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Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect February 21, 2004, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
TOC	24 and 63	N/A
A/7	33	N/A
A/15	1, 2, 3, 9, 14, 15, and 16	N/A
M/1	39, 57 and 60	N/A

With this filing, Verizon is changing the names of its Local Package products to enhance brand identity and standardize the packages across the Verizon footprint. The current and new names are listed below.

Current Name

Local Package Standard
Local Package
Local Package Basic
Local Package Plus

New Name

Verizon Local Packagesm
Verizon Local Package Extrasm
Verizon Regional Packagesm
Verizon Regional Package Extrasm

Verizon is also adding Speed Dialing 30 as an additional feature option to Local Package Basic customers. Speed Dialing 30 is being made available for customers who have a need for

additional speed dialing storage. The new feature is an alternative to the existing Speed Dialing 8 option currently included with Local Package Basic.

In addition to the above, this filing also grandfathers VOICEDIALINGsm service. Customers with VOICEDIALING service connected prior to February 21, 2004, may retain the service at their current location only. Verizon is grandfathering this service because the equipment vendor has notified Verizon that it has discontinued the manufacturing of VOICEDIALING equipment, and it has no plans to develop alternative equipment.

Verizon certifies that the rate for Local Package Basic with Speed Dialing 30 included as an additional option is not less than the Long Run Incremental Costs of providing the service.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Table of Contents
Part A
Exchange and Network Services

15.	Service Packages.....	1
15.1.	ValuePack	1
15.1.1.	Description	1
15.1.1.A.1.	Custom Calling Services	1
15.1.1.A.2.	Phonesmart Services	1
15.1.1.A.3.	Distinctive Ring Service.....	1
15.1.1.A.4.	Voice Dialing Service.....	1
15.1.2.	Application of Rates and Charges	1
15.1.2.A.	Monthly Rates	1
15.2.	Verizon Local Package Extra sm and Verizon Local Package sm	2
15.2.1.	Description	2
15.2.2.	Application of Rates and Charges	2
15.2.2.A.	Monthly Rates	2
15.3.	Multi-Line Package Bonus Discount.....	3
15.3.1.	Description	3
15.3.2.	Application of Rates and Charges	3
15.4.	Corporate Rewards.....	4
15.4.1.	Description	4
15.4.1.A.1.	Qualifying Usage	4
15.4.1.A.2.	Volume Discount	4
15.4.1.A.3.	Loyalty Discount	4
15.4.1.A.4.	Access Line Discount	4
15.4.1.B.	Eligibility.....	4
15.4.1.C.	Minimum Usage Threshold.....	5
15.4.1.D.	Service Agreement.....	5
15.4.1.E.	Termination	5
15.4.2.	Application of Rates and Charges	5
15.5.	WorkSmart Packages sm	7
15.5.1.	Description	7
15.5.2.	Regulations	7
15.5.3.	Application of Rates and Charges	8
15.6.	Package Bonus Discount	9
15.6.1.	Description	9
15.6.2.	Application of Rates and Charges	9
15.7.	Unlimited Local Usage for Business	10
15.7.1.	Description	10
15.7.2.	Regulations	10
15.7.3.	Application of Rates and Charges	11
15.8.	Unlimited Local and Toll Usage for Business.....	12
15.8.1.	Description	12
15.8.2.	Regulations	12
15.8.3.	Application of Rates and Charges	13
15.9.	Verizon Regional Package Extra sm	14
15.9.1.	Description	14
15.9.2.	Application of Rates and Charges	15
15.10.	Verizon Regional Package sm	16
15.10.1.	Description	16
15.10.2.	Application of Rates and Charges	16

