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March 6, 2008

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

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PUBLIC UTILITIES COMMISSION

Dear Ms. Massaro:

We are filing, herewith, for effect April 5, 2008, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
TOC	1 and 62	N/A
A/1	19 and 20	20.1
M/1	1	1.1

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to introduce a one-time bill credit in the amount of \$25.00 or \$50.00 to qualifying residential customers who meet certain criteria. The attached Executive Summary contains the details of the proposed one-time bill credit.

Verizon certifies that the rates for Verizon’s voice services with the one-time bill credit are not less than the Long-run Incremental Costs of offering the services.

Additionally, this filing revises the TOC (Table of Contents) to add certain items introduced and approved in previous filings.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Theresa L. O'Brien".

Theresa L. O'Brien

Attachments

Introduction of the One-Time Bill Credit

Executive Summary

Verizon Rhode Island

March 2008

Description of Filing

In this filing, Verizon Rhode Island (“Verizon RI”) introduces a one-time bill credit of \$25.00 to customers who retain their Verizon dial tone service or change to Verizon for local service from another local service provider and a one-time bill credit of \$50.00 to customers who re-establish service with Verizon after moving and disconnecting their service.

Customers who (1) call Verizon to disconnect their dial tone line service or have taken steps to disconnect their Verizon service but, in either case, retain their service with Verizon, or (2) change their local exchange service from another local service provider to Verizon are eligible to receive a \$25.00 credit on their telephone bill.

Also, current residence customers who contact Verizon to disconnect their dial-tone service due to a move, and indicate that they are not yet ready to order service at the new location, will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of \$50.00 if they establish new dial tone service with Verizon within 90 days of disconnecting their service. At the time the customer orders service at the new location, the customer must call the toll-free number printed on the letter and provide the representative with the offer code included in the letter to receive the “Not Ready for Service” one-time \$50.00 bill credit.

Customers who select Regional Essentials or Regional Value without a qualifying unlimited long distance calling plan and receive the monthly discount offered under the Regional Essentials or Regional Value Voice Discount are not eligible for either the \$25.00 or \$50.00 bill credit.

Verizon customers receiving this one-time bill credit are not eligible to receive any other one-time bill credit or any other one-time discount.

The one-time bill credit is not available to customers disconnecting seasonal dial tone service.

Customers are eligible for only one (1) one-time bill credit once in any rolling 12-month period.

Rationale

Many of Verizon's competitors offer bill credits in order to retain their customers. In an ever-increasing competitive environment, Verizon will use bill credit incentives to persuade our customers to stay with the company, return to the company and/or encourage previous Verizon customers to call us first when they are ready to establish service at a new location(s).

Verizon certifies that the rates for Verizon's voice services with the one-time bill credit are not less than the Long-run Incremental Costs of offering the services.

Table of Contents
Part A
Exchange and Network Services

1.	Tariff Information and General Regulations	1
1.1.	Tariff Information	1
1.1.1.	Tariff Structure	1
1.1.2.	Page Revisions	1
1.1.2.C.	Supplement Numbers.....	1
1.1.3.	Tariff Codes	1
1.1.4.	Referencing	2
1.1.5.	Trademarks and Service Marks	2
1.1.5.A.1.	Registered Service Marks	2
1.1.5.A.2.	Service Marks	3
1.1.5.A.3.	Registered Trademark/Service Marks.....	3
1.1.6.	Definitions	3
1.2.	Application of Tariff.....	13
1.2.1.	General	13
1.3.	Use of Service	14
1.3.1.	Lawful Use.....	14
1.3.2.	Competitive Use.....	14
1.3.3.	Connection to Telephone Company Facilities.....	15
1.3.4.	Provision and Ownership of Equipment and Lines	15
1.3.5.	Minimum Service Periods.....	16
1.4.	Responsibility of the Telephone Company	17
1.4.1.	Furnishing of Service	17
1.4.2.	Service Observing.....	18
1.4.3.	Liability	18
1.4.4.	Failure of Service	19
1.4.5.	One-Time Bill Credit.....	19
1.4.6.	Installation Warranty	20
1.4.6.A.	Residence Service.....	20
1.4.7.	Customer Satisfaction Guarantee.....	20
1.4.7.A.1.	Custom Calling.....	20
1.4.7.A.2.	Phonesmart.....	20
1.4.7.A.3.	Distinctive Ring	20
1.4.7.A.4.	Voice Dialing	20
1.4.7.A.5.	WorkSmart Package	20
1.5.	Responsibility of the Customer.....	21
1.5.1.	Cancellation, Change, or Deferment Prior to Establishment of Service	21
1.5.2.	Equipment Space and Power	21
1.5.3.	Liability	22
1.5.4.	Notification for Termination of Service	22
1.5.5.	Payment of Bills.....	22
1.5.5.B.	Late Payment	22
1.5.5.C.	Returned Check	22
1.5.6.	Deposits.....	23
1.6.	Customer Assistance Programs.....	24
1.6.1.	Lifeline.....	24
1.6.2.	Link Up America.....	25
1.6.3.	Enhanced Lifeline.....	25
1.6.4.	Expanded Link Up America.....	25
1.7.	Payment Plans	26
1.7.1.	Conventional Payment Plan	26
1.7.2.	Companion Rate Plan	26
1.7.2.B.	Minimum Period	26
1.7.3.	Two Tier Rate Plan	26
1.7.3.B.	Monthly Rates and Service and Equipment Charges.....	26

