nationalgrid

Thomas R. Teehan Senior Counsel

October 16, 2008

### VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02889

### RE: Docket 3943 – National Grid Request for Change of Gas Distribution Rates Responses to Data Requests and Record Requests

Dear Ms. Massaro:

Enclosed please find eight (8) copies of National Grid's<sup>1</sup> responses to Data Requests COMM 3-2 and 3-8, along with responses to the Wiley Center's third set of data requests. In addition, the Company is providing responses to the following outstanding record requests: AG-1, OER-1, ENE-1, DIV-3, COMM-2, COMM-6, COMM-7, COMM-9, COMM-10, COMM-12, COMM-14, and COMM-21. Attached is a listing of the outstanding data/record requests for which the Company has not yet provided a response. The Company is endeavoring to file these responses as soon as possible.

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,

L? Tuchon

Thomas R. Teehan

Enclosures

cc: Docket 3943 Service List

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid ("Company").

Data Request COMM 2-9 Record Request COMM-8 Record Request COMM-11 Record Request COMM-13 Record Request TECRI-1 Record Request DIV-1 Record Request DIV-2 Record Request DIV-4 Record Request DIV-5 Record Request DIV-6 Record Request DIV-7 Record Request DIV-7 Record Request DIV-9 Record Request DIV-9 Record Request DIV-10

### **<u>Certificate of Service</u>**

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

<u>/S/</u> Linda Samuelian October 16, 2008 Date

### National Grid (NGrid) – Request for Change in Gas Distribution Rates Docket No. 3943 - Service List as of 9/15/08

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Warwick, RI 02889		

### Data Request COMM 3-2

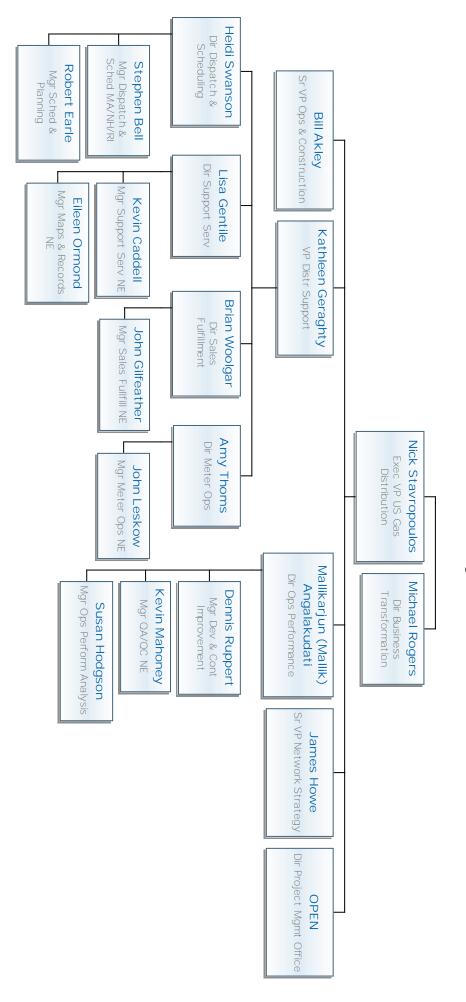
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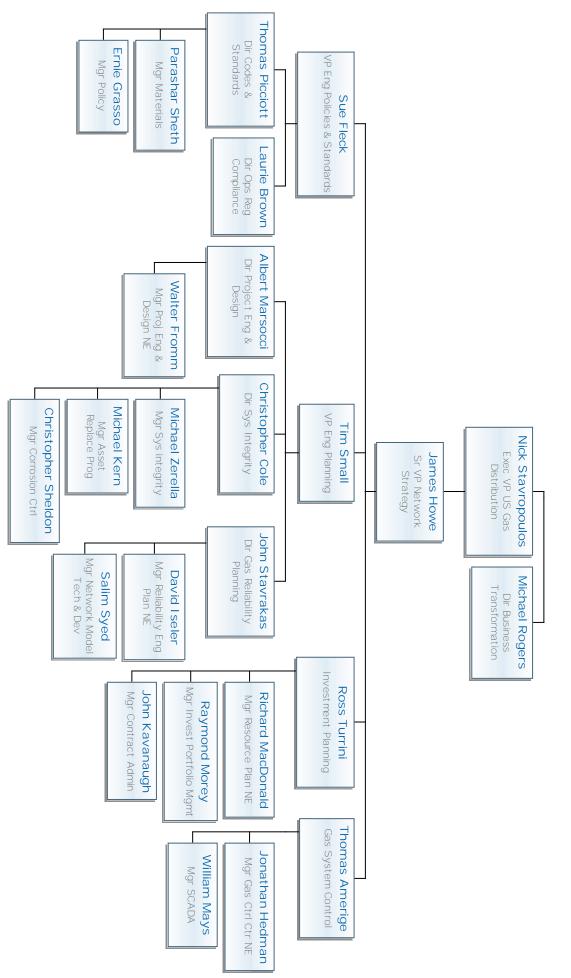
Provide an organizational chart showing all management level positions. Please provide titles and the names of individuals. If an individual has responsibilities for both gas and electric operations, indicate the approximate percentage of the individual's time that is spent on/allocated to gas operations.

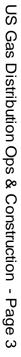
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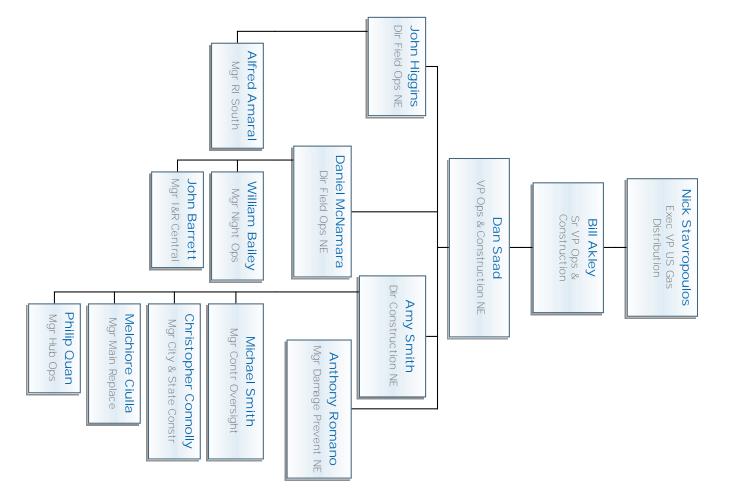
Please see Attachment COMM 3-2.