Table of Contents
Part M
Rates and Charges

1.9.2.	Information Delivery Service (IDS).....	37
1.9.3.	Call Completion Platform Services	37
1.10.	Message Telecommunications Service (MTS) Optional Toll Calling Plans	38
1.10.1.	Selective Calling Service	38
1.10.2.	Rhode Island Statewide Calling Service.....	38
1.10.3.	Sensible Minute Plan	39
1.11.	Toll-Free Services	40
1.11.1.	Dedicated Toll Free Service (DTFS).....	40
1.11.2.	Toll-Free Service.....	40
1.12.	Other Services.....	41
1.12.1.	Public Emergency Call Receiving Service	41
1.12.2.	Enhanced Universal Emergency Number Service (E911)	41
1.12.3.	Direct Inward Dialing (DID) Service for Private Branch Exchange (PBX) Systems.....	49
1.12.4.	Automatic Identification of Outward Dialing (AIOD) Service for Private Branch Exchange Systems.....	49
1.12.5.	Toll Access Trunk Lines for Private Branch Exchange Systems	49
1.12.6.	Toll Diversion Trunk Lines for Private Branch Exchange Systems.....	50
1.12.7.	Trunk Multiplying Arrangement	50
1.12.8.	Arrangements for Toll Billing Information for Private Branch Exchange Systems	50
1.12.9.	Special Central Office Terminal Equipment (SCOTE) for Private Branch Exchange Systems	50
1.12.10.	Secretarial Concentrator Identifier Service	51
1.12.11.	Secretarial Concentrator Service Bridging Connections	51
1.12.12.	Service Through Miscellaneous Common Carriers	52
1.12.13.	Group Alerting System	52
1.12.14.	Central Office Local Area Network Service (CO-LAN)	53
1.12.15.	Private Switch/Automatic Location Identification (PS/ALI) Trunks	54
1.13.	Reserved for Future Use	55
1.14.	Reserved for Future Use	56
1.15.	Service Packages	57
1.15.1.	ValuePack	57
1.15.2.	Verizon Local Package Extra sm and Verizon Local Package sm	57
1.15.3.	Multi-Line Package Bonus Discount.....	57
1.15.4.	Corporate Rewards.....	57
1.15.5.	Worksmart Package	58.2
1.15.6.	Package Bonus Discount	59
1.15.7.	Unlimited Local Usage for Business	59
1.15.8.	Unlimited Local and Toll Usage for Business.....	59
1.15.9.	Verizon Regional Package Extra sm	59
1.15.10.	Verizon Regional Package sm	59

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7. Auxiliary Exchange Services
7.18 VOICEDIALINGSM Service

7.18.1 Description	
A.	Voice dialing service is an optional arrangement that allows a customer to call a predesignated number by speech command. The caller speaks the name of the person or place to be reached rather than using traditional dialing methods. Voice Dialing is limited to customers of record on or before February 21, 2004.
B.	Voice dialing service is offered only from suitably equipped central offices as determined by the Company and is available for use only with one-party residence or business main telephone exchange service lines or with Centrex or Intellipath lines. Voice dialing is compatible with both rotary and touch tone service. Callers have the option, at all times, to make calls using the traditional dialing method.
C.	Voice dialing service is not available with trunk lines, PASL service or public access lines.
D.	Multiple users may program names and numbers into the same voice dialing directory associated with a billing telephone number. <ol style="list-style-type: none"> 1. The voice dialing service directory is capable of accommodating a maximum of 50 names and associated telephone numbers. The customer is able to add, review, or erase names and associated numbers as desired. The customer is able to change the language prompt (e.g., English to Spanish). 2. All lines sharing the directory must be in the same central office, be the same class of service and associated with the same billing telephone number. 3. Voice dialing is speaker dependent and each user would program their own names and associated numbers 4. Customers have the option of assigning a four-digit Personal Identification Number (PIN) to limit access to the voice dialing directory.
E.	If a customer has an existing blocking service (e.g. Selective Blocking service), this optional arrangement will respond in the same manner as the traditional dialing methods.
F.	Customers with VOICEDIALING service connected prior to February 21, 2004, may retain the feature at their existing location only. In addition, certain changes to the customer's service may result in the discontinuance of the VOICEDIALING feature.

(N)
(N)

(N)
(N)

7.18.2 Application of Rates and Charges	
A.	The S&E charge applies if voice dialing is the only service being provided. It does not apply if voice dialing is provided in conjunction with other services for which a S&E charge applies.

