

Theresa L. O'Brien
Vice President – Regulatory Affairs

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COMMUNICATIONS



234 Washington Street
Providence, RI 02903

Phone 401 525-3060
Fax 401 525-3064
theresa.obrien@verizon.com

October 8, 2008

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect November 7, 2008, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/1	19 and 20	N/A
M/1	1	N/A

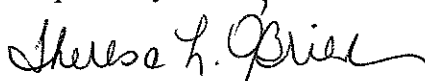
With this filing, Verizon Rhode Island (“Verizon RI”) proposes to amend the One-time Bill Credit offer of \$50.00 by expanding it to include residential customers who may be reconnecting dial tone service at their existing location. Previously, the credit was offered only to customers who were moving and connecting dial tone service at a new location. Now, the credit will be available to customers establishing dial tone service at either a new location or an existing location providing the customers meets the terms of the offer as specified in the tariff.

Verizon certifies that the rates for Verizon’s voice services with the one-time bill credit are not less than the Long-run Incremental Costs of offering the services.

If you have any questions regarding this filing, please contact Frances O’Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,


Theresa L. O'Brien

Attachment

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.3 Liability	
E.	The Telephone Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.
F.	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service, or patron of a reseller for injuries or damages to persons or property arising from the existence of a customer-provided power supply.

1.4.4 Failure of Service	
A.	For any complete failure of local exchange service continued more 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
B.	Allowance for interruptions of private line services involving tie lines (Private Line Type 2001B), extension line service (Private Line Type 2001A) or foreign exchange service (Private Line Type 2006) and other private line services is provided in accordance with the regulations in Part B.
C.	Allowance for interruptions of Dedicated Toll Free Service (DTFS) is specified in Section 11.

1.4.5 One-Time Bill Credit	
A.	Qualifying residential customers who meet the following criteria may be eligible to receive a one-time bill credit in the amount of \$50.00.
1.	Current residence customers who contact Verizon directly to disconnect their dial-tone service will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of \$50.00 if they re-establish dial tone service with Verizon within 90 days of disconnecting their service. The one-time \$50.00 bill credit will be applied to the customer's first applicable Verizon monthly bill for the re-established dial tone line service.

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Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.5 One-Time Bill Credit	
1.	(Cont'd)
a.	At the time the customer orders service, the customer (i) must call the toll-free number printed on the letter and (ii) provide the representative with the offer code included in the letter to receive the one-time \$50.00 bill credit.
b.	Verizon will honor the one-time \$50.00 bill credit issued by other Verizon jurisdictions as long as the offer meets the terms and conditions of this tariff.
c.	This one-time \$50.00 bill credit is not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate.
B.	Customers receiving the monthly discount offered under the Regional Essentials or Regional Value Voice Discount are not eligible for the \$50.00 bill credit.
C.	Verizon customers receiving this one-time bill credit are not eligible to receive any other one-time bill credit or one-time discount offer.
D.	The one-time bill credit is not available to customers disconnecting seasonal dial tone service.
E.	Customers are eligible for the one-time bill credit only once in any rolling 12-month period.

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1.4.6 Installation Warranty	
A.	Residence Service — The Telephone Company assures that when a residence customer orders a network access line, service will be installed on the agreed upon scheduled date.
1.	If service has not been installed on that date due to Telephone Company reasons, the customer will receive a credit in the amount of the total of one month of recurring rates for any basic exchange, auxiliary exchange, Selective Calling and Rhode Island Statewide Call Plan services that the customer initially ordered.
a.	The customer can only receive one credit per installation

1.4.7 Customer Satisfaction Guarantee	
A.	This guarantee provides a credit on the Telephone Company bill to residence and business customers (including PBX) who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	Custom Calling — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line and Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
2.	Phonesmart — Caller ID, Busy Redial
3.	Distinctive Ring
4.	Voice Dialing (Effective February 19, 2005, Voice Dialing will be withdrawn from this tariff, and the Telephone Company will no longer provide this service as of that date.)
5.	WorkSmart Package
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.

1. Exchange and Network Services
1.1 Tariff Information and General Regulations

1.1.1 One-Time Bill Credit				
ID	Service Category	Rate Element	Rate	USOC
	Bill Credit	Residence – Per main telephone exchange line Note: Customers are eligible for a one-time \$50.00 bill credit if they meet the conditions specified in Part A, Section 1, 1.4.5.A 1 of this tariff.	See Note	

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1.1.2 Payment of Bills				
ID	Service Category	Rate Element	Rate	USOC
	Returned Check or Draft	Per check or draft	15.00	

1.1.3 Payment Plans				
ID	Service Category	Rate Element	Rate	USOC
	Two Tier Rate Plan Transfer of Service	NRC	110.00	
	Two Tier Rate Plan	Conversion Subsequent to Initial Installation – S&E	5.70	
	Variable Term Payment Plan	Change in Length of OPP to Another OPP Longer Than Existing OPP	5.70	