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August 28, 2003

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect September 27, 2003, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/5	21	N/A
M/1	22 and 23	N/A

This tariff filing proposes changes to Verizon's Directory Assistance Service and Busy Line Verification and Interrupt Services as follows:

- The Directory Assistance monthly call allowance applied to business lines is eliminated. The call allowance applied to residence lines remains at five calls.
- The rate for Directory Assistance calls in excess of the allowance, if applicable, is increased from \$.50 to \$.55.
- The rate for National Directory Assistance (N-411) is increased from \$.95 to \$1.25.
- The rate for Busy Line Verification is increased from \$2.20 to \$2.50, and the rate for Busy Line Interrupt is increased from \$3.30 to \$3.75.

Attachment 1 to this letter demonstrates compliance with the price increase ceilings for various residential discretionary services as prescribed by the Commission's Order No. 17417 issued March 31, 2003, in Docket No. 3445 - Verizon Rhode Island's Alternative Regulation Plan.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Rhode Island Operator Services Rate Increase

AFOR Compliance Demonstration

Product Name	Current Rate	Proposed Rate	Allowable % increase*	Actual % increase
Local Directory Assistance (calls in excess of allowance)	\$0.50	\$0.55	15%	10.00%
Busy Line Verification	\$2.20	\$2.50	15%	13.64%
Busy Line Interrupt	\$3.30	\$3.75	15%	13.64%

* Percent caps are applicable only to various residential discretionary services pursuant to the Commission's Order No. 17417 in Docket No. 3445.

Verizon New England Inc.

5. Exchange Service
5.6 Directory Assistance Service

5.6.1 Description	
A.	The Telephone Company furnishes directory assistance service to aid customers in determining telephone numbers.
B.	Rates apply to calls originated in Rhode Island that are placed to appropriate telephone numbers associated with the provision of directory assistance service for Rhode Island. Certain calls as described in Section 5.6.3 are exempt from the applicable rates.
C.	No more than two telephone numbers may be requested per call to directory assistance service.
D.	A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance, unless otherwise stated as an exemption in Section 5.6.3.

5.6.2 Call Allowance	
A.	In order to make allowance for a reasonable need for directory assistance service including newly assigned numbers not yet found in the directory, directory inaccessibility, and other similar conditions, an allowance consisting of a number of directly dialed calls is provided as follows.
1.	Five calls for each residence exchange line, residence PBX trunk line, residence DCS line, or Student Centrex line per billing period. If the customer has two or more of such lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.
2.	A call allowance does not apply for each business exchange line, or business PBX trunk line per billing period.
3.	A call allowance does not apply for each Centrex station line, per billing period.
B.	Calls to directory assistance via a local or MTS operator are not included in the customer's call allowance and are billed at the applicable rate.

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1. Exchange and Network Services

1.5 Exchange Service

1.5.7 Directory Assistance Service				
ID	Service Category	Rate Element	Rate	USOC
	Directory Assistance Service	Directly Dialed Directory Assistance Calls in Excess of the Call Allowance - Each	.55	(I)
		Calls to Directory Assistance via a Local or Message Telecommunications Service operator - Each	.55	(I)

1.5.8 Nynex Call Connect Service				
ID	Service Category	Rate Element	Rate	USOC
	Nynex Call Connect	Each Call Dialed and Completed	.35	

1.5.9 Busy Line Verification and Busy Line Interrupt				
ID	Service Category	Rate Element	Rate	USOC
	Busy Line Verification	Each Request	2.50	(I)
	Busy Line Interrupt	With Verification – Each request	3.75	(I)

1.5.10 Business Link OCP				
ID	Service Category	Rate Element	Rate	USOC
	Volume Discounts applied to Qualifying Usage	Tier 1 – Qualifying usage between \$10.00 to \$50.00	5%	
		Tier 2 – Qualifying usage between \$50.01 to \$500.00	8%	
		Tier 3 – Qualifying usage between \$500.01 to \$3,000.00	12%	
		Tier 4 – Qualifying usage over \$3,000.00	40%	

1.5.11 Business Link Rewards				
ID	Service Category	Rate Element	Rate	USOC
	Bonus Credit	One Bonus Credit – Per dollar of qualifying charges Note: Bonus Credits are earned on amounts resulting after the application of any appropriate discounts.	.01	

Issued: August 28, 2003
Effective: September 27, 2003

Theresa L. O'Brien
Vice President Regulatory-RI

To be implemented on October 1, 2003.

Verizon New England Inc.

1. Exchange and Network Services
1.5 Exchange Service

1.5.12 National-411 (N-411) Service				
ID	Service Category	Rate Element	Rate	USOC
	N-411	Per Direct Dialed Call - Each	1.25	

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