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RHODE ISLAND PUBLIC UTILITIES COMMISSION



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January 16, 2008

Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect February 15, 2008, tariff material consisting of:

PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
A/7	29 and 30	N/A
H/2	9 and 10	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes an administrative change to amend the tariff language associated with Caller ID features to reflect the expanding technological options for the display of Caller ID information. Traditionally, Caller ID information was received by the customer at a CID (Caller ID) display box connected to the telephone line. New technologies are emerging that provide for greater options and increased customer choice for the display of Caller ID information. These options include, for instance, wireless devices and personal computers.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachment

Verizon New England Inc.

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1	Description
A.	<p>PHONESMART® Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>1. Busy Redial automatically monitors and redials the telephone number of the most recent outgoing call. Dependent upon the customer's serving central office, an audible announcement that alerts the customer to the availability and instructions to activate this service may be provided. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed.</p> <ul style="list-style-type: none"> a. Calls to 800 service numbers b. Calls to 900 service numbers c. Calls to 224 service number d. Calls preceded by an interexchange carrier access code e. Calls made on an international direct distance dialed basis f. Calls to directory assistance service g. Calls to universal emergency number service (911) <p>2. Caller ID – Number Only provides the originating telephone number, the date and the time of an incoming call in the period between the first and second telephone ring. This information is displayed on customer-provided equipment. (T)</p> <p>3. Caller ID provides the telephone number and associated name in the Telephone Company's records with the line from which an incoming call originates. This information is displayed on customer-provided equipment. (T) (T)</p> <p>4. Call Waiting ID Deluxe is an expanded form of Caller ID which also allows a customer who is off hook on an existing call to receive Caller ID (number and name) information for a new, incoming call, and to manage the new call by forwarding to a voice mail system, by including in conferencing, by routing to a message announcement, or by dropping the first or last caller.</p> <ul style="list-style-type: none"> a. The customer must subscribe to Call Waiting to take full advantage of this service. The customer is required to purchase customer premise equipment that is capable of displaying Call Waiting ID With Name information in addition to facilitating call management options.

Verizon New England Inc.

7. Auxiliary Exchange Services
7.17 PHONESMART® Service

7.17.1	Description
A.	(Continued)
5.	<p>Call Waiting ID With Name provides for an expanded use of Caller ID by allowing a customer, who also subscribes to Call Waiting, while off hook on an existing call, to receive Caller ID (name and number) information for a new incoming call. This information is displayed on customer-provided equipment.</p>
6.	<p>*69 allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.</p> <p>If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call. The following types of calls cannot be returned:</p> <ul style="list-style-type: none"> a. Calls from PBX station lines b. Calls from DID station lines c. Calls from lines equipped with line blocking d. Calls from lines which have activated per call blocking
7.	<p>Call Trace allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the annoyance call bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.</p>
8.	<p>Anonymous Call Rejection allows a customer to redirect incoming calls for which calling name and number display has been suppressed through the use of per call or line blocking, to an announcement indicating that the customer is not presently accepting such calls. The customer may activate and deactivate the feature without charge by dialing a code.</p> <ul style="list-style-type: none"> a. Upon receiving the anonymous call rejection announcement, the calling party may either reverse the blocking status of his/her line and redial the call or elect not to redial the call. b. Anonymous Call Rejection is provided automatically to customers subscribing to Caller ID – Number Only, Caller ID, Call Waiting ID With Name and Call Waiting ID Deluxe. Anonymous Call Rejection initially will be provided in a deactivated state.

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Verizon New England Inc.

2. Adjunct Features
2.4 INTELLISMART®

2.4.1	Description
A.	Intellismart service consists of a set of call management features which utilize the network's ability to forward the dialing party's telephone number between the originating and terminating central offices. Intellismart service depends on the availability of Signaling System 7 (SS7). It is available to digital Centrex customers from suitably equipped central offices where facilities permit. It may not be available when the subscriber completes or receives a call utilizing an interexchange carriers facilities.
B.	<p>Call Management Features may be ordered individually. They are as follows.</p> <ol style="list-style-type: none"> 1. Busy Redial— Automatically monitors and redials the telephone number of the most recent outgoing call. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed. <ol style="list-style-type: none"> a. Calls to Toll-Free service numbers b. Calls to 900 service numbers c. Calls to 224 service numbers d. Calls preceded by an interexchange carrier access code e. Calls made on an international direct distance dialed basis f. Calls to universal emergency number service (911) g. Calls to directory assistance service 2. Caller ID - Number Only— Provides the originating telephone number, the date, and the time of an incoming call in the period between the first and second telephone ring. This information is displayed on customer-provided equipment. Caller ID - Number Only is not provided on digital Centrex lines equipped with ISDN. (T) 3. Caller ID— Provides the telephone number and associated name in the Telephone Company's records with the line from which an incoming call originates. This information is displayed on customer-provided equipment. Caller ID is not provided on digital Centrex lines equipped with ISDN. (T)

Verizon New England Inc.

2. Adjunct Features
2.4 INTELLISMART®

2.4.1	Description
B.	(Continued)
4.	<p>Call Trace— Allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Telephone Company's central office equipment records and stores the incoming call message detail (date, time, and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the Annoyance Call Bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.</p>
5.	<p>Call Waiting ID with Name— Allows a Caller ID customer, who is using the telephone and receives a second call via Call Waiting, to see the telephone number and associated name in the Telephone Company's records of the line from which the second incoming call originates. This information is displayed on customer-provided equipment. Call Waiting ID with Name is not provided on digital Centrex lines equipped with ISDN.</p>
C.	<p>Intellismart is offered on a subscription basis, with the exception of the Call Trace feature which is billed on a charge per activation, only when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will be provided only to an appropriate law enforcement agency.</p>
1.	<p>A monthly capped amount applies.</p>
D.	<p>Blocking</p>
1.	<p>Per Call Blocking is an originating option that allows customers to control the disclosure of their directory number on a call-by-call basis. When activated the option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Per call blocking does not affect the operation of the other Intellismart features. Activation is accomplished by the calling party dialing the per call blocking activation code prior to initiating a call.</p> <p>a. Per call blocking is available in all central offices.</p> <p>b. There is no charge associated with per call blocking.</p> <p>Line Blocking allows customers to automatically block the disclosure of their directory number on all originating calls. The option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Line blocking does not affect the operation of the other Intellismart features.</p> <p>a. There is no charge associated with line blocking.</p>
E.	<p>Intellismart requires technically compatible customer premises equipment in order for it to be provisioned in a satisfactory manner.</p>

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