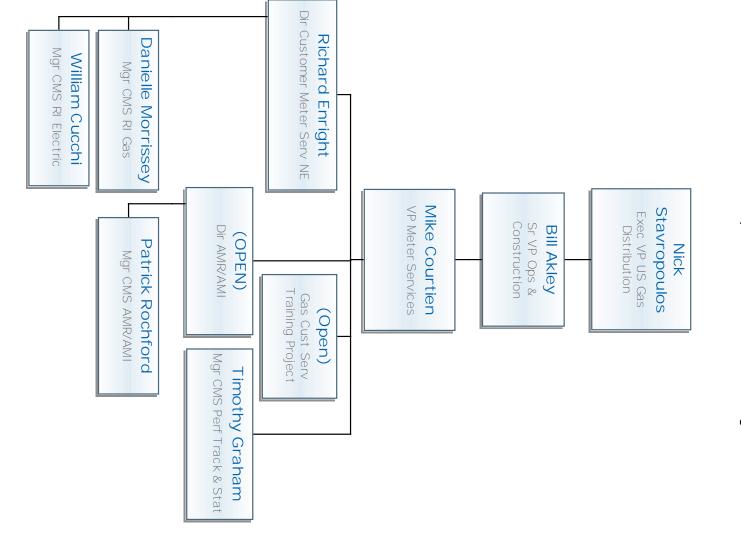


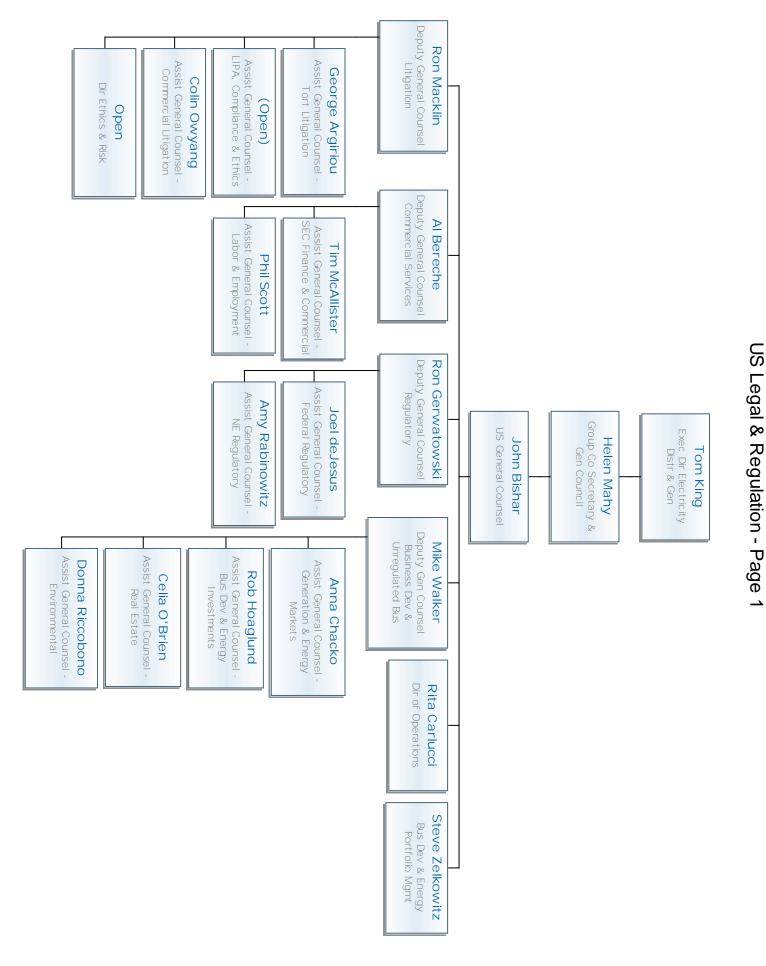


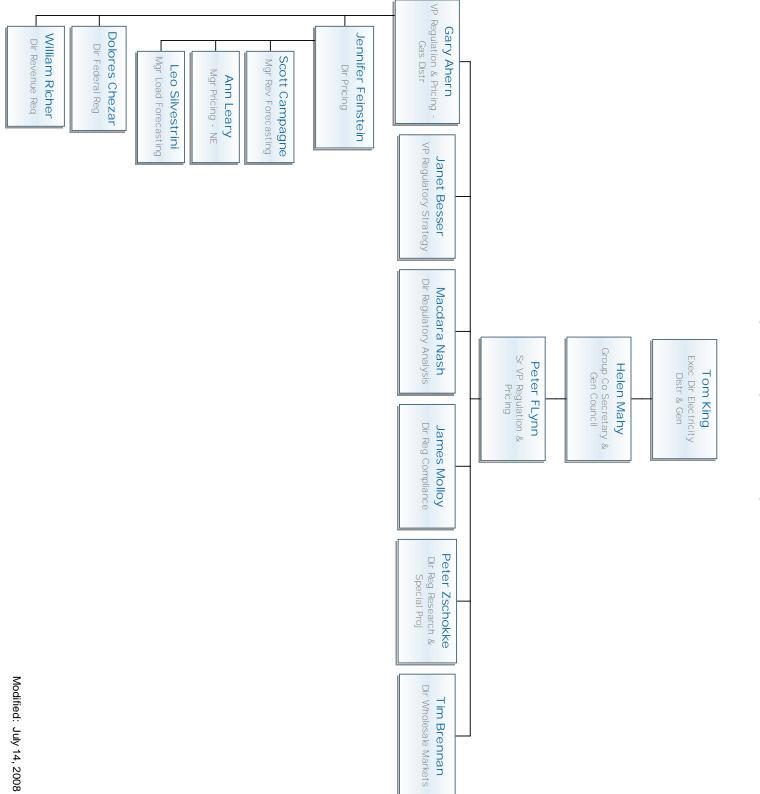




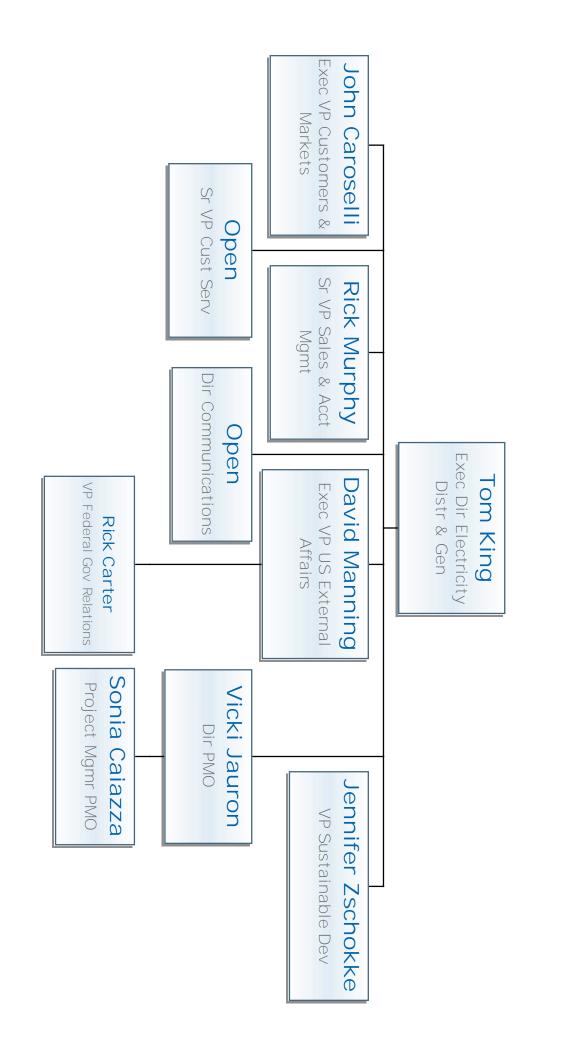


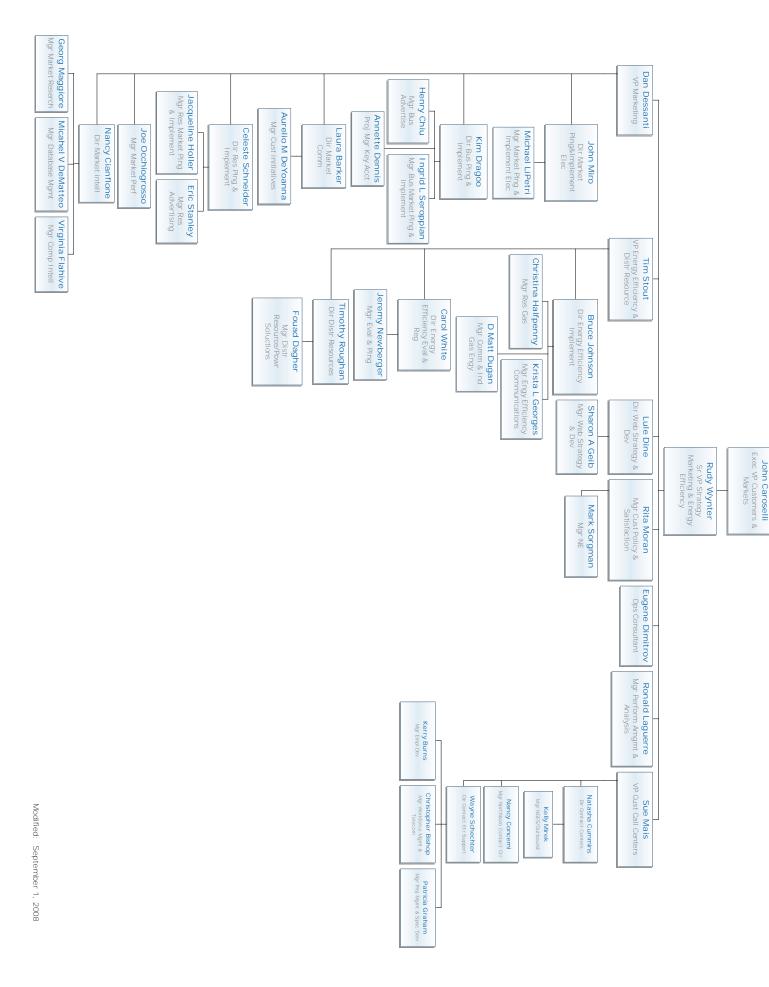






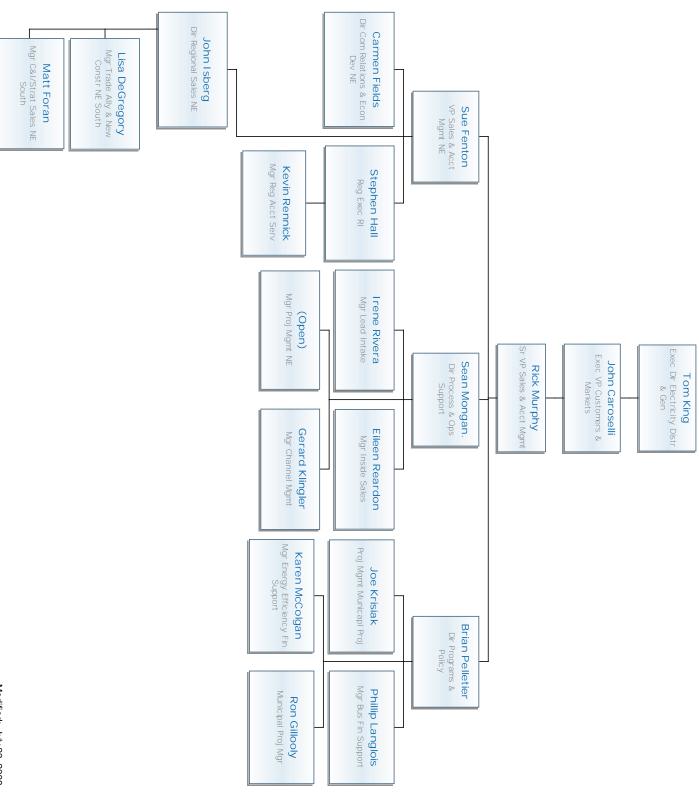
# US Legal & Regulation - Page 2



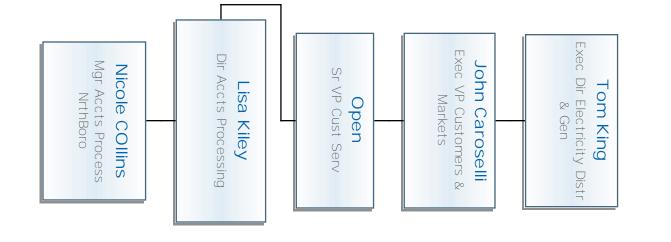


Customer & Markets - Strategy Marketing & Energy Efficiency

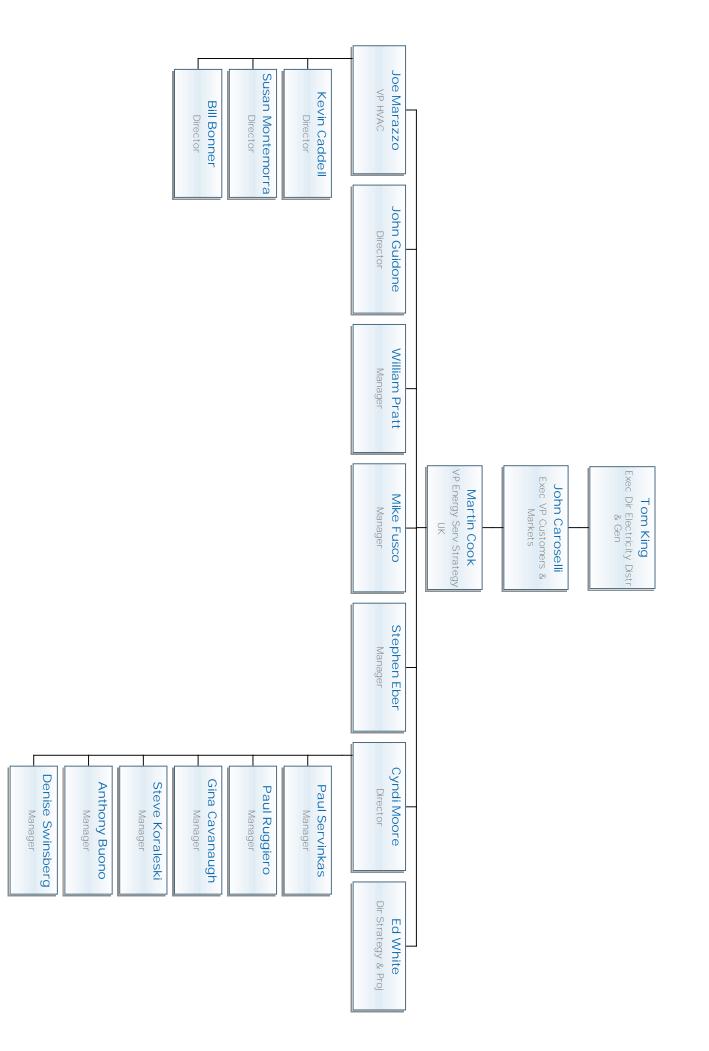




# Customers & Markets - Page 3

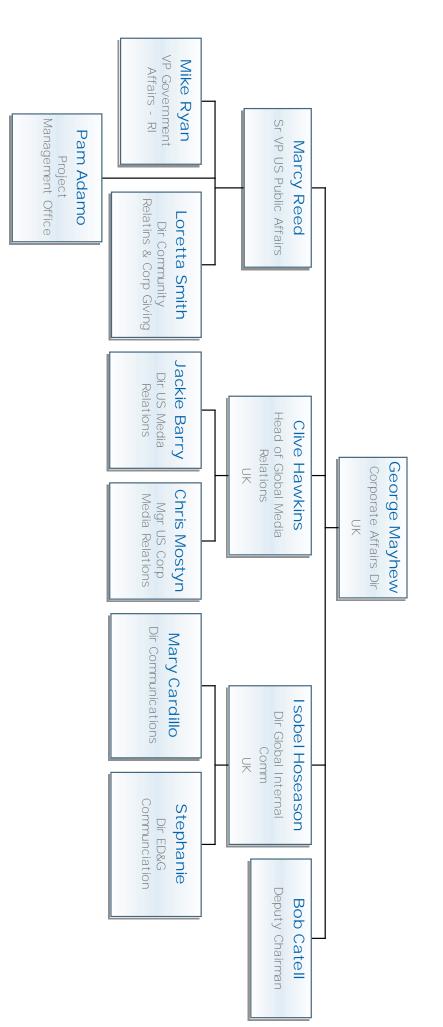


Customers & Markets - Page 4

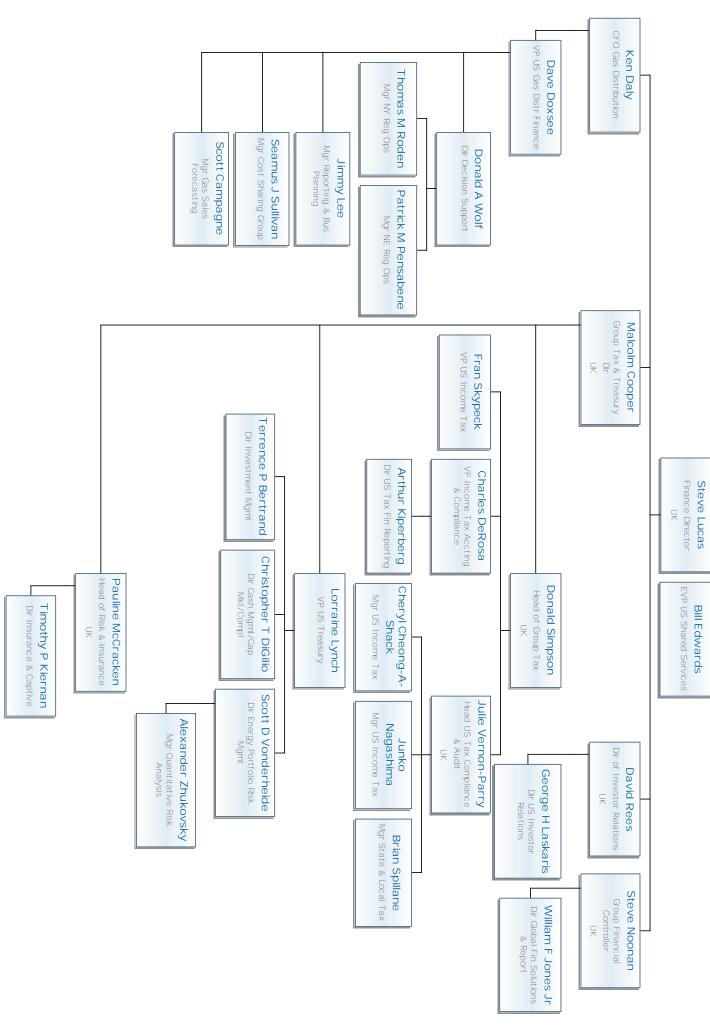


# Customers & Markets - Page 5

### **Corporate Affairs**

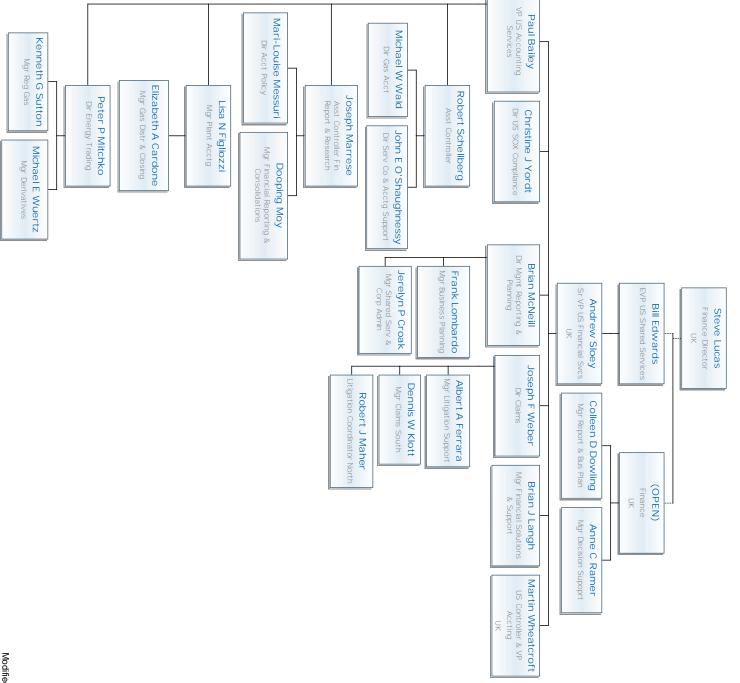




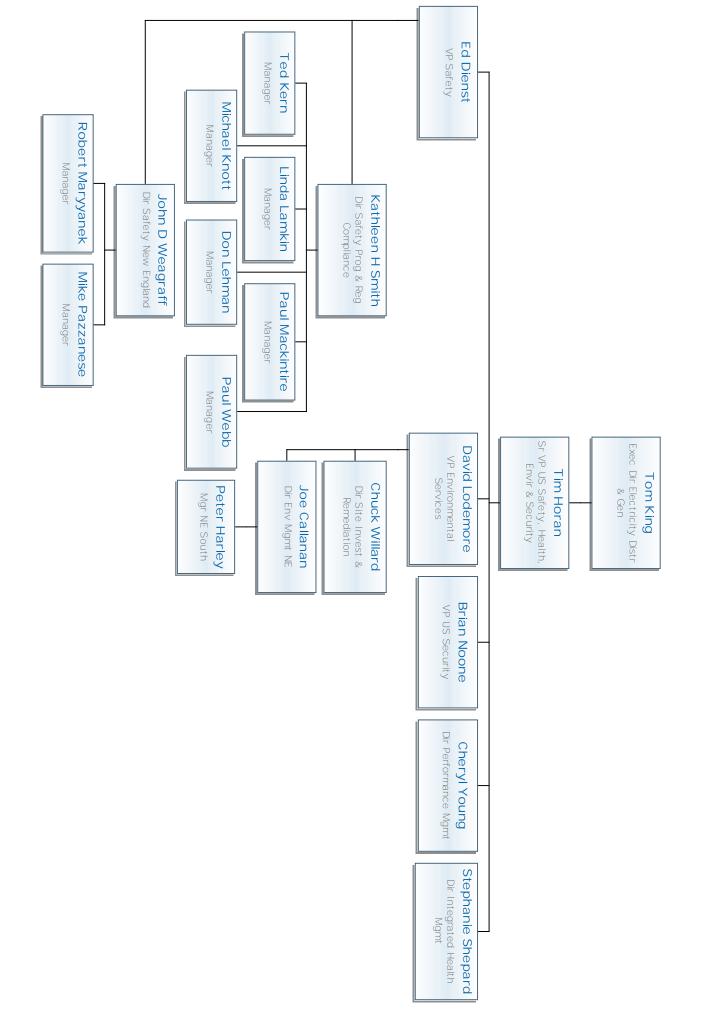


Modified: September 1, 2008





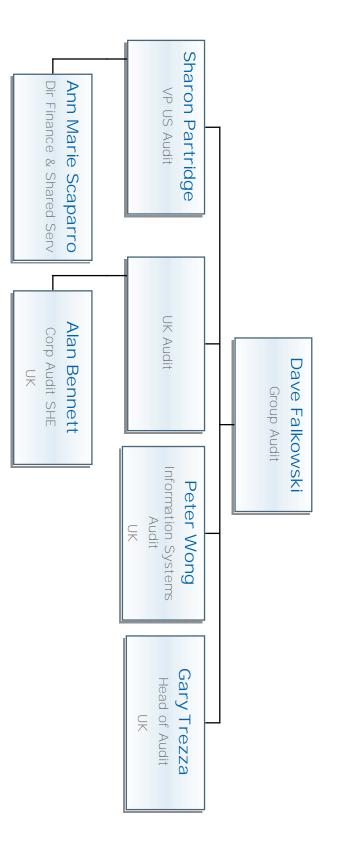
Modified: July 29,2008



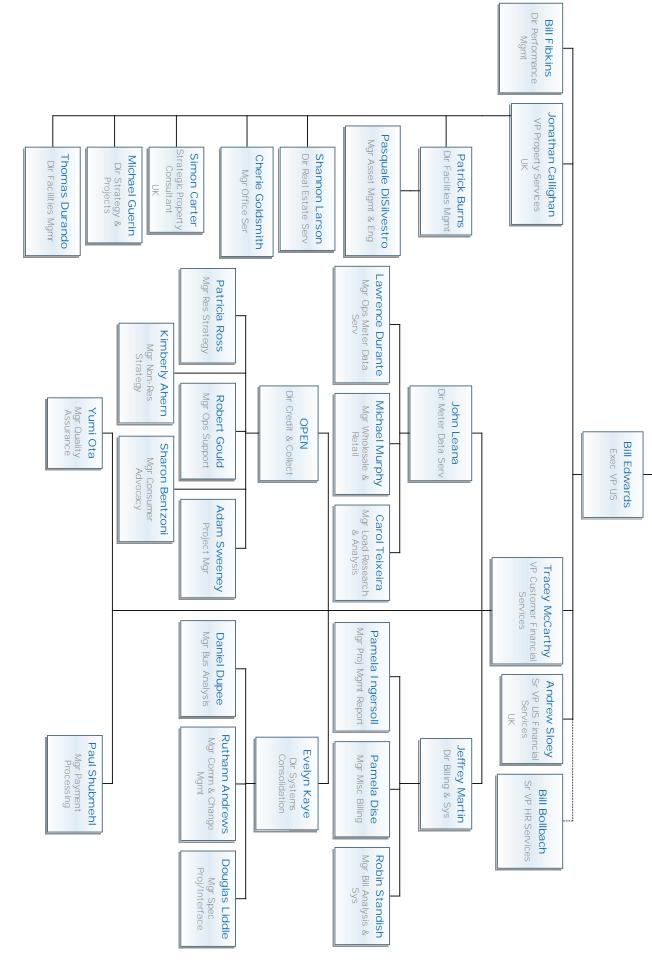
Modified: July 29, 2008

**US SHES** 

### Group Audit



Modified September 1, 2008



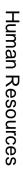
### US Shared Services Page 1

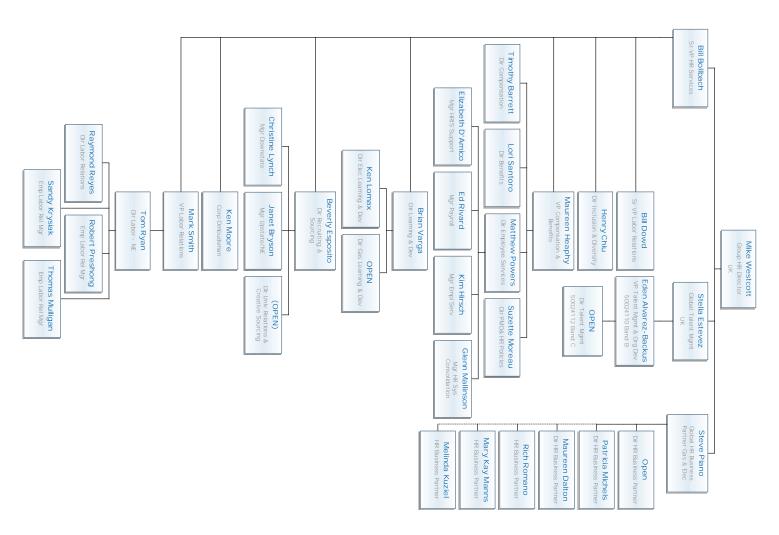
Steve Lucas Finance Director

UK

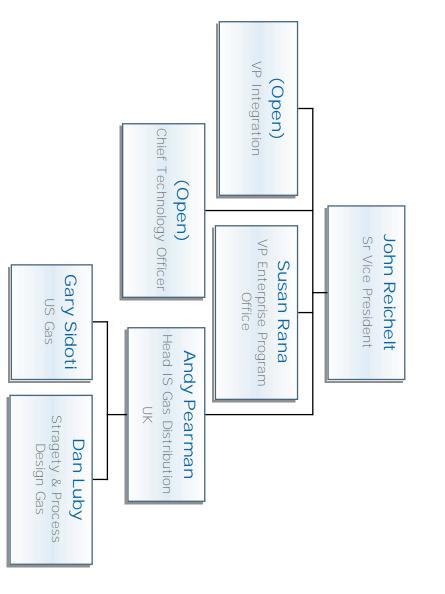
### Sandra Johnson Mgr Accts Payable Linda bamberger Mgr Materials Planning James Bova Mgr MtIs Procure Gas Mgr Warehousing NE Dan Prior Margaret Cush Grasso Gas Gisonda Mgr MtIs Procure Gas/Gen Mgr Fleet Assets Tom Centore Mgr Invest Recovery Mark Paparelli Mgr Mtls Procure Corp William Hilbrunner Global Procurement Dir Kevin Knapp Sr VP Supply Chain Services (Open) Mgr ERP Bus Support NE/Upstate NY Pr Jeff Way Steve Lucas Finance Director Mgr Supply Chain PMO Procurement /PMO Dir Fleet Services Simon Cocks Diana York Jane Cavlin **Kim Leitch** Inventory Mgmt Mgr Fleet Maint SE Đŗ R R Jeff Beal Supply Chain Proj Mgr Upstate NY/NE John Flaminio John McGraw Mgr Process Excellence Paul Jenkins Mgr Fleet Performance Lonnie O'Rourke Supply Chain Proj Mgr Downstate NY/NE Michael Jefferson Supplier Div Consult Jamie Veitch Proj Mgr Colleen Gardner Global Sourcing Liaison Consul

**US Shared Services Shared 2** 





## **Global Information Services**



### Data Request COMM 3-8

### Request:

How many residential non-heating customers have converted to gas heating over the last 36 months? Provide the total and the number for each month.

### Response:

Please see Attachment COMM 3-8 for residential heating conversions by month in 2007 and through August 2008. Non-heating customer who have converted to gas heating are listed as "low-use upgrades" in Attachment COMM 3-8.

Please note that Southern Union did not conduct a program to encourage conversions of low-use customers who are connected to the gas distribution system or heating customers who are located on the gas distribution system but not taking gas service of any type. As a result, Southern Union did not track or record the number of new customers converting to gas heating service from these two categories, which means that data on the number of low-use customer upgrades is not readily available prior to 2007. Records for the number of new services are available, but these totals include new construction (not part of the Gas Marketing Program) and understate the number of new heating customers because low-use conversions typically do not require the installation of a new service. As a result, these types of conversions are not reflected in new customer counts based on service installations.

Lastly, in viewing the data set forth in Attachment COMM 3-8, please note that the Company's initial customer outreach efforts took place in Fall 2007, but were not broadly implemented until Spring 2008.

### Attachment COMM 3-8 National Grid -- Rhode Island

				MON		OAD C	<b>JROW I</b>	H 2007				
JAN	FEB	MAR	APR	MAY	NN	JUL	AUG	SEP	OCT	VON	DEC	Year End
2007	2007	2007	2007	2007	2007	2007	2007	2007	2007	2007	2007	
Actual	Actual		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	2007
11	18	7	12	8	10	16	17	16	19	34	6	174
120	92	50	46	23	11	18	6	19	36	59	49	529
131	110	57	58	31	21	34	23	35	55	56	55	703
			FEB     MAR       2007     2007       Actual     Actual       Actual     Actual       18     7       92     50       92     50	FEB     MAR       Actual     Actual       Actual     Actual       18     7       92     50       92     50	FEB MAR APR I   Actual Actual Actual Actual   Actual Actual Actual Actual   18 7 12   92 50 46   91 57 58	FEB MAR APR I   Actual Actual Actual Actual   Actual Actual Actual Actual   18 7 12   92 50 46   91 57 58	FEB MAR APR I   Actual Actual Actual Actual   Actual Actual Actual Actual   18 7 12   92 50 46   91 57 58	FEB MAR APR I   Actual Actual Actual Actual   Actual Actual Actual Actual   18 7 12   92 50 46   91 57 58	FEB MAR APR I   Actual Actual Actual Actual   Actual Actual Actual Actual   18 7 12   92 50 46   91 57 58	FEB     MAR     APR     MAY     JUN     JUL     AUG     SEP     A       2007	FEB     MAR     APR     MAY     JUN     JUL     AUG     SEP     OCT       Actual     Actual	FEB     MAR     APR     MAY     JUN     JUL     AUG     SEP     OCT     NOV       2007

### MONTHLY LOAD GROWTH 2008

					MON			MONINET LOAD GROWIN 2000					
COMPLETED- WITH ACTIVE METER	JAN	JAN FEB	MAR	APR	MAR APR MAY JUN JUL	NUL	JUL	AUG	SEP	OCT	VOV	DEC	Year End
RESIDENTIAL CONVERSIONS	19	15	107	128	81	87	125	335					897
RESIDENTIAL LOW USE UPGRADE	33	48	17	72 72		236	191	51					720
TOTAL HEATING CONVERSIONS	52	63	124	124 200 153		323 316	316	386					1,617

# **COMPARISON OF MONTHLY UPGRADES AND CONVERSIONS 2007-2008**

COMPARISON OF MONTHLY OPGRADES AND CONVERSIONS 2007-2008		ION I HI		<b>SKAUE</b>	SANDO	CUNVE	RSION	5 2007-	2008				
COMPLETED- WITH ACTIVE METER	JAN	FEB	MAR	APR	JAN FEB MAR APR MAY	NUL	JUL	JUN JUL AUG	SEP	OCT	NON	DEC	Year End
2007 RESIDENTIAL CONVERSIONS & UPGRADES	131	110	57	58	131 110 57 58 31 21 34 23	21	34	23					465
2008 RESIDENTIAL CONVERSIONS & UPGRADES	52	63	124	52 63 124 200	153	323	323 316	386					1,617

### Data Request WILEY 3-1

### Request:

If the customer charge for residential customers remains at \$9, what will be the financial impact on National Grid? Please answer this question first assuming that the proposed 10% low-income discount is adopted and then assuming that it is not.

### Response:

Based on the billing determinants shown on Attachment NG-DAH-4, changing the proposed Residential Heating customer charge from \$16.00 to \$9.00 and the Residential Heating Discount customer charge from \$14.40 to \$9.00, without making any offset to the proposed reduction in the residential heating variable distribution charge would create a revenue shortfall of \$16,152,572. Please note that these proposed rates were based on the Company's original revenue requirement of \$20.4 million and the Company has not calculated proposed rates under the Company's rebuttal revenue requirement of \$18.5 million.

Assuming that the proposed 10% low-income discount is not approved, the revenue requirement would change for all rate classes and would change the proposed rates. As a result, the Company cannot answer the question under the assumption that the 10% low-income discount is not approved.

### Data Request WILEY 3-2

Request:

Would you please provide the Docket 1725 termination report for gas and electric as soon as possible, preferably before the hearing date?

### Response:

Attachments WILEY 3-2(a) and (b) present a copy of the most recent termination report provided in Docket 1725 for electric and gas service, respectively.



Thomas R. Teehan Senior Counsel

September 15, 2008

### VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

### RE: Docket 1725 – National Grid Monthly Responses Electric Termination Report – August 2008

Dear Ms. Massaro:

Enclosed please find ten (10) copies of National Grid's<sup>1</sup> responses to the Commission's on-going monthly data requests regarding termination information for electric customers in the above-captioned proceeding.

This report contains residential termination information for August 2008, as well as information dating back to April 2004 in Excel format. Pursuant to the Commission's recent request, the Company has added a line to the report indicating the number of flexible payment plans entered into with customers during the month.

