

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
PUBLIC UTILITIES COMMISSION**

**IN RE: PASCOAG'S REQUEST FOR WAIVER:           DOCKET NO. 3569**  
**FROM THE COMMISSION'S CREDIT                 :**  
**CARD REGULATIONS                                     :**

**ORDER**

On March 23, 2009 the Pascoag Utility District ("Pascoag") filed a request for a waiver from the Rhode Island Public Utilities Commission's ("Commission") decision to require credit card charges associated with a utility payment be borne by the customer making a utility payment through a credit card.<sup>1</sup> In support of its request, Pascoag noted that presently a \$3.25 fee is paid by customers who choose to pay their utility bill with a credit card. Pascoag has found a new processing company that is willing to reduce the amount of fee by approximately 60% provided the fee is not charged to customers.

Pascoag represented that it is in the process of updating its website to allow customers to pay their bills on line by calling in a credit card number. Customers who have been disconnected for non-payment will be able to have their service restored without having to go to Pascoag's office to make payment. At the present time, Pascoag has approximately 26 credit card transactions per month. With the 60% reduction in fee, the total monthly charge sustained by Pascoag will equal \$33.80. The Commission finds that this amount is minimal and will not cause any rate impact on customers until such time as the Commission has the opportunity to conduct further review when Pascoag submits its next cost of service.

Accordingly, it is

(19612) ORDERED:

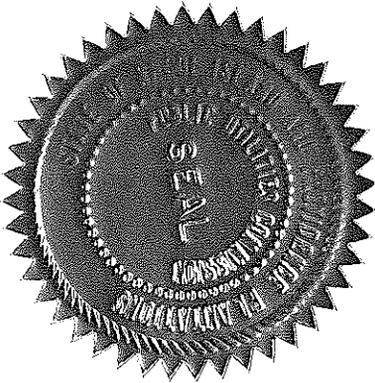
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<sup>1</sup> See Order No. 17993, which adopted Rules Covering the Acceptance of Credit Cards by Utility Companies. ("Credit Card Regulations")

1. The request of the Pascoag Utility District filed on March 23, 2009 for a waiver of Tariff No. 3569 is granted until January 1, 2010 .

EFFECTIVE AT WARWICK, RHODE ISLAND PURSUANT TO AN OPEN MEETING ON MARCH 31, 2009. WRITTEN ORDER ISSUED APRIL 7, 2009.

PUBLIC UTILITIES COMMISSION



*Elia Germani*  
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Elia Germani, Chairman

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Robert B. Holbrook, Commissioner\*

*Mary E. Bray*  
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Mary E. Bray, Commissioner

\*Commissioner Holbrook did not participate in the decision.