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April 1, 2004

Ms. Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect May 1, 2004, tariff material consisting of:

**RI PUC No. 15**

| <b>Part/Section</b> | <b>Revision of Page(s)</b>   | <b>Original of Page(s)</b> |
|---------------------|------------------------------|----------------------------|
| M/1                 | 1, 14, 15, 16, 17,<br>and 18 | N/A                        |

Pursuant to the Commission's Order No. 17417 issued March 31, 2003, in Docket No. 3445, this filing proposes an increase of \$1.00 to residence basic exchange rates for all rate groups. The increase will be applied to unlimited one-party basic exchange service, unlimited two-party basic exchange service and measured one-party basic exchange service.

This filing also proposes an increase of \$1.00 to the recurring reduction for Lifeline Telephone Service. As a result of the increased reduction, Lifeline telephone subscribers will not be affected by the increase in residence basic exchange rates.

Please note that, although the proposed tariff becomes effective May 1, 2004, the rate change will not appear on customers' bills until June. Customer notification will begin in May and will continue through June, when the increase will first appear on customers' bills.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter and the tariff pages marked "Duplicate" with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon New England Inc.

**1. Exchange and Network Services**  
**1.1 Tariff Information and General Regulations**

| 1.1.1 Payment of Bills |                         |                    |       |      |
|------------------------|-------------------------|--------------------|-------|------|
| ID                     | Service Category        | Rate Element       | Rate  | USOC |
|                        | Returned Check or Draft | Per check or draft | 15.00 |      |

| 1.1.2 Payment Plans |  |   |        |      |
|---------------------|--|---|--------|------|
| ID                  | Service Category                       | Rate Element  | Rate   | USOC |
|                     | Two Tier Rate Plan Transfer of Service | NRC   | 110.00 |      |
|                     | Two Tier Rate Plan                     | Conversion Subsequent to Initial Installation – S&E             | 5.70   |      |
|                     | Variable Term Payment Plan             | Change in Length of OPP to Another OPP Longer Than Existing OPP | 5.70   |      |

| 1.1.3 Customer Assistance Programs |                   |  |          |      |
|------------------------------------|-------------------|--|----------|------|
| ID                                 | Service Category  | Rate Element   | Rate     | USOC |
|                                    | Lifeline          | Recurring Reduction – Unlimited – consisting of \$5.50 of state support and \$3.50 of additional federal support   | 9.00     | (I)  |
|                                    |                   | Recurring Reduction – Measured – consisting of \$3.67 of state support and \$3.50 of additional federal support  | 7.17     | (I)  |
|                                    | Enhanced Lifeline | Additional Reduction Applied to the Basic Monthly Service Rate – Per month – Per primary residential connection – Note: The enhanced lifeline reduction is that amount combined with the Lifeline reduction so as to arrive at a basic monthly service rate of \$1.00. | See Note | (I)  |



Verizon New England Inc.

**1. Exchange and Network Services**  
**1.5 Exchange Service**

| 1.5.1 Basic Exchange Services—Monthly Rates by Exchange Zone |                               |  |       |      |
|--|-------------------------------|--|-------|------|
| ID   | Service Category              | Rate Element   | Rate  | USOC |
|  | Residence – Measured 1 Party  | All Exchanges/Zones (except West Gloucester)                                   | 8.17  | (I)  |
|  |                               | Local Usage Allowance – Minutes – Monthly – Per line                           | 90    |      |
|  |                               | Local Usage Allowance – Lifeline customers only – Minutes – Monthly – Per line | 180   |      |
|  |                               | Local Usage – Per additional minute  | .037  |      |
|  | Residence – Unlimited 1 Party | Block Island   | 14.30 | (I)  |
|  |                               | Bristol  | 17.62 |      |
|  |                               | Carolina   | 14.30 |      |
|  |                               | Centredale   | 19.26 |      |
|  |                               | Coventry   | 18.65 |      |
|  |                               | Cumberland Hill  | 19.26 |      |
|  |                               | Greenwich  | 18.65 |      |
|  |                               | Hope Valley  | 14.94 |      |
|  |                               | Jamestown  | 14.94 |      |
|  |                               | Little Compton   | 14.94 |      |
|  |                               | Narragansett   | 14.30 |      |
|  |                               | Newport  | 14.30 |      |
|  |                               | North Kingstown  | 14.94 |      |
|  |                               | Pascoag  | 14.30 |      |
|  |                               | Pawtucket  | 19.26 |      |
|  |                               | Portsmouth   | 14.30 |      |
|  |                               | Providence   | 19.26 |      |
|  |                               | Scituate   | 17.62 |      |
|  |                               | Tiverton   | 15.26 |      |
|  |                               | Warren   | 17.62 |      |