Thank you for your attention to this matter. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,

H Tuchon

Thomas R. Teehan

Enclosures

cc: Docket 1725 Service List

<sup>&</sup>lt;sup>1</sup> Submitted on behalf of The Narragansett Electric Company d/b/a National Grid ("Company").

### Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

Joanne M. Scanlon National Grid September 15, 2008 Date

Docket No. 1725 – National Grid and Pascoag Utility District – Filing of monthly activity of service terminations, termination notices sent, customers balances and payment plans entered/broken. Service List updated 10/03/07

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Luly E. Massaro, Commission Clerk	Cwilson@puc.state.ri.us	401-941-1691
Public Utilities Commission		
89 Jefferson Blvd.	Anault@puc.state.ri.us	
Warwick RI 02889	PatriciaL@gw.doa.state.ri.us	

												rcial Data	* Combined Residential & Commercial Data
4,404,112								\$1,585,583	\$933,157	\$718,706	\$722,756	\$443,911	Net A/R Write off *
(\$1,418,865)								(\$261,073)	(\$279,795)	(\$285,933)	(\$270,799)	(\$321,265)	Recoveries *
5,822,977								\$1,846,656	\$1,212,952	\$1,004,638	\$993,55 <b>5</b>	\$765,176	Actual A/R Write off *
3,305								756	704	750	577	518	Flexible Payment Plans
28,080								6,893	6,583	6,283	5,394	2,927	Payment Plans Broken
30,081								6,456	5,884	5,476	6,668	5,597	Payment Plans Negotiated
139,986								37,082	34,661	25,648	21,445	21,150	Termination Notices Sent
1,444								266	183	380	502	113	Terminations in Excess of \$1,000
\$2,759								\$474	\$399	<b>\$</b> 583	<mark>\$</mark> 715	\$587	Average Balance of Those Terminated
12,784								2,610	3,175	3,145	2,920	934	Non-Protected Terminations
485								370	38	37	34	6	Protected Terminations
13,269								2,980	3,213	3,182	2,954	940	Total Physical Terminations
Total	<u>Mar-09</u>	Feb-09	Jan-09	Dec-08	Nov-08	Oct-08	Sep-08	Aug-08	<u>Jul-08</u>	Jun-08	May-08	Apr-08	
								<mark>ilectric Report</mark> r 15, 2008 r1, 2008	lational Grid - Electric F September 15, 200 August 31, 2008	UTILITY NAME: National Grid - Electric Report REPORT DATE: September 15, 2008 PERIOD ENDED: August 31, 2008			

August 31, 2008 August 31, 2008 August 31, 2008 120 3,648 N/A protected accounts terminated on or after April 15, 2008 have not been restored. non-protected accounts terminated on or after April 15, 2008 have not been restored. non-heating accounts terminated on or after April 15, 2008 have not been restored.

As of As of As of

Electric-Aug.xls Sheet1 2:10 PM Page 1 of 5

Electric
-Aug.xls
Sheet1
2:10
ΡM
Page 2 of
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	Net A/R Write off	Recoveries	Actual A/R Write off	Special Agreements	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physical Terminations		
	\$720,000	(\$275,000)	\$995,000		3,657	5,139	30,460	310	\$859.20	1,100	0	1,100	Apr-07	
	\$539,000	(\$476,000)	\$1,015,000		3,899	<mark>5,673</mark>	43,130	080	\$1,025.96	1,681	571	2,252	May-07	
As of As of As of	\$746,000	(\$214,000)	\$960,000		3,765	4,738	37,550	701	\$819.64	1,972	599	2,571	<u>Jun-07</u>	UTILITY NAME: REPORT DATE: PERIOD ENDED:
March 31, 2008 March 31, 2008 March 31, 2008	\$885,000	(\$140,000)	\$1,025,000		4,319	4,467	36,494	672	\$730.80	2,384	663	3,047	<u>Jul-07</u>	The Narragansett Electric Company, d/b/a National Grid MARCH March 31, 2008
109 811 N/A	\$1,152,000	(\$373,000)	\$1,525,000		4,464	3,845	39,482	526	\$655.28	2,390	702	3,092	Aug-07	t <mark>Electric Com</mark> p
protected acco non-protected non-heating a	\$1,618,000	(\$200,000)	\$1,818,000		6,144	5,159	45,376	359	\$588.59	2,296	708	3,004	Sep-07	oany, d/b/a Na
ounts terminate accounts term ccounts termir	\$1,223,000	(\$203,000)	\$1,426,000		<mark>5,368</mark>	5,371	38,296	460	\$597.81	3,014	687	3,701	<u>Oct-07</u>	tional Grid
id on or after A hinated on or af hated on or afte	\$1,122,000 \$1,003,000	(\$279,000)	\$1,401,000		4,440	3,569	14,982	0	\$0.00	0	0	0	<u>Nov-07</u>	
protected accounts terminated on or after April 15, 2007 have not been restored. non-protected accounts terminated on or after April 15, 2007 have not been restored. non-heating accounts terminated on or after April 15, 2007 have not been restored.	\$1,003,000	(\$341,000)	\$1,344,000		3,283	2,619	21,409	0	\$0.00	0	0	0	Dec-07	
ave not been re 07 have not be 7 have not been	\$684,000	(\$155,000)	\$839,000		4,930	3,821	17,988	0	\$0.00	0	0	0	Jan-08	
stored. en restored. n restored.	\$141,629	(\$418,367)	\$559,996	649	4,692	4,787	22,156	0	\$0.00	0	0	0	Feb-08	
	\$348,606	(\$340,227) (	\$688,833	636	5,816	5,493	15,372	0	\$0.00	0	0	0	Mar-08	
	10,182,235	(\$3,414,594)	13,596,829	1,285	54,777	54,681	362,695	4,008	\$5,277	14,837	3,930	18,767	Total	

	Net A/R Write off	Recoveries	Actual A/R Write off	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physical Terminations		
	\$733,000	(\$33,000)	\$766,000	3,565	5,839	38,953	384	\$825.00	1,121	145	1,266	Apr-06	
	\$187,000	(\$622,000)	000,008	3,422	<mark>4,889</mark>	38,294	953	\$892.00	2,007	737	2,744	May-06	
As of As of As of	\$632,000	(\$202,000)	\$834,000	3,645	3,815	35,700	592	\$721.00	2,130	603	2,730	Jun-06	UTILITY NAME: REPORT DATE: PERIOD ENDED:
March 31, 2007 March 31, 2007 March 31, 2007	\$842,000	(\$216,000)	\$1,058,000	3,395	3,196	29,206	290	\$644.07	1,176	414	1,590	Jul-06	The Narragansett Electric Company, d/b/a National Grid April 15, 2007 March 31, 2007
51 330 N/A	\$1,341,000	(\$518,000)	\$1,859,000	4,148	<mark>3,822</mark>	37,241	351	\$785.40	1,141	312	1,453	Aug-06	tt Electric Com
protected acc non-protectec non-heating a	\$1,239,000	(\$224,000)	\$1,463,000	<mark>5,837</mark>	<mark>4,795</mark>	48,864	169	\$763.20	561	200	761	<u>Sep-06</u>	pany, d/b/a Na
ounts terminate l accounts terr ccounts termi	\$1,066,000	(\$334,000)	\$1,400,000	4,299	3,997	14,917	393	<mark>\$1,355.37</mark>	1,365	486	1,851	Oct-06	tional Grid
ed on or after A ninated on or a nated on or afte	\$1,027,000	(\$254,000)	\$1,281,000	<mark>3,803</mark>	<mark>3,403</mark>	24,584	0	\$0.00	0	0	0	Nov-06	
protected accounts terminated on or after April 16, 2006 have not been restored. non-protected accounts terminated on or after April 16, 2006 have not been restored. non-heating accounts terminated on or after April 16, 2005 have not been restored.	\$941,000	(\$329,000)	\$1,270,000	2,816	2,483	14,373	0	\$0.00	0	0	0	Dec-06	
ave not been re 006 have not be 5 have not bee	\$894,000	(\$393,000)	\$1,287,000	3,626	2,904	23,335	0	\$0.00	0	0	0	<u>Jan-07</u>	
estored. en restored. n restored.	\$708,000	(\$258,000)	\$966,000	3,953	3,027	19,476	0	<b>\$0.00</b>	0	0	0	Feb-07	
	<mark>\$412,000</mark> 10,022,000	(\$365,000) (\$3,748,000)	<b>\$777,000</b> 13,770,000	2,682	<mark>3,491</mark>	<mark>22,898</mark>	0	<b>\$0.00</b>	0	0	0	<u>Mar-07</u>	
	10,022,000	(\$3,748,000)	13,770,000	45,191	45,661	347,841	3,132		9,501	2,897	12,395	<u>Total</u>	

Electric-Aug.xls Sheet1 2:10 PM Page 3 of 5

UTILITY NAME: The Narragansett Electric Company, d/b/a National Grid REPORT DATE: April 15, 2007 PERIOD ENDED: March 31, 2007

Net A/R Write off	Recoveries	Actual A/R Write off	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physical Terminations	
\$233,000	(\$168,000)	\$401,000	2,791	4,617	27,549	161	\$781.70	621	26	647	Apr-05
\$379,000	(\$181,000)	\$560,000	3,207	4,215	28,743	369	\$836.90	885	341	1,226	May-05
\$378,000	(\$291,000)	\$669,000	3,021	3,374	24,907	160	\$674.81	741	156	897	Jun-05
\$480,000	(\$300,000)	\$780,000	3,100	2,970	25,329	154	\$686.79	555	176	731	<u>Jul-05</u>
\$771,000	(\$185,000)	\$956,000	<mark>3,385</mark>	<mark>2,888</mark>	18,624	170	\$575.32	1,067	294	1,361	Aug-05
\$636,000	(\$226,000)	\$862,000	<mark>4,39</mark> 2	<mark>3,939</mark>	23,176	125	<u>\$549.48</u>	761	186	947	Sep-05
\$594,000	(\$166,000)	\$760,000	<mark>3,957</mark>	4,295	18,267	139	\$575.07	976	250	1,226	Oct-05
\$569,000	(\$176,000)	\$745,000	<mark>3,086</mark>	3,172	10,354	0	\$0.00	0	0	0	Nov-05
<mark>\$826,538</mark>	(\$173,000)	<mark>\$999,538</mark>	2,762	2,135	11,912	0	\$0.00	0	0	0	Dec-05
\$675,000	(\$197,000)	\$872,000	3,550	2,613	11,376	0	\$0.00	0	0	0	Jan-06
\$665,000	(\$243,000)	\$908,000	3,382	2,767	15,063	0	\$0.00	0	0	0	Feb-06
\$ <mark>699,000</mark> 6,905,538	(\$250,000)	\$949,000	1,932	3,352	18,697	0	\$0.00	0	0	0	Mar-06
6,905,538	(\$2,556,000)	9,461,538	38,565	40,337	233,997	1,278		5,606	1,429	7,035	Total

Electric-Aug.xls Sheet1 2:10 PM Page 4 of 5

# UTILITY NAME: The Narragansett Electric Company, d/b/a National Grid REPORT DATE: April 15, 2007 PERIOD ENDED: March 31, 2007

Net A/R Write off	Recoveries	Actual A/R Write off	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000*	Average Balance of Those Terminated*	Non-Protected Terminations*	Protected Terminations*	Total Physical Terminations*	
te off		<b>Write off</b>	ans	ans	tt -	s in 1,000*	lance of iinated*	s *	<u>о</u> *	<u>s</u> * <u>a</u>	
\$322,000	(\$167,000)	\$489,000	2,700	4,198	21,829	188	\$673.79	742	180	922	Apr-04
\$208,000	(\$268,000)	\$476,000	3,197	<mark>3,891</mark>	19,117	353	\$669.58	1,621	582	2,203	May-04
\$631,000	(\$202,000)	\$833,000	2,742	3,023	14,930	208	\$527.98	1,687	513	2,200	<u>Jun-04</u>
\$597,000	(\$134,000)	\$731,000	2,991	2,565	14,457	122	\$506.87	1,148	290	1,438	<u>Jul-04</u>
<mark>\$639,000</mark>	(\$272,000)	\$911,000	3,105	2,464	12,094	118	\$551.67	692	259	951	Aug-04
\$690,000	(\$233,000)	\$923,000	2,964	3,222	18,671	118	\$501.42	1,030	314	1,344	Sep-04
<mark>\$536,000</mark>	(\$178,000)	\$714,000	4,184	3,455	18,156	113	\$552.65	712	245	957	<u>Oct-04</u>
\$477,000	(\$152,000)	\$629,000	2,969	2,167	8,406	0	\$0.00	0	0	0	<u>Nov-04</u>
\$474,000	(\$162,000)	\$636,000	2,143	1,755	10,050	0	\$0.00	0	0	0	Dec-04
<mark>\$80,000</mark>	(\$574,000)	\$654,000	3,252	1,990	10,946	0	\$0.00	0	0	0	Jan-05
\$344,000	(\$204,000)	\$548,000	2,585	2,464	13,739	0	\$0.00	0	0	0	Feb-05
\$771,000	\$189,000	\$582,000	1,689	3,182	11,280	0	\$0.00	0	0	0	<u>Mar-05</u>
5,769,000	(2,357,000)	8,126,000	34,521	34,376	173,675	1,220		7,632	2,383	10,015	Total

\*April 2004 Data is for April 16-30 only



Thomas R. Teehan Senior Counsel

September 15, 2008

### VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

### RE: Docket 1725 – National Grid Monthly Responses Gas Termination Report – August 2008

Dear Ms. Massaro:

Enclosed please find ten (10) copies of National Grid's<sup>1</sup> responses to the Commission's on-going monthly data requests regarding termination information for gas customers in the above-captioned proceeding.

This report contains residential termination information for August 2008, as well as information dating back to April 2004 in Excel format. Pursuant to the Commission's recent request, the Company has added a line to the report indicating the number of flexible payment plans entered into with customers during the month.

Thank you for your attention to this matter. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,

Tuchon

Enclosures

Thomas R. Teehan

cc: Docket 1725 Service List

<sup>&</sup>lt;sup>1</sup> Submitted on behalf of The Narragansett Electric Company d/b/a National Grid ("Company").

### Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

Joanne M. Scanlon National Grid September 15, 2008 Date

Docket No. 1725 – National Grid and Pascoag Utility District – Filing of monthly activity of service terminations, termination notices sent, customers balances and payment plans entered/broken. Service List updated 10/03/07

Name/Address	E-mail Distribution	Phone/FAX
Thomas R. Teehan, Esq.	thomas.teehan@us.ngrid.com	401-784-7667
National Grid	michael.guerin@us.ngrid.com	401-784-4321
280 Melrose St. Providence RI 02907	Peter.Czekanski@us.ngrid.com	
Tiovidence Kr 02907		
	Joanne.scanlon@us.ngrid.com	
Judy Allaire	Jallaire@pud-ri.org	401-568-6222
Pascoag Utility District		401-568-0066
253 Pascoag Main St. PO Box 107	hround@pud-ri.org	
Pascoag RI 02859		
Leo Wold, Esq.	Lwold@riag.ri.gov	401-222-2424
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Providence RI 02903		
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Jean Rosiello	jeanrosiello@cox.net	401-751-5090
Original & nine (9) copies file w/:	Lmassaro@puc.state.ri.us	401-780-2107
Luly E. Massaro, Commission Clerk	Cwilson@puc.state.ri.us	401-941-1691
Public Utilities Commission		
89 Jefferson Blvd.	Anault@puc.state.ri.us	
Warwick RI 02889	PatriciaL@gw.doa.state.ri.us	

Net Write Offs	Recovery of A/R	Actual A/R Write Offs		Flexible Pymt plans	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physical Terminations	<u>2008</u>	
\$	÷	<del>\$</del>			(0	ហ	66	21	\$1	<b></b>			A	
489,426	209,665	090,090		0	993	5,020	66,056	728	\$1,570	1,047	0	1,047	Apr-08	
÷	÷	÷			_	4	5		\$1	_		_	M	
(250,112) \$	178,859	(71,253)		0	1,463	4,294	57,548	970	\$1,317	1,423	56	1,479	May-08	_
	\$	3) \$					ហ		÷				ات	UTILII REPOI PERIOL
(194,136) \$	96,667	(97,469)	As of As of	0	2,359	2,398	<u>52,656</u>	1,071	\$1,461	1,284	338	1,622	Jun-08	UTILITY NAME: REPORT DATE: PERIOD ENDED:
6) <b>\$</b>	\$ 7	<del>69</del>							(0					D. E. I. Nati
755,074	264,036	1,019,110	July 31, 2008 July 31, 2008	0	2,126	1,746	45,996	1,619	\$1,785	1,186	894	2,080	Jul-08	tional Gr 08/01/08 08/31/08
74 \$	36 \$	10 \$												id - RI (
(19,802)	43,983	24,181	955 3,017	0	1,673	1,302	38,018	<mark>806</mark>	\$1,481	979	287	1,266	Aug-08	UTILITY NAME: National Grid - RI Gas Division REPORT DATE: 08/01/08 ERIOD ENDED: 08/31/08
302) \$	983	181	nor											ision
			n-protec							0			Sep-08	
' ج			account: ted acc										100	
			s termin ounts t							0			Oct-08	
1			ated on erminat										ō	
÷			or aftei ed on o							0			Nov-08	
•			- May <b>1,</b> - after A										ò8	
<del>69</del>			2 <i>008</i> h pril <b>16</b> , :							0			Dec-08	
•			ave not 2 <i>008</i> ha										-08	
÷			protected accounts terminated on or after May <b>1, 2008</b> have not been restored non-protected accounts terminated on or after April <b>16, 2008</b> have not been restored										Jar	
			stored een res							0			Jan-09	
÷			tored										Fe	
										0			Feb-09	
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										0			Mar-09	
÷	÷	÷												
780,449	793,210	1,573,659			8,614	14,760	260,274	5,194		5,919	1,575	7,494	Total	

DKT 1725 August 2008.xls Sheet1 2:23 PM Page 1 of 5

Net Write Offs	Recovery of A/R	Actual A/R Write Offs		Flexible Pymt plans	Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physical Terminations	2007	
				S					, st				7	
\$ 110,307	\$ 214,167	\$ 324,474			1,093	5,874	42,620	959	\$1,425	1,241	0	1,241	Apr-07	
\$ 660,377	<mark>\$ 206,116</mark>	\$ 866,492			1,789	5,082	20,051	1,657	<mark>\$1,621</mark>	1,621	362	1,983	May-07	
7 \$ 304,754	6 \$ 231,874	2 \$ 536,628	As of As of		2,801	2,538	54,280	1,158	\$1,580	1,126	270	1,396	Jun-07	UTILITY NAME: REPORT DATE: PERIOD ENDED:
54 \$ 661,607	74 \$ 203,541	28 \$ 865,148	As of March 31,2008 As of March 31,2008		1,991	1,775	46,100	970	<mark>\$1,541</mark>	932	366	1,298	Jul-07	UTILITY NAME: National Grid - RI Gas Division REPORT DATE: 08/01/08 FERIOD ENDED: 08/31/08
07 \$ 554,774	41 \$ 156,924	48 \$ 711,698	08 310 08 1,897		1,813	1,513	37,907	965	\$1,460	985	326	1,311	Aug-07	id - RI Gas Divi
74 \$ 435,333	24 \$ 217,635	98 \$ 652,968	non-protect		1,435	1,140	34,823	708	<mark>\$1,335</mark>	685	351	1,036	Sep-07	sion
÷	÷	÷	protected accounts terminated on or after <i>April 16, 2007</i> have not been restored non-protected accounts terminated on or after <i>April 16, 2007</i> have not been rest		1,325	1,282	34,422	732	\$1,041	1,211	601	1,812	Oct-07	
(23,572) \$	253,978 \$ 2	230,406 \$ 2	ated on or afte erminated on c		5 1,111	2 676	2 10,929	49	1 \$1,319	1 102	16	2 118	<u>17</u> <u>Nov-07</u>	
13,371 \$	260,422 \$	273,793 \$	er <b>April 16, 20</b> 0 or after <b>April 1</b> 0								0			
111,212 \$	185,165 \$	296,377 \$	77 have not be 5, 2007 have n		806	459	12,959	13	\$945	56	0	56	Dec-07	
576,951 \$	178,306 \$	755,256 \$	<i>007</i> have not been restored <i>16, 2007</i> have not been restored		796	727	18,714	81	\$1,256	183	0	183	Jan-08	
340,531 \$	191,326 \$	149,205 \$	ă	0	511	1,010	24,357	78	<mark>\$1,521</mark>	153	0	153	Feb-08	
7,151,700	193,090	5 <mark>7,344,790</mark> \$		0	561	1,653	26,309	292	\$1,466	465	0	465	Mar-08	
<mark>340,531 \$ 7,151,700</mark> \$ 10,897,345	\$ 2,492,544	\$ 13,007,236			16,134	23,729	363,471	7,662		8,760	2,292	11,052	Total	