(N)
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(T)

**Table of Contents
Part M
Rates and Charges**

1.	Exchange and Network Services	1	
1.1.	Tariff Information and General Regulations	1	
1.1.1.	One-Time Bill Credit	1	(N)
1.1.2.	Payment of Bills	1	(T)
1.1.3.	Payment Plans	1	(T)
1.1.4.	Customer Assistance Programs	1.1	(T)
1.2.	Construction and Interior Wiring	2	
1.2.1.	Construction	2	
1.2.2.	Engineering Design Charge	2	(T)
1.3.	Service Charges	3	
1.3.1.	Premise Work Charges	3	
1.3.2.	Other Service and Equipment Charges	3	
1.4.	Connections of Customer Premises Equipment to the Telecommunications Network	6	
1.4.1.	Protection Equipment for Service to Power Stations	6	
1.4.2.	Connecting Arrangements	6	
1.5.	Exchange Service	14	
1.5.1.	Basic Exchange Services—Monthly Rates by Exchange Zone	14	
1.5.2.	Basic Exchange Services—Composite Statewide Monthly Rates Schedule	16	
1.5.3.	Basic Exchange Services—Superseded Services Monthly Rates by Exchange/Zone	17	
1.5.4.	Basic Exchange Services—Other	19	
1.5.5.	Other Services	20	
1.5.6.	Directory Listing Service	21	
1.5.7.	Directory Assistance Service	22	
1.5.8.	Nynex Call Connect Service	22	
1.5.9.	Busy Line Verification and Busy Line Interrupt	22	
1.5.10.	Business Link OCP	22	
1.5.11.	Business Link Rewards	23	(T)
1.5.12.	National—411 (N—411) Service	23	
1.6.	Local Service Areas	24	
1.7.	Auxiliary Exchange Services	25	
1.7.1.	Custom Calling Services	25	
1.7.2.	Remote Call Forwarding	27	(T)
1.7.3.	Special Reversed Charge Toll Service (Enterprise)	27	
1.7.4.	Line Hunting Service	28	
1.7.5.	Referral Services	28	(T)
1.7.6.	Stop Hunt Arrangement	28	
1.7.7.	Make Busy Arrangement	28	
1.7.8.	Toll Restriction	28	
1.7.9.	Signal Line Filter	28	
1.7.10.	Curb-A-Charge Service	29	
1.7.11.	Intellidial Calling Service	29	
1.7.12.	Pulsenet Alert Transport Service	31	
1.7.13.	Simplified Message Desk Interface (SMDI)	32	
1.7.14.	Distinctive Ring Service	32	
1.7.15.	Phonesmart Service	32	
1.7.16.	Voice Dialing Service	34	
1.7.17.	Custom Redirect Service	34.1	(T)
1.8.	Public Telephone Services	35	
1.8.1.	Public Access Smart-pay Line (PASL) Service	35	
1.8.2.	Public Access Line (PAL) Service	35	
1.8.3.	Public Access Line (PAL) Curb-A-Charge Service	35	
1.9.	Message Telecommunications Service (MTS)	36	
1.9.1.	Message Telecommunications Service	36	

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.3 Liability	
E.	The Telephone Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the attachment of the Telephone Company's instruments, apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.
F.	The Telephone Company is not responsible to the customer, authorized user, joint user, sharer of service, or patron of a reseller for injuries or damages to persons or property arising from the existence of a customer-provided power supply.

1.4.4 Failure of Service	
A.	For any complete failure of local exchange service continued more 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
B.	Allowance for interruptions of private line services involving tie lines (Private Line Type 2001B), extension line service (Private Line Type 2001A) or foreign exchange service (Private Line Type 2006) and other private line services is provided in accordance with the regulations in Part B.
C.	Allowance for interruptions of Dedicated Toll Free Service (DTFS) is specified in Section 11.

