-8828
<b>Office Hours</b>
M-F 8:30 am - 4:00 pm
<b>Email</b>
cs@narrabay.com
<b>Website</b>
www.narrabay.com

Consumption Charges	Consumption (HCF)	
11/21/2008-12/13/2008	18	\$43.09
9/19/2008-11/21/2008	28	\$67.63

Customer Charges	Meter Size	# of Meters	Cost Per Year	
1/01/2009-3/31/2009	3/4"	1	\$420.00	\$103.56

**Other Charges**

The Narragansett Bay Commission provides your wastewater collection and treatment services.

**Total Current Charges** **\$214.28**

Payments received after 01/20/2009 will be reflected on your next bill.

**Billing Summary**

Previous Balance	Payments	Adjustments	Current Charges	Total
\$204.89	\$204.89	\$0.00	\$214.28	\$214.28

**News & Notes**



Com 1-16 Please provide a copy of the minutes of the Board of Directors from January 1, 2008 to present.

Answer: The minutes from NBC's Board of Commissioners meetings are attached.

Prepared by: WEE

Com 1-17 Please provide any and all Depreciation Studies, lag studies and internal and external Financial Audit Reports from FY2006 to present.

Answer: See attached.

Prepared by: WEE

Com 1-18 Please provide any reports related to customer complaints/problems received by the Narragansett Bay Commission in the last three years.

Answer: There are no such reports.

Prepared by: WEE

Com 1-19 In Schedule B of the General Rate Filing, a list of fees appears. In addition to the Cat#, user classification and current permit fee, please indicate when the last fee increase was, the amount of the increase.

Answer: Schedule B identifies the effective date of the Pretreatment Annual Permit Fee as June 20, 2003. Under Docket 3483, the Pretreatment Annual Permit Fees were increased by 16.12% across the board.

Prepared by: WEE

Com 1-20 Provide a list of all benefits in addition to salary plus the cost of each given to union and non-union employees, including but not limited to vacation time, personal time, sick time, various insurances, professional dues, etc.

Answer: The vacation, personal and sick time accruals are listed in the union contracts and the non-union handbook and are paid at the employee's hourly wage. The table below shows other paid benefits. NBC pays certain professional dues and education incentives.

Benefit	Union		Non-Union	
	NBC Contribution	EE Contribution	NBC Contribution	EE Contribution
<b>Retirement</b>	25.03%	8.75%	10.00%	5.00%
<b>Retirement Health</b>	6.01%	0.00%	n/a	n/a
<b>FICA</b>	6.20%	6.20%	6.20%	6.20%
<b>Medicare</b>	1.45%	1.45%	1.45%	1.45%
<b>Long-Term Disability</b>	n/a		\$0.2123 per \$100 of covered monthly earnings	
<b>Health Insurance</b>	See Commission 1-13			
<b>Dental Insurance</b>	See Commission 1-13			
<b>Vision Insurance</b>				
Individual	\$84.24		\$84.24	
Family	\$180.96		\$180.96	

Prepared by: WEE

Com 1-21 It the healthcare waiver contractual for union employees?

Answer: Yes.

Prepared by: WEE

Com 1-22 As of June 30, 2008, NBC had 237 employees. Is the increase in overtime expense a result of the decrease in the number of employees between July 1, 2007 and June 30, 2008?

Answer: The number of employees will fluctuate during the course of the year and depending upon which position is vacant, it may or may not increase the amount of overtime required for operations and to meet permit requirements. Overtime is influenced by a number of factors including winter weather, wet-weather events, scheduled and unscheduled equipment repairs, bringing new systems on-line, and shift coverage due to illness and injury.

Prepared by: WEE

Com 1-23 NBC is currently authorized to have 244 FTE's. How many of the 7 unfilled positions are for Laboratory Technicians? Please provide a list of these positions indicating title, pay grade and union affiliation.

Answer: It is important to note that although NBC has an authorized staffing level of 250 FTEs, only 244 of those positions were fully funded by the revenue requirement in Docket 3905. The 244 funded positions are net of turnover. NBC currently has 244 positions filled. The number of filled positions fluctuates and therefore, at any given point in time, the unfilled positions will vary.

All of the 4 Laboratory Technician currently authorized positions are filled.

Prepared by: WEE

Com 1-24 Please provide the rationale and/or copies of any studies that support the \$2500 opt out amount for healthcare.

Answer: Any employee that participates in the medical waiver must show proof of coverage which means that they are covered through a spouse or a domestic partner. If so, they would be entitled to a family plan from NBC. The cost savings to NBC is significant as is shown in the table below:

	FY 2009 Annual Premium	Less Employee Co-payment (assume 10%)	NBC Cost	Healthcare Waiver	NBC Savings
<b>PPO Plan:</b>					
Family	\$15,776.28	\$1,577.63	\$14,198.65	\$2,500.00	\$11,698.65
<b>HMO Plan:</b>					
Family	\$14,683.50	\$1,468.35	\$13,215.15	\$2,500.00	\$10,715.15
				17 employees	\$182,157.55

The rate year reflects the election of the waiver by 17 employees which, assuming all selected the HMO Plan, results in savings to NBC of \$182,157. Based upon NBC's most recent open enrollment period, the number of employees participating in the waiver is now 15. The number of employees participating in the waiver has declined over the past six years from 26 to 15.

Calendar Year	2004	2005	2006	2007	2008	2009
Waivers	26	23	20	17	17	15

Prepared by: WEE

Com 1-25 Please provide the rationale and/or copies of any studies of other like non-investor owned water utilities that support NBC's request for salary increases.

Answer: The salary increases are in accordance with NBC's collective bargaining agreements.

Prepared by: WEE

Com 1-26 Identify and provide any studies that compare NBC to any other non-investor owned water utility in New England.

Answer: NBC is not aware of any such studies.

Prepared by: WEE