DKT 1725 August 2008.xls Sheet1 2:23 PM Page 2 of 5

Net Write Offs	Recovery of A/R	Actual A/R Write Offs		Payment Plans	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physica Terminations		
Offs	of A/R	? Write		Plans	olans d	ent	ons in \$1,000	alance of minated	ons	suc	sical ons	2006	
\$ 21,137	\$ 200,234	\$ 221,371		1,055	6,833	50,381	911	<mark>\$1</mark> ,348	1,259	96	1,355	Apr-06	
\$ 648,922	\$ 200,822	\$ 849,744		1,821	<mark>3,992</mark>	24,123	1,511	\$1,530	1,665	284	1,949	May-06	т
\$     756,056	\$ 227,029	\$ 983,085	As of As of	1,822	4,438	<mark>45,083</mark>	1,474	\$1,857	1,414	550	1,964	Jun-06	UTILITY NAME: REPORT DATE: PERIOD ENDED:
\$ 599,125	\$ 239,604	\$ 838,729	Mar 31,2007 Mar 31,2007	2,152	2,271	28,319	826	\$1,530	1,050	364	1,414	Jul-06	National Grid 08/01/08 08/31/08
\$ 776,214	\$ 262,987	\$ 1,039,201	401 1,724	2,546	1,610	24,544	952	<mark>\$1,233</mark>	1,387	441	1,828	Aug-06	UTILITY NAME: National Grid - RI Gas Division REPORT DATE: 08/01/08 ERIOD ENDED: 08/31/08
\$ 293,057	\$ 239,450	\$ 532,507	protected account on protected a	1,947	1,390	14,957	779	<mark>\$1,314</mark>	976	370	1,346	Sep-06	3
\$ 109,057	\$ 238,566	\$ 347,623	unts terminated o accounts termin	1,298	1,290	7,071	592	\$1,083	1,082	399	1,481	Oct-06	
\$ (97,048)	\$ 253,716	\$ 156,668	protected accounts terminated on or after <i>April 16, 2006</i> have not been restored non-protected accounts terminated on or after <i>April 16, 2006</i> have not been rest	1,353	734	1,851	28	\$1,090	123	0	123	Nov-06	
\$ 85,888	\$ 283,810	\$ 369,699		1,111	708	2,678	69	\$1,226	158	0	158	Dec-06	
\$ (82,506) \$	\$ 204,618	\$ 122,113	006 have not been restored 16, 2006 have not been restored	794	1,065	4,232	50	\$1,587	86	0	86	Jan-07	
\$ 275,707 \$	\$ 221,778	\$ 497,485	tored	627	806	6,010	112	<mark>\$1</mark> ,324	180	0	180	Feb-07	
<mark>\$ 6,128,271</mark> \$	\$ 242,665	\$ 6,370,937 \$		788	2,006	9,845	428	<mark>\$1,682</mark>	473	0	473	Mar-07	
\$ 9,513,881	\$ 2,815,280	\$ 12,329,161		17,314	27,245	219,094	7,732		9,853	2,504	12,357	Total	

Net Write Offs	Recovery of A/R	Actual A/R Write Offs		Payment Plans Broken	Payment Plans Negotiated	Termination Notices Sent	Terminations in Excess of \$1,000	Average Balance of Those Terminated	Non-Protected Terminations	Protected Terminations	Total Physica Terminations		
Offs	√r A/R	Write		lans	'lans	nt o	ns in \$1,000	alance of ninated	ted 1s	SL	ical าร	2005	
\$ 650,182	\$ 339,840	\$ 990,022		875	3,279	<u>55,170</u>	964	\$1,538	1,148	126	1,274	Apr-05	
÷	÷	÷		<b>1</b>	2	37	<u>_</u>	\$1,	<u> </u>	(J)	2,	Ma	
487,151 \$	200,812 \$	<mark>687,963</mark> \$		1,307	2,863	37,523	1,650	\$1,650	1,658	531	2,189	May-05	
789,812	198,881	988,693	As of As of	2,062	2,621	38,594	1,847	\$1,059	1,796	529	2,325	Jun-05	UTILITY NAME: REPORT DATE: PERIOD ENDED:
\$ 769,006	<b>\$</b> 198,125	\$ 967,131	As of March 31,2006 As of March 31,2006	1,804	1,854	35,174	868	\$911	1,668	345	2,013	Jul-05	National Grid 08/01/08 08/31/08
\$ 376,515	\$ 205,650	\$ 582,165	5 72 1,369	1,724	1,652	26,059	1,021	\$1,062	2,124	466	2,590	Aug-05	UTILITY NAME: National Grid - RI Gas Division REPORT DATE: 08/01/08 ERIOD ENDED: 08/31/08
\$ 488,228	\$ 194,648	\$ 682,876	protected acco non-protected	1,644	086	25,220	737	\$1,009	911	844	1,755	Sep-05	on
3 \$ 335,620	3 \$ 242,056	3 <b>\$ 577,676</b>	ounts terminatec accounts termi	1,273	1,543	18,847	519	\$897	1,477	408	1,885	Oct-05	
0 \$ (112,822)	3 <b>\$     227,65</b> 4	5 \$ 114,832	l on or after Apri nated on or afte	1,291	1,274	5,535	23	\$1,016	161	0	161	Nov-05	
2) \$ 3,896,528	4 \$ 179,937	2 \$ 4,076,465	il 16, 2005 have r April 16, 2005	1,553	802	7,580	47	066\$	107	0	107	Dec-05	
8 \$ 85,638	7 \$ 249,908	5 \$ 335,546	protected accounts terminated on or after April 16, 2005 have not been restored non-protected accounts terminated on or after April 16, 2005 have not been restored	1,017	743	11,398	169	\$1,189	324	0	324	Jan-06	
3 \$ 3,123,928	3 \$ 222,603	5 \$ 3,346,531	estored	869	815	6,345	141	\$1,383	236	0	236	Feb-06	
÷	÷	÷		85	1,8	12,1	338	\$1,388	4		440	Mar-06	
<mark>(258,331)</mark> \$	<mark>295,810</mark> \$	<mark>37,479</mark> \$		850	1,891	12,645	38	886	440	0	40	-06	
\$ 10,631,455	\$ 2,755,924	\$ 13,387,379		16,098	20,317	280,090	8,324		12,050	3,249	15,299	Total	

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			UTILITY NAME: I REPORT DATE: PERIOD ENDED:	National Grid - 08/01/08 08/31/08	UTILITY NAME: National Grid - RI Gas Division REPORT DATE: 08/01/08 ERIOD ENDED: 08/31/08	Ļ							
2004	Apr-04 *	May-04	Jun-04	<u>Jul-04</u>	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Total
Total Physical Terminations	1,026	1,646	1,728	1,326	1,234	1,613	1,457	120	123	176	213	457	11,119
Protected Terminations	171	538	483	320	203	291	231	0	0	0	0	0	2,237
Non-Protected Terminations	855	1,108	1,245	1,006	1,031	1,322	1,226	120	123	176	213	457	8,882
Average Balance of Those Terminated	\$3,222	\$1,662	\$1,448	\$1,143	\$1,149	\$1,056	\$1,043	\$1,126	\$1,126	\$1,234	\$1,523	\$1,694	
Terminations in Excess of \$1,000	968	1,468	1,639	748	482	573	549	45	46	65	47	111	6,741
Termination Notices Sent	27,548	44,176	40,849	36,728	28,964	28,920	21,256	5,171	7,029	10,414	6,869	11,936	269,860
Payment Plans Negotiated	2,480	2,676	2,103	1,667	1,212	1,196	683	402	502	827	870	1,548	16,166
Payment Plans Broken	729	1,748	2,232	1,864	1,495	1,327	1,077	983	955	816	508	781	14,515
Actual A/R Write Offs	\$ <u>3,774,910</u> \$	791,871	As As 1,202,465	As of April 15, 20( As of April 15, 20( As of April 15, 20( 5 \$ 1,662,896	114 930 100 \$ 1,126,779	protected account non-protected a non-heating acc	Ints terminated c ccounts terminate counts terminate	protected accounts terminated on or after April 16, 2004 were not restored non-protected accounts terminated on or after April 16, 2004 were not restored non-heating accounts terminated on or after April 16, 2004 were not restored <b>\$ 1,162,956 \$ 822,172 \$ 475,913 \$ 280,727 \$ 715,296</b>	6, 2004 were not restored pril 16, 2004 were not restor il 16, 2004 were not restor \$ 280,727 \$ 715	<mark>8</mark> d	<b>3</b> 50,098	\$ <u>304,731</u> \$	\$ 12,670,814
Recovery of A/R	108,763	97,140	1,202,403 115,115						219,934	335,272	330,030 184,142		
Net Write Offs	\$ 3,666,147 \$	694,731 \$	\$ 1,087,350 \$	1,463,366	\$ 931,176	\$ 901,081	\$ 411,002	\$ 66,511	\$ 60,793 \$	\$ 380,024 \$	\$ 165,956 \$	\$ 14,062 \$	\$ 9,842,199
*April 2004 Data is for April 16-30 only	for April 16-30 only												

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### Wiley Data Request 3-3

### Request:

On page 12 of the Rebuttal Testimony of James D. Simpson, Mr. Simpson states that "[t]he increase in rates over the long run from the two approaches will be approximately the same ..." Does the term "over the long run" assume that customer usage will increase over time as well as decline? If customer usage only declines, but does not increase, will the increase in rates with and without decoupling still be "approximately the same"?

### Response:

The statement that "[t]he increase in rates over the long run from the two approaches will be approximately the same ..." is equally true if customer usage were to increase, decrease, or remain constant over time. Rate cases and the Company's proposed decoupling mechanism would both serve to re-set the Company's rates to reflect changes in customer usage; the difference between the two approaches is that the proposed decoupling mechanism would result in more frequent, but smaller rate adjustments and a rate case would result in less frequent but larger increases. In addition, in periods that customer usage was decreasing, the Company would not have a reasonable opportunity to earn a fair rate or return on its investments.

### Wiley Data Request 3-4

### Request:

On page 12 of the Rebuttal Testimony of James D. Simpson, Mr. Simpson states that a customer who conserves greatly will benefit immediately from a lower bill due to lower usage. Will the RDM delay the benefit of any portion of the impact of reduced usage, including reduction in the distribution charge?

### Response:

The Company's proposed RDM will not delay the benefit of any portion of the impact of reduced usage. However, as explained in Mr. Simpson's Rebuttal testimony, pages 18 and 19, overall customer conservation will result in increases to distribution rates, either as a result of base rate increases or decoupling rate adjustments. With either approach, the customer who "conserves greatly" will save on the gas cost portion of the bill, assuming that gas costs remain constant; the annual savings of the distribution portion of the bill will be affected by the customer who conserves greatly will benefit from gas bills that will be lower in all components of the bill (i.e. base charges, GCR charges and DAC charges) than if that customer did not conserve.

National Grid R.I.P.U.C. Docket No. 3943 Rhode Island Gas Rate Case Record Request AG-1 Hearing on September 12, 2008

### Attorney General Record Request No. 1

### Request:

Please prepare a decoupling example showing the impact of excluding low-income customers from the decoupling mechanism similar to the treatment proposed for large and extralarge rate classes.

### Response:

In this proceeding, National Grid entered Exhibits 33 and 34 into the record to provide a simplified calculation of the decoupling mechanism and showing the impacts of excluding the large and extra-large C&I rate classes from the decoupling mechanism. Attachments RR-AG-1(a) and (b), provided herewith, are modified versions of NGRID Exhibits 33 and 34 showing a similar exclusion of the residential low-income rate classes. To perform this analysis, the Company has assumed that the average use for a low-income customer is the same as the non low-income customer. Therefore, both revenues and customer counts for the Residential Non-Heat and Residential Heating are uniformly reduced such that the average revenue per customer is unchanged. The number of customers for the low-income rate classes are set at the same level as reflected in the current rate proposal and revenues are discounted by 10 percent. Please note that it is the Company's expectation that a weather-normalization mechanism would continue to apply to customer classes excluded from the decoupling mechanism.

### Hypothetical Decoupling with Low Income Discount

		Rate Year Dock	et No. 3401	
		Compliance		
		Target	Average	Revenue Per
Line		Revenues	Number of	Customer
No.	Description	Jul 02 - Jun 03	Customers	(RPC)
		<b>A</b> A <b>AATTA</b> A		<b>6</b> / 60
1	Residential Non-Heat [1]	\$6,097,790	33,334	\$183
	Low Income Res Non-Heat [2]	\$407,633	2,475	\$165
2	Residential Heating [1]	\$74,369,893	164,022	\$453
	Low Income Res Heating [2]	\$6,523,200	16,000	\$408
3	Small C&I	\$11,164,537	18,427	\$606
4	Medium C&I	\$14,824,179	4,137	\$3,583
5	Large Low Load C&I	\$5,546,792	329	\$16,860
6	Large High Load C&I	\$1,799,717	152	\$11,840
7	Extra Large Low Load C&I	\$868,189	34	\$25,535
8	Extra Large High Load C&I	\$2,534,746	50	\$50,695
9	Total	\$124,136,676	238,960	

24,136,676

		Actual Revenue	s							
		Base Revenue	Average	Revenue Per			Base Revenue	Average	Revenue Per	-
		12-mths ended	Number of	Customer	True up to		12-mths ended	Number of	Customer	True up to
	Description	June 30, 2005	Customers	(RPC)	Target		June 30, 2006	Customers	(RPC)	Target
10	Residential Non-Heat	\$5,453,323	31,747	\$172	\$354,233		\$5,702,238	33,294	\$171	\$388,311
	Low Income Res Non-Heat	\$382,659	2,475	\$155	\$24,973		\$381,497	2,475	\$154	\$26,135
11	Residential Heating	\$77,116,366	171,342	\$450	\$572,594		\$72,084,671	172,598	\$418	\$6,173,702
	Low Income Res Heating	\$6,481,041	16,000	\$405	\$42,159		\$6,014,086	16,000	\$376	\$509,114
12	Small C&I	\$10,477,876	17,751	\$590	\$276,885		\$9,889,848	17,820	\$555	\$906,617
13	Medium C&I	\$15,582,264	4,565	\$3,414	\$773,783		\$14,612,322	4,424	\$3,303	\$1,239,074
14	Large Low Load C&I	\$6,741,416	422	\$15,962	\$378,934		\$6,675,467	430	\$15,515	\$578,355
15	Large High Load C&I	\$1,867,451	162	\$11,557	\$45,735		\$1,749,210	154	\$11,334	\$78,134
16	Extra Large Low Load C&I	\$1,063,182	38	\$27,917	(\$90,725)		\$961,511	36	\$26,833	(\$46,508)
17	Extra Large High Load C&I	\$2,652,668	56	\$47,796	\$160,900		\$2,908,183	58	\$50,213	\$27,898
18	Total	\$127,818,245	244,557		\$2,539,472		\$120,979,033	247,289	[	\$9,880,832
19				-		•			2006 vs 2005	\$7,341,360

	Description	Base Revenue 12-mths ended June 30, 2007	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target	Base Revenue 12-mths ended June 30, 2008	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target
20	Residential Non-Heat	\$5,126,640	29,988	\$171	\$359,127	\$5,202,771	29,331	\$177	\$162,780
	Low Income Res Non-Heat	\$380,801	2,475	\$154	\$26,831	\$395,115	2,475	\$160	\$12,518
21	Residential Heating	\$79,513,671	190,641	\$417	\$6,925,728	\$79,334,780	192,052	\$413	\$7,744,273
	Low Income Res Heating	\$6,006,032	16,000	\$375	\$517,168	\$5,948,500	16,000	\$372	\$574,700
22	Small C&I	\$10,003,318	17,992	\$556	\$897,914	\$9,963,471	18,102	\$550	\$1,004,003
23	Medium C&I	\$14,184,855	4,383	\$3,237	\$1,519,326	\$14,153,401	4,417	\$3,205	\$1,672,912
24	Large Low Load C&I	\$6,875,512	447	\$15,393	\$655,087	\$6,665,103	451	\$14,778	\$938,554
25	Large High Load C&I	\$1,656,949	154	\$10,794	\$160,528	\$1,786,519	164	\$10,910	\$152,321
26	Extra Large Low Load C&I	\$865,581	33	\$26,296	(\$25,055)	\$981,839	36	\$27,210	(\$60,452)
27	Extra Large High Load C&I	\$3,115,079	62	\$49,975	\$44,905	\$3,619,350	72	\$50,269	\$30,684
28 29	Total	\$127,728,438	262,175	2007 vs 2006	\$11,081,560 \$1,200,728	\$128,050,849	263,099	2008 vs 2007	\$12,232,294 \$1,150,734

notes: [1]

Hypothetical reduces Dkt 3401 revenue and customers by projected low income customers and avg revenue per customer

Sum of 4 years \$35,734,158

### Hypothetical Decoupling with Low Income Discount

		Rate Ye	ar Docket No	. 3401
		Compliance Target	Average	Revenue Per
Line		Revenues	Number of	Customer
No.	Description	Jul 02 - Jun 03	Customers	(RPC)
1	Residential Non-Heat [1]	\$6,097,790	33,334	\$183
	Low Income Res Non-Heat [2]	\$407,633	2,475	\$165
2	Residential Heating [1]	\$74,369,893	164,022	\$453
	Low Income Res Heating [2]	\$6,523,200	16,000	\$408
3	Small C&I	\$11,164,537	18,427	\$606
4	Medium C&I	\$14,824,179	4,137	\$3,583
5	Large Low Load C&I	\$5,546,792	329	\$16,860
6	Large High Load C&I	\$1,799,717	152	\$11,840
7	Extra Large Low Load C&I	\$868,189	34	\$25,535
8	Extra Large High Load C&I	\$2,534,746	50	\$50,695
9	Total	\$124,136,676	238,960	

9	Total	\$124,136,676

		Actual Revenue	S						
	Description	Base Revenue 12-mths ended June 30, 2005	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target	Base Revenue 12-mths ended June 30, 2006	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target
10	Residential Non-Heat	\$5,453,323	31,747	\$172	\$354,233	\$5,702,238	33,294	\$171	\$388,311
	Low Income Res Non-Heat	\$382,659	2,475	\$155		\$381,497	2,475	\$154	
11	Residential Heating	\$77,116,366	171,342	\$450	\$572,594	\$72,084,671	172,598	\$418	\$6,173,702
	Low Income Res Heating	\$6,481,041	16,000	\$405		\$6,014,086	16,000	\$376	
12	Small C&I	\$10,477,876	17,751	\$590	\$276,885	\$9,889,848	17,820	\$555	\$906,617
13	Medium C&I	\$15,582,264	4,565	\$3,414	\$773,783	\$14,612,322	4,424	\$3,303	\$1,239,074
14	Large Low Load C&I	\$6,741,416	422	\$15,962		\$6,675,467	430	\$15,515	
15	Large High Load C&I	\$1,867,451	162	\$11,557		\$1,749,210	154	\$11,334	
16	Extra Large Low Load C&I	\$1,063,182	38	\$27,917		\$961,511	36	\$26,833	
17	Extra Large High Load C&I	\$2,652,668	56	\$47,796		\$2,908,183	58	\$50,213	
18 19	Total	\$127,818,245	244,557	I	\$1,977,496	\$120,979,033	247,289	2006 vs 2005	\$8,707,704 <b>\$6,730,209</b>

	Description	Base Revenue 12-mths ended June 30, 2007	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target	Base Revenue 12-mths ended June 30, 2008	Average Number of Customers	Revenue Per Customer (RPC)	True up to Target
20	Residential Non-Heat	\$5,126,640	29,988	\$171	\$359,127	\$5,202,771	29,331	\$177	\$162,780
	Low Income Res Non-Heat	\$380,801	2,475	\$154	•••••	\$395,115	2,475	\$160	•••=,•••
21	Residential Heating	\$79,513,671	190,641	\$417	\$6,925,728	\$79,334,780	192,052	\$413	\$7,744,273
	Low Income Res Heating	\$6,006,032	16,000	\$375		\$5,948,500	16,000	\$372	
22	Small C&I	\$10,003,318	17,992	\$556	\$897,914	\$9,963,471	18,102	\$550	\$1,004,003
23	Medium C&I	\$14,184,855	4,383	\$3,237	\$1,519,326	\$14,153,401	4,417	\$3,205	\$1,672,912
24	Large Low Load C&I	\$6,875,512	447	\$15,393		\$6,665,103	451	\$14,778	
25	Large High Load C&I	\$1,656,949	154	\$10,794		\$1,786,519	164	\$10,910	
26	Extra Large Low Load C&I	\$865,581	33	\$26,296		\$981,839	36	\$27,210	
27	Extra Large High Load C&I	\$3,115,079	62	\$49,975		\$3,619,350	72	\$50,269	
28 29	Total	\$127,728,438	262,175	2007 vs 2006	\$9,702,096 <b>\$994,392</b>	\$128,050,849	263,099	2008 vs 2007	\$10,583,969 \$881,873

notes: [1]

Hypothetical reduces Dkt 3401 revenue and customers by projected low income customers and avg revenue per customer

Sum of 4 years \$30,971,265

National Grid R.I.P.U.C. Docket No. 3943 Rhode Island Gas Rate Case Record Request OER-1 Issued on September 26, 2008

### Office of Energy Resources Record Request No. 1

### Request:

Please state what the outcome was of the joint resolution submitted by the AGA and the Natural Resources Defense Council to NARUC, referenced on page 31 of the testimony of Mr. Simpson.