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15. Service Packages
15.1 ValuePack

15.1.1 Description	
A.	ValuePack is a billing arrangement whereby one-party residence customers can subscribe to any number of the following services/features and combinations thereof at a single discounted monthly rate. The services are provided subject to their individual service regulations specified elsewhere in Section 7.
1.	Custom Calling Services — Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Waiting, Speed Dialing 8 codes, Speed Dialing 30 codes, Three-Way Calling
2.	Phonesmart Services — Call Waiting ID Deluxe, *69, Call Waiting ID with Name, Caller ID – Number Only, Caller ID, Busy Redial
3.	Distinctive Ring
4.	Voice Dialing Service (limited to customers of record on or before February 21, 2004)

(C)

15.1.2 Application of Rates and Charges	
A.	Monthly Rates — In lieu of the monthly rates that would otherwise apply for the individual services, a single ValuePack monthly rate will apply per line equipped, when a customer subscribes to those services as offered under ValuePack.
1.	The ValuePack monthly rate is in addition to the rates and charges for the associated one-party main telephone exchange service, as well as other applicable rates and charges that apply for other associated services.
B.	Service and Equipment charges do not apply to ValuePack.

15. Service Packages

15.2 Verizon Local Package Extrasm and Verizon Local Packagesm (T)

15.2.1 Description	
A.	Verizon Local Package Extra sm and Verizon Local Package sm are billing arrangements which provide residence customers with a combination of local service and an optional feature package for a single monthly rate. All services are provided subject to their individual service regulations specified elsewhere in the tariff. (T)
B.	The Verizon Local Package Extra sm and Verizon Local Package sm include one-party unlimited local exchange service and unlimited local directory assistance service. In addition, customers can select either the Verizon Local Package sm option, which consists of up to three of the following services, or the Verizon Local Package Extra sm option, which consists of any four or more of the following services: (T)
1.	Caller ID, call waiting ID with name, or caller ID – number only, or call waiting ID deluxe (T)
2.	Call waiting (T)
3.	Call forwarding (T)
4.	Call forwarding busy line don't answer, Call forwarding busy line, Call forwarding don't answer (T)
5.	Distinctive ring–package I (T)
6.	Distinctive ring–package II (T)
7.	Busy Redial (T)
8.	*69 (T)
9.	Speed dialing 30 (T)
10.	Three-way calling (T)
11.	Voice dialing (limited to customers of record on or before February 21, 2004) (C)
C.	Verizon Local Package Extra sm and Verizon Local Package sm are not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Local Package Extra sm and Verizon Local Package sm are also not available to customers with ISDN, Residence PBX, Student Centrex, or Centrex services. (T)

15.2.2 Application of Rates and Charges	
A.	Monthly Rates— The local package rates apply in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Local Package Extra sm and Verizon Local Package sm . (T)
B.	Service and equipment charges for installation of a network access line, changing the class or grade of service, or transferring service do not apply when a customer is also subscribing to the Verizon Local Package Extra sm and Verizon Local Package sm . Service and equipment charges also do not apply to add a feature. (T)

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Vice President Regulatory-RI

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15. Service Packages
15.3 Multi-Line Package Bonus Discount

15.3.1 Description	
A.	Multi-line package bonus discount is a billing arrangement that provides one-party residence customers that have two or more access lines and purchase one or more of the following services/packages in allowable combinations, with a discount.
1.	Verizon Local Package Extra sm (T)
2.	Verizon Local Package sm (limited to customers of record on or before October 18, 2002) (T)
3.	ValuePack
4.	Verizon Regional Package Extra sm (T)
B.	To be eligible for the multi-line package bonus discount, all the customer's lines must be on the same premises and billed to the same customer and billing telephone number.
C.	Multi-line package bonus discount is available only to customers whose basic service is provided over Telephone Company access lines.
D.	The services and packages are provided subject to their individual service regulations specified elsewhere in the tariff.
E.	Multi-line package bonus discount is not available on services for which customers are receiving a lifeline reduction in monthly rates.
15.3.2 Application of Rates and Charges	
A.	A percent discount applies to the monthly rate for each eligible service/package on each line.