1.4.5 One-Time Bill Credit	
A.	Qualifying residential customers who meet one of the following three criteria may be eligible to receive a one-time bill credit in the amount of \$25.00 or \$50.00. <ol style="list-style-type: none"> 1. Current residence customers of Verizon dial-tone service who: i) contact Verizon to disconnect their dial-tone service, or ii) have otherwise taken steps to disconnect their dial-tone service, and who, in either case (i or ii), agree to retain their Verizon dial-tone service may be eligible to receive a one-time bill credit of \$25.00. 2. Individuals who change their existing local exchange service from another local service provider to Verizon as a direct result of Verizon's marketing campaigns and who agree to subscribe to any Verizon voice-only service may be eligible for a one-time bill credit of \$25.00. 3. Current residence customers who contact Verizon to disconnect their dial-tone service due to a move, and indicate that they are not ready to order service at the new location, will be mailed a letter informing them that they are eligible for a one-time bill credit in the amount of \$50.00 if they establish new dial tone service with Verizon within 90 days of disconnecting their service. The one-time \$50.00 bill credit will be applied to the customer's first applicable Verizon monthly bill for the new location.

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Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.5 One-Time Bill Credit	
3. (Cont'd)	
a.	At the time the customer orders service at the new location, the customer (i) must call the toll-free number printed on the letter and (ii) provide the representative with the offer code included in the letter to receive the Not Ready for Service one-time \$50.00 bill credit.
b.	Verizon will honor the Not Ready for Service one-time \$50.00 bill credit issued by other Verizon jurisdictions as long as the offer meets the terms and conditions of this tariff.
B.	Customers who select Regional Essentials or Regional Value without a qualifying unlimited long distance calling plan and receive the monthly discount offered under the Regional Essentials or Regional Value Voice Discount are not eligible for either the \$25.00 or the \$50.00 bill credits.
C.	Verizon customers receiving this one-time bill credit are not eligible to receive any other one-time bill credit or one-time discount offer.
D.	The one-time bill credit is not available to customers disconnecting seasonal dial tone service.
E.	Customers are eligible for the one-time bill credit only once in any rolling 12-month period.

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1.4.6 Installation Warranty	
A.	Residence Service — The Telephone Company assures that when a residence customer orders a network access line, service will be installed on the agreed upon scheduled date.
1.	If service has not been installed on that date due to Telephone Company reasons, the customer will receive a credit in the amount of the total of one month of recurring rates for any basic exchange, auxiliary exchange, Selective Calling and Rhode Island Statewide Call Plan services that the customer initially ordered.
a.	The customer can only receive one credit per installation

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1.4.7 Customer Satisfaction Guarantee	
A.	This guarantee provides a credit on the Telephone Company bill to residence and business customers (including PBX) who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	Custom Calling — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line and Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling
2.	Phonesmart — Caller ID, Busy Redial
3.	Distinctive Ring
4.	Voice Dialing (Effective February 19, 2005, Voice Dialing will be withdrawn from this tariff, and the Telephone Company will no longer provide this service as of that date.)
5.	WorkSmart Package
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.

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Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.7 Customer Satisfaction Guarantee	
C.	The credit is equal to the Service & Equipment Order charge and the monthly rate incurred by the customer for the service.
1.	The credit does not apply to activation or usage charges associated with the service, to services offered under a contract, to services offered under a package offering (excluding WorkSmart and packages comprised of Custom Calling, or Distinctive Ring services), or to telephone equipment.
2.	When multiple services are ordered at the same time, the credit for the Service & Equipment charge will not apply if the customer retains any one of the services ordered.
3.	Each customer will be entitled to the credit one time per service/feature.

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Verizon New England Inc.

1. Exchange and Network Services
1.1 Tariff Information and General Regulations

1.1.4 Customer Assistance Programs				
ID	Service Category	Rate Element	Rate	USOC
	Lifeline	Recurring Reduction – Unlimited 1 Party Rate Group F – consisting of \$4.00 of state support and \$3.50 of additional federal support	7.50	
		Recurring Reduction – Unlimited, all others – consisting of \$4.50 of state support and \$3.50 of additional federal support	8.00	
		Recurring Reduction – Measured – consisting of \$4.67 of state support and \$3.50 of additional federal support	8.17	
	Enhanced Lifeline	Additional Reduction Applied to the Basic Monthly Service Rate – Per month – Per primary residential connection – Note: The enhanced lifeline reduction is that amount combined with the Lifeline reduction so as to arrive at a basic monthly service rate of \$1.00.	See Note	

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