### Response:

The attached resolution on Gas and Electric Energy Efficiency was sponsored by the NARUC Natural Gas Task Force, Committee on Gas, Committee on Consumer Affairs, Committee on Electricity, and Committee on Energy Resources and the Environment. The resolution was adopted by the NARUC Board of Directors July 14, 2004. The joint resolution submitted by the AGA and the Natural Resources Defense Council is referenced in this resolution, page 2, paragraph 2.

### Resolution on Gas and Electric Energy Efficiency

**WHEREAS,** The National Association of Regulatory Utility Commissioners (NARUC), at its July 2003 Summer Meetings, adopted a *Resolution on State Commission Responses to the Natural Gas Supply Situation* that encouraged State and Federal regulatory commissions to review and reconsider the level of support and incentives for existing gas and electric utility programs designed to promote and aggressively implement cost-effective conservation, energy efficiency, weatherization, and demand response in both gas and electricity markets; *and* 

**WHEREAS**, The National Petroleum Council (NPC), in its September 25, 2003 report on *Balancing Natural Gas Policy – Fueling the Demands of a Growing Economy*, found that greater energy efficiency and conservation are vital near-term and long-term mechanisms for moderating price levels and reducing volatility and recommended all sectors of the economy work toward improving demand flexibility and efficiency; *and* 

**WHEREAS,** The NPC, in its report, identified key elements of the effort to maintain and continue improvements in the efficient use of electricity and natural gas, including (but not limited to):

(i) enhanced and expanded public education programs for energy conservation, efficiency, and weatherization,

(ii) DOE identification of best practices utilized by States for low-income weatherization programs and to encourage nation-wide adoption of these practices,

(iii) a review and upgrade of the energy efficiency standards for buildings and appliances (to reflect current technology and relevant life-cycle cost analyses) to ensure these standards remain valid under potentially higher energy prices

(iv) promote the use of high-efficiency consumer products including advanced building materials, Energy Star appliances, energy "smart" metering and information control devices

(v) on-peak electricity conservation to minimize the use of gas-fired electric generating plants,

(vi) the use of combined-cycle gas-fired electric generating units instead of less-efficient gas-fired boilers, and

(vii) clear natural gas and power price signals; and

(viii) remove regulatory and rate structure incentives to inefficient use of natural gas and electricity; and

**WHEREAS,** The NARUC, at its November 2003 annual convention, adopted a *Resolution Adopting Natural Gas Information "Toolkit"* which encouraged the NARUC Natural Gas Task Force, to review (among other things) the findings and recommendations in the NPC report that have regulatory implications for State commissions for improving and promoting energy efficiency and conservation initiatives, including consumer outreach and education, review of regulatory throughput incentives; and **WHEREAS,** The American Council for an Energy-Efficient Economy ("ACEEE"), in its December 2003 report on *Responding to the Natural Gas Crisis: America's Best Natural Gas Energy Efficiency Programs*, (i) identified States and utilities with programs that many would consider best practice or model programs for all types of natural gas customers and all principal natural gas end-use technologies, and (ii) found that these programs are concentrated in relatively few States and regions and could be expanded in other parts of the country to great benefit; *and* 

**WHEREAS**, the Natural Resources Defense Council (NRDC), the American Gas Association (AGA) and the ACEEE have recently adopted a Joint Statement noting that traditional rate structures often act as disincentives for natural gas utilities to aggressively encourage their customers to use less gas. Therefore, the NRDC, AGA, and the ACEEE have urged public utility commissions to align the interests of consumers, utility shareholders, and society as a whole by encouraging conservation. Among the mechanisms supported by these groups are the use of automatic rate true-ups to ensure that a utility's opportunity to recover authorized fixed costs is not held hostage to fluctuations in retail gas sales; *now therefore be it* 

**RESOLVED,** That the Board of Directors of the National Association of Regulatory Utility Commissioners (NARUC), convened in its 2004 Summer Meetings in Salt Lake City, Utah, encourages State commissions and other policy makers to support the expansion of natural gas energy efficiency programs and electric energy efficiency programs, including those designed to promote consumer education, weatherization, and the use of high-efficiency appliances, where economic, and to address regulatory incentives to address inefficient use of gas and electricity; *and be it further* 

**RESOLVED,** That the Board of Directors of the NARUC, encourages State and Federal policy makers to: (i) review and upgrade the energy efficiency standards for buildings and appliances, where economic, to ensure these standards remain valid under potentially higher energy prices, and (ii) promote the use of high-efficiency consumer products, where economic, including advanced building materials, Energy Star appliances, and energy "smart" metering and information control devices; *and be it further* 

**RESOLVED**, That Board of Directors of NARUC encourages State Commissions to review and consider the recommendations contained in the enclosed *Joint Statement of the American Gas Association, the Natural Resources Defense Council, and the American Council for an Energy-Efficient Economy; and be it further* 

**RESOLVED,** That the Board of Directors of the NARUC recognizes that the best approach towards promoting gas energy efficiency programs and electric energy efficiency programs for any single utility, State or region may likely depend on local issues, preferences and conditions.

Sponsored by the NARUC Natural Gas Task Force, Committee on Gas, Committee on Consumer Affairs, Committee on Electricity, and Committee on Energy Resources and the Environment Adopted by the NARUC Board of Directors July 14, 2004

### Environment Northeast Record Request No. 1

Request:

Please provide a calculation of what the customer charge would be by rate class if the customer charge was designed to collect all of the Company's allowed distribution revenue.

Response:

Please see Attachment RR-ENE-1 for the rate calculations and bill impacts.

### NationalGrid RI Docket No. 3943 Proposed Rate Design

Line No.	Description	Block Break	Determinant	Dis	tribution Rate		Distribution Revenues
	(A)	(B)	(C)		(D)		(E)
	Residential Non-Heat						
1	Customer Charge		332,584	\$	17.37	\$	5,776,984
2	Distribution Charge (per th	erm)	5,249,245	\$	-		-
3	Total		5,249,245			\$	5,776,984
4	Target Revenue						5,776,319
5	Over/(Under)					\$	665
	Residential Non-Heat Dis	scount					
6	Customer Charge	Joounn	29,700	\$	15.63	\$	464,300
7	Distribution Charge (per th	erm)	468,107	\$	-		-
8	Total		468,107			\$	464,300
9	Full Rate Revenue						515,889
10	Discount					\$	51,589
	Residential Heat						
11	Customer Charge		2,159,396	\$	40.69	\$	87,865,823
12	Distribution Charge (per th Peak Head Block	erm) 125	97,906,081	\$		\$	_
13	Peak Tail Block	125	33,038,600	\$	_	Ψ	-
14	Total Peak		130,944,681	Ť		\$	-
15	Off-Peak Head Block	30	23,477,266	\$	_	\$	
16	Off-Peak Tail Block	00	11,075,546	\$	_	Ψ	-
17	Total Off-Peak		34,552,812	Ť		\$	-
10	Total Distribution Charge		165 407 402			¢	
18	Total Distribution Charge		165,497,493			\$	-
19	Total					\$	87,865,823
20	Target Revenue						87,856,318
21	Over/(Under)					\$	9,505
	Residential Heat Discour	<u>nt</u>					
22	Customer Charge		192,000	\$	36.62	\$	7,031,232
	Distribution Charge (per th	erm)					
23	Peak Head Block	125	8,621,746	\$	-	\$	-
24	Peak Tail Block		2,909,425	\$	-		-
25	Total Peak		11,531,171			\$	-
26	Off-Peak Head Block	30	2,099,634	\$	-	\$	-
27	Off-Peak Tail Block		990,515	\$	-		-
28	Total Off-Peak		3,090,149			\$	-
29	Total Distribution Charge		14,621,320			\$	-
30	Total					\$	7,031,232
31	Full Rate Revenue						7,812,480
32	Discount					\$	781,248

### NationalGrid RI Docket No. 3943 Proposed Rate Design

Line No.	Description	Block Break	Determinant	D	istribution Rate	Distribution Revenues
	(A)	(B)	(C)		(D)	 (E)
33	<u>Small C&amp;I</u> Customer Charge		223,069	\$	56.66	\$ 12,639,090
34 35 36	Distribution Charge (per then Peak Head Block Peak Tail Block Total Peak	m) 135	9,714,984 9,646,836 19,361,821	\$ \$	1	\$ -
37 38 39	Off-Peak Head Block Off-Peak Tail Block Total Off-Peak	20	1,156,562 3,133,532 4,290,094	\$ \$	1	\$ - -
40	Total Distribution Charge		23,651,915			\$ -
41	Total					\$ 12,639,090
42 43	Target Revenue Over/(Under)					\$ 12,639,841 (752)
44	Medium C&I Customer Charge		54,207	\$	303.94	\$ 16,475,676
45	Demand Charge (per MADQ	therm)	3,520,189	\$	-	-
46	Distribution Charge (per them	m)	52,727,447	\$	-	 -
47	Total		52,727,447			\$ 16,475,676
48 49	Target Revenue Over/(Under)					\$ <u>16,475,872</u> (197)
50	Large Low Load Factor C& Customer Charge	<u>l</u>	5,292	\$	1,431.46	\$ 7,575,286
51	Demand Charge (per MADQ	therm)	1,948,145	\$	-	-
52	Distribution Charge (per ther	m)	26,556,458	\$	-	 -
53	Total		26,556,458			\$ 7,575,286
54 55	Target Revenue Over/(Under)					\$ 7,575,323 (36)
56	Large High Load Factor C& Customer Charge	<u>.1</u>	1,956	\$	1,071.00	\$ 2,094,876
57	Demand Charge (per MADQ	therm)	511,582	\$	-	-
58	Distribution Charge (per them	m)	10,344,001	\$	-	 
59	Total		10,344,001			\$ 2,094,876
60 61	Target Revenue Over/(Under)					\$ 2,094,929 (53)

### NationalGrid RI Docket No. 3943 Proposed Rate Design

Line No.	Block Description Break		D	istribution Rate		Distribution Revenues
	(A) (B)	(C)		(D)		(E)
62	Extra Large Low Load Factor C&I Customer Charge	456	\$	2,999.00	\$	1,367,544
63	Demand Charge (per MADQ therm)	613,406	\$	-		-
64	Distribution Charge (per therm)	12,066,568	\$	-		-
65	Total	12,066,568			\$	1,367,544
66 67	Target Revenue Over/(Under)				\$	1,367,769 (225)
68	Extra Large High Load Factor C& Customer Charge	<u>l</u> 888	\$	4,857.00	\$	4,313,016
69	Demand Charge (per MADQ therm)	1,497,057	\$	-		-
70	Distribution Charge (per therm)	49,479,796	\$	-		-
71	Total	49,479,796			\$	4,313,016
72 73	Target Revenue Over/(Under)				\$	4,313,186 (170)
74	Natural Gas Vehicle Service Customer Charge	84	\$	5.00	\$	420
75	Distribution Charge (per therm)	126,640	\$	0.2049		25,949
76	Total	126,640			\$	26,369
77	Target Revenue Over/(Under)				\$	26,365
78 79					Ψ	7
80	Gas Lamps Monthly Charge (per lamp)	2,577	\$	8.29	\$	21,360
81 82	Target Revenue Over/(Under)				\$	21,361 (1)

Line <u>No.</u> 10 <u>- 4 7 0 7 8 0 1</u> **Residential Non-Heating: Residential Heating:** Rate Class Average Customer Average Customer Þ Consumption (Therms) Annual (B) 600 664 730 794 857 857 987 1,051 1,114 1,180 1,247 Current Distribution, GCR, DAC and Energy Efficiency Rates vs. Proposed Rates 123 137 147 161 176 176 202 217 217 231 231 Proposed (C) \$1,357 \$1,426 Bill Impact Analysis with Various Levels of Consumption: **\$1,497** \$1,568 \$1,638 \$1,707 \$1,780 \$1,145 \$1,215 \$1,287 \$1,853 Current (D) \$1,258 \$1,347 \$1,438 \$1,529 \$1,529 \$1,619 \$1,706 \$1,706 \$1,071 \$1,166 \$1,889 376\$ \$276 \$297 \$313 \$334 \$336 \$356 \$356 \$356 \$356 \$376 \$376 \$396 \$396 \$419 \$440 \$440 \$440 Difference Ē \$167 \$144 \$121 \$99 \$79 \$39 \$39 \$20 \$20 \$20 \$20 \$20 \$17 (\$17) \$12 (F) 24.0% 20.3% 18.0% 15.1% 12.3% **10.2%** 8.3% 6.4% 13.5% 10.4% 17.0% -1.9% -1.0% **4.1%** 2.6% 1.2% 0.1% 7.9% 5.9% 4.7% 3.6% 2.1% **Base Rates** G Difference due to: (\$0.04) (\$0.07) (\$0.09) (\$0.08) (\$0.08) (\$0.08) (\$0.08) (\$0.11) (\$0.08) (\$0.08) (\$0.08) (\$0.08) (\$0.08) (\$0.08) (\$0.08) (\$0.04) \$1.58 \$1.77 \$2.10 \$2.27 \$2.44 \$2.64 \$2.64 \$2.64 \$2.64 \$2.64 \$2.79 \$2.64 \$2.79 \$2.64 \$3.11  $(\exists \mathbf{D} \mathbf{A})$ \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 **\$0.00** \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 EnergyEff E **\$0.00** \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 

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NationalGrid RI Docket No. 3943

mpact Analysis with Various Levels of Consump

44 3 42 44 44 3 42 44 44 43	<b>C &amp; I Medium:</b> 34 35 36 37 37 38 37 38 38 Aver	<b>C &amp; I Small</b> : 23 24 25 26 27 27 27 27 27 27 27 28 29 30 30 31 31	Line <u>No.</u>
	dium: Average Customer	<b>all:</b> Average Customer	Rate Class (A)
11,715 12,484 13,251 14,016 14,783	7,117 7,884 8,649 9,416 10,185	824 916 1,003 1,179 1,179 1,359 1,447 1,535 1,622	<u>Current</u> Annual Consumption <u>(Therms)</u> (B)
\$16,467 \$17,309 \$18,148 \$18,985 \$19,824	\$11,435 \$12,275 \$13,112 \$13,951 \$14,793 <b>\$15,630</b>	\$1,582 \$1,682 \$1,778 \$1,970 <b>\$2,069</b> \$2,263 \$2,263 \$2,263 \$2,257	Distribution, GC Proposed Rates (C)
\$16,054 \$17,073 \$18,088 \$19,101 \$20,117	\$9,965 \$10,981 \$11,994 \$13,010 \$14,028 <b>\$15,041</b>	\$1,367 \$1,495 \$1,616 \$1,616 \$1,739 \$1,739 \$1,858 \$2,222 \$2,342 \$2,342 \$2,342 \$2,342 \$2,586	<u>Current</u> Rates (D)
\$413 \$236 (\$116) (\$293)	\$1,470 \$1,294 \$1,118 \$765 \$765 \$765	\$214 \$187 \$136 \$136 \$112 \$64 \$112 \$64 \$112 \$41 \$112 \$118 \$112 \$118 \$112 \$112	Current Distribution, GCR, DAC and Energy Efficiency Rates vs. Proposed Rates     Jal
2.6% 1.4% -0.6%	14.8% 9.3% 7.2% <b>3.9%</b>	15.7% 12.5% 7.8% 3.1% -0.2%	Rates vs. Prop 
\$371 \$191 (\$167) (\$346)	\$1,445 \$1,266 \$1,087 \$908 \$728 <b>\$549</b>	\$212 \$185 \$159 \$133 \$109 \$61 \$37 \$14 (\$9) (\$34)	<u>osed Rates</u> Base Rates (G)
\$42 \$48 \$53 \$53	\$33 \$39 \$39	<b>8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 </b>	Difference due to: GCR DA( (H) (I)
\$ \$ \$ \$ \$ \$ \$	<b>8</b> 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	<del>ର ର ର ର <b>ଥ</b> ର ର ର ର ର</del> ୫ ୫ ୫ ୫ ୫	
\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	<b>8</b> 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 0 0 <b>0 0 0 0 0</b> 0 0 0 0 0 0 0 0 0 0	EnergyEff (H)

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### NationalGrid RI Docket No. 3943

66 55 64 53 62 64 65 65 65 65 65 65 65 65 65 65 65 65 65	55 55 55 55 55 55 55 55 55 55 55 55 55	No. R	
& I HLF Large: Average Customer	Average Customer	Rate Class (A)	
37,970 42,061 50,240 54,329 62,508 66,596 70,686 74,775 78,867	37,532 41,573 45,616 53,699 57 <b>,742</b> 65,824 69,868 73,911 77,952	Annual Consumption <u>(Therms)</u> (B)	Current
\$52,910 \$57,226 \$61,541 \$65,855 \$70,169 <b>\$74,483</b> \$78,798 \$83,111 \$87,426 \$91,740 \$96,057	\$58,249 \$62,671 \$67,095 \$71,520 \$75,940 \$84,789 \$89,209 \$93,634 \$98,058 \$102,480	Proposed <u>Rates</u> (C)	Bill Impact Distribution, G(
\$47,422 \$52,415 \$62,397 \$77,388 \$77,371 \$82,360 \$87,351 \$92,342 \$97,336	\$51,122 \$56,510 \$61,900 \$67,292 \$72,678 \$83,459 \$88,844 \$94,236 \$99,626 \$105,014	Current <u>Rates</u> (D)	Natio Docke Analysis with \ CR, DAC and Ε
\$5,488 \$4,811 \$4,134 \$2,781 \$1,427 \$74 \$74 (\$602) (\$1,280)	\$7,127 \$6,161 \$5,195 \$4,228 \$4,228 \$4,228 \$1,330 \$365 (\$602) (\$1,568) (\$2,534)	Difference (E)	NationalGrid RI Docket No. 3943 Bill Impact Analysis with Various Levels of Consumption: Current Distribution, GCR, DAC and Energy Efficiency Rates vs. Prop
11.6% 9.2% 5.5% 4.1% 0.9% -0.7%	13.9% 10.9% 6.3% -0.6% -2.4%	(F)	U,
\$6,005 \$5,384 \$4,763 \$4,763 \$4,763 \$4,763 \$2,279 \$2,279 \$1,658 \$1,037 \$416 (\$205)	\$7,143 \$6,179 \$5,214 \$4,250 \$3,286 \$4,250 \$3,321 (\$1,536) (\$2,501)	Base Rates (G)	tion: Proposed Rates
(\$517) (\$573) (\$629) (\$684) (\$740) (\$740) (\$740) (\$796) (\$851) (\$907) (\$907) (\$907) (\$907) (\$907) (\$907) (\$1,018) (\$1,074)	(\$16) (\$21) (\$21) (\$22) (\$22) (\$22) (\$22) (\$22) (\$23) (\$23)	Difference due to: GCR DA( (H) (I)	
\$ \$ \$ \$ \$ \$ <b>\$</b> \$ \$ \$ \$ \$ \$ \$ \$ \$	ର ର ର ର ର <b>ର ର</b> ର ର ର ର ର	O	
0 0 0 0 <b>8</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	EnergyEff (H)	

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78 79 80 81 82 81 82 83 84 85 86 87 88	67 68 70 74 75 76 76 76 76 77 76	Line No.
<b>C &amp; I HLF Extra-Large:</b> Average Customer	<b>C &amp; I LLF Extra-Large:</b> Average Customer	<u>Rate Class</u> (A)
369,323 409,095 448,869 488,643 528,415 568,188 607,961 647,733 687,733 687,281 767,053	189,450 209,855 250,655 271,059 311,865 332,269 373,069 393,474	Annual Consumption <u>(Therms)</u> (B)
\$447,920 \$489,879 \$531,841 \$573,802 \$615,762 \$657,722 \$699,683 \$741,642 \$783,604 \$825,565 \$867,525	\$243,303 \$265,632 \$287,956 \$310,280 \$332,608 <b>\$354,935</b> \$377,262 \$399,590 \$421,914 \$446,567 \$466,567	Proposed Rates (C)
\$430,972 \$476,996 \$523,021 \$615,070 <b>\$661,094</b> \$707,119 \$753,142 \$799,168 \$845,193 \$891,216	\$228,523 \$252,748 \$301,188 \$325,412 \$373,859 \$373,859 \$398,083 \$446,523 \$446,523 \$470,748	Current <u>Rates</u> (D)
\$16,947 \$12,883 \$8,820 \$4,756 \$692 (\$7,436) (\$11,500) (\$15,564) (\$15,564) (\$23,692)	\$14,780 \$12,884 \$10,988 \$9,092 \$7,196 <b>\$5,299</b> \$3,403 \$1,507 (\$2,285) (\$2,285) (\$4,182)	Difference (E)
3.9% 2.7% 1.7% 0.8% -1.1% -1.5% -1.5% -2.3%	6.5% 5.1% 2.2% 0.9% -0.1% -0.5%	(F)
\$18,228 \$14,302 \$10,376 \$6,450 \$2,524 (\$1,402) (\$5,328) (\$9,254) (\$13,180) (\$17,107) (\$21,033)	\$14,273 \$12,322 \$8,421 \$6,470 <b>\$4,519</b> \$2,568 \$618 (\$1,333) (\$5,235)	Base Rates (G)
(\$1,280) (\$1,418) (\$1,694) (\$1,832) (\$1,832) (\$2,108) (\$2,245) (\$2,245) (\$2,245) (\$2,283) (\$2,521) (\$2,659)	\$507 \$562 \$616 \$726 \$883 \$889 \$999 \$1,053	Difference due to: GCR DA (H) (I)
\$ \$ \$ \$ \$ \$ <b>\$</b> \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	୪ ୪ ୪ ୪ ୪ ୪ <b>୪ ୪</b> ୪ ୪ ୪ ୪ ୪	
0 0 0 0 0 <b>0 0</b> 0 0 0 0 0 0 0 0 0 0 0 0	\$ \$ \$ \$ \$ \$ <b>\$</b> \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	EnergyEff (H)

Response to ENE Record Request 1 Page 4 of 4

NationalGrid RI Docket No. 3943 Bill Impact Analysis with Various Levels of Consumption: <u>Current Distribution, GCR, DAC and Energy Efficiency Rates vs. Proposed Rates</u>

### **Division Record Request No. 3**

### Request:

Please calculate what the return on equity would have been in those years listed in the response to Data Request TEC-RI 1-7, assuming that decoupling was in place.