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**1.5 Exchange Service**

| <b>1.5.1 Basic Exchange Services—Monthly Rates by Exchange Zone</b> |                               |   |             |             |
|---|-------------------------------|---|-------------|-------------|
| <b>ID</b>   | <b>Service Category</b>       | <b>Rate Element</b>   | <b>Rate</b> | <b>USOC</b> |
|   | Residence – Unlimited 2 Party | West Warwick  | 16.26       | (I)         |
|   |                               | Woonsocket  | 12.99       | (I)         |
|   | Business – Measured 1 Party   | All Exchanges/Zones (except for West Glocester) – Month-to-Month                | 19.95       |             |
|   |                               | All Exchanges/Zones (except for West Glocester) – 24-Month Commitment - Monthly | 18.95       |             |
|   |                               | Local Usage – Per message   | .0125       |             |
|   |                               | Local Usage – Per minute  | .037        |             |
|   | Business – Unlimited 1 Party  | Block Island  | 36.49       |             |
|   |                               | Carolina  | 36.49       |             |
|   |                               | Hope Valley   | 41.30       |             |
|   |                               | Jamestown   | 41.30       |             |
|   |                               | Little Compton  | 41.30       |             |
|   |                               | Narragansett  | 36.49       |             |
|   |                               | Newport   | 36.49       |             |
|   |                               | North Kingstown   | 41.30       |             |
|   |                               | Pascoag   | 36.49       |             |
|   |                               | Portsmouth  | 36.49       |             |
|   |                               | Tiverton  | 43.81       |             |
|   |                               | Westerly  | 36.49       |             |
|   |                               | Woonsocket  | 43.81       |             |
|   |                               |   |             |             |

| <b>1.5.2 Basic Exchange Services—Composite Statewide Monthly Rates Schedule</b> |                              |  |             |             |
|---|------------------------------|--|-------------|-------------|
| <b>ID</b>   | <b>Service Category</b>      | <b>Rate Element</b>                                  | <b>Rate</b> | <b>USOC</b> |
|   | Residence – Measured 1 Party | All Rate Groups                                      | 8.17        | (I)         |
|   |                              | Local Usage Allowance – Minutes – Monthly – Per line | 90          |             |



Verizon New England Inc.

**1. Exchange and Network Services**  
**1.5 Exchange Service**

| <b>1.5.2 Basic Exchange Services–Composite Statewide Monthly Rates Schedule</b> |                               |  |             |             |
|---|-------------------------------|--|-------------|-------------|
| <b>ID</b>   | <b>Service Category</b>       | <b>Rate Element</b>  | <b>Rate</b> | <b>USOC</b> |
|   | Residence – Measured 1 Party  | Local Usage Allowance – Lifeline customers only – Minutes – Monthly – Per line | 180         |             |
|   |                               | Local Usage – Per additional minute  | .037        |             |
|   | Residence – Unlimited 1 Party | Rate Group A   | 14.30       | (I)         |
|   |                               | Rate Group B   | 14.94       |             |
|   |                               | Rate Group C   | 15.26       |             |
|   |                               | Rate Group D   | 17.62       |             |
|   |                               | Rate Group E   | 18.65       |             |
|   |                               | Rate Group F   | 19.26       |             |
|   | Residence – Unlimited 2 Party | Rate Group A   | 12.11       | (I)         |
|   |                               | Rate Group B   | 12.64       |             |
|   |                               | Rate Group C   | 12.99       |             |
|   |                               | Rate Group D   | 15.15       |             |
|   |                               | Rate Group E   | 16.26       |             |
|   |                               | Rate Group F   | 16.86       |             |
|   | Business – Measured 1 Party   | All Rate Groups– Month-to-Month  | 19.95       |             |
|   |                               | All Rate Groups – 24-Month Commitment – Monthly                                | 18.95       |             |
|   |                               | Local Usage – Per message  | .0125       |             |
|   |                               | Local Usage – Per minute   | .037        |             |
|   | Business – Unlimited 1 Party  | Rate Group A   | 36.49       |             |
|   |                               | Rate Group B   | 41.30       |             |
|   |                               | Rate Group C   | 43.81       |             |

| <b>1.5.3 Basic Exchange Services–Superseded Services Monthly Rates by Exchange/Zone</b> |                               |                     |             |             |
|---|-------------------------------|---------------------|-------------|-------------|
| <b>ID</b>   | <b>Service Category</b>       | <b>Rate Element</b> | <b>Rate</b> | <b>USOC</b> |
|   | Residence – Unlimited 1 Party | West Gloucester     | 14.30       | (I)         |