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15. Service Packages

15.6 Package Bonus Discount

15.6.1 Description	
A.	The Package bonus discount is a billing arrangement that provides eligible one-party residence customers that purchase the following service(s) with a discount. 1. Talking Call Waiting 2. Call Intercept Service
B.	To be eligible for the package bonus discount, the customer must subscribe to Verizon Local Package Extra sm or Verizon Regional Package Extra sm . In addition, customers of record on or before October 18, 2002, who subscribe to Verizon Local Package sm will continue to be eligible for the package bonus discount. (T)
C.	Verizon Local Package Extra sm and Verizon Local Package sm are provided subject to their individual service regulations specified elsewhere in the tariff. (T)

15.6.2 Application of Rates and Charges	
A.	A percent discount applies to the monthly rate for each service specified in 15.6.1.A.
B.	A one-time charge does not apply to establish package bonus discount.

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15. Service Packages

15.9 Verizon Regional Package Extrasm (T)

15.9.1	Description	
A.	Verizon Regional Package Extra sm is a billing arrangement which provides residence customers with a combination of local service, unlimited Local Directory Assistance, intraLATA toll and an optional feature package for a single monthly rate.	(T)
B.	<p>Verizon Regional Package Extrasm includes one-party unlimited exchange service, unlimited Local Directory Assistance and unlimited intraLATA toll. In addition, customers can select any of the following.</p> <ol style="list-style-type: none"> 1. Call Waiting 2. Talking Call Waiting 3. Call Forwarding 4. Call Forwarding Busy Line or Call Forwarding Don't Answer or Call Forwarding Busy Line Don't Answer 5. Three-Way Calling 6. Speed Dialing 30 Codes 7. Distinctive Ring – Package I 8. Distinctive Ring – Package II 9. Busy Redial 10. Caller ID or Caller ID – Number Only or Call Waiting ID With Name or Call Waiting ID Deluxe 11. *69 12. Anonymous Call Rejection 13. Call Intercept 	(T)
C.	<p>Availability</p> <ol style="list-style-type: none"> 1. Verizon Regional Package Extrasm is available only to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. 2. Verizon Regional Package Extrasm is not available in conjunction with any other local or intraLATA toll calling plans or packages. 3. Verizon Regional Package Extrasm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. 4. Verizon Regional Package Extrasm is not available to customers with ISDN, Centrex, or Student Centrex service. 	(T)

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15. Service Packages

15.9 Verizon Regional Package Extrasm (T)

15.9.2 Application of Rates and Charges		
A.	Monthly Rates – Verizon Regional Package Extra sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in Verizon Regional Package Extra sm .	(T) (T)
B.	The Verizon Regional Package Extra sm rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.	(T)
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to the Verizon Regional Package Extra sm . Service charges do not apply to add or change a feature.	(T)

Effective: February 21, 2004

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15. Service Packages

15.10 Verizon Regional Packagesm (T)

15.10.1 Description	
A.	Verizon Regional Package sm is a billing arrangement which provides residence customers with a combination of unlimited local service, unlimited intraLATA toll service and an optional feature package for a single monthly rate. (T)
B.	Verizon Regional Package sm includes one-party unlimited exchange service and unlimited intraLATA toll. In addition, customers can select any of the following value added services: (T)
	1. Call Waiting 2. Three-Way Calling 3. Speed Dialing 8 or 30 4. Caller ID or Caller ID – Number Only or Call Waiting ID with Name (C)
C. Availability	
1.	Verizon Regional Package sm is available to one-party residence customers whose basic exchange service and intraLATA toll service are provided over Verizon Telephone Company access lines. (T)
2.	Verizon Regional Package sm is not available to customers receiving a lifeline reduction in monthly basic exchange service rates. Verizon Regional Package sm is also not available to customers with ISDN, Centrex, or Student Centrex services. (T)
3.	Verizon Regional Package sm is not available in conjunction with any other local or intraLATA toll calling plans or packages. (T)
D.	Multi-Line Package Bonus Discount and Package Bonus Discounts do not apply to Verizon Regional Package sm . (T)