### Response:

Based on the information provided in the Company's response to Data Request TEC-RI 1-7, and assuming that the Company's proposed decoupling mechanism had been in place excluding large and extra-large C&I customers, the estimated return on equity (ROE) for the twelve months ended June 30, 2005, 2006, 2007 and 2008 are as follows:

Twelve Months Ended June 30,	ROE
2005	12.17%
2006	9.34%
2007	5.23%
2008	6.98%

Please note that the ROE for the twelve months ended June 30, 2005 includes the estimated impact of the Company's earnings sharing mechanism for earnings above 11.25%. Also, for purposes of responding to this request, it was assumed that the weather normalization adjustments for each of the years in question was replaced with the decoupling adjustments, with the exception of weather normalization amounts allocated to the large and extra-large C&I customer classes based on a proration of billing units in each year.

Request:

Please describe the pension and PBOP recovery provided for in other jurisdictions in which the Company serves.

Response:

Please see Attachment RR-COMM-2.

## Summary of Pension/OPEB Regulatory Recovery Mechanisms and Funding Requirements NATIONAL GRID

Reconciliation with deferred amounts     collected/credited in next rate case     Reconciliation with deferred amounts     collected/credited in next rate case     Reconciliation with deferred amounts     collected/credited in next rate case     Reconciliation with deferred amounts     collected/credited in next rate case     Reconciliation with deferred amounts     collected/credited in next rate case     Base rates; no true up     Base rates; no true up. Proposed reconciling mechanism in current rate case.     Base rates; no true up.	Jurisdiction	Regulatory Recovery Mechanism	Funding Requirement
OReconciliation with deferred amounts collected/credited in next rate caseOReconciliation with deferred amounts collected/credited in next rate caseNYReconciliation with deferred amounts collected/credited in next rate caseLIReconciliation with deferred amounts collected/credited in next rate caseJBase rates; no true upBase rates; no true up collected/credited over 3 years through LDACnialBase rates; no true upgy NorthBase rates; no true up.mechanism in current rate case.nie StateBase rates; no true up.		0 e	
)Reconciliation with deferred amounts collected/credited in next rate case)Reconciliation with deferred amounts collected/credited in next rate caseVYReconciliation with deferred amounts collected/credited in next rate caseIReconciliation with deferred amounts 	NY PSC		
ocollected/credited in next rate caseOReconciliation with deferred amounts collected/credited in next rate caseVYReconciliation with deferred amounts collected/credited in next rate caseJReconciliation with deferred amounts collected/credited in next rate caseJBase rates; no true uplectricBase rates; no true up cketlectricBase rates; no true up collected/credited over 3 years through LDACialBase rates; no true upy NorthBase rates, no true up.e StateBase rates; no true up.	OWIN	Reconciliation with deferred amounts	Fund rate allowance plus actual
)Reconciliation with deferred amounts collected/credited in next rate caseVYReconciliation with deferred amounts collected/credited in next rate caseJReconciliation with deferred amounts collected/credited in next rate caseJBase rates; no true up cketlectricBase rates; no true up collected/credited over 3 years through LDACialBase rates; no true up Base rates; no true upy NorthBase rates; no true up.e StateBase rates; no true up.		collected/credited in next rate case	capitalized costs
VYcollected/credited in next rate case.IReconciliation with deferred amounts collected/credited in next rate case.IReconciliation with deferred amounts collected/credited in next rate case.IBase rates; no true upBase rates; no true upcollected/credited in next rate caseIn GasReconciliation with deferred amounts collected/credited over 3 years through LDACBase rates; no true upBase rates; no true up.	NIMO	Reconciliation with deferred amounts	Fund rate allowance plus actual
VYReconciliation with deferred amounts collected/credited in next rate caseJReconciliation with deferred amounts collected/credited in next rate caselectricBase rates; no true up cketn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true up Base rates; no true upy NorthBase rates, no true up.base ratesBase rates; no true up.y NorthBase rates; no true up.base ratesBase rates; no true up.y Base ratesBase rates; no true up.		collected/credited in next rate case	capitalized costs
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JReconciliation with deferred amounts collected/credited in next rate caselectricBase rates; no true up cketn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true up Base rates; no true upy NorthBase rates, no true up. Proposed reconciling mechanism in current rate case.te StateBase rates; no true up.		collected/credited in next rate case	capitalized costs
collected/credited in next rate caselectricBase rates; no true upcketBase rates; no true upn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true upbase rates; no true upBase rates; no true upy NorthBase rates, no true up.y StateBase rates; no true up.	KEDLI	Reconciliation with deferred amounts	Fund rate allowance plus actual
lectricBase rates; no true upcketBase rates; no true upn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true upy NorthBase rates; no true up.y NorthBase rates; no true up.gase rates; no true up.Base rates; no true up.y NorthBase rates; no true up.gase rates; no true up.Base rates; no true up.y NorthBase rates; no true up.gase rates; no true up.Base rates; no true up.y Base rates; no true up.Base rates; no true up.y Base rates; no true up.Base rates; no true up.		collected/credited in next rate case	capitalized costs
lectricBase rates; no true upcketBase rates; no true upn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true upgase rates; no true upBase rates; no true upy NorthBase rates, no true up. Proposed reconciling mechanism in current rate case.te StateBase rates; no true up.	MA DPU		
cketBase rates; no true upn GasReconciliation with deferred amounts collected/credited over 3 years through LDACialBase rates; no true upBase rates; no true upBase rates; no true upy NorthBase rates, no true up. Proposed reconciling mechanism in current rate case.te StateBase rates; no true up.	MA Electric	Base rates; no true up	None
n Gas Reconciliation with deferred amounts collected/credited over 3 years through LDAC Base rates; no true up Base rates; no true up Base rates, no true up. Proposed reconciling mechanism in current rate case. te State Base rates; no true up.	Nantucket	Base rates; no true up	None
ialcollected/credited over 3 years through LDACialBase rates; no true upBase rates; no true upBase rates; no true upy NorthBase rates, no true up. Proposed reconciling mechanism in current rate case.te StateBase rates; no true up.	Boston Gas	Reconciliation with deferred amounts	None
ialBase rates; no true upBase rates; no true upBase rates; no true upy NorthBase rates, no true up. Proposed reconciling mechanism in current rate case.te StateBase rates; no true up.		collected/credited over 3 years through LDAC	
y North Base rates; no true up   generates, no true up. Proposed reconciling   mechanism in current rate case. mechanism in current rate case.	Colonial	Base rates; no true up	None
y North Base rates, no true up. Proposed reconciling   mechanism in current rate case.   te State   Base rates; no true up.	Essex	Base rates; no true up	None
n   Base rates, no true up. Proposed reconciling     mechanism in current rate case.     Base rates; no true up.	NH PUC		
mechanism in current rate case. Base rates; no true up.	Energy North	Base rates, no true up. Proposed reconciling	None
Base rates; no true up.		mechanism in current rate case.	
	Granite State	Base rates; no true up.	None

National Grid R.I.P.U.C. Docket No. 3943 Rhode Island Gas Rate Case Record Request No. 6 Issued on September 9, 2008

### Record Request No. 6

### Request:

Please provide national or regional statistics on leak rates to provide context for RI leak rates.

### Response:

After researching this request, the Company has been unable to locate any published national or regional statistics on leak rates. Comparative statistics are available for the Company's operations in New York, Massachusetts and New Hampshire. These comparative statistics are as follows:

### Mains (in Leak Repairs per Mile)

RI: 0.7

MA: 0.6 (Boston-1.0, Colonial-0.1, Essex 0.4)

- NY: 0.3 (New York City-0.7, Long Island-0.2, Upstate-0.1)
- NH: 0.2

(National Grid Average: 0.4)

### Services (in Leak Repairs per 1,000 Services)

- RI: 3.6
- MA: 5.0 (Boston-5.8, Colonial-2.8, Essex-5.6)
- NY: 2.9 (New York City-2.1, Long Island-4.6, Upstate-2.2)
- NH: 3.2

(National Grid Average: 3.5)

National Grid R.I.P.U.C. Docket No. 3943 Rhode Island Gas Rate Case Record Request No. 9 Issued on September 9, 2008

### Record Request No. 9

### Request:

Please refer to Attachment NG-SLF-2, which was included as an exhibit to Ms. Fleck's testimony in the Company's original filing. Please verify that the total growth capital listed for the years 2008 through 2012 is accurate. Please indicate whether the growth capital includes amounts relating to customer additions made as a result of the Gas Marketing Program. Please state what was planned for customer additions in 2008 and how much is completed to date. Please compare this rate to the last three years prior to merger. Total growth capital increases by approximately 15% between 2008 and 2009, what is the basis for this increase? Does the even spending each year thereafter imply that no new growth is anticipated?

### Response:

Referring to the figures listed on Line 4 of Attachment NG-SLF-2:

- (a) The figures listed are correct in Attachment NG-SLF-2 (Line 4).
- (b) The figures listed on Line 4 include anticipated customer additions resulting from (1) new construction, (2) low-use conversions to heating service, and (3) conversions of new customers already located on the system.
- (c) Please see the Company's response to Data Request COMM 3-2 comparing total heating conversions in 2007 and to date in 2008. As stated therein, data on the number of low-use and new customer conversions were not tracked by Southern Union, and therefore, is not readily available prior to 2007.
- (d) The figure listed on Line 4 for the Forecasted Budget FY2008 of \$8,021,470 includes was a projection made in Nov-07 for fiscal year end 07/08 and included meter purchase costs for both growth and non-growth programs. No capital costs associated with the Gas Marketing Program are included in that total since implementation of the program was not anticipated prior to the year end for FY2008 (March 31, 2008). The actual budget for growth capital for FY2008 was \$5.574 million.
- (e) The capital associated with the Gas Marketing Program is incremental to the "baseline" amount of growth capital typically needed in a year. The baseline amounts of growth capital reflect the addition of 750 residential services and 250 commercial services, which includes new construction

and conversion customers. The increase from 2008 to 2009 reflects the deployment of the Gas Marketing Program (i.e. from 5.574 million to 9.222 million).

- (f) The amount of incremental growth capital attributable to the Gas Marketing Program (and contained in Line 4) is \$3.65 million beginning in 2009. This capital spending reflects the addition of 840 residential heating services; 50 non-heating services and 204 commercial services. These customer additions would be incremental to the baseline level and do not reflect the low-use conversions were a new service is not required.
- (g) The growth capital figures for the fiscal years 2009 and onward assume that the Gas Marketing Program will be in place producing a steady level of conversions (incremental to historical levels). The level amount of growth capital does not mean that no growth is anticipated. Rather, it means that the Gas Marketing Program will be in place producing a steady level of conversions each year.

Request:

Please describe the elements of the "Company Unaccounted For" volumes. What is included in the reported total? Please provide 5 years of historical data.

Response:

Unaccounted for Gas for the past five years is recorded as follows:

2007-081.80%2006-072.65%2005-062.90%2004-051.82%2003-042.57%

These totals are calculated according to the D.O.T.-issued "Instructions for completing Form PHMSA F7100.1-1," which defines "% Unaccounted For Gas" as follows:

[(Purchased gas + produced gas) - (customer use + company use + appropriate adjustments)] / (purchased gas + produced gas)

The allowable adjustments specified by the D.O.T. include:

"...such factors as variations in temperature, pressure, meter-reading cycles, or heat content; calculable losses from construction, purging, line breaks, etc., where specific data are available to allow reasonable calculation or estimate; or other similar factors. "

In the case of National Grid – Rhode Island, no adjustments were used in these calculations. Therefore, the "adjustments" = 0. In addition, Purchased gas + Produced gas would be represented by "Sendout" and Customer Use + Company Use would be represented by "Throughput."

These are the volumes used for the calculations from 2004 - 2006:

Year	Sendout	-	<u>Throughput</u>	=	<u>UFG</u>	
2003-04	38,919,673	-	37,917,921	=	1,001,752	(2.57%)
2004-05	38,529,542	-	37,829,942	=	699,600	(1.82%)
2005-06	35,982,241	-	43,938,537	=	1,043,704	(2.90%)
2006-07	36,597,043	-	35,628,991	=	968,052	(2.65%)
2007-08	37,929,692	-	37,247,211	=	682,481	(1.80%)

### Request:

How does the Company work to reduce line losses and reduce Company Unaccounted For Gas? How is Unaccounted For Gas paid for? Does the Company monitor or measure improvement? If so, how?

### Response:

In terms of reducing line losses, National Grid has a policy of replacing leak prone pipe, which would otherwise contribute to the loss of natural gas through leakage. For Rhode Island, in Fiscal Year 2008, the plan is to replace 14 miles of steel and cast-iron main, with approximately 9 miles completed through August 2008.

In addition, National Grid has a program in place to improve metering accuracy through the replacement and recertification of gas meters. This program is designed to comply with Company policies and procedures, as well as all local regulatory requirements.

Unaccounted for Gas is recovered in through the GCR as part of the Company Fuel Allowance. The Company's Tariff, RIPUC NEGC No. 101, Section 1, Schedule B defines Company Fuel Allowance as follows:

The quantity in Therms (as calculated on a percentage basis) by which the gross amount of gas received for Customer's account at the Point(s) of Receipt is reduced in kind in order to compensate the Company for gas loss and unaccounted for, Company use or similar quantity-based adjustments.

The tariff further defines such calculation at Section 6, Schedule C, Item 1.12.0:

...Such Company Fuel Allowance shall be calculated by the Company based upon an average of the Company's most recent (5) years experience, fuel loss and unaccounted for or similar quantity based adjustments.

Request:

Please provide the System Integrity Report. Please provide your Priority Report.

Response:

Provided are:

- Attachment RR-COMM-12(a) National Grid System Integrity Overview – Calendar Year 2007 (Covers all of National Grid-US by State) (SI Overview 2007.ppt)
- Attachment RR-COMM-12(b) Prioritized Main Replacement Work For RI – Fiscal Year 2009 (C&M WORKPLAN FY09 PROD.xls)

## **Gas Distribution Systems** nationalgrid Enterprise

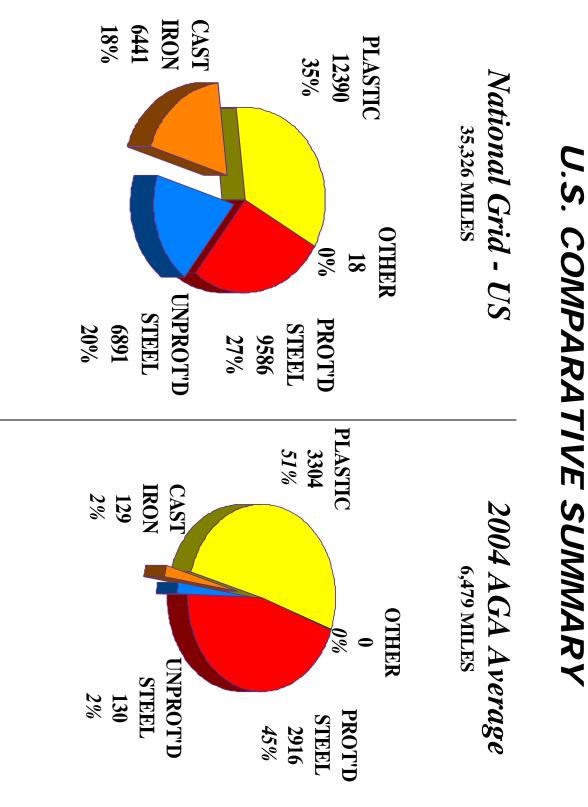
# System Integrity Overview Calendar Year 2007

(Trend Analyses Will Be Provided In A Future Full System Integrity Report) Comparisons of 2007 Leak and System Inventory Data Analysis Of D.O.T. Report Data Filed March 2008 by State and National Grid Legacy Companies

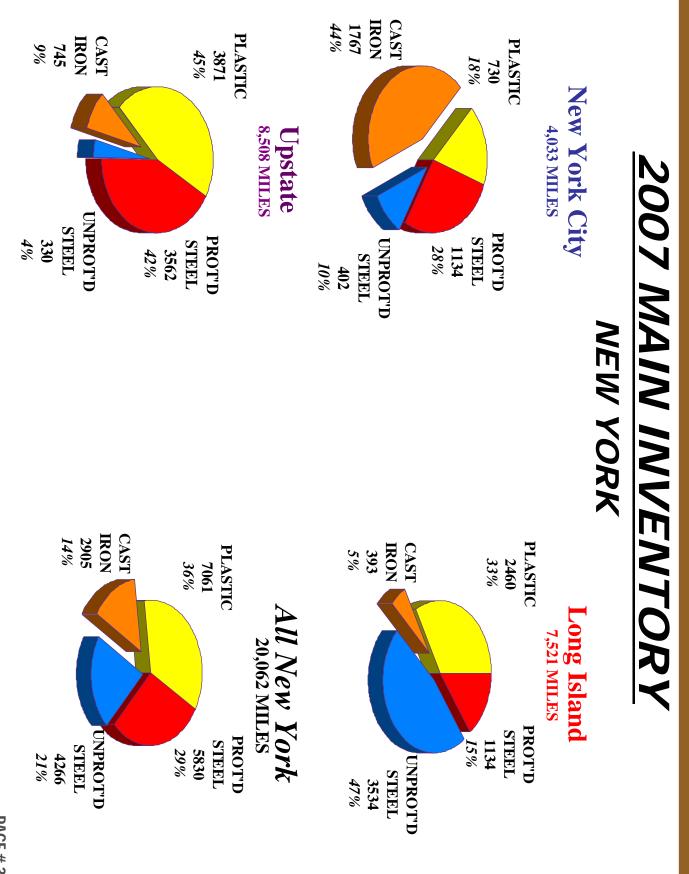
John DiStefano, Senior Engineer System Integrity - Engineering Planning

