

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
ENERGY FACILITY SITING BOARD**

In re: The Narragansett Electric :
Company d/b/a National Grid : **Docket No. SB-2012-01**
Interstate Reliability Project :

National Grid's Responses to the
EFSB's 1st Set of Data Requests

REQUEST EFSB 1-3:

How many property owners directly abut the ROW's utilized for this project and what, if anything, has National Grid done to communicate with these abutters?

RESPONSE:

There are approximately 102 direct abutters to the ROW. Beginning in the Fall of 2008, National Grid undertook a factsheet mailing and door-to-door outreach effort to inform and educate direct abutters along the route of the IRP about the proposed Project. Packages containing Project information and Company contact information were dropped off at the homes of each direct abutter. When customers were home and available, the team, consisting of two or more Stakeholder Relations representatives, visited with them to describe and discuss the Project in greater detail and to respond to customer questions and concerns. Follow-up meetings were then scheduled as requested, and were attended by appropriate personnel from National Grid's Stakeholder Relations, Engineering, Real Estate and Forestry groups. Since 2008, over 100 meetings have taken place in response to abutter questions.

In 2011, a second direct abutter door-to-door outreach effort was undertaken, and a Project factsheet mailing was sent to all Project abutters within a 300' radius of the ROW. Subsequent meetings were scheduled with abutters who responded to this second outreach and mailing.

Additionally, National Grid held two "Open House" events for abutters and other interested stakeholders. These Open House events provided interactive information about the need for the Project, its location, its benefits, and what could be expected during each phase of Project construction. The Open Houses also provided abutters additional opportunities to meet directly with Project team members and to express concerns or ask questions about the Project. The first Open House event was held in November of 2008, and the second Open House event was held in September of 2011.

Lastly, during the course of the multi-year outreach effort, National Grid has maintained a toll-free "Project Hotline" phone number and a Project website which abutters and

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other stakeholders could use to get more information on the Project, ask questions, or request meetings. The toll-free Project Hotline number and the address of the Project website were publicized in all Project communications materials, factsheets, mailings and at the Open House events.

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