15.10.2 Application of Rates and Charges	
A.	Monthly Rates – The Verizon Regional Package sm rate applies in lieu of the monthly rates that would otherwise apply for the individual services included in the Verizon Regional Package sm offer. (T)
B.	The Verizon Regional Package sm rate applies to customer dialed station-to-station sent-paid calls and to operator dialed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rate also applies to operator dialed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. (T)
C.	Service charges for installation of a network access line or changing the class or grade of service do not apply when a customer is also subscribing to Verizon Regional Package sm . Service charges do not apply to add or change a feature. (T)

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1. Exchange and Network Services

1.10 Message Telecommunications Service (MT) Optional Toll Calling Plans

1.10.2 Rhode Island Statewide Calling Services				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited Usage	Two-Party – Rate Group B - Monthly	24.17	
		Two-Party – Rate Group C - Monthly	23.82	
		Two-Party – Rate Group D - Monthly	21.66	
		Two-Party – Rate Group E - Monthly	20.55	
		Two-Party – Rate Group F - Monthly	19.95	
		Verizon Local Package Extra sm and Verizon Local Package sm – All Rate Groups – Monthly	21.25	
		Measured – Monthly – All Rate Groups – Monthly	24.70	
	Discount	Percentage Discount – Customer Dialed – Calling Card Calls – Applied to usage rates and incremental charges	25%	

(T)
(T)

1.10.3 Reserved for Future Use				
ID	Service Category	Rate Element	Rate	USOC

1.10.4 Sensible Minute Plan				
ID	Service Category	Rate Element	Rate	USOC
	Sensible Minute	Per Minute or Fraction Thereof	.09	OFRXX

1.10.5 Verizon Five Cents Plansm				
ID	Service Category	Rate Element	Rate	USOC
	Verizon Five Cents Plan	Per Minute or Fraction Thereof	.05	OFFM1

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1. Exchange and Network Services

1.15 Service Packages

1.15.1 ValuePack				
ID	Service Category	Rate Element	Rate	USOC
	ValuePack	Monthly – Per line equipped	18.50	NLRSA

1.15.2 Verizon Local Package Extra sm and Verizon Local Package sm				
ID	Service Category	Rate Element	Rate	USOC
	Verizon Local Package Extra sm and	Verizon Local Package sm – Monthly – Per line equipped	28.95	(T)
	Verizon Local Package sm	Verizon Local Package Extra sm – Monthly – Per line equipped	32.95	(T)

1.15.3 Multi-Line Package Bonus Discount				
ID	Service Category	Rate Element	Rate	USOC
	Multi-Line Package Bonus Discount	Discount – Monthly – Per eligible service/package on each line	5%	

1.15.4 Corporate Rewards				
ID	Service Category	Rate Element	Rate	USOC
	Base Rate Local Usage	Local and Circuit Switched Data - Per minute	.045	
	Base Rate Toll Usage	MTS, Circuit Switched Data, Toll-Free, Dedicated Toll Free and eligible Calling Card - Per minute	.045	
	Volume Discount – Qualifying Usage	Tier 1 - Total qualifying monthly usage between \$0 to \$1,499	.045	
		Tier 2 - Total qualifying monthly usage between \$1,500 to \$9,999	.027	
		Tier 3 - Total qualifying monthly usage between \$10,000 to \$49,999	.0248	
		Tier 4 - Total qualifying monthly usage between \$50,000 to \$300,000	.0225	
		Tier 5 - Total qualifying monthly usage between \$300,000 and above	.045	
	Loyalty Discount	Year 2	2%	
		Year 3	3%	

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1. Exchange and Network Services
1.15 Service Packages

1.15.9 Verizon Regional Package Extrasm (T)				
ID	Service Category	Rate Element	Rate	USOC
	Verizon Regional Package Extra sm	Monthly – Per line equipped	44.95	PG03A

1.15.10 Verizon Regional Packagesm (T)				
ID	Service Category	Rate Element	Rate	USOC
	Verizon Regional Package sm	Monthly – Per line equipped	39.95	PG03E

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