PAGE #1

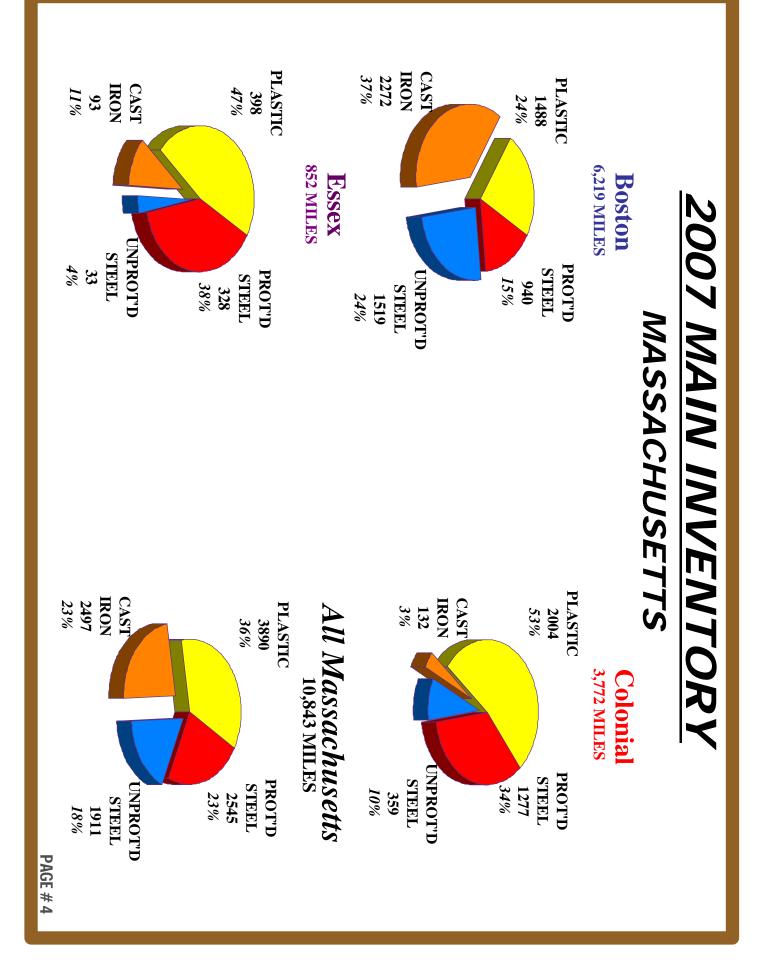


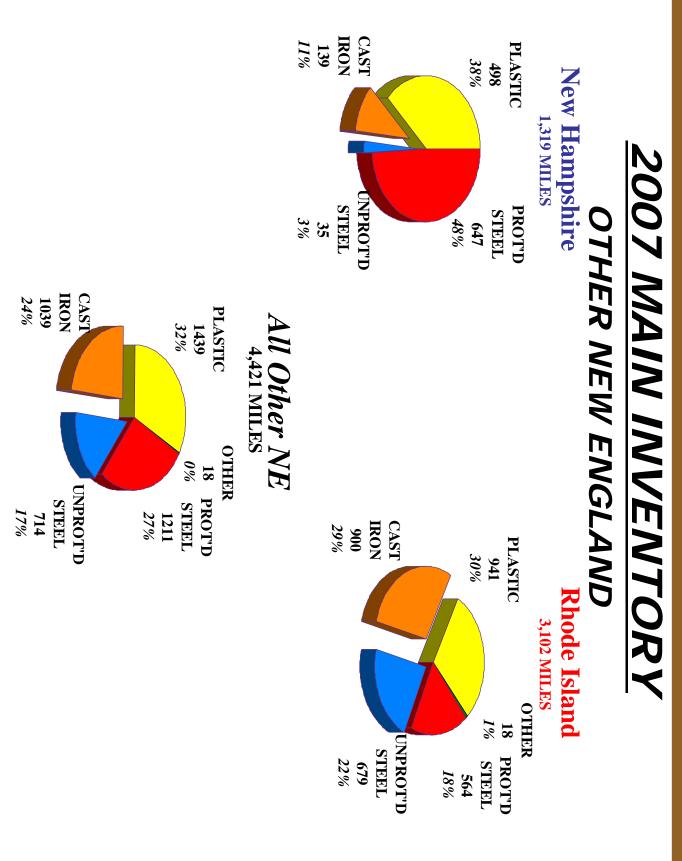


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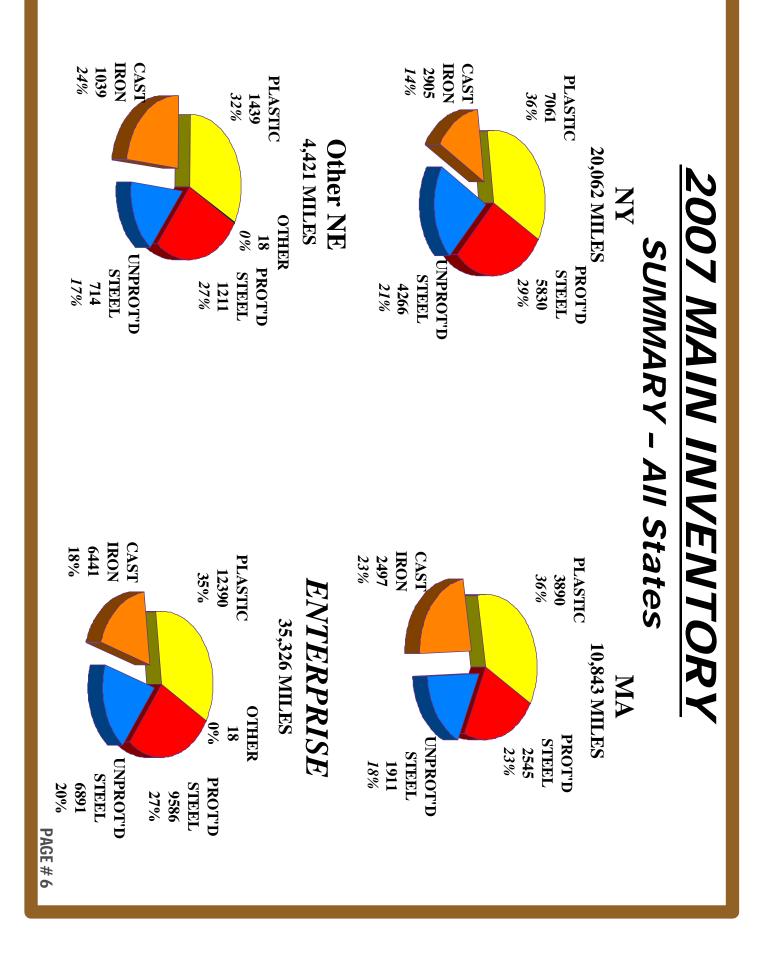


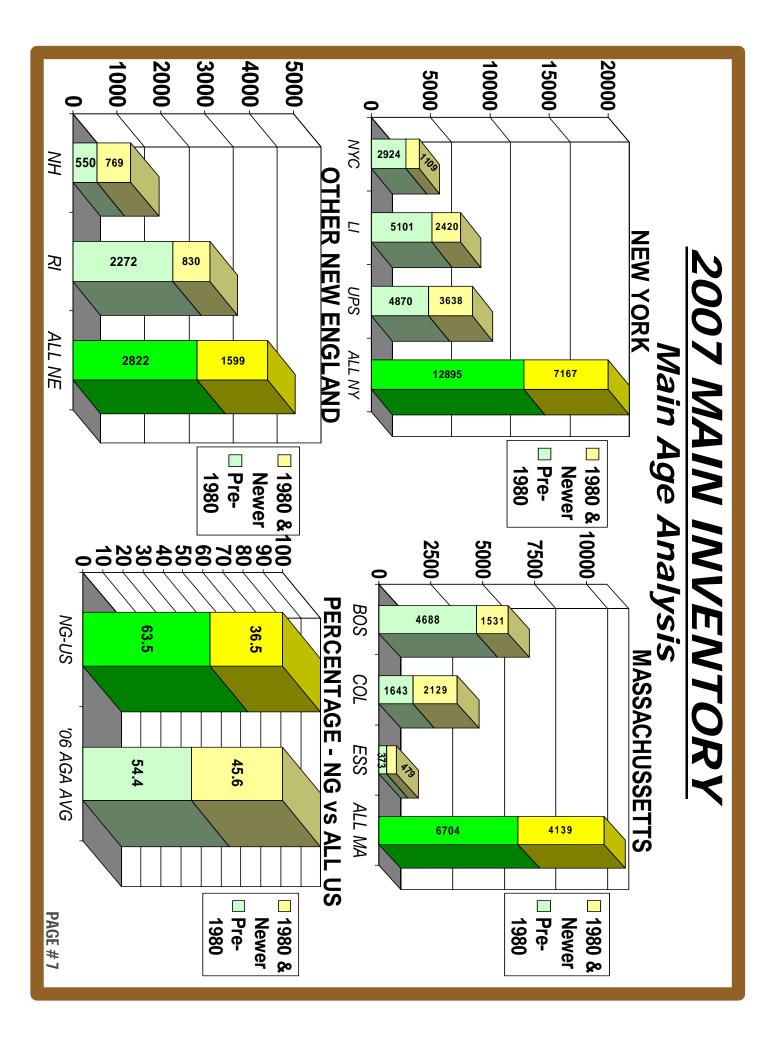
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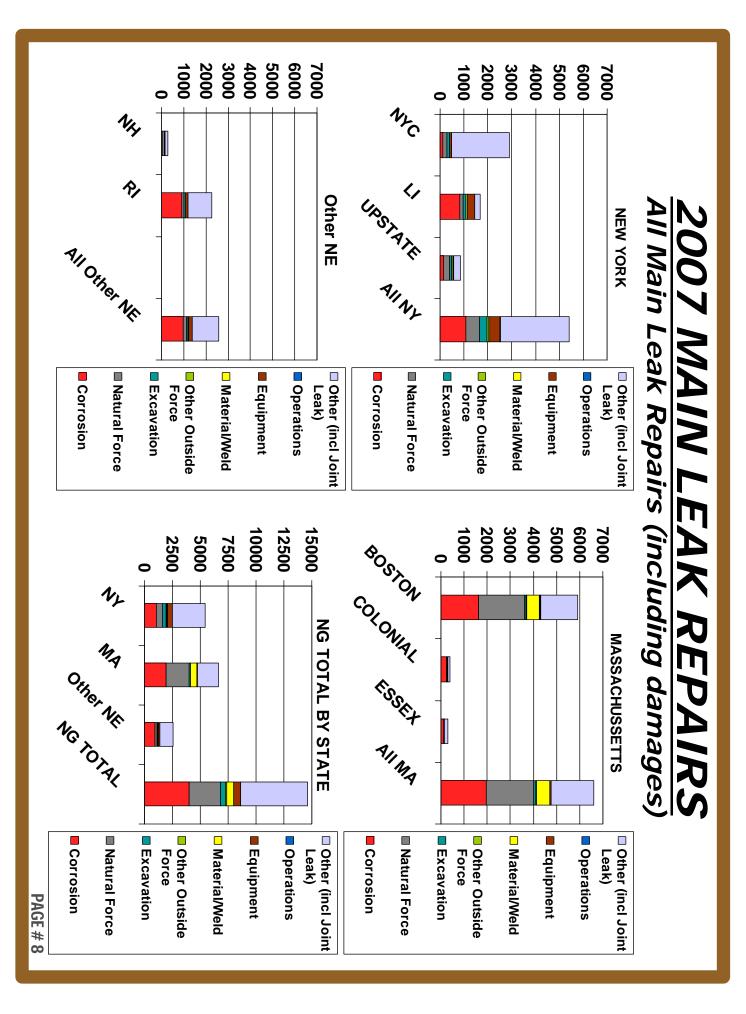


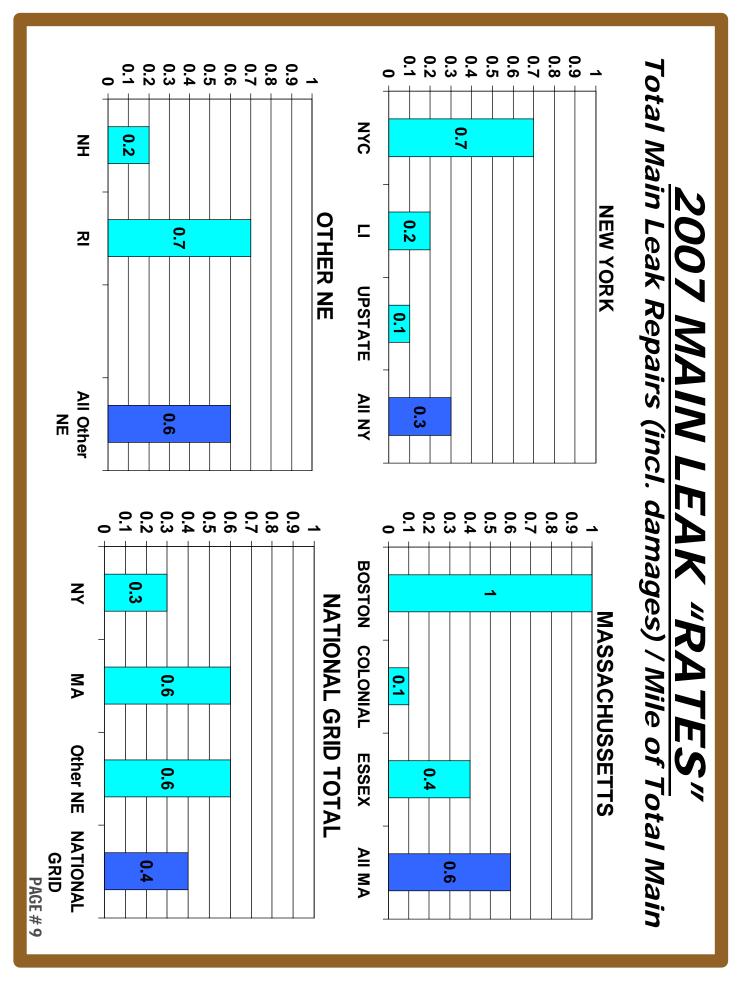


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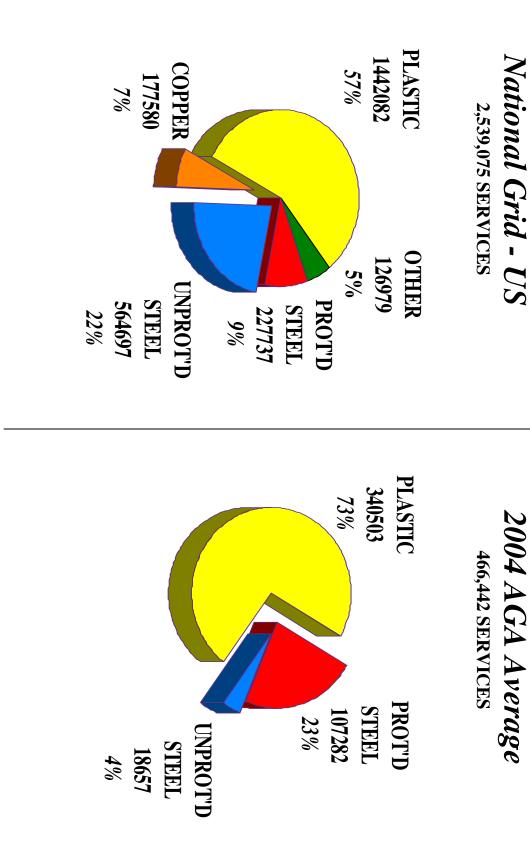




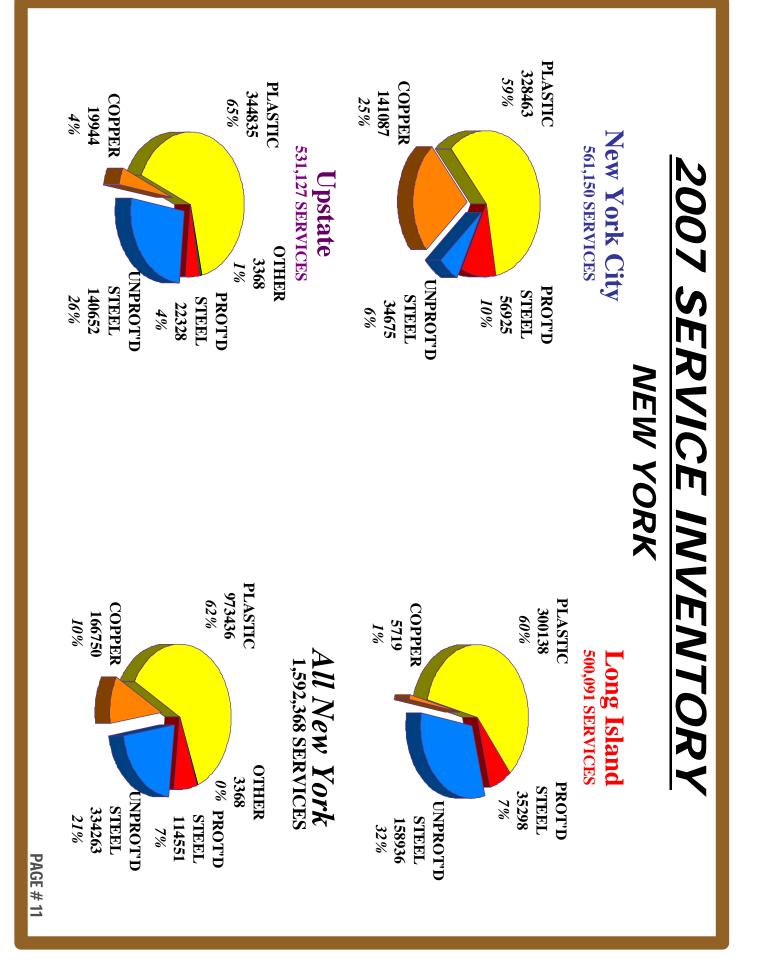


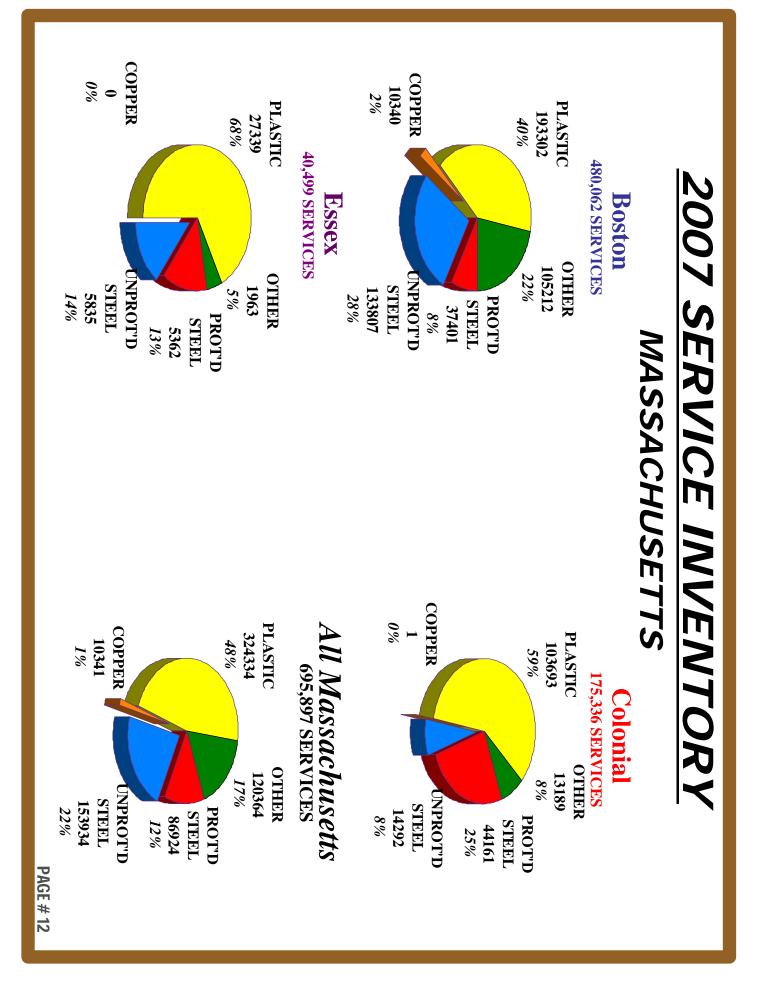
# 2007 SERVICE INVENTORY

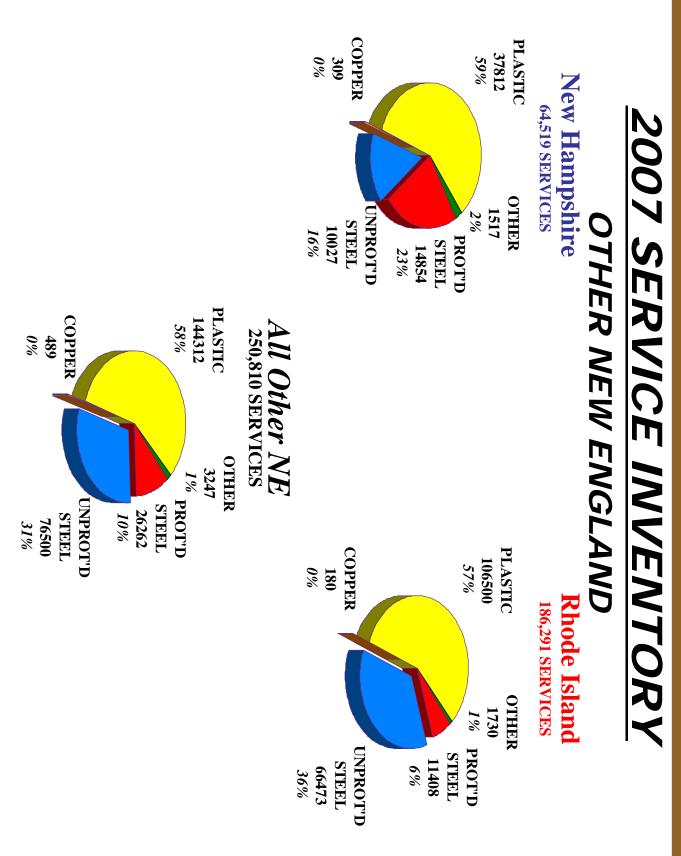
# U.S. COMPARATIVE SUMMARY



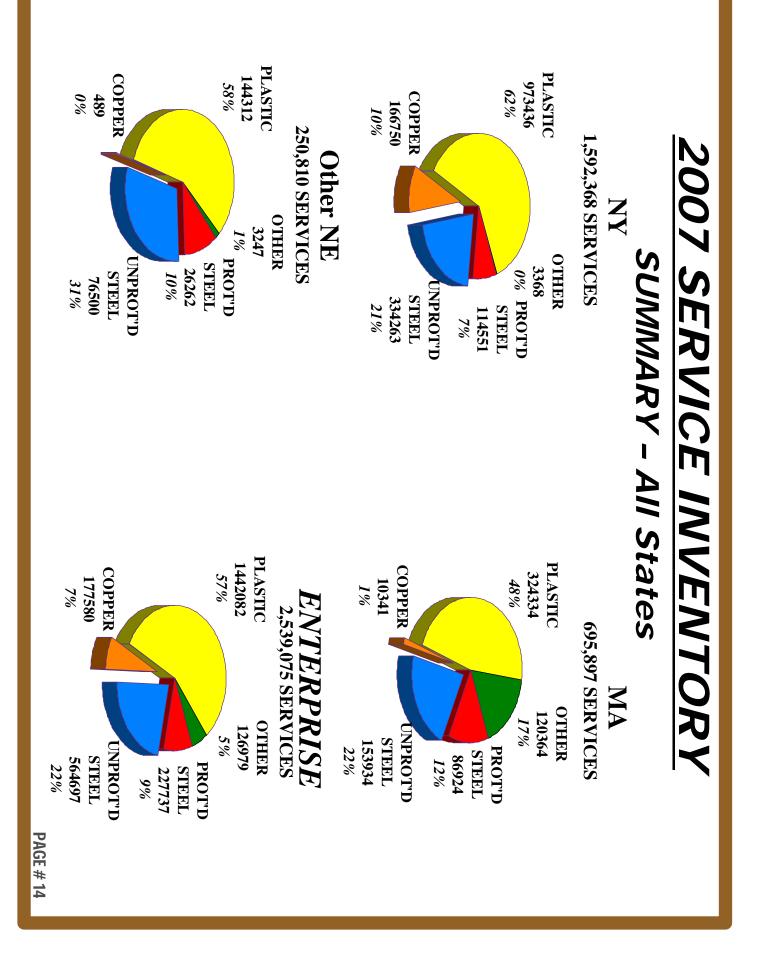
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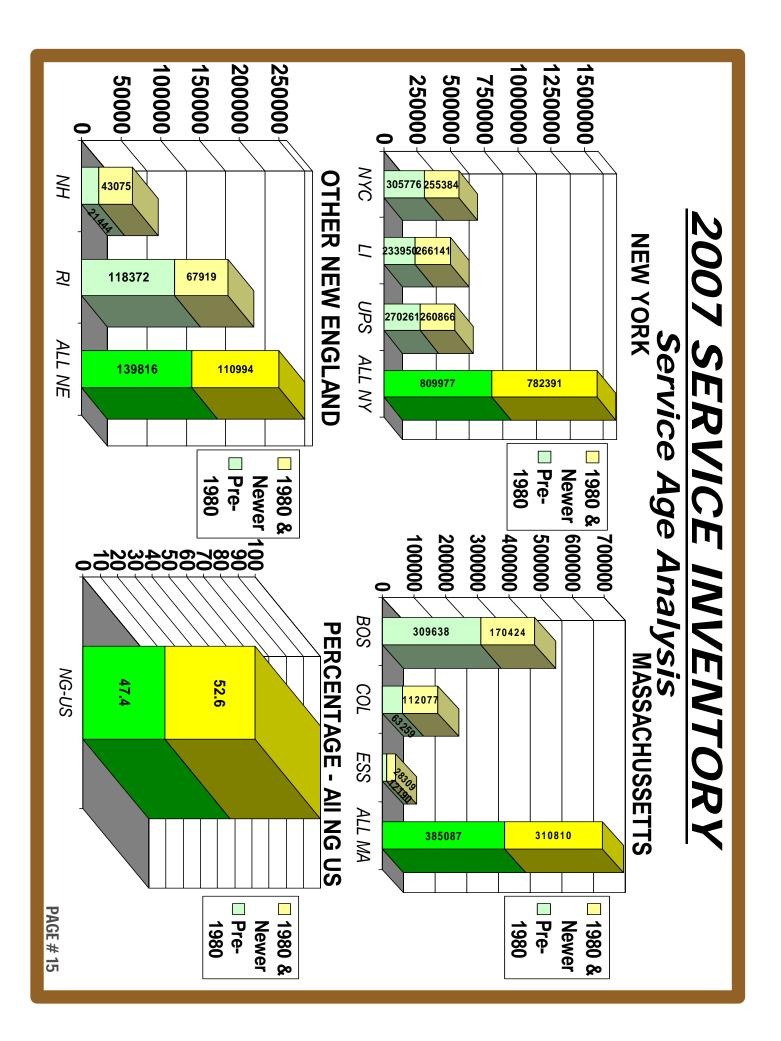


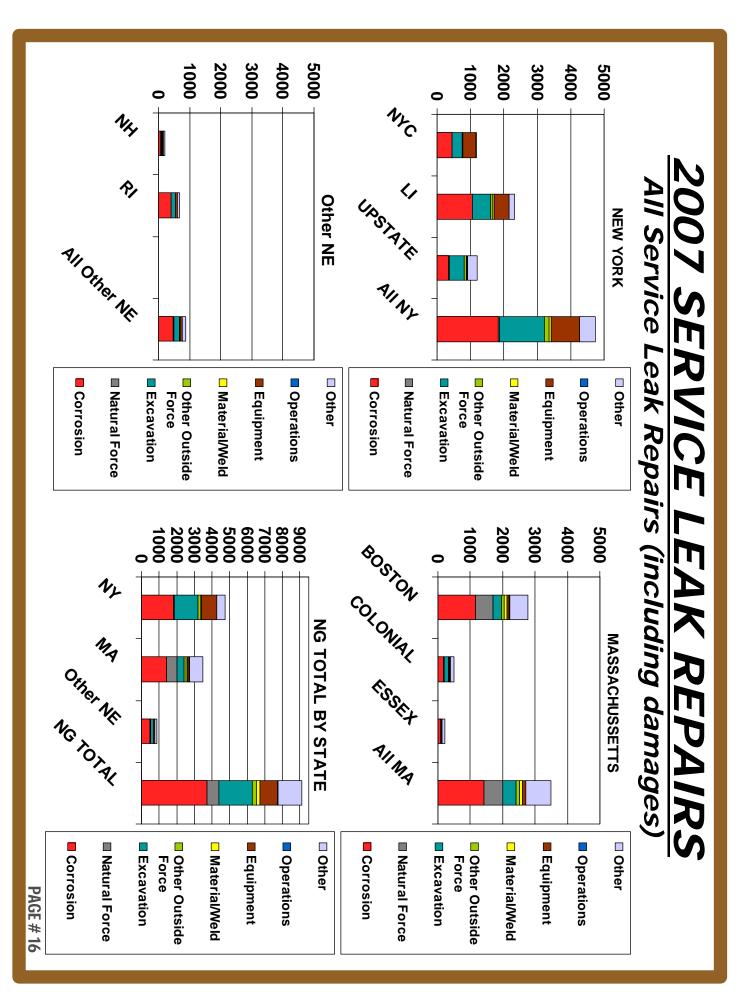




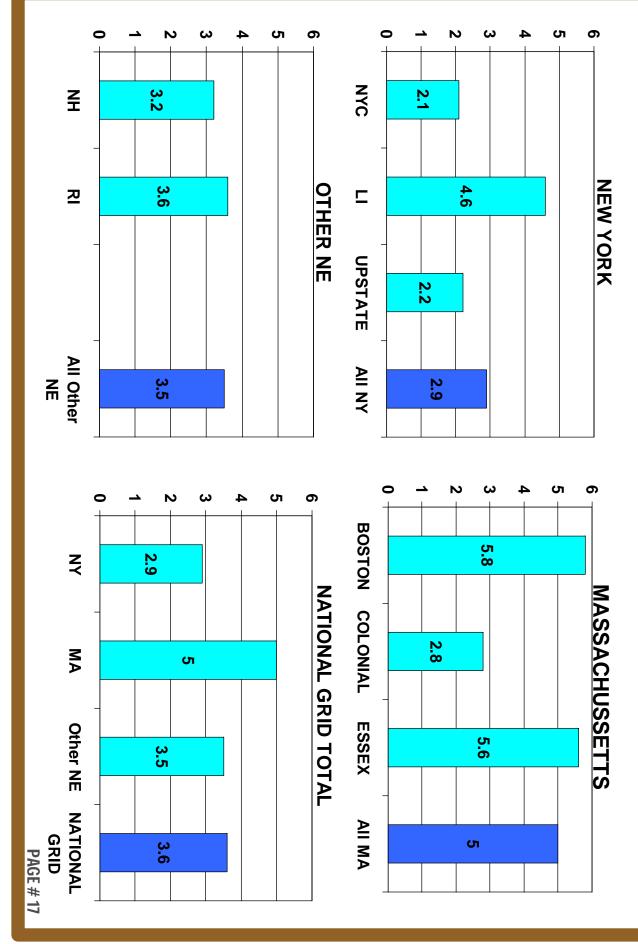
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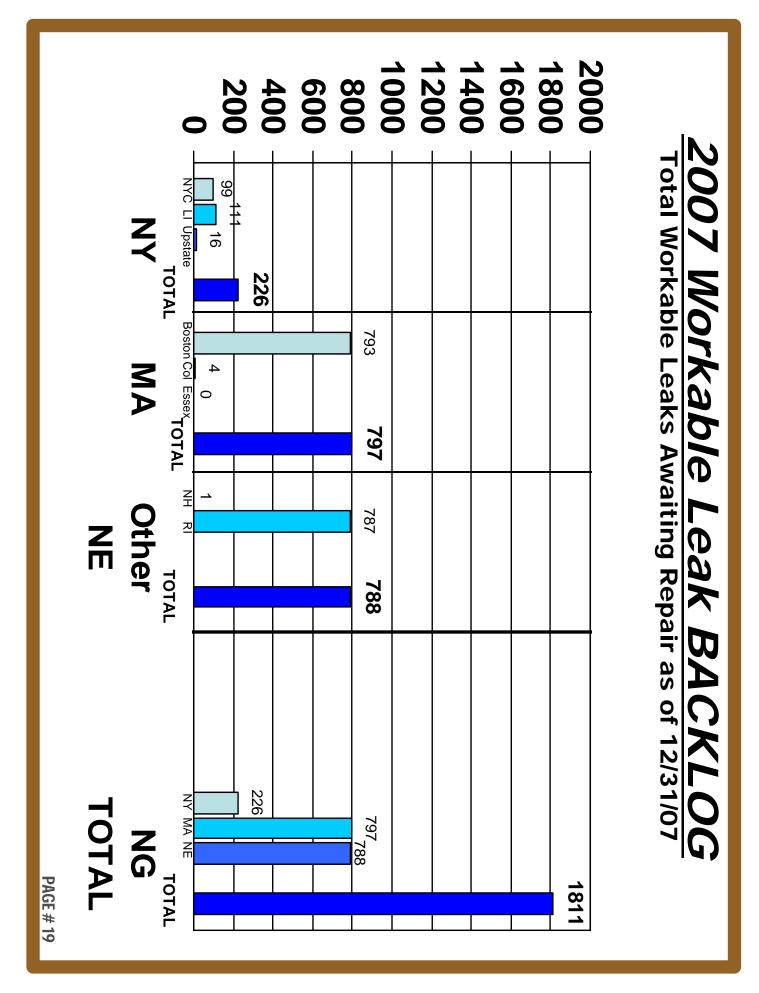


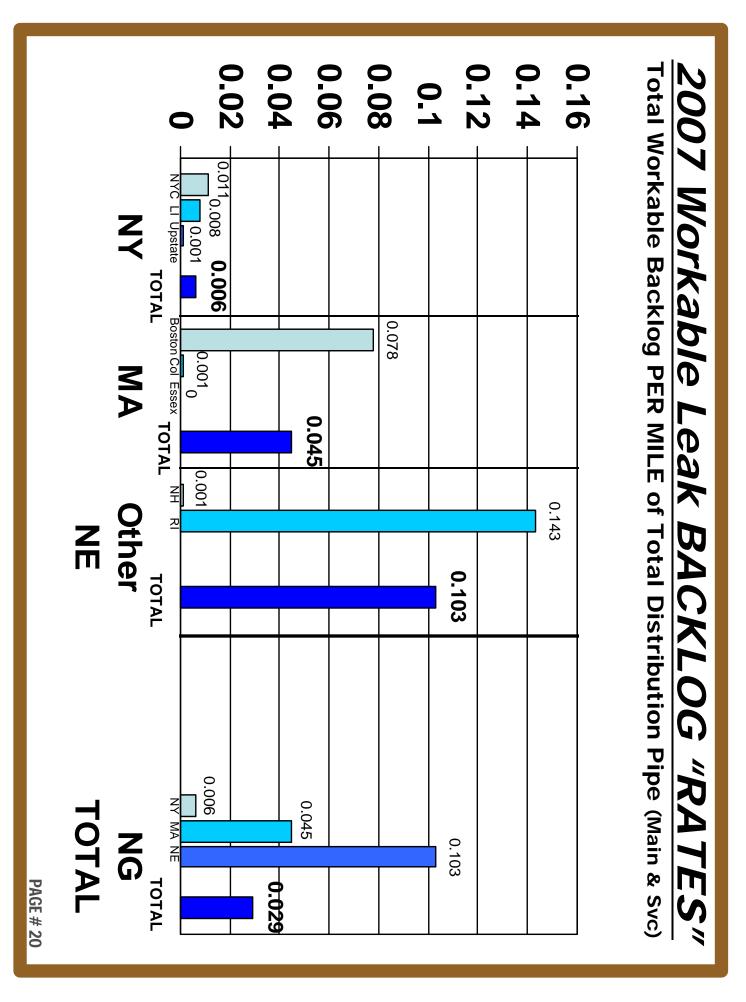






PAGE # 18	nd "Lowell"	Cape Cod" anc	NOTE: Colonial includes both "Cape Cod" a	)TE: Colonial	NC	
63,438	28,112	58.46	72	2,539,075	35,326	NG-US
7,627	3,206	67.49	57	250,810	4,421	Other NE
17,635	6,792	51.53	64	695,897	10,843	MA State
38,176	18,114	60.06	79	1,592,368	20,062	NY State
		·	•			
7,627	3,206	67.49	57	250,810	4,421	Other NE
5,499	2,397	67.94	60	186,291	3,102	RI
2,128	809	66.19	49	64,519	1,319	HN
17,635	6,792	51.53	64	695,897	10,843	MA State
1,455	603	78.58	48	40,499	852	Essex
5,962	2,190	65.96	46	175,336	3,772	Colonial
10,218	3,999	43.98	77	480,062	6,219	Boston
38,176	18,114	60.06	79	1,592,368	20,062	NY State
15,683	7,175	71.33	62	531,127	8,508	Upstate
13,677	6,156	65	66	500,091	7,521	
8,816	4,783	45	139	561,150	4,033	NYC
(miles)	(miles)	(feet/service)	(Svcs/Mile Main)	(#)	(miles)	
TOTAL DISTRIB PIPE	Avg Svc Length Service Pipe Length	Avg Svc Length	Service Density	Total Services	<b>Distribution Main</b>	
	Se	ort Pipe Inventori	2007 D.O.T Report Pipe Inventories			
NATIONAL GRID-US DISTRIBUTION PIPE PROFILE BY STATE AND LEGACY COMPANY	ATE AND LEG	FILE BY ST	ON PIPE PRC	ISTRIBUTIO	L GRID-US D	NATIONA





## 1,134 4,390 1,840 1,405 208 800 534 350 318 460 785 150 155 37 1 34 2 СЛ ω ω S 4 S Barton Ave. John & Martin St Street Funston Ave. Area Reynolds Ave Canonicus St New Britain Gordon Ave Richmond Street Fales Ave., Lewis St. Bay Rd. to Richards St Merritt Rd Legion Way Gentian Ave., |Highland Ave. @ Narragansett Pkwy Oriole Avenue Allendale Ave Wayland Avenue and Dove Street Williams, Thayer Lockwood and Point 4560' x 4' CI and 6" CI on Providence, Charlesfield Arnold, John, Replace 150 x 3" BS, 0 services Being designed as LDT #10 to #42 Highland Ave Stoddard Pl. to 1130 Narragansett Pkwy , System Can go whenever. 3/8/07. Replace 534' x 2" BS, 8 services. Shove St. east to end of main Pawtucket Ave. and #35 Merritt Rd Replace 1414' x 4" Cl, 33 services At Breeze Way Replace 495 of 3" and 4" CI approximately 5 services to 35# main and E. Manning. Replace 110' x 6" CI on approximately 830' x 4" CI on Medway 2155' x 3" CI on Conduit Street. Replace Point Street. Replace approximately C Replace approximately 5930' x 3" and 4" #67 Reynolds to # 79 Reynolds Church Ave. to Torrington Dr. Belleview to Spring; John to Prospect Hill, Wayland. LP services to 35# main (17). Replace Abandon 1750' x 4" CI LP main, transfer Emmett, Frank, and Oldham St. Abandon 2130' x 4" CI on Lockwood and Replace approximately 3500' x 3" CI on Includes work to Reg. Station R027. West of Admiral St., north of Isabella Ave. Warwick Neck to Grand Ave. Permit received Tarleton Street. From Oakland Beach to end of main inc. MR/Butler Avenue to Peterson Street Abandon 323' x 6" Cl, transfer Attachment RR-COMM-12(b) System System System System System System System Integrity System System System Integrity Integrity System System System System Integrity System System Integrity System Integrity East East Barrington Providence Providence Providence Providence Providence Providence Warw'ick Barrington Warwick Tiverton Warwick Warwick Newport Providence Providence Warwick Johnston

## Attachment RR-COMM-12(b)

215	604	410	1,605	
9	6	5	15	
9 Franklin St	Burns Street, Blossom Street	Brookfield Dr., Louise Dr.	Vernon Ave., 15 Livingston Place	Lockwood and Point Street
From Spring St 200'. Abandon 450' total. Integrity	Relay 600' x 2" PE on Burns and Blossom.	Wakefield St to end of main	Broadway to Fenner Ave.	Abandon 2130' x 4" Cl on Lockwood and Point Street. Replace approximately 2155' x 3" Cl on Conduit Street. Replace Lockwood and Point 4560' x 4' Cl and 6" Cl on Providence, Street Emmett, Frank, and Oldham St.
System Integrity	System Integrity	System Integrity	System Integrity	System Integrity
Newport	West Warwick	West Warwick	Newport	Providence

## Record Request No. 14

## Request:

Please provide any cost benefit analysis prepared by the Company quantifying the benefit of moving meters that are currently located inside customer premises to an outside location?

## Response:

The decision to move high pressure meter and regulator installations from inside to outside of the customer premise was based on an internal assessment of the risk. No cost-benefit analysis was performed.

## Record Request No. 21

## Request:

Please provide a summary table showing total energy assistance funds provided to low income gas and electric service customers over the past three years.

## Response:

		12-mos ended June 30, 2008	12-mos ended June 30, 2007	12-mos ended June 30, 2006
-	Gas Service Customers			
1	LIHEAP funds to offset residential customers' bills	\$5,641,771	\$7,678,324	\$6,880,797
2	Number of customers receiving LIHEAP grants	17,234	17,027	17,121
3	Good Neighbor Energy Fund	\$319,440	\$190,209	\$169,344
4	Total net write-offs (not tracked by rate class or protection status)	\$9,230,765	\$9,147,982	\$7,279,411
5	Energy Efficiency Program Funds to aid low income customers	•		
6	(program initiated July 2007) Other Programs	\$983,643	\$0	\$0
7	Supplemental LIHEAP match	\$1,636,461	\$1,578,679	\$2,521,308
8	Various Community Agencies	\$1,510,809	\$1,292,463	\$892,646
	Electric Service Customers			
9	LIHEAP funds to offset			
10	residential customer bills	\$908,328	\$918,125	\$580,940
10	Number of customers receiving LIHEAP grants	2,857	2,416	1,808
11	Good Neighbor Energy Fund Money (calendar year 2007,			
4.0	2006 and 2005)	\$13,977	\$189,235	\$96,094
12	Subsidy provided under discounted Low Income Rate A-			
40	60 (includes CTC funds)	\$5,500,000	\$6,300,000	\$5,200,000
13 14	CTC settlement funds	\$1,805,070	\$2,024,447	\$982,159
14	DSM funds to aid low income customers (calendar year 2007,			
45	2006 and 2005)	\$2,993,594	\$1,922,500	\$1,924,900
15 16	Total net write-offs	\$12,100,000	\$11,000,000	\$7,800,000
16 17	Net write-offs for A-60 rate Other Programs	\$2,000,000 \$0	\$1,800,000 \$0	\$1,400,